

Below is EoS document released on 12 June 2020.

AWFOS/HARMONY products' EoS details are mentioned on the given pages:

- Avaya IX Workforce Engagement Select 5.3 – Page 20
- Avaya Workforce Optimization Select 5.2 - Page 23
- Avaya Workforce Optimization Select 5.1 - Page 23
- Avaya Workforce Optimization Select 5.0 - Page 23
- Harmony upto 4.x (with Survey/Speech) - Page 40
- Harmony upto 4.x (without Survey/Speech) - Page 40

### Lifecycle Summary Matrix

All future dates are subject to change. In case of discrepancy, the EoS Announcements override any EoS and EoMS dates and SSNs would override EoSPS information. Material codes are listed in order to allow users to search by material code and find the row that applies.

The Avaya Lifecycle Policy Document can be found at: <https://downloads.avaya.com/css/P8/documents/100081098>. An explanation of that policy can be found at: <http://www.avaya.com/blogs/archives/2014/04/5-things-you-need-to-know-about-avayas-product-lifecycle.html> Entries updated in the last 90 days are shaded green. Please note, all dates other than End of Services Support are when the phase begins.

Please note that for Avaya Networking Products, Lifecycle dates are subject to change or be modified due to the recent sale of this Avaya Business Unit to Extreme Networks which is effective July 1, 2017.

Dark Green cells indicate -changed in last 30 days (from date of report)  
Light Green cells indicate -changed in last 90 days (from date of report)

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
10 Port 3G Enterprise Gateway (by Scopia/Radvision)		1-Jul-10			2-Jul-13			54882-00611, 54882-00614
1000Base-SX Small Form Factor Pluggable GBIC (mini-GBIC, connector type: MT-RJ)	<a href="https://support.avaya.com/css/P8/documents/100124541">https://support.avaya.com/css/P8/documents/100124541</a>	31-Jan-11		31-Jan-14	31-Jan-17			AA1419014-E5
1100 Series IP Deskphones SIP 4.4		10-Jun-19	10-Jun-21	10-Jun-23			10-Jun-25	NTYS03AFE6 IP 1120E Icon KCaps, NTYS03BFE6 1120E - Eng keys, no ps, NTYS05AFE6 IP 1140E Icon KCaps, NTYS05BFE6 IP 1140E Eng Text K, NTYS07BBE6 1165E - Eng keys, no ps
1110 IP Deskphone	<a href="https://support.avaya.com/css/P8/documents/101055611">https://support.avaya.com/css/P8/documents/101055611</a>	10-Jun-19	10-Jun-21	10-Jun-21			10-Jun-23	NTYS15DAE6, NTYS01LAE6, NTYS11BB70E6, NTYS09AA70E6, NTYS17PMS, N0074886, N0212463, N0212464, NTYS01EAE6, NTYS11CBE6, NTEX14MDE6, NTEX14MEE6, NTYS03AFE6, NTYS03BFE6, NTYS05AFE6, NTYS05BFE6, NTYS06ABE6, NTYS07BBE6, NTYS12AA, NTYS12AAE6, NTYS13ABE6, NTYS17DAE6, NTYS17PMPQ, NTYS32CAE6, NTYS03SAGS, NTYS03SPGS
1110 IP Deskphone	<a href="https://support.avaya.com/css/P8/documents/100178274">https://support.avaya.com/css/P8/documents/100178274</a>	7-Dec-14	7-Dec-15	7-Dec-17	7-Dec-20			NTQ402AA, NTQ402AB, NTQ402BA, NTQ402BB, NTYS02AAE6, NTYS02ABE6, NTYS02BAE6, NTYS02BBE6, NTYS10BA70E6, NTYS11BA70E6
1145B Midspan Power Units	<a href="https://support.avaya.com/css/P8/documents/003885954">https://support.avaya.com/css/P8/documents/003885954</a>	6-Nov-06		6-Nov-09	N/A	N/A	30-Nov-15	101323, 107229155, 111880, 111881, 111882, 111883, 111884, 407182500, 407182518, 700019458, 700019466, 846786309, 847272481
1150E IP Deskphone	<a href="https://support.avaya.com/css/P8/documents/100172765">https://support.avaya.com/css/P8/documents/100172765</a>	31-Mar-14	31-Mar-15	31-Mar-17				NTYS06ACE6*, NTYS06BCE6*, NTYS15AAE6, NTYS15HAE6
1151C1 DCP Phone Power Adapter	<a href="https://support.avaya.com/css/P8/documents/101035201">https://support.avaya.com/css/P8/documents/101035201</a>	28-Aug-17			N/A	N/A	N/A	700356447
1151C2 and 1151D2 Power Supplies	<a href="https://support.avaya.com/css/P8/documents/100166929">https://support.avaya.com/css/P8/documents/100166929</a>	3-Dec-12		30-Nov-15	N/A	N/A	30-Nov-18	700356454, 700434905
1165E IP Deskphone	<a href="https://support.avaya.com/css/P8/documents/100178276">https://support.avaya.com/css/P8/documents/100178276</a>	31-Dec-14	31-Dec-15	31-Dec-17	31-Dec-20			NTQ424AA, NTQ424BA, NTQ424CA, NTQ424CB, NTYS07AAE6, NTYS07ABE6, NTYS07BAE6, NTYS07BBE6, NTYS07CAE6, NTYS07DAE6, NTYS16AAE6, NTYS16BAE6
1200 Series IP Deskphones and Associated Accessories	<a href="https://support.avaya.com/css/P8/documents/101046679">https://support.avaya.com/css/P8/documents/101046679</a>	11-Mar-19	11-Mar-22	11-Mar-22	N/A	N/A	11-Mar-25	NTYS18AD70E6, NTYS18BD70E6, NTYS19AD70E6, NTYS19BD70E6, NTYS20AD70E6, NTYS20BD70E6, NTYS22AB70E6, NTYS23AB70E6, NTYS25AB70E6, NTYS29AAE6, NTYS29BAE6, NTYS26AB70E6
1400 Series Digital Deskphones 1.0	<a href="https://support.avaya.com/css/P8/documents/100183117">https://support.avaya.com/css/P8/documents/100183117</a>	8-Dec-14	8-Dec-17	8-Dec-17	8-Dec-20			700469851, 700469869, 700469927, NTE803QZ, NTE803RA, NTE803RB
1600 Series IP Deskphones 1.0	<a href="https://support.avaya.com/css/P8/documents/100183116">https://support.avaya.com/css/P8/documents/100183116</a>	8-Dec-14	8-Dec-17	8-Dec-17	8-Dec-20			700458524, 700458532, 700458540, 700476849, NTE803RF, NTE803RG, NTE803RH, NTE803RI
1603/1603SW IP Deskphone Chinese Version	<a href="https://support.avaya.com/css/P8/documents/100073496">https://support.avaya.com/css/P8/documents/100073496</a>	9-Aug-10		12-Aug-13			12-Aug-16	700415540, 700415557, 700450190, 700458508
1692 IP Conference Phone 1.0	<a href="https://support.avaya.com/css/P8/documents/100177384">https://support.avaya.com/css/P8/documents/100177384</a>	7-Jul-14	7-Jul-17	7-Jul-17	7-Jul-20			None

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
1692 IP Conference Phone 1.4	<a href="https://support.avaya.com/css/P8/documents/100177384">https://support.avaya.com/css/P8/documents/100177384</a>	2-Jun-14	7-Jul-16	7-Jul-16	7-Jul-20			700473689, 700289846, 700473697, 700473705
2000 Series IP Deskphones 5.0		27-Nov-09	31-Dec-09	31-Dec-09				N0089575, N0114992, NTDU0001E6, NTDU0003E6, NTDU0005E6, NTDU0007E6, NTDU0010E6, NTDU0011E6, NTDU84AAE6, NTDU84BAE6, NTDU90AA16, NTDU90AA70, NTDU90AB70, NTDU90AC70E6, NTDU90BA16, NTDU90BA70, NTDU90BB70, NTDU90BBG5, NTDU90BC70E6, NTDU91AA16, NTDU91AA70, NTDU91AB70, NTDU91AC70E6, NTDU91AE70E6, NTDU91BA16, NTDU91BA70, NTDU91BB70, NTDU91BBG5, NTDU91BC70E6, NTDU91BCG5, NTDU91BD70E6, NTDU92AA16, NTDU92AA70, NTDU92AB70, NTDU92AC70E6, NTDU92AD70E6, NTDU92AE70E6, NTDU92BA16, NTDU92BA70, NTDU92BB70, NTDU92BBG5, NTDU92BC70E6, NTDU92BCG5, NTDU92BD70E6, NTEX00DA16, NTEX00DA70, NTEX00DA70E6
2033 IP Conference Phone 2.0	<a href="https://support.avaya.com/css/P8/documents/100170608">https://support.avaya.com/css/P8/documents/100170608</a>	1-Dec-13	1-Dec-14	1-Dec-14				NT5Y21AA, NT5Y21BA, NT5Y21CA, NT5Y21DA, NTEX11AA70E6, NTEX11BA70E6, NTEX11CAE6, NTEX11DA70E6, NTEX11EA70E6, NTEX11FA70E6, NTEX11GAE6
221x WLAN Handset Single/Dual Desktop Charger Power Supply - North America	<a href="https://support.avaya.com/css/P8/documents/100145134">https://support.avaya.com/css/P8/documents/100145134</a>	7-Nov-11		7-Nov-12	N/A	N/A	7-Nov-12	NTTQ4122E6
22xx WLAN Handset Series Accessories	<a href="https://support.avaya.com/css/P8/documents/100113779">https://support.avaya.com/css/P8/documents/100113779</a>	31-Dec-10		31-Dec-13	N/A	N/A	N/A	NTTQ4050, NTTQ4060E6, NTTQ4061E6, NTTQ5050, NTTQ5060E6, NTTQ5061E6, NTTQ5070E6, NTTQ69BA, NTTQ69DAE6, NTTQ69EAE6
2400 Series Digital Telephones 1.0	<a href="https://support.avaya.com/css/P8/documents/101018984">https://support.avaya.com/css/P8/documents/101018984</a>	29-Aug-16		29-Aug-19	29-Aug-22			108004359, 108004367, 405839309, 407662618, 407962570, 408181741, 7002092655, 700229277, 700229735, 700229743, 700332596, 700379399, 700381585, 700381817, 700381973, 700381999, 700383045, 700409972, 700410004, 700428899, 700465750
2402, 2410, 4601, 4602, 4690, 200A, 201A, 302D1, 26C1, Call Master IV, Call Master V, 2420, 4610, 4621, 4622, 4625 IP and DCP Terminal Product Transition	<a href="https://support.avaya.com/css/P8/documents/100019781">https://support.avaya.com/css/P8/documents/100019781</a>	6-Aug-06	7-Aug-09	7-Aug-09				108716150, 108716168, 108716176, 108829581, 108829599, 108829607, 175706, 175707, 177086, 177087, 700203672, 700206063, 700206378, 700227242, 700237019, 700257934, 700274590, 700274673, 700275647, 700275654, 700275670, 700275704, 700289820, 700289838, 700304926, 700306483, 700344526, 700345192, 700345200, 700345275
302A, 302B, and 302C Attendant Consoles				15-Jan-07	N/A	N/A	1-Apr-15	102065, 102066, 107112518, 107205650, 107797581, 107797599, 107797615, 107797623, 107812117, 107812125, 107812133, 107812141, 107812158, 107812166, 107812174, 107812182, 107812190, 107812208, 107812216, 107812224, 107812232, 107812240, 107812257, 107812265, 107812273, 107812281, 107812299, 107812307, 108672486, 119447, 119448, 167276, 167277, 167278, 167279, 167280, 167281, 167282, 700073687, 700381767, 700381791
302D/26C Attendant Console	<a href="https://support.avaya.com/css/P8/documents/101015016">https://support.avaya.com/css/P8/documents/101015016</a>	31-Aug-15		31-Oct-18	31-Aug-21			700381759, 700381775, 700381783, 700381809
3100 Mobile Communicator	<a href="https://support.avaya.com/css/P8/documents/100125013">https://support.avaya.com/css/P8/documents/100125013</a>	14-Mar-11	14-Mar-12		14-Mar-17			NTDW13AA, NTDW13BA, NTDW14AA, NTDW14BA, NTDW20AA, NTDW20BA, NTDW95AA, NTDW95BA, NTDW95CA, NTDW97BA
3600 Series IP Wireless Handsets 3.0	<a href="https://support.avaya.com/css/P8/documents/101004375">https://support.avaya.com/css/P8/documents/101004375</a>	31-Aug-15	8-Jun-18	8-Jun-18	31-Mar-20			None
3641 IP Wireless Handset 1.0	<a href="https://support.avaya.com/css/P8/documents/100113780">https://support.avaya.com/css/P8/documents/100113780</a>	31-Dec-10	31-Dec-11	31-Dec-13		N/A	31-Dec-15	700427917, 700427925, 700427933
364x/612x WLAN Handsets and associated portfolio (also announced via AOK ID 101004375)	<a href="https://support.avaya.com/css/P8/documents/101006015">https://support.avaya.com/css/P8/documents/101006015</a>	9-Mar-15	9-Mar-18	9-Mar-18	N/A	N/A	31-Mar-20	700413073, 700413107, 700413164, 700413172, 700430408, 700430416, 700430457, 700430465, 700430549, 700480965, NTL700508060, NTTQ4020E6, NTTQ4021E6, NTTQ4025, NTTQ4026, NTTQ4036E6, NTTQ4282E6, NTTQ60AAE5, NTTQ60BAE5, NTTQ60CAE5, NTTQ65ABE5, NTTQ65BAE5, NTTQ65CAE5, NTTQ65DAE5, NTTQ65EAE5, NTTQ65GAE5
3700 Series DECT Handsets 4.0	<a href="https://support.avaya.com/css/P8/documents/100074764">https://support.avaya.com/css/P8/documents/100074764</a>	2-Aug-10		2-Aug-10				700346802, 700346828, 700346851, 700346869, 700346885, 700346935, 700346943, 700346950, 700347032, 700347073, 700347115, 700347149, 700347156, 700347172, 700378284, 700378292, 700378300, 700378334, 700378995, 700379027, 700379035, 700379043, 700379050, 700379068, 700379076, 700379084, 700379092, 700379100, 700379118, 700379126, 700379134, 700379142, 700379159, 700379167, 700379688, 700420789, 700420797, 700430267, 700430275, 700430283, 700430309, 700436512, 700436538, 700436561, 700436579, 700436587, 700436595, 700436603, 700436611, 700436629, 700436637, 700470628, 700470636, 700470644
3720 & 3725 DECT Handsets	<a href="https://support.avaya.com/css/P8/documents/101043009">https://support.avaya.com/css/P8/documents/101043009</a>	10-Dec-17	10-Dec-18	10-Dec-20			10-Dec-23	700466105, 700466139
3740 DECT Handset	<a href="https://support.avaya.com/css/P8/documents/101021449">https://support.avaya.com/css/P8/documents/101021449</a>	13-Jun-16	13-Jun-18	13-Jun-18	13-Jun-22			700479454

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
3810 Phones EOS	<a href="https://support.avaya.com/css/P8/documents/100129145">https://support.avaya.com/css/P8/documents/100129145</a>	1-May-11		1-May-14	N/A	N/A	30-Apr-16	700305105, 700313059, 700313083, 700313091, 700313109, 700313117
3910 Wireless Telephone for PARTNER® Advanced Communications (ACS)	<a href="https://support.avaya.com/css/P8/documents/100069999">https://support.avaya.com/css/P8/documents/100069999</a>	7-Dec-09	1-Feb-12	1-Feb-12	N/A	N/A	30-Apr-16	700305113
4000 Series DECT Handsets (EMEA and APAC)	<a href="https://support.avaya.com/css/P8/documents/100182429">https://support.avaya.com/css/P8/documents/100182429</a>	8-Dec-14	8-Dec-15	8-Dec-17	N/A	N/A	31-Aug-15	NT4Y19AA, NT4Y54AA, NT4Y55AA, NT4Y56AA, NT7B65KRE6, NT7B65KSE6, NT7B65LAE6, NT7B65LBE6, NT7B65LDE6, NT7B65LFE6, NT7B65LL, NT7B65LU, NT7B80BME6, NT7B80BNE6, NT7B80BRE6, NT7B80BTE6, NT7B80BWE6, NT7B80BXE6, NT7B80CEE6, NTTQ47FA, NTTQ47FAE6, NTTQ47GAE6, NTTQ47GAE6, NTTQ47HA, NTTQ47KA, NTTQ47KAE6, NTTQ47MAE6, NTTQ47NA, NTTQ81AAE6, NTTQ81BAE6, NTTQ81CAE6, NTTQ81EAE6, NTTQ82AAE6, NTTQ82BAE6, NTTQ82CAE6, NTTQ82EAE6, NTTQ8301E6, NTTQ8302E6, NTTQ8303E6, NTTQ8304E6, NTTQ8305E6, NTTQ8306E6, NTTQ8308E6, NTTQ8309E6, NTTQ8310E6, NTTQ8312E6, NTTQ8313E6, NTTQ8314E6, NTTQ8315E6, NTTQ8321E6, NTTQ8322E6, NTTQ8323E6, NTTQ8326E6, NTTQ8327E6, NTTQ8330E6, NTTQ8333E6, NTTQ89AAE6, NTTQ89EAE6
4400 Digital Phones, 5602SW phone, WIFI starter Package, & IP DECT bundles	<a href="https://support.avaya.com/css/P8/documents/100059992">https://support.avaya.com/css/P8/documents/100059992</a>	3-Aug-09	3-Aug-12	3-Aug-12				108199027, 108199050, 108199084, 108199696, 108541194, 108541269, 108596412, 700378987, 700379001, 700379019, 700410368
4600 Series Gigabit Ethernet Adaptor	<a href="https://support.avaya.com/css/P8/documents/100074552">https://support.avaya.com/css/P8/documents/100074552</a>	14-Jun-10		11-Feb-13	11-Feb-16			700416985
4600 Series IP Deskphone: 4601+, 4602SW+(NAR), 4622SW IP Deskphone, 4625SW (& custom)	<a href="https://support.avaya.com/css/P8/documents/100040957">https://support.avaya.com/css/P8/documents/100040957</a> <a href="https://support.avaya.com/css/P8/documents/101012621">https://support.avaya.com/css/P8/documents/101012621</a>	4-May-09		3-May-12	N/A	N/A	1-Aug-16	700344542, 700350036, 700381551, 700381890, 700381916, 700447402, 700448533
4600 Series IP Deskphone: VPNRemote firmware	<a href="https://support.avaya.com/css/P8/documents/100018261">https://support.avaya.com/css/P8/documents/100018261</a> <a href="https://support.avaya.com/css/P8/documents/101012621">https://support.avaya.com/css/P8/documents/101012621</a>	6-Nov-06	6-Nov-07		N/A	N/A	1-Aug-16	193716, 196728
4600 Series IP Telephones 1.0	<a href="https://support.avaya.com/css/P8/documents/100040957">https://support.avaya.com/css/P8/documents/100040957</a>	2-Nov-09		2-Nov-12	N/A	N/A	1-Aug-16	700381544, 700381825, 700381957, 700384860, 700386881, 700386899, 700414600, 700415847, 700428428, 700448475
4606 and 4624 IP Deskphones	<a href="https://support.avaya.com/css/P8/documents/100019677">https://support.avaya.com/css/P8/documents/100019677</a> <a href="https://support.avaya.com/css/P8/documents/101012621">https://support.avaya.com/css/P8/documents/101012621</a>	12-Sep-05		12-Sep-08	N/A	N/A	1-Aug-16	700059314, 700059330, 700059397, 700059413, 700207376
4620 IP Deskphone	<a href="https://support.avaya.com/css/P8/documents/100018079">https://support.avaya.com/css/P8/documents/100018079</a> <a href="https://support.avaya.com/css/P8/documents/101012621">https://support.avaya.com/css/P8/documents/101012621</a>	5-Dec-05		5-Dec-08	N/A	N/A	1-Aug-16	700212186, 700259674, 700284961
4621/22/25 IP Phones	<a href="https://support.avaya.com/css/P8/documents/100040957">https://support.avaya.com/css/P8/documents/100040957</a>	7-Feb-11		7-Feb-14	N/A	N/A	1-Aug-16	700381569
4630SW IP Telephone	<a href="https://support.avaya.com/css/P8/documents/100018384">https://support.avaya.com/css/P8/documents/100018384</a> <a href="https://support.avaya.com/css/P8/documents/101012621">https://support.avaya.com/css/P8/documents/101012621</a>	4-Jun-07	4-Jun-10	4-Jun-10	N/A	N/A	1-Aug-16	700250731
4690 R2.0	<a href="https://support.avaya.com/css/P8/documents/100064518">https://support.avaya.com/css/P8/documents/100064518</a>	30-Nov-09	30-Nov-12	30-Nov-12	N/A	N/A	9-Nov-14	700304108, 700373533, 700373574, 700373590, 700373608, 700373616, 700373624, 700396591, 700396609, 700396617, 700411168, 700411176, 700437247, 700445380, 700445729, 700447733, 700447741, 700448764
5400 Series Digital Telephones 1.0	<a href="https://support.avaya.com/css/P8/documents/100134045">https://support.avaya.com/css/P8/documents/100134045</a>	1-Aug-11		1-Aug-14				700381627, 700381981, 700382005
5601, 5602, 5620 Series IP Deskphones	<a href="https://support.avaya.com/css/P8/documents/101012623">https://support.avaya.com/css/P8/documents/101012623</a>				N/A	N/A	1-Mar-15	700339815, 700345333, 700345341, 700345358, 700345366, 700381908, 700381932

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
5621SW	<a href="https://support.avaya.com/css/P8/documents/100082150">https://support.avaya.com/css/P8/documents/100082150</a>	5-Nov-10		1-Jan-12	1-Mar-15			700381965, 700385982
61xx WLAN Handset Single/Dual Desktop Charger Power Supply - North America	<a href="https://support.avaya.com/css/P8/documents/100145134">https://support.avaya.com/css/P8/documents/100145134</a>	7-Nov-11		7-Nov-12				N0217582
64xx DCP Phones	<a href="https://support.avaya.com/css/P8/documents/003945718">https://support.avaya.com/css/P8/documents/003945718</a>	2-Jul-07	2-Jul-10	10-Sep-10	N/A	N/A	30-Sep-16	None
64xx Series DCP Terminals	<a href="https://support.avaya.com/css/P8/documents/003945718">https://support.avaya.com/css/P8/documents/003945718</a> <a href="https://support.avaya.com/css/P8/documents/101012633">https://support.avaya.com/css/P8/documents/101012633</a>	2-Jul-07	2-Jul-10	10-Sep-10	N/A	N/A	30-Sep-16	105344436, 106527, 106621, 106622, 107440, 107442, 107443, 107450, 107460, 107461, 107462, 107463, 108017880, 108017948, 108017989, 108018185, 108018284, 108018482, 108018540, 108018557, 108018581, 108018631, 108018649, 108018656, 108018789, 108018854, 108018888, 108018946, 108019845, 108019860, 108019902, 108019910, 108019951, 108020017, 108020025, 108020157, 108020181, 108020256, 108020348, 108020454, 108020512, 108020553, 108020561, 108020579, 108020611, 108023235, 108163817, 108163825, 108163866, 108163890, 108163924, 108163932, 108163940, 108163973, 108164054, 108164104, 108164153, 108164161, 108164187, 108164203, 108164252, 108164260, 108164294, 108164310, 108180571, 108180597, 108180613, 108180621, 108219064, 108219106, 108265166, 108265174, 108265182, 108265190, 108265208, 108265216, 108265224, 108265232, 108265240, 108265257, 108265265, 108265273, 108272337, 108272352, 108272360, 108315391, 108315425, 108315441, 108315474, 108315482, 108315490, 108315516, 108315524, 108315532, 108315539, 10831182, 108331190, 108331224, 108331232, 108331240, 108331257, 108331273, 108331281, 108331299, 108331364, 108331380, 108331396, 108404849, 108404872, 108405044, 108405051, 108489048, 108544503, 108544511, 108807546, 108807553, 108807561, 108807579, 108807587, 108807595, 108807603, 108807611, 108922352, 108922378, 108933169, 108933177, 113160, 113161, 113162, 113163, 113164, 113165, 113166, 113167, 113168, 113170, 113228, 113229, 113230, 113231, 113232, 113233, 113234, 113235, 115341, 115342, 117948, 117949, 117950, 117981, 118074, 118075, 118076, 118077, 151507, 151508, 151509, 151510, 151511, 151512, 151513, 151514, 151515, 151516, 153303, 153304, 153306, 153307, 153308, 153309, 153310, 153311, 153312, 153313, 154891, 154892, 154893, 154894, 154895, 154896, 154897, 154898, 155292, 155293, 155294, 155295, 160202, 160203, 160204, 403011083, 405576315, 407228717, 407514785, 408197218, 700019656, 700019664, 700019672, 700019680, 700020043, 700020050, 700020076, 700020092, 700020100, 700020118, 700020126, 700020134, 700020233, 700020359, 700020365, 700020368, 700203698, 700258494, 700258577, 700276009, 700276017, 700276124, 700276132, 700283815, 700283823, 700283831, 700283849, 700406515, 700406523
7400 Series Digital Telephones			1-Dec-03	1-Dec-03				101886, 101887, 101931, 101935, 103746251, 103845996, 103871539, 105269153, 105353056, 105975, 105977, 106083116, 106224454, 106224462, 106888, 107717761, 107718751, 107718934, 112190, 114564, 153771, 153772
7402, 7410, & 7444 Digital Telephones		31-Dec-90	1-Dec-03	1-Dec-03				101932, 101934, 101936, 101937, 101938, 101943, 101944, 101947, 103976361, 105418636, 105418677, 106192651, 106192693, 106200579, 106200587, 106224470, 106244488, 106683444, 106683857, 106683873, 106889, 106890, 106891, 106892, 106930696, 106930704, 107718926, 153773, 153776, 153777, 160289, 160290
7403 & 7405 Digital Telephone		31-Dec-87	1-Dec-03	1-Dec-03				101885, 101888, 103746277, 103746285, 103746319, 103746335, 103747846, 103747853, 103846010, 103846044, 103846051, 103846069, 103846085, 103846119, 103846168, 103871356, 103871372, 103871380, 103871398, 103871406, 103871414, 103871554, 103872396, 103954376, 103967576, 103967676, 105458624, 150882, 153738, 153744, 153746, 153748, 153749, 153750, 153752, 160191, 164255, 165873, 169481, 169482
7404 Digital Telephone		31-Dec-88	1-Dec-03	1-Dec-03				101914, 103962924, 103962940, 103962973, 167869
7406 Digital Telephone		31-Dec-88	1-Dec-03	1-Dec-03				101915, 101916, 101917, 101918, 101919, 101920, 101921, 101922, 101924, 101925, 101926, 101927, 101928, 101929, 101930, 103976536, 103976601, 103976692, 105206585, 105206593, 105354229, 105675425, 105675433, 105675441, 105703441, 105703458, 105703466, 105703474, 105765417, 105976, 106202443, 106202450, 106202468, 106202476, 106226475, 106683519, 106683527, 106683600, 106683618, 106686, 106887, 106976962, 107540, 107541, 107542, 107718660, 107718686, 107719007, 113175, 114561, 153765, 153766, 153767, 153768, 153769, 153770, 160193, 160194, 160195, 165874, 167870, 847171469, 847171501
7406E 2.4 GHz Digital Cordless Telephone with Base Station and Accessories	<a href="https://support.avaya.com/css/P8/documents/101020705">https://support.avaya.com/css/P8/documents/101020705</a>	13-Jun-16	13-Jun-19	13-Jun-19	13-Jun-19			NT8845AAAAP, NT8845AAAQ, NT8845AAAU, NT8845AAAV, NT8845AAAW, NT8845AAX, NT8845AL, NT8845AM, NT8845AN
7407 Digital Telephone			1-Dec-03	1-Dec-03				101908, 101909, 101910, 101911, 101912, 101913, 103961892, 103961918, 103961942, 103965869, 103983904, 103983938, 103986246, 105733521, 105733539, 106281520, 106281538, 106683741, 106885, 106977002, 107717803, 107717829, 107719171, 153759, 153760, 153761, 153762
7434 Digital Telephone		31-Dec-95	1-Dec-03	1-Dec-03				101941, 101942, 105425144, 105425185, 107719601, 107719627, 113255, 153774, 153775

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
8400 Series Digital Telephone					N/A	N/A	31-Dec-11	102020, 102021, 102023, 102024, 102025, 102026, 102027, 102028, 102029, 102030, 102031, 102033, 102034, 102035, 102036, 102037, 102038, 102039, 102040, 102041, 102042, 102043, 102044, 102045, 102046, 102047, 102048, 102049, 102050, 102051, 102052, 102053, 105113, 105114, 105115, 105116, 106705106, 106705114, 106705122, 106705130, 106790439, 106790447, 106790454, 106790462, 106912, 107239436, 107239444, 107526501, 107526519, 107526535, 107526543, 107592263, 107655, 107656, 107657, 107660, 107661, 107702144, 107702177, 107702920, 107703696, 107703738, 107707896, 107707986, 107707994, 107715393, 107715401, 107813651, 107813677, 107813958, 107813966, 107817785, 107817793, 107821902, 107821910, 107821928, 107821936, 107821944, 107821951, 107821969, 107821977, 107824765, 107824773, 107834996, 107835001, 107835019, 107835027, 107837841, 107837866, 107837874, 107837882, 107837890, 107838110, 107858128, 107858359, 107858367, 107858615, 107858623, 107858847, 107858854, 107973570, 107973588, 108017138, 108017146, 108017153, 108017161, 108028937, 108028945, 108028952, 108028960, 108028978, 108028986, 108028994, 108029000, 108029018, 108029026, 108029034, 108029042, 108029059, 108029067, 108029075, 108029083, 108059262, 108059270, 113254, 153792, 153793, 153794, 153795, 153796, 153797, 153798, 160196, 164718, 169483, 169484, 102020, 102021, 102023, 102024, 102025, 102026, 102027, 102028, 102029, 102030, 102031, 102033, 102034, 102035, 102036, 102037, 102038, 102039, 102040, 102041, 102042, 102043, 102044, 102045, 102046, 102047, 102048, 102049, 102050, 102051, 102052, 102053, 105113, 105114, 105115, 105116, 106912, 107655, 107656, 107657, 107660, 107661, 113254, 153792, 153793, 153794, 153795, 153796, 153797, 153798, 160196, 164718, 169483, 169484, 106705106, 106705114, 106705122, 106705130, 106790439, 106790447, 106790454, 106790462, 107239436, 107239444, 107526501, 107526519, 107526535, 107526543, 107592263, 107702144, 107702177, 107702870, 107702920, 107703696, 107703738, 107707896, 107707986, 107707994, 107715393, 107715401, 107813651, 107813677, 107813958, 107813966, 107817785, 107817793, 107821902, 107821910, 107821928, 107821936, 107821944, 107821951, 107821969, 107821977, 107824765, 107824773, 107834996, 107835001, 107835019, 107835027, 107837841, 107837866, 107837874, 107837882, 107837890, 107838110, 107858128, 107858359, 107858367, 107858615, 107858623, 107858847, 107858854, 107973570, 107973588, 108017138, 108017146, 108017153, 108017161, 108028937, 108028945, 108028952, 108028960, 108028978, 108028986, 108028994, 108029000, 108029018, 108029026, 108029034, 108029042, 108029059, 108029067, 108029075, 108029083, 108059262, 108059270, 102032, 107192726, 107207938, 107207946, 107207953, 107207961, 107207979, 107207987, 107207995, 107208019, 107208035, 107208084, 107208096, 107208704, 107208761, 107242315, 107242323, 107242372, 107315749, 107581340, 107581381, 107631665, 107703654, 107714248, 107813735, 107813768, 107813818, 107813859, 107813909, 107813925, 107817819, 107817827, 107817868, 107817876, 107817918, 107823429, 107824039, 107824104, 107824823, 107824849, 107824914, 107844417, 107844456, 107844463, 107844468, 107844469, 107844470, 107844471, 107844472, 107844473, 107844474, 107844475, 107844476, 107844477, 107844478, 107844479, 107844480, 107844481, 107844482, 107844483, 107844484, 107844485, 107844486, 107844487, 107844488, 107844489, 107844490, 107844491, 107844492, 107844493, 107844494, 107844495, 107844496, 107844497, 107844498, 107844499, 107844500, 107844501, 107844502, 107844503, 107844504, 107844505, 107844506, 107844507, 107844508, 107844509, 107844510, 107844511, 107844512, 107844513, 107844514, 107844515, 107844516, 107844517, 107844518, 107844519, 107844520, 107844521, 107844522, 107844523, 107844524, 107844525, 107844526, 107844527, 107844528, 107844529, 107844530, 107844531, 107844532, 107844533, 107844534, 107844535, 107844536, 107844537, 107844538, 107844539, 107844540, 107844541, 107844542, 107844543, 107844544, 107844545, 107844546, 107844547, 107844548, 107844549, 107844550, 107844551, 107844552, 107844553, 107844554, 107844555
8600 Web Switching Module					N/A	N/A	8-Aug-15	DS1404045, DS1404045-E5
9100 Series Analog Telephone	<a href="https://support.avaya.com/css/P8/documents/100017162">https://support.avaya.com/css/P8/documents/100017162</a>	1-Jan-04	1-Jan-07	1-Jan-07	N/A	N/A	5-Jan-10	107487654, 107487670, 107487704, 107487712, 107487720, 107487738, 107487753, 107487761, 107487779, 107487787, 107487795, 107487803, 107487811, 107487829, 107487837, 107487845, 107487852, 107487860, 107541450, 107541468, 107541492, 107541534, 107541542, 107730962, 107745143, 107745150, 107745168, 107745184, 107745234, 107745242, 107745333, 107745341, 107745366, 107745374, 107745406, 107745416, 107745473, 107745481, 107745499, 107745507, 107745515, 107745549, 107745556
9400 Series Digital Deskphones 1.0.9 (SP)	<a href="https://support.avaya.com/css/P8/documents/101005999">https://support.avaya.com/css/P8/documents/101005999</a>	9-Mar-15	9-Mar-18	9-Mar-18	9-Dec-21			700500204, 700500205, 700504680
9500 Series Digital Deskphones 1.0	<a href="https://support.avaya.com/css/P8/documents/100183115">https://support.avaya.com/css/P8/documents/100183115</a>	8-Dec-14	8-Dec-17	8-Dec-17	8-Dec-20			700500206, 700500207, 700501978, 700501979, NTE803QX, NTE803QY
9600 Series IP Deskphones - 96x0 H323 3.2		10-Nov-15	14-Dec-17	14-Dec-17	14-Dec-20			None
9600 Series IP Deskphones - 96x0 SIP 2.6	<a href="https://support.avaya.com/css/P8/documents/101014564">https://support.avaya.com/css/P8/documents/101014564</a>	10-Nov-15	14-Dec-17	14-Dec-17	14-Dec-20			None
9600 Series IP Deskphones 9601 SIP 6.1	<a href="https://support.avaya.com/css/P8/documents/100178243">https://support.avaya.com/css/P8/documents/100178243</a>	10-Feb-14	10-Feb-17	10-Feb-17	10-Feb-20			700500254
9601 SIP Deskphone and Associated Accessories	<a href="https://support.avaya.com/css/P8/documents/101035203">https://support.avaya.com/css/P8/documents/101035203</a>	13-Jun-17	13-Jan-20	13-Jan-20	13-Jan-23			700506783, 700500869, 700500907
9608 IP Deskphone (non-Global models)	<a href="https://support.avaya.com/css/P8/documents/100177386">https://support.avaya.com/css/P8/documents/100177386</a>	8-Dec-14	8-Dec-17	8-Dec-17	8-Dec-20			700480585, 700501428
9608 IP Deskphones Material Code Transition to 9608G	<a href="https://support.avaya.com/css/P8/documents/101014566">https://support.avaya.com/css/P8/documents/101014566</a>	14-Mar-16	14-Mar-19	14-Mar-19	14-Mar-22			700503222, 700504844, 700507947

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
9608G IP Deskphone	<a href="https://support.avaya.com/css/P8/documents/101050147">https://support.avaya.com/css/P8/documents/101050147</a>	9-Dec-19	9-Dec-22	9-Dec-22			9-Dec-25	770510905, 770509996, 770505424, 770507946
9611G (non-Global models)	<a href="https://support.avaya.com/css/P8/documents/100179841">https://support.avaya.com/css/P8/documents/100179841</a>	6-Oct-14	6-Oct-17	6-Oct-17	6-Oct-20			700480953, 700501429
9611G IP Deskphone	<a href="https://support.avaya.com/css/P8/documents/101050147">https://support.avaya.com/css/P8/documents/101050147</a>	9-Dec-19	9-Dec-22	9-Dec-22			9-Dec-25	770510904, 770503223, 770504845, 770507948
9620 PDB IP Deskphone	<a href="https://support.avaya.com/css/P8/documents/101004667">https://support.avaya.com/css/P8/documents/101004667</a>	5-Dec-14	5-Dec-17	5-Dec-17	5-Sep-19			700478472
9620L and 9620C IP Deskphone	<a href="https://support.avaya.com/css/P8/documents/100174717">https://support.avaya.com/css/P8/documents/100174717</a>	3-Mar-14	3-Mar-17	3-Mar-17	3-Mar-20			700383870, 700416555, 700430838, 700430879, 700431018, 700431067, 700431117, 700431315, 700431364, 700452113, 700461197, 700461205, 700461239, 700461247
9621G and 9641G IP Deskphones (older models)	<a href="https://support.avaya.com/css/P8/documents/100179842">https://support.avaya.com/css/P8/documents/100179842</a>	6-Oct-14	6-Oct-17	6-Oct-17	14-Oct-22			700480601, 700480619, 700480627, 700501431
9621G and 9641G IP Deskphones Material Code Transition to 9641GS	<a href="https://support.avaya.com/css/P8/documents/101014568">https://support.avaya.com/css/P8/documents/101014568</a>	14-Mar-16	14-Mar-19	14-Mar-19				700480635, 700501430, 700506514, 700506516, 700506517, 700506519
9630 IP Deskphone	<a href="https://support.avaya.com/css/P8/documents/100059966">https://support.avaya.com/css/P8/documents/100059966</a>	3-Aug-09	3-Aug-12	3-Aug-12				700480594, 700426729
9630G, 9640 / 9640G, 9670G, 9620L TAA, 9640 TAA, 9650 TAA, and Related Accessories	<a href="https://support.avaya.com/css/P8/documents/100170607">https://support.avaya.com/css/P8/documents/100170607</a>	7-Oct-13	7-Oct-16	7-Oct-16	7-Oct-19			700383771, 700383789, 700383920, 700405673, 700408602, 700408610, 700419195, 700429095, 700430846, 700430887, 700431026, 700431075, 700431125, 700431323, 700431372, 700438856, 700452121, 700460215, 700461395, 700480833, 700480841
9650 IP Deskphone	<a href="https://support.avaya.com/css/P8/documents/100175702">https://support.avaya.com/css/P8/documents/100175702</a>	29-Jun-13	29-Jun-16	29-Jun-16	14-Dec-20			700383938
9650 IP Deskphone	<a href="https://support.avaya.com/css/P8/documents/101014564">https://support.avaya.com/css/P8/documents/101014564</a>	14-Dec-15	14-Dec-17	14-Dec-17	14-Dec-20			700430853, 700430895, 700431034, 700431083, 700431133, 700431331, 700431380, 700434897, 700452139, 700506209
9650 Without Faceplate IP Deskphone	<a href="https://support.avaya.com/css/P8/documents/101006256">https://support.avaya.com/css/P8/documents/101006256</a>	3-Nov-14	3-Nov-17	3-Nov-17	3-Nov-20			700408628
9650C IP Deskphone	<a href="https://support.avaya.com/css/P8/documents/100174717">https://support.avaya.com/css/P8/documents/100174717</a>	17-Mar-14	17-Mar-17	17-Mar-17	17-Mar-20			700461213, 700461254
A175 Video Desktop Device (ADVD)	<a href="https://support.avaya.com/css/P8/documents/100177392">https://support.avaya.com/css/P8/documents/100177392</a>	24-Aug-14	24-Aug-15	24-Aug-17			24-Aug-17	700500107, 700500108, 700500109, 700500110, 700500111, 700500114, 700500115, 700500116, 700500418
Accelar 1100 and 1200					N/A	N/A	8-Aug-15	DJ1402001, DJ1402A03, DJ1402E03, DJ1402E13
Acme Packet Net-Net 3810 Session Border Controller (SBC)	<a href="https://support.avaya.com/css/P8/documents/100113819">https://support.avaya.com/css/P8/documents/100113819</a>	6-Jun-11		6-Jun-14	30-Jun-16			227544, 227545, 258595, 258596, 258597, 700475692, 700475700, 700475718, 700500952
AES SFDC Connector 1.x		31-Jan-18						None
Agent Greeting 3.0 (AML) feature on Avaya NES CC7 and AACC AML Contact Centers	<a href="https://support.avaya.com/css/P8/documents/100144182">https://support.avaya.com/css/P8/documents/100144182</a>	27-Jun-11	27-Jun-12	27-Jun-12 Page 6 of 75	27-Jun-17			N0031818, N0031819, N0031820, N0031821, NTVQ11BA, NTVQ12BA, NTVQ13BA, NTVQ14BA, NTVQ19BA, NTVQ20BA, NTVQ21BA, NTVQ22AAE5

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Allied Telesyn Media Converters, Multi Media Call Handling, Tactical Interface Gateway, & select circuit packs	<a href="https://support.avaya.com/css/P8/documents/100018803">https://support.avaya.com/css/P8/documents/100018803</a>	5-May-08		5-May-11	1-Jul-16			103280574, 103556874, 103557500, 103961322, 105623334, 106447402, 106483357, 106483399, 106503493, 106706948, 106972300, 107089922, 107096414, 107182081, 107318065, 107759946, 107886210, 107991861, 108014, 108072, 108266867, 108266875, 108266917, 108271313, 108411463, 109405, 109406, 109415, 109416, 109484, 109496, 109715, 110250, 175155, 175156, 183537, 408336444, 408373678, 700156375, 700169188, 700169196, 700259344, 700276470, 700306962, 700341290, 700356637, 700356645, 700356652, 700356660, 700356678, 700393440, 700394588, 700406093, 700406242, 700406259, 846300754, 846902161, 846902195, 846902294, 846902450, 846902583, 846943306
ANAV 4.1	<a href="https://support.avaya.com/css/P8/documents/101047731">https://support.avaya.com/css/P8/documents/101047731</a>	1-Apr-16	12-Oct-19		1-Apr-22			306841, 306842, 306843, 306844, 306845
ANAV 4.1.1 (FP) (primarily for xCaaS 1.3.1)	<a href="https://support.avaya.com/css/P8/documents/101047731">https://support.avaya.com/css/P8/documents/101047731</a>	1-Apr-16	12-Oct-19		1-Apr-22			None
ANAV 4.x in xCaaS	<a href="https://support.avaya.com/css/P8/documents/101045608">https://support.avaya.com/css/P8/documents/101045608</a>	12-Oct-18	12-Oct-19		1-Apr-22			306846
Application Assurance Networking (AAN) Software	<a href="https://support.avaya.com/css/P8/documents/100020174">https://support.avaya.com/css/P8/documents/100020174</a>	30-May-06	2-Nov-10		31-Aug-15			700359417, 700359425, 700359433, 700359441, 700359458, 700359466, 700359474, 700359482, 700359490, 700359508, 700359516, 700359524, 700359532, 700359540, 700359557, 700359565, 700359573, 700359581, 700359599, 700359607, 700359615, 700359623, 700359631, 700359649, 700359656, 700359664, 700359672
Application Assurance Networking (AAN) x306 and x336 Server	<a href="https://support.avaya.com/css/P8/documents/100019108">https://support.avaya.com/css/P8/documents/100019108</a>	10-May-07		10-May-07	31-Aug-15			None
Application Enablement Services (AES) 3.1	<a href="https://support.avaya.com/css/P8/documents/100018739">https://support.avaya.com/css/P8/documents/100018739</a>	5-Mar-07	5-Mar-08		N/A	N/A	9-Nov-15	187006, 187716, 190867, 190869, 190871, 190873, 190875, 190877, 190879, 190881, 191658, 191677, 194547, 194548, 194550, 198098
Application Enablement Services (AES) 3.x TSAPI, DMCC, CMAPI	<a href="https://support.avaya.com/css/P8/documents/100018805">https://support.avaya.com/css/P8/documents/100018805</a>	4-Mar-07	4-Mar-08		N/A	N/A	9-Nov-15	190866, 190868, 190870, 190872, 190874, 190876, 190878, 190880, 191676, 193016, 193018
Application Enablement Services (AES) 4.0 Software Only	<a href="https://support.avaya.com/css/P8/documents/100020080">https://support.avaya.com/css/P8/documents/100020080</a>	3-Dec-07	10-May-11		30-Oct-18			700428048
Application Enablement Services (AES) 4.2 Bundled	<a href="https://support.avaya.com/css/P8/documents/100061039">https://support.avaya.com/css/P8/documents/100061039</a>	1-Sep-09		1-Sep-12	30-Oct-18			700448558, 700464738
Application Enablement Services (AES) Miscellaneous CVLAN, ASAI, Documentation Media, and AES materials	<a href="https://support.avaya.com/css/P8/documents/100020215">https://support.avaya.com/css/P8/documents/100020215</a>	8-Dec-08	8-Dec-09		30-Oct-18			186968, 201973
Application Enablement Services (AES) Miscellaneous Materials (Inc. Avaya CT & MAPD)	<a href="https://support.avaya.com/css/P8/documents/100018775">https://support.avaya.com/css/P8/documents/100018775</a>	6-Aug-07			30-Oct-18			115406, 160597, 160598, 170556, 175761, 181535, 186949, 186950, 186951, 186952, 601875693, 700162878, 758890TL112
Application Enablement Services (AES) User Service	<a href="https://support.avaya.com/css/P8/documents/100018837">https://support.avaya.com/css/P8/documents/100018837</a>	4-Nov-07			30-Oct-18			None
Application Enablement Services 3.0	<a href="https://support.avaya.com/css/P8/documents/100018780">https://support.avaya.com/css/P8/documents/100018780</a>	20-Feb-06	20-Nov-09		30-Oct-18			180870, 186953, 186954, 186955, 186956, 186957, 186958, 186959, 186960, 186961, 186962, 186963, 186964, 188046, 190888, 700346513, 700346521, 700349004, 700349012, 700362205
Application Enablement Services 3.1	<a href="https://support.avaya.com/css/P8/documents/100065336">https://support.avaya.com/css/P8/documents/100065336</a>	9-Nov-09	9-Nov-10		30-Oct-18			182989, 186965, 186966, 186967, 186969, 194552, 194553, 194554, 194555, 194565, 194566, 194567, 194568, 194569, 194570, 194571, 194572, 194573, 198099, 201911, 201912, 201913, 227926, 227929
Application Enablement Services 4.0	<a href="https://support.avaya.com/css/P8/documents/100020080">https://support.avaya.com/css/P8/documents/100020080</a>	3-Mar-08	10-May-11		30-Oct-18			700428030
Application Enablement Services 4.1	<a href="https://support.avaya.com/css/P8/documents/100020144">https://support.avaya.com/css/P8/documents/100020144</a>	5-May-08	10-May-11	Page 7 of 75	30-Oct-18			194546, 194549, 700448574



Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Application Enablement Services 4.2	<a href="https://support.avaya.com/css/P8/documents/100074749">https://support.avaya.com/css/P8/documents/100074749</a>	10-May-10	10-May-11		30-Oct-18			201755, 201756, 201758, 201759, 201870, 201873, 201972, 207173, 227930, 700457682, 700457690, 700476237, 700476245, 700476252, 700478332
AS-20 (by Scopia/Radvision)		31-May-10			2-Aug-13			None
ASBCE Core Dell R210-II	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	26-Aug-17		25-Aug-20	25-Aug-23	N/A		271021
ASBCE Core Dell R210-II for IPO	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	26-Aug-17		25-Aug-20	25-Aug-23	N/A		307175
ASBCE Core Portwell CAD-0208	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	26-Aug-17		25-Aug-20	25-Aug-23	N/A		271023
ASBCE Core Portwell CAD-208 IPO	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	30-Jun-17		30-Jun-20	25-Aug-23	N/A		273793
ASBCE DL360PG8 SRVR	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	1-Jan-18		1-Jan-21	1-Jan-24	N/A		308597
ASBCE DL360PG8 SRVR (NTL)	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	9-Jul-16		9-Jul-19	9-Jul-22	N/A		NTL308597
ASBCE EMS Dell R210-II	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	30-Jun-16		30-Jun-19	30-Jun-22	N/A		271022
ASBCE EMS Dell R210-II For IPO	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	30-Mar-17		30-Mar-20	30-Mar-23	N/A		307176
ASBCE Migration Kit	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	1-Sep-16		1-Sep-19	1-Sep-22	N/A		272415
ASBCE R320 350WAC PWR SUPP	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	26-Aug-17		25-Aug-20	25-Aug-23	N/A		700511170
ASBCE R320 Chassis Fan	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	26-Aug-17		25-Aug-20	25-Aug-23	N/A		700511171
ASBCE R320 MID Range SRVR	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	31-Aug-16		31-Aug-19	31-Aug-22	N/A		381669
ASBCE R320 Mid Range SRVR IPO	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	31-Dec-16		31-Dec-19	31-Dec-22	N/A		381670
ASBCE R6.2 Core Dell R210-II (NTL)	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	4-May-13		3-May-16	3-May-19	N/A		NTL271021
ASBCE R6.2 EMS AMAX	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	3-Nov-12		3-Nov-15	3-Nov-18	N/A		272410

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
ASBCE R6.2 EMS AMAX (NTL)	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	9-Jul-16		9-Jul-19	9-Jul-22	N/A		NL272410
ASBCE R6.2 EMS Dell (NTL)	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	4-May-13		3-May-16	3-May-19	N/A		NL271022
ASBCE R620 SRVR	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	29-Aug-15		28-Aug-18	28-Aug-21	N/A		308596
ASBCE R620 SRVR (NTL)	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	23-Aug-14		22-Aug-17	22-Aug-20	N/A		NL308596
ASBCE/AER6.2 Core Micro Portwell (NTL)	<a href="https://support.avaya.com/css/P8/documents/101053761">https://support.avaya.com/css/P8/documents/101053761</a>	4-May-13		3-May-16	3-May-19	N/A		NL271023
ASG Guard II - Four Ports Globally and All types for EMEA	<a href="https://support.avaya.com/css/P8/documents/100019778">https://support.avaya.com/css/P8/documents/100019778</a>	5-Jun-06	5-Jun-07	5-Jun-07	1-Jul-16			700249162, 700277403, 700277411, 700278526
ASG Guard Two-Port Unit	<a href="https://support.avaya.com/css/P8/documents/100016671">https://support.avaya.com/css/P8/documents/100016671</a>	6-Jun-05	6-Jun-06	6-Jun-06	1-Jul-16			700261449, 700261456
Aura Branch Edition	<a href="https://support.avaya.com/css/P8/documents/100076995">https://support.avaya.com/css/P8/documents/100076995</a>	10-May-10	31-Dec-11	31-Dec-11	N/A	N/A	11-May-13	226481, 226482, 226483, 226484, 226485, 226486, 226487, 226488, 226489, 226490, 700460512, 700460579, 700460587, 700470826, 700470834, 700470842
Aura Experience Portal (AAEP) H.323 Port Connect Licenses	<a href="https://support.avaya.com/css/P8/documents/100168701">https://support.avaya.com/css/P8/documents/100168701</a>	4-Mar-13	4-Mar-14		4-Mar-19			191678, 228760, 229406, 264859, 264861, 264863, 264865, 264867
Aura WFO Release 10.x codes in Aura Contact Center (AACC) 6.x	<a href="https://support.avaya.com/css/P8/documents/100160198">https://support.avaya.com/css/P8/documents/100160198</a>	4-Jun-12	3-Jun-13		31-Jul-15		30-Jun-18	263943, 263945, 263946, 263947, 263948, 263949, NT9Y47AA, NT9Y47BA
Aura Workforce Optimization (WFO) R10.0	<a href="https://support.avaya.com/css/P8/documents/100113820">https://support.avaya.com/css/P8/documents/100113820</a>	6-Jun-11	11-Jun-12		1-Aug-18			700500493, 700500495, 700500496, 700500497, 700500498, 700500499, 700500500
Aura Workforce Optimization (WFO) R10.x Mid-Market Codes in AACC & CCE Offers	<a href="https://support.avaya.com/css/P8/documents/100182797">https://support.avaya.com/css/P8/documents/100182797</a>	4-Jun-12	3-Jun-13		31-Jul-15		30-Jun-18	None
Automatic Paging System (APS) On-Site Wireless Paging Solution	<a href="https://support.avaya.com/css/P8/documents/100018771">https://support.avaya.com/css/P8/documents/100018771</a>	2-Oct-06	1-Oct-08	1-Oct-08	1-Aug-15			408129054, 408129161, 408129179, 408272904, 408272912
Avaya 1616-I and 1603SW-I France Telecom IP Deskphones and Associated Accessories	<a href="https://support.avaya.com/css/P8/documents/101052857">https://support.avaya.com/css/P8/documents/101052857</a>	11-Jun-19	11-Jun-21	11-Jun-21	N/A	N/A	11-Jun-24	700504843, 700415573, 700503224, 700415581, 700504356, 700436710
Avaya 6211/6219/6221 Analog Phone	<a href="https://support.avaya.com/css/P8/documents/101066528">https://support.avaya.com/css/P8/documents/101066528</a>	31-Aug-20		31-Aug-23	N/A	N/A	31-Aug-26	700058662, 700287642, 700287667, 700287717, 700287758
Avaya 9620L PDB Phone	<a href="https://support.avaya.com/css/P8/documents/101004667">https://support.avaya.com/css/P8/documents/101004667</a>	5-Dec-14	5-Dec-17	5-Dec-17	N/A	N/A		None
Avaya Agent for Desktop 1.7		6-Apr-20	5-Apr-21		N/A	N/A	7-Apr-25	Material/Offer Code Description, 307482 AGT FOR DSKTP R1 SHARED CNTL NEW, 307483 AGT FOR DSKTP R1 STDALN NEW, 307408 AGT FOR DSKTP R1 HEADLESS NEW, 395872 AGT FOR DSKTP R1 SHRD TO STNDL UPBUY, 395873 AGT FOR DSKTP R1 STNDL ASIPP L1 (Legacy), 395874 AGT FOR DSKTP R1 STNDL ASIPP L2 (Current)

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Avaya Agent for Desktop 1.x	<a href="https://support.avaya.com/css/P8/documents/101063501">https://support.avaya.com/css/P8/documents/101063501</a>	6-Apr-20	5-Apr-21				7-Apr-25	307482, 307483, 307408, 307872, 307873, 307874
Avaya Agile Communication Environment (ACE) Release 3.x and 6.x	<a href="https://support.avaya.com/css/P8/documents/101043249">https://support.avaya.com/css/P8/documents/101043249</a>	1-Dec-17	1-Dec-18	1-Dec-20	1-Dec-23			700501838, 700504352, 268229, 268517, 268492, 268498, 271540, 271541, 271543, 271544, 271545, 271803, 271804, 271806, 272037, 271805, 272038, 271806, 271807, 271808, 271809, 272782, 272783, 272784, 272785, 272786, 272790, 272787, 272789, 272789, 272773, 272744, 272775, 272776, 272777, 272780, 272778, 272779, 272781, 272744, 272745, 272746, 272747, 272748, 272772, 272749, 272770, 272771, 272658, 272659, 272680, 272681, 272682, 272683, 272684, 272685, 272686, 272687, 272688, 272689, 272690, 272691, 272692, 272693, 272694, 272695, 272696, 272697, 272698, 272699, 272700, 272701, 272702, 272703, 272704, 272705, 272706, 272707, 272708, 272709, 272710, 272797, 272798, 272711, 272712, 272713, 272714, 272799, 272715, NTBT61BB, NTBT61DB, NTBT57BB, NTBT74BB, NTBT55DA, NTBT55FA, NTBT55OA, NTBT55MA, NTBT55LA, NTBT55AC, NTBT75AA, NTBT75BA, NTBT55XA, NTBT78AA, NTBT78CA, NTBT78DA, NTBT55DA, NTBT55OA, NTBT55MA, NTBT78EA, NTBT55FA, NTBT55OA, NTBT76EA, NTBT55FA, NTBT55OA, NTBT59AA, NTBT77AA, NTBT58AA, NTBT59CA, NTBT59DA, NTBT76AA, NTBT77AA, NTBT58AA, NTBT78FA, NTBT61BB, NTBT57BB, NTBT61DB, NTBT80BA, NTBT80CA, NTBT80DA, NTBT80EA, NTBT80FA, NTBT80GA, NTBT78GA, NTBT78HA, NTBT78JA, NTBT78KA, NTBT78LA, NTBT78MA, NTBT78NA, NTBT78PA, NTBT78QA, NTBT78RA, NTBT78SA, NTBT78TA, NTBT76BA, 700502841, 700502843, 269636, 269700, 269701, 269702, 269652, 269720, 269654, 269655, 269656, 269657, 269658, 269659, 269660, 269662, 269701, 2696652, 269720, 269663, 269702, 269652, 269664, 269702, 269652, 269664, 269702, 269652, 269659, 269652, 269659, 269652, 269665, 269703, 700502845, 269704, 269669, 269667, 269703, 700502845, 269667, 269703, 700502845, 700502843, 269672, 269673, 269674, 269675, 269676, 269677, 269678, 269679, 269680, 269705, 269706, 269683, 269684, 269685, 269686, 269687, 269688, 269689, 269707, 269691, 269692, 700501838, NTL700501093, 700501838, NTL700501093, NTK15AA
Avaya Aligner 7+	<a href="https://support.avaya.com/css/P8/documents/101009298">https://support.avaya.com/css/P8/documents/101009298</a>	24-Jul-15	24-Jul-16	24-Jul-16	24-Jul-16			None
Avaya Analytics 3.7 (Oracle Based)	<a href="https://support.avaya.com/css/P8/documents/101065003">https://support.avaya.com/css/P8/documents/101065003</a>	31-Dec-19	31-Mar-20			N/A		390492, 390513, 390514, 393112, 397324
Avaya Aura Application Enablement Services (AES) R5 Add/Expansion User licenses	<a href="https://support.avaya.com/css/P8/documents/101032863">https://support.avaya.com/css/P8/documents/101032863</a>	12-Jun-17						227571, 227572, 227573, 227574, 227575, 227576, 227593, 227592, 227591, 227597, 227598, 227599, 227603, 227604, 227605, 227578, 227581, 227621, 227582, 227585, 227606, 227608, 227611, 227587, 227588, 227589, 227613, 227615
Avaya Aura Communication Manager R2, R3, R4, R5.2.1 LSP and ESS	<a href="https://support.avaya.com/css/P8/documents/101007701">https://support.avaya.com/css/P8/documents/101007701</a>	8-Jun-15	31-Aug-14					180106, 180107, 185632, 185633, 187727, 187728, 191626, 191627, 191628, 192235, 192266, 195556, 195557, 195558, 195559, 196619, 196620, 196623, 196624, 196627, 196628, 196632, 196633, 196634, 196635, 196649, 196650, 198017, 198018, 198019, 198528, 198529, 200660, 200661, 200660, 200661, 201270, 201271, 203128, 207651, 207652, 207923, 207924, 207925, 207927, 207928, 207929, 207931, 207932, 207933, 207934, 207935, 207936, 207937, 207951, 207952, 207953, 207954, 208025, 208027, 208028, 208029, 208030, 208031, 208032, 208222, 208223, 211384, 211385, 211386, 212550, 224530, 224540, 226036, 226037, 226038, 226039, 245454, 245943, 245944, 245945, 245946, 245947, 245948, 245949
Avaya Aura Communication Manager R5.2.1 Additions	<a href="https://support.avaya.com/css/P8/documents/101032863">https://support.avaya.com/css/P8/documents/101032863</a>	12-Jun-17	31-Aug-14					225212, 225213, 225214, 225215, 225216, 225217, 229005, 229006, 229007, 229008, 229009, 229010, 229011, 229012, 229013, 229014, 229015, 229016, 225234, 226881, 245452, 245453, 229370, 229371, 229372, 229373, 229374
Avaya Aura Contact Center (AACC) Predictive Outbound Dialer	<a href="https://support.avaya.com/css/P8/documents/100134039">https://support.avaya.com/css/P8/documents/100134039</a>	1-Feb-11		1-May-12	13-Jun-22			N0188130, N0206509, N0206510, N0206511, N0220473, N0220481, N0220482, N0220483, N0220484, N0221427, N0221428, N0221429, N0221430, N0221461, N0221477, N0221534, N0226433, NT9569KA, NT9Y40NA, NT9Y45HA, NT9Y45JA, NT9Y45KA, NT9Y45LA, NT9Y58KA, NT9Y66DA, NT9Y66DB, NT9Y66DC, NT9Y66EA, NT9Y68PA, NT9Y72GA, NTRH51AAE6, NTRH5201E6, NTRH5202E6
Avaya Aura Elite Multichannel (EMC) 6.5 with CC Elite R4.x and R5.x	<a href="https://support.avaya.com/css/P8/documents/101026679">https://support.avaya.com/css/P8/documents/101026679</a>	11-Jul-16	10-Jul-17		10-Jul-19			273631, 273634, 305484, 273632, 273635, 305485
Avaya Aura R6 Suites, Analog, IPT and Session Manager New and Upgrade User Licenses	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a>	12-Jun-17	9-Jul-18					264679, 264680, 229416
Avaya Aura Workforce Optimization 12.x with CCaaS - new and upgrade	<a href="https://support.avaya.com/css/P8/documents/101016559">https://support.avaya.com/css/P8/documents/101016559</a>	31-Dec-15	31-Dec-16		31-Dec-21			None
Avaya Aura Workforce Optimization Speech Essentials	<a href="https://support.avaya.com/css/P8/documents/101006005">https://support.avaya.com/css/P8/documents/101006005</a>	9-Mar-15	1-Feb-18		1-Feb-19			None
Avaya Aura® Application Enablement Services 5.2	<a href="https://support.avaya.com/css/P8/documents/100145128">https://support.avaya.com/css/P8/documents/100145128</a>	3-Jun-13	31-Aug-14		7-Jan-16	3-Jun-19		227570, 227571, 227572, 227573, 227574, 227575, 227576, 227577, 227578, 227579, 227580, 227581, 227582, 227583, 227584, 227585, 227587, 227588, 227589, 227591, 227592, 227593, 227594, 227595, 227596, 227597, 227598, 227599, 227600, 227601, 227602, 227603, 227604, 227605, 227606, 227608, 227611, 227613, 227614, 227615, 227616, 227617, 227618, 227621, 227622, 229050, 229051, 229052, 229053, 229054, 229055, 229360, 230780, 258341, 700501084, 700501468, 700501469, 700501470, 700501471

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Avaya Aura® Application Enablement Services 6.1	<a href="https://support.avaya.com/css/P8/documents/100179298">https://support.avaya.com/css/P8/documents/100179298</a>	2-Jun-14	2-Jun-14		1-Jun-20			700500046, 700500047, 700500048, 700500049, 700501914, 700501915, 700501916, 700501917, 700502555, 700502562, 700502569, 700502570
Avaya Aura® Application Enablement Services 6.2	<a href="https://support.avaya.com/css/P8/documents/100179298">https://support.avaya.com/css/P8/documents/100179298</a>	2-Jun-14	2-Jun-14		1-Jun-20			700503206, 700503207, 700503208, 700503209
Avaya Aura® Application Enablement Services 6.3	<a href="https://support.avaya.com/css/P8/documents/101044370">https://support.avaya.com/css/P8/documents/101044370</a>	2-Jul-18	2-Jul-19	2-Jul-20	3-Jul-23			269618, 269619, 229671, 229678, 229654, 229662, 229663, 229664, 229669, 229661, 229665, 229666, 229667, 229670, 229672, 229674, 229676, 229677, 229679, 229680, 229685, 229686, 229687, 229710, 229711, 229712, 229713, 229714, 229715, 229716, 229717, 229718, 229719, 229720, 229721, 229725, 229726, 229727, 229728, 229729, 700504570, 700504571, 700504572, 700504573, 700506718, 700506719, 700506720, 700506721, 700508342, 700508344, 700508345, 700508346
Avaya Aura® Application Enablement Services 6.3.3 (AA 6.2 FP4) (FP)		9-Jul-18	9-Jul-19				6-Nov-23	None
Avaya Aura® Application Enablement Services 7.0		14-Oct-19	12-Oct-20					None
Avaya Aura® Application Enablement Services 7.x (New & Upgrades)	<a href="https://support.avaya.com/css/P8/documents/101053051">https://support.avaya.com/css/P8/documents/101053051</a>	14-Oct-19	14-Dec-20		N/A	N/A		380231, 380232, 380234, 380235, 380237, 380238, 380240, 380241, 380243, 380244, 380246, 380247, 380248, 380249, 380250, 380255, 380256, 380259, 380260, 380264, 380265, 380267, 380268, 380270, 380271, 380273, 380274, 380276, 380277, 380278, 380279, 380280, 380281, 380282, 380283, 380284, 380285, 380286, 380287, 380288, 380289, 380290, 380291, 380292, 380295, 380296, 380297, 380299, 380302, 381322, 381323, 700510415, 700510416, 700510417, 700511327, 700511328, 700512295, 700512296, 700512297, 700513683, 700513684, 700513685
Avaya Aura® Application Server 5300 1.0	<a href="https://support.avaya.com/css/P8/documents/101039492">https://support.avaya.com/css/P8/documents/101039492</a>	17-Jul-17	17-Jul-18	17-Jul-17	17-Jul-18			None
Avaya Aura® Application Server 5300 2.0	<a href="https://support.avaya.com/css/P8/documents/101039492">https://support.avaya.com/css/P8/documents/101039492</a>	17-Jul-17	17-Jul-18	17-Jul-17	17-Jul-18			N0165020, NTVW00GH, NTVW00JA, NTVW00JQ, NTVW00JS, NTVW00JU, NTVW00JX, NTVW00JY, NTVW00KC, NTVW00KK, NTVW00LA, NTVW00LB, NTVW00LC, NTVW00LD, NTVW00LE, NTVW00LF, NTVW00LG, NTVW00LH, NTVW00LI, NTVW00LJ, NTVW00LK, NTVW00LL, NTVW00LM, NTVW00LN, NTVW00LP, NTVW00LQ, NTVW00LR, NTVW00LU, NTVW00LV, NTVW00LX, NTVW00MA, NTVW00MB, NTVW00MC, NTVW00MD, NTVW00ME, NTVW00MF, NTVW00MG, NTVW00MH, NTVW00MT, NTVW00MU, NTVW00MV, NTVW00PA, NTVW00PQ, NTVW00R, NTVW00S, NTVW00T, NTVW00U, NTVW00V, NTVW00W, NTVW00X, NTVW00Y, NTVW00Z, NTVW00AA, NTVW00AB, NTVW00AC, NTVW00AD, NTVW00AE, NTVW00AF, NTVW00AG, NTVW00AH, NTVW00AI, NTVW00AJ, NTVW00AK, NTVW00AL, NTVW00AM, NTVW00AN, NTVW00AO, NTVW00AP, NTVW00AQ, NTVW00AR, NTVW00AS, NTVW00AT, NTVW00AU, NTVW00AV, NTVW00AW, NTVW00AX, NTVW00AY, NTVW00AZ, NTVW00BA, NTVW00BB, 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Avaya Aura® Call Center Elite 4.0	<a href="https://support.avaya.com/css/P8/documents/100164016">https://support.avaya.com/css/P8/documents/100164016</a>	27-Aug-12	27-Aug-13	27-Aug-15	27-Aug-18			700452550, 700462732, 700479371
Avaya Aura® Call Center Elite 5.2	<a href="https://support.avaya.com/css/P8/documents/100145128">https://support.avaya.com/css/P8/documents/100145128</a>	3-Jun-13	31-Aug-14		3-Jun-19			226860, 2268862, 227960, 227961, 227978, 227979, 227983, 227984, 229079, 229080, 229081, 229555, 229558, 229561, 229750, 245881
Avaya Aura® Call Center Elite 6.0		12-Jun-17	9-Jul-18					None
Avaya Aura® Call Center Elite 6.3	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a>	12-Jun-17	9-Jul-18					225925, 226000, 226013, 226014, 226015, 226016, 228012, 228013, 228014, 228291, 228292, 229550, 229553, 302560, 304043, 304044, 302546, 302547, 302548, 302549
Avaya Aura® Call Center Elite 7.x (New & Upgrades)	<a href="https://support.avaya.com/css/P8/documents/101053051">https://support.avaya.com/css/P8/documents/101053051</a>	14-Oct-19	14-Dec-20		N/A	N/A		270361, 270362, 270366, 270367, 270372, 270373, 280780, 380781, 380784
Avaya Aura® Communication Manager 2.0		5-Dec-05	10-Oct-07	10-Oct-07	5-Dec-16			None
Avaya Aura® Communication Manager 3.1	<a href="https://support.avaya.com/css/P8/documents/100019520">https://support.avaya.com/css/P8/documents/100019520</a>	31-Dec-07	31-Dec-08	31-Dec-08	31-Dec-17			189830, 192618, 192620, 192622, 192624, 192626, 192628, 192630, 192632, 192634, 192636, 192638, 192640, 192642, 192644, 192646, 192648, 192650, 192652, 195376, 195378, 195380, 195382, 195384, 195487
Avaya Aura® Communication Manager 4.0	<a href="https://support.avaya.com/css/P8/documents/100164016">https://support.avaya.com/css/P8/documents/100164016</a>	27-Aug-12	27-Aug-13	27-Aug-15	27-Aug-18			700462724, 700479389

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Avaya Aura® Communication Manager 5.2.1	<a href="https://support.avaya.com/css/P8/documents/100145128">https://support.avaya.com/css/P8/documents/100145128</a>	3-Jun-13	31-Aug-14		3-Jun-19			207650, 207920, 207921, 207941, 207942, 207943, 207944, 207945, 207946, 207947, 207948, 207949, 207950, 208009, 208010, 208011, 208012, 208013, 208014, 208015, 208016, 208093, 208094, 217543, 223235, 225194, 225195, 225196, 225197, 225198, 225199, 225200, 225201, 225202, 225203, 225204, 225205, 225206, 225207, 225208, 225209, 225210, 225211, 225212, 225213, 225214, 225215, 225216, 225217, 225230, 225231, 225232, 225233, 225234, 225236, 225237, 226035, 226665, 229594, 229595, 229598, 229599, 245446, 245447, 245448, 245449, 245459, 245462, 245463, 245464, 245465, 700476344, 700476351
Avaya Aura® Communication Manager 6 New Site/LSP, Adds ESS and Duplex	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a> <a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a>	8-Jan-18	9-Jul-18					None
Avaya Aura® Communication Manager 6 New System and Upgrades	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a> <a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a>	12-Jun-17	9-Jul-18					None
Avaya Aura® Communication Manager 6 New Systems and Upgrades	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a> <a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a>	12-Jun-17	9-Jul-18					None
Avaya Aura® Communication Manager 6.0					1-Jun-19			None
Avaya Aura® Communication Manager 6.0.1	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a> <a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a>	12-Jun-17	9-Jul-18					None
Avaya Aura® Communication Manager 6.2	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a> <a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a>	12-Jun-18	9-Jul-18					None
Avaya Aura® Communication Manager 6.3	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a> <a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a>	12-Jun-17	9-Jul-18					225186, 245461, 225187, 304056, 304057, 268685, 268686, 268841, 268689, 339400, 339406, 339407, 339404, 339405, 339408, 339409, 339418, 339419, 339447, 339451, 339452, 339453, 339454, 339455, 339456, 339467, 339468, 225185, 304110, 304111, 339417, 339466, 304058, 304059, 304113, 339446, 339445, 339497, 339496, 304127, 304128, 225167, 225168, 225169, 225170, 225171, 225172, 245456, 225141, 245457, 268850, 270131, 339410, 339411, 339412, 339413, 339457, 339458, 339459, 339460, 268687, 339414, 339415, 339416, 339461, 339462, 339463, 339495, 339464, 339401, 339465, 339448, 271535, 271841, 271466, 271531, 271532, 266523, 266528, 266529, 266522, 266526, 266527, 266524, 339420, 339425, 339426, 339427, 339428, 339429, 339430, 339431, 339432, 339433, 339434, 388003, 339437, 339439, 339440, 339441, 339442, 339443, 339444, 339279, 339421, 339422, 339423, 339424, 339424, 339424, 381760, 339469, 339474, 339475, 339476, 339477, 339478, 339479, 339480, 339481, 339482, 339483, 388004, 339486, 339488, 339489, 339490, 339491, 339492, 339493, 339531, 339494, 339470, 339471, 339472, 339473, 339247, 381761, 269422, 269360, 269405, 270052, 270053, 269426, 271180, 271181, 269390, 272783, 272785, 269393, 381744, 269742, 269420, 269421, 388002, 304133, 304136, 304137, 263133, 229191, 269904, 269364, 269407, 269901, 269902, 270054, 269906
Avaya Aura® Communication Manager 6.3.100	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a> <a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a>	12-Jun-17	9-Jul-18					None
Avaya Aura® Communication Manager 6.3.2 (AA 6.2 FP3)	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a> <a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a>	12-Jun-17	9-Jul-18					None
Avaya Aura® Communication Manager 6.3.6 (AA 6.2 FP4)	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a> <a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a>	12-Jun-17	9-Jul-18					None
Avaya Aura® Communication Manager 6.3.8	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a> <a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a>	12-Jun-17	9-Jul-18					None

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Avaya Aura® Communication Manager 7.x Avaya Aura® Suites 7.x (New & Upgrades)	<a href="https://support.avaya.com/css/P8/documents/101053051">https://support.avaya.com/css/P8/documents/101053051</a>	14-Oct-19	14-Dec-20		N/A	N/A		380365, 380366, 380367, 380675, 380677, 380678, 380679, 380680, 380682, 380684, 380685, 380686, 380687, 380369, 380374, 380370, 380398, 380400, 380401, 380402, 380411, 380412, 380403, 380404, 380405, 380612, 380614, 380682, 380615, 380616, 380661, 380626, 380627, 380617, 380608, 380618, 380619, 380665, 380375, 380379, 380380, 380382, 380383, 380384, 380385, 380386, 380387, 380391, 380707, 380708, 380709, 380710, 380446, 380454, 380448, 380711, 380712, 380713, 380714, 380437, 380441, 392849, 380715, 380716, 380717, 380718, 380659, 380663, 380671, 392478, 380719, 380720, 380721, 380722, 380653, 380654, 380657, 380658, 392479, 384515, 384567, 384621, 384711, 384712, 384622, 384713, 384623, 384714, 384715, 384624, 384716, 384717, 384625, 384718, 384626, 384719, 384720, 384517, 384518, 384569, 383627, 384628, 384629, 384630, 384631, 384634, 382978, 384635, 384636, 384637, 384638, 384639, 384642, 382979, 384712, 384722, 384723, 384724, 384726, 384729, 392980, 384730, 384731
Avaya Aura® Communication Manager Messaging 5.2.1	<a href="https://support.avaya.com/css/P8/documents/100170901">https://support.avaya.com/css/P8/documents/100170901</a>	1-Jun-13	1-Jun-14	1-Jun-14	1-Jun-19			None
Avaya Aura® Communication Manager Messaging 6.0.1	<a href="https://support.avaya.com/css/P8/documents/100170901">https://support.avaya.com/css/P8/documents/100170901</a>	1-Jul-12	1-Aug-13	1-Aug-13	1-Jun-19			None
Avaya Aura® Communication Manager Messaging 7.0	<a href="https://support.avaya.com/css/P8/documents/101049571">https://support.avaya.com/css/P8/documents/101049571</a>	27-Aug-18	27-Aug-19		27-Aug-24			380923, 380924, 380926, 380927, 380928, 380929, 381053
Avaya Aura® Conferencing 6.0	<a href="https://support.avaya.com/css/P8/documents/100174718">https://support.avaya.com/css/P8/documents/100174718</a>	9-Dec-13	9-Dec-14	9-Dec-16	9-Dec-19			None
Avaya Aura® Conferencing 7.2.2 (FP)	<a href="https://support.avaya.com/css/P8/documents/101006001">https://support.avaya.com/css/P8/documents/101006001</a>	2-Mar-15	2-Mar-16	2-Mar-18	2-Mar-21			267530, 267763, 267790, 270725, 271196, 272645
Avaya Aura® Conferencing 8.0.6 (FP)	<a href="https://support.avaya.com/css/P8/documents/101046549">https://support.avaya.com/css/P8/documents/101046549</a>	1-Jun-18	30-Nov-20	1-Jun-21	1-Jun-24			None
Avaya Aura® Contact Center 6.2	<a href="https://support.avaya.com/css/P8/documents/100167038">https://support.avaya.com/css/P8/documents/100167038</a>	1-May-12	1-May-13	1-May-15	13-Jun-22			259508, 263159, 263339, 263740
Avaya Aura® Contact Center 6.4	<a href="https://support.avaya.com/css/P8/documents/101020047">https://support.avaya.com/css/P8/documents/101020047</a>	13-Jun-16	13-Jun-17	13-Jun-17	13-Jun-22			None
Avaya Aura® Contact Center 6.4.2 (FP)	<a href="https://support.avaya.com/css/P8/documents/101020047">https://support.avaya.com/css/P8/documents/101020047</a>	13-Jun-16	13-Jun-17	13-Jun-17	13-Jun-22			NT9Y40AA, NT9Y40BA, NT9Y40CA, NT9Y40DA, NT9Y40DB, NT9Y40GA, NT9Y40RA, NT9S14GA, NT9Y41DA, NT9Y40HA, NT9Y40LA, NT9Y40JA, NT9Y40KA, NT9Y65AA, NT9Y65BA, NT9Y65CA, NT9Y65EA, NT9Y65FA, NT9Y65GA, NT9Y65JA, NT9Y65KA, NT9Y67BA, NT9Y67KA, NT9Y68AA, NT9Y68BA, NT9Y68CA, NT9Y68EA, NT9Y68NA, NT9Y68SA, NT9Y68UA, NT9Y69AD, NT9Y69AG, NT9Y69AJ, NT9Y69AK, NT9Y69CC, NT9Y69EA, NT9Y69EB, NT9Y69EC, NT9Y69ED, NT9Y69BF, NT9Y69FD, NT9Y69GA, NT9Y69DA, NT9Y69HA, NT9Y69JA, NT9Y68FA, NT9Y68GA, NT9Y68HA, NT9Y68JA, NT9Y68KA, NT9Y68LA, NT9Y68QA, NT9Y68RA, NT9Y68TA, NT9Y70AA, NT9Y70AB, NT9Y70AC, NT9Y71AA, NT9Y71CA, NT9Y71DA, NT9Y71EA, NT9Y71HA, NT9Y72CA, NT9Y72JA, NT9Y72AF, NT9Y72DA, NT9Y72LA, NT9Y72FF, NT9Y72KD, NT9Y72JB, NT9Y73AA, NT9Y73AB, NT9Y73AC, NT9Y73AD, NT9Y73AE, NT9Y73AG, NT9Y73AH, NT9Y73AJ, NT9Y73AK, NT9Y73AL, 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Avaya Aura® Elite Multi Channel (EMC)	<a href="https://support.avaya.com/css/P8/documents/101008551">https://support.avaya.com/css/P8/documents/101008551</a>	5-Jan-15	4-Jan-16		5-Jan-18			None
Avaya Aura® Experience Portal 6.0	<a href="https://support.avaya.com/css/P8/documents/100177390">https://support.avaya.com/css/P8/documents/100177390</a>	3-Mar-14	30-Jun-16		30-Jun-21			264800, 264801, 264802, 264803, 264804, 264805, 264806, 264807, 264808, 264809, 264810, 264811, 264812, 264813, 264814, 264815, 264816, 264832, 264833, 264834, 264835, 264836, 264837, 264838, 264839, 264840, 264841, 264842, 264843, 264844, 264845, 264846, 264847, 264850, 264851, 264852, 264853, 264854, 264855, 264856, 264857, 264960, 264980, 265910, 266204, 266205, 266233, 700501714, 700501715
Avaya Aura® Media Server 6.x / 7.x	<a href="https://support.avaya.com/css/P8/documents/101057413">https://support.avaya.com/css/P8/documents/101057413</a>	5-Jul-19	5-Oct-20	5-Jul-21			5-Jul-26	700510411, 700510410, 700512733, 700512734, 700512735, 700512736, 700512737, 225146, 382075, 380935, 381574, 380933, 380934, 392039, 395694, 387550, 387551, 389688, 389689, 384824

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Avaya Aura® Messaging 6.0	<a href="https://support.avaya.com/css/P8/documents/100170901">https://support.avaya.com/css/P8/documents/100170901</a>	1-Oct-11	1-Jan-12		1-Jan-18			None
Avaya Aura® Messaging 6.1	<a href="https://support.avaya.com/css/P8/documents/100169523">https://support.avaya.com/css/P8/documents/100169523</a>	23-Sep-12	23-Dec-12	23-Dec-15	23-Sep-19			244937, 244938, 700502109, 700502110
Avaya Aura® Messaging 6.2	<a href="https://support.avaya.com/css/P8/documents/100179301">https://support.avaya.com/css/P8/documents/100179301</a>	17-Mar-14	17-Jun-14	17-Jun-15	17-Jun-21			700503265, 700503267
Avaya Aura® Messaging 6.3	<a href="https://support.avaya.com/css/P8/documents/101043490">https://support.avaya.com/css/P8/documents/101043490</a>	2-Oct-17	2-Oct-18	2-Oct-20	4-Nov-21			302849, 303601, 302848, 303600, 262600, 266020, 266021, 266022, 700509541, 700509542, 700509543, 244929, 244933, 267761, 244934, 244935, 270892, 270893, 264710, 264713, 264700, 264701, 269750
Avaya Aura® Messaging 6.3.1 (FP)		15-Dec-14	15-Mar-15	15-Mar-16	15-Mar-22			None
Avaya Aura® Messaging 6.3.2 (FP)		24-Aug-15	24-Nov-15	24-Nov-16	24-Nov-21			None
Avaya Aura® Messaging 6.3.3 (FP)		10-Apr-17	10-Apr-20		10-Apr-23			None
Avaya Aura® Messaging 7.0 / 7.1	<a href="https://support.avaya.com/css/P8/documents/101056907">https://support.avaya.com/css/P8/documents/101056907</a>	14-Dec-20	14-Jun-22	14-Jun-24	14-Jun-26	14-Jun-28		700512619, 700512620, 700512621, 244925, 390040, 390041, 390042, 390043, 390044, 390045, 390046, 390047, 390048, 390049, 390050, 390051, 390052, 390053, 390054, 390055, 390056, 390057, 390058, 390059, 390062, 390063, 390065, 390066, 390067, 390068, 390070, 390072, 390073, 390074, 390075, 392220, 392221, 396168
Avaya Aura® Orchestration Designer 6.0	<a href="https://support.avaya.com/css/P8/documents/100177391">https://support.avaya.com/css/P8/documents/100177391</a>	3-Mar-14	30-Jun-16		3-Mar-20			264870, 264871, 266110
Avaya Aura® Performance Center 7.1	<a href="https://support.avaya.com/css/P8/documents/101010591">https://support.avaya.com/css/P8/documents/101010591</a>	12-Jul-15	12-Jul-16	12-Jul-18	12-Jul-20			268726, 270511, 270515, 305412, 306201, 700510048
Avaya Aura® Presence Services 5.2	<a href="https://support.avaya.com/css/P8/documents/100134046">https://support.avaya.com/css/P8/documents/100134046</a>	18-Jul-11	18-Jul-12		18-Jul-17			227236
Avaya Aura® Presence Services 6.0	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a>	12-Jun-17	9-Jul-18					None
Avaya Aura® Presence Services 6.1	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a>	12-Jun-17	9-Jul-18					None
Avaya Aura® Presence Services 6.1.5 (FP)	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a>	12-Jun-17	9-Jul-18					None
Avaya Aura® Presence Services 6.2	<a href="https://support.avaya.com/css/P8/documents/101035872">https://support.avaya.com/css/P8/documents/101035872</a>	1-Jun-17	1-Jun-17		24-Sep-17			700500778, 700501332, 700501479, 700504628, 700505965, 700507125, 700507472, 700508295
Avaya Aura® Presence Services 6.2.2 (FP) (AA 6.2 FP3)	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a>	12-Jun-17	9-Jul-18					None
Avaya Aura® Presence Services 6.2.4 (FP)	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a>	12-Jun-17	9-Jul-18					None
Avaya Aura® Presence Services 7.x (New & Upgrades)	<a href="https://support.avaya.com/css/P8/documents/101053051">https://support.avaya.com/css/P8/documents/101053051</a>	14-Oct-19	14-Dec-20		N/A	N/A		380697, 380699, 380701, 380703, 380378, 380390, 380452, 380440, 380669, 384633, 384641, 384728

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Avaya Aura® Session Border Controller 6.0	<a href="https://support.avaya.com/css/P8/documents/100168696">https://support.avaya.com/css/P8/documents/100168696</a>	6-May-13			31-Dec-20			258372, 258373, 258374, 700500439, 700500960, 700502033
Avaya Aura® Session Manager 6.1	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a>	12-Jun-17	9-Jul-18					269367, 304132
Avaya Aura® Session Manager 6.2	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a>	12-Jun-17	9-Jul-18					None
Avaya Aura® Session Manager 6.3	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a>	12-Jun-17	9-Jul-18					None
Avaya Aura® Session Manager 6.3.2	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a>	12-Jun-17	9-Jul-18					None
Avaya Aura® Session Manager 6.3.4 (AA 6.2 FP3)	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a>	12-Jun-17	9-Jul-18					None
Avaya Aura® Session Manager 6.3.8 (AA 6.2 FP4)	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a>	12-Jun-17	9-Jul-18					None
Avaya Aura® Session Manager 6.3.9	<a href="https://support.avaya.com/css/P8/documents/101033017">https://support.avaya.com/css/P8/documents/101033017</a>	12-Jun-17	9-Jul-18					269363, 339485, 339436, 264231, 264148, 264232, 229412, 229414, 231829, 231830, 264740, 264741, 271552, 271553
Avaya Aura® Session Manager 7.x (New & Upgrades)	<a href="https://support.avaya.com/css/P8/documents/101053051">https://support.avaya.com/css/P8/documents/101053051</a>	14-Oct-19	14-Dec-20		N/A	N/A		380002, 392033, 395688, 380003, 395698, 395512, 380004, 380005, 380006, 380007, 380009, 380790, 380791, 382464, 380465, 389902, 389903
Avaya Aura® SIP Enablement Services 5.0	<a href="https://support.avaya.com/css/P8/documents/100145128">https://support.avaya.com/css/P8/documents/100145128</a>	7-Jan-13	7-Jan-14	7-Jan-16	7-Jan-19			181304, 181305, 181406, 181416, 198816, 208220, 208221, 263763, 700410566
Avaya Aura® Solution for Midsize Enterprise 6.1	<a href="https://support.avaya.com/css/P8/documents/101029103">https://support.avaya.com/css/P8/documents/101029103</a>	12-Dec-16	12-Dec-17					None
Avaya Aura® Solution for Midsize Enterprise 6.2	<a href="https://support.avaya.com/css/P8/documents/101029103">https://support.avaya.com/css/P8/documents/101029103</a>	12-Dec-16	12-Dec-17					None
Avaya Aura® Solution for Midsize Enterprise 6.2.2.1 (FP)	<a href="https://support.avaya.com/css/P8/documents/101029103">https://support.avaya.com/css/P8/documents/101029103</a>	12-Dec-16	12-Dec-17					303560
Avaya Aura® System Manager 1.0	<a href="https://support.avaya.com/css/P8/documents/100113861">https://support.avaya.com/css/P8/documents/100113861</a>	18-Jul-11	18-Jul-12		18-Jul-18			224786
Avaya Aura® System Manager 5.2	<a href="https://support.avaya.com/css/P8/documents/100113573">https://support.avaya.com/css/P8/documents/100113573</a>	18-Dec-10	18-Dec-11		18-Dec-18			None
Avaya Aura® System Manager 6.1	<a href="https://support.avaya.com/css/P8/documents/101029103">https://support.avaya.com/css/P8/documents/101029103</a>	12-Dec-16	9-Jul-18		1-Jun-19			216899, NTL216899, 271784, 272801, 389639, 389173, 339435, 339484, 269362, 304131, 304135
Avaya Aura® System Manager 6.2	<a href="https://support.avaya.com/css/P8/documents/101029103">https://support.avaya.com/css/P8/documents/101029103</a>	12-Dec-16	9-Jul-18		1-Jun-19			None



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Avaya Aura® System Manager 6.3	<a href="https://support.avaya.com/css/P8/documents/101029103">https://support.avaya.com/css/P8/documents/101029103</a>	12-Dec-16	9-Jul-18					None
Avaya Aura® System Manager 6.3.10	<a href="https://support.avaya.com/css/P8/documents/101029103">https://support.avaya.com/css/P8/documents/101029103</a>	12-Dec-16	9-Jul-18					None
Avaya Aura® System Manager 6.3.14 (Service Pack w/CM 6.3.100 Support)	<a href="https://support.avaya.com/css/P8/documents/101029103">https://support.avaya.com/css/P8/documents/101029103</a>	12-Dec-16	9-Jul-18					None
Avaya Aura® System Manager 6.3.2 (AA 6.2 FP2)	<a href="https://support.avaya.com/css/P8/documents/101029103">https://support.avaya.com/css/P8/documents/101029103</a>	12-Dec-16	9-Jul-18					None
Avaya Aura® System Manager 6.3.4 (AA 6.2 FP3)	<a href="https://support.avaya.com/css/P8/documents/101029103">https://support.avaya.com/css/P8/documents/101029103</a>	12-Dec-16	9-Jul-18					None
Avaya Aura® System Manager 6.3.8 (AA 6.2 FP4)	<a href="https://support.avaya.com/css/P8/documents/101029103">https://support.avaya.com/css/P8/documents/101029103</a>	12-Dec-16	9-Jul-18					None
Avaya Aura® System Manager 6.3.9	<a href="https://support.avaya.com/css/P8/documents/101029103">https://support.avaya.com/css/P8/documents/101029103</a>	12-Dec-16	9-Jul-18					None
Avaya Aura® Workforce Optimization - Avaya Contact Recorder	<a href="https://support.avaya.com/css/P8/documents/101063074">https://support.avaya.com/css/P8/documents/101063074</a>	1-Apr-20	1-Apr-21				31-Dec-23	385914, 402860, 385915, 402861, 385916, 402863, 385917, 402865, 385918, 402866, 385934, 402879, 385935, 385936, 385937, 385938, 385939, 399054, 399055, 385992, 402896, 385993, 385994, 385995, 385996, 385997, 399063, 399064, 386026, 386027, 386028, 386029, 386031, 386032, 386033, 386034, 386035, 386040, 386041, 386043, 386045, 386046, 386047, 402918, 264920, 264921
Avaya Aura® Workforce Optimization 10.0	<a href="https://support.avaya.com/css/P8/documents/100160197">https://support.avaya.com/css/P8/documents/100160197</a>	4-Jun-12	3-Jun-13		1-Aug-20		1-Aug-21	229571, 245387, 245388, 259671, 259672
Avaya Aura® Workforce Optimization 10.1	<a href="https://support.avaya.com/css/P8/documents/100160254">https://support.avaya.com/css/P8/documents/100160254</a>	6-Aug-12	5-Aug-13		1-Aug-20		1-Aug-21	248061, 248062, 248064, 248065, 248067, 248068, 248070, 248071, 248073, 248074, 248076, 248077, 248079, 248080, 248088, 248089, 248091, 248092, 248094, 248095, 248097, 248098, 248100, 248101, 248102, 248105, 248108, 248112, 248113, 248115, 248116, 248118, 248119, 248124, 248125, 248127, 248128, 248130, 248131, 248133, 248134, 248136, 248137, 248142, 248143, 248148, 248149, 248151, 248152, 248154, 248155, 248157, 248158, 248159, 248163, 248164, 248166, 248167, 248169, 248170, 248172, 248173, 248175, 248176, 248178, 248179, 248180, 248182, 248184, 248185, 248187, 248188, 248189, 248192, 248195, 258649, 258650, 262573, 262574, 262575, 262576, 262577, 262578, 262579, 263924, 263925, 263927, 263928, 263930, 263931, 263933, 263934, 263935, 263936, 263937, 263938, 263940, 263941, 263942, 266030, 268921, 284085, 284086, 700501047, 700501764, 700501771, NTSY47KA
Avaya Aura® Workforce Optimization 11.0	<a href="https://support.avaya.com/css/P8/documents/100174721">https://support.avaya.com/css/P8/documents/100174721</a>	2-Dec-13	31-Mar-16		31-Mar-21		31-Mar-22	258647, 267600, 267604, 267605, 267607, 267608, 267610, 267611, 267612, 267619, 267620, 267625, 267626, 267628, 267629, 267631, 267632, 267635, 267636, 267638, 267639, 267644, 267645, 267647, 267648, 267650, 267651, 267653, 267654, 267656, 267657, 267659, 267660, 267662, 267663, 267665, 267666, 267668, 267669, 267671, 267672, 267680, 267681, 267683, 267684, 267686, 267687, 267689, 267690, 267693, 267694, 267696, 267697, 267699, 267700, 267702, 267703, 267706, 267707, 267722, 267723, 267725, 267726, 267728, 267729, 267746, 267747, 267748, 267749, 267750, 269193, 269194, 269196, 269197, 270263, 270264, 270266, 270267, 270270, 270271, 270377, 270378, 270811, 270812, 270815, 270816, 270818, 270819, 270820, 270821, 272525, 272526, 273648, 273649, 700501928, 700501929, 700501930, 700501931, 700501932
Avaya Aura® Workforce Optimization 12.1	<a href="https://support.avaya.com/css/P8/documents/101015918">https://support.avaya.com/css/P8/documents/101015918</a>	31-Dec-15	31-Dec-17		31-Dec-21			264920, 264921, 272941, 272942, 272944, 272945, 272947, 272948, 272950, 272951, 272960, 272961, 272963, 272964, 272966, 272967, 272969, 272970, 272975, 272976, 272981, 272982, 272983, 272985, 272986, 272988, 272989, 272991, 272992, 272994, 272995, 272997, 272998, 273000, 273001, 273006, 273007, 273012, 273013, 273015, 273016, 273019, 273020, 273022, 273023, 273025, 273026, 273028, 273029, 273031, 273032, 273034, 273035, 273037, 273038, 273043, 273044, 273049, 273050, 273052, 273053, 273055, 273056, 273059, 273060, 273061, 273063, 273064, 273066, 273067, 273069, 273070, 273072, 273073, 273074, 273075, 273076, 273077, 273085, 273086, 273087, 273088, 273089, 273090, 273091, 273092, 273093, 273101, 273102, 273625, 273650, 273651, 273652, 273653, 273654, 273655, 273656, 273657, 273658, 273659, 302512, 306454, 306601, 306603, 306605, 382788, 382789, 383164, 383165, 383166, 383167

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Avaya Aura® Workforce Optimization 15.1	<a href="https://support.avaya.com/css/P8/documents/101063072">https://support.avaya.com/css/P8/documents/101063072</a>	31-Dec-19	31-Dec-20				31-Dec-23	192156, 385911, 385912, 385913, 385914, 385915, 385916, 385919, 385920, 385921, 385917, 385918, 385922, 385923, 385924, 385925, 385926, 385927, 385928, 385929, 385930, 385931, 385932, 385933, 385940, 385941, 385944, 385934, 385935, 385936, 385937, 385938, 385939, 385950, 385960, 385961, 385962, 385963, 385964, 385965, 385966, 385967, 385968, 385969, 385970, 385972, 385973, 385974, 385975, 385976, 385977, 385978, 385979, 385980, 385981, 385982, 385983, 385984, 385985, 385989, 385990, 385991, 385992, 385993, 385994, 385995, 385996, 385997, 385998, 385999, 386000, 386001, 386002, 386003, 386004, 386005, 386006, 385942, 386007, 386008, 386009, 385947, 385948, 385949, 386011, 386012, 386016, 386013, 386014, 386015, 386017, 386018, 386019, 386020, 386021, 386022, 386076, 385943, 385944, 385945, 399070, 386023, 386024, 386025, 386026, 386027, 386028, 386029, 386030, 386031, 386032, 386033, 386034, 386035, 386036, 386037, 386038, 386039, 386040, 386041, 386042, 386043, 386044, 386045, 386046, 386047, 386048, 385946, 385953, 386051, 386052, 386053, 386049, 385954, 385955
Avaya Breeze™ 3.2	<a href="https://support.avaya.com/css/P8/documents/101063499">https://support.avaya.com/css/P8/documents/101063499</a>	8-May-17	8-May-17		N/A	N/A	8-May-20	288665, 288668, 288671, 294013, 307414, 307415, 381897, 381899, 387960, 387961, 393088, 700510676, 700512943, 700510825
Avaya Breeze™ 3.3	<a href="https://support.avaya.com/css/P8/documents/101063499">https://support.avaya.com/css/P8/documents/101063499</a>	7-Jul-17	7-Jul-17		N/A	N/A	7-Jul-20	700513236, 700513331
Avaya Breeze™ 3.3.1 (FP)	<a href="https://support.avaya.com/css/P8/documents/101063499">https://support.avaya.com/css/P8/documents/101063499</a>	12-Dec-17	12-Dec-17		N/A	N/A	7-Jul-20	None
Avaya Breeze™ 3.4	<a href="https://support.avaya.com/css/P8/documents/101063499">https://support.avaya.com/css/P8/documents/101063499</a>	10-Jul-18	10-Jul-18		N/A	N/A	10-Jul-21	395852, 395853, 395854, 700512738, 700513648
Avaya Breeze™ 3.5	<a href="https://support.avaya.com/css/P8/documents/101063499">https://support.avaya.com/css/P8/documents/101063499</a>	11-Dec-18	11-Dec-18		N/A	N/A	11-Dec-21	307416, 307417, 307418, 339085, 339086, 339087, 389560, 389561, 334032, 336594, 397445, 397446, 700514005
Avaya Breeze™ Suite	<a href="https://support.avaya.com/css/P8/documents/101051718">https://support.avaya.com/css/P8/documents/101051718</a>	30-Oct-18	30-Oct-19				30-Oct-21	384191, 384197, 384192, 384193, 384194, 384195, 384196, 391032, 391033, 391357, 391358, 391034, 391035, 391359, 391360, 391036, 391037, 384415, 384416, 384417, 384418, 384419, 384420, 384421
Avaya CallPilot® 5.0	<a href="https://support.avaya.com/css/P8/documents/100170901">https://support.avaya.com/css/P8/documents/100170901</a>	1-Dec-12	1-Mar-13					None
Avaya CallPilot® 5.1	<a href="https://support.avaya.com/css/P8/documents/100182795">https://support.avaya.com/css/P8/documents/100182795</a>	30-Jun-15	30-Jun-16	30-Jun-18				NTZE4001, NTZE4003, NTZE4004, NTZE64AA, NTHY47AA, NTZE80DAE5, NTHY71FA, NTZE84CAE5, NTHY53CA, NTZE84DAE5, NTHY53DA, NTZE46CAE5, NTHY92CAE5, NTZE73AAE5, NTHY73AAE5, NTZE73BAE5, NTHY73BAE5, NTZE73CAE5, NTHY73CAE5, NTZE73FAE5, NTHY73FAE5, NTZE73GAE5, NTHY73GAE5, NTZE73HAE5, NTHY73HAE5, NTZE74AAE5, NTHY74AAE5, NTZE74BAE5, NTHY74BAE5, NTZE74CAE5, NTHY74CAE5, NTZE74FAE5, NTHY74FAE5, NTZE74GAE5, NTHY74GAE5, NTZE74HAE5, NTHY74HAE5, NTZE74KAE5, NTHY74KAE5, NTZE82EA, NTZE83EA, NTZE88CA, NTZE89CA
Avaya Client Applications 6.2	<a href="https://support.avaya.com/css/P8/documents/101004273">https://support.avaya.com/css/P8/documents/101004273</a>	19-Dec-14	19-Dec-14		2-Dec-19			269652, 269659, 271796, 272698, 272704
Avaya Client Applications 6.3	<a href="https://support.avaya.com/css/P8/documents/101013395">https://support.avaya.com/css/P8/documents/101013395</a>	2-Nov-15	7-Nov-16		1-Nov-21			269663, 269664, 269676, 269679, 269680, 269691, 269702, 269705, 272700, 272706, 272712, 272714, 272715, 272747, 272776
Avaya Common Servers Dell R220 - certain models	<a href="https://support.avaya.com/css/P8/documents/101040075">https://support.avaya.com/css/P8/documents/101040075</a>	11-Sep-17		11-Sep-20	11-Sep-23			380223, 380224, 380225, 380226
Avaya Common Servers R620 "Alternates"	<a href="https://support.avaya.com/css/P8/documents/101011625">https://support.avaya.com/css/P8/documents/101011625</a>	31-Aug-15		31-Aug-18	31-Aug-21			302849, 303516, 303590, 303601, 304211, 308596, NTL308596, 303517, 303562, 303580, 303563, NTL303563, 303565, NTL303565, 306961, 339525, 381265, 306191, 306180, 305327, 305440
Avaya Common Servers Release 3	<a href="https://support.avaya.com/css/P8/documents/101055414">https://support.avaya.com/css/P8/documents/101055414</a>	11-Mar-19		11-Mar-22			11-Mar-25	383549, 383516, 383528, 383544, 383545, 383546, 383536, 383515, 383565, 383532, 383548, 383531, 383552, 383529, 303564, 390084, 390085, 383555, 383556, 383517, 383564, 383518, 389690, 383522, 383537, 383538, 383554, 391600, 391601, 383512, 383513, 383534, 383535, 383439, 383523, 383524, 388050, 388051, 388046, 388047, 389799, 381846, 381847, 381848, 383438, 389798, 383542, 394221, 383530, 383551, 383553, 382929, 388048, 388049, 389797, 383540, 383521
Avaya Contact Center Select 6.4.2 (FP)	<a href="https://support.avaya.com/css/P8/documents/101021445">https://support.avaya.com/css/P8/documents/101021445</a>	13-Jun-16	13-Jun-17	13-Jun-17	13-Jun-22			370230, 700509036, 380825, 380826, 339115, 339116, 339117, 339118, 380827, 306737

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Avaya Control Manager 8.x	<a href="https://support.avaya.com/css/P8/documents/101064991">https://support.avaya.com/css/P8/documents/101064991</a>	29-May-20	29-May-21		N/A	N/A	29-May-26	387773, 387774, 387775, 387885, 387886, 387887, 387888, 387889, 387890, 387891, 387892, 387893, 387897, 387898, 387899, 387901, 387902, 387903, 387904, 387905, 387906, 387907, 387908, 387921, 387922, 387923, 387927, 387928, 387929
Avaya Converged Platform 2400/4200 Hardware	<a href="https://support.avaya.com/css/P8/documents/101060429">https://support.avaya.com/css/P8/documents/101060429</a>	10-Jun-16		10-Dec-19			10-Jun-22	700507453, 700509966, 700510562, 700507454, 700507452, 700506077, 700504910, 700504912, 700506649, 700509805, 700507483, 700509962, 700510572, 700510575, 700513651, 700504905, 700507457, 700507459, 700509804, 700509809, 700509806, 700504899, 700508865, 700508018, 700508019, 700504902, 700505150, 700505151, 700508349, 700508350, 700508351, 700508352, 700508353, 700508354, 700508355, 700508356, 700508357, 700508358, 700508359, 700508360, 700508018, 700508019, 700504902, 700505150, 700505151, 700508355, 700508356, 700508357, 700508358, 700508359, 700508360, 700508349, 700508350, 700508351, 700508352, 700508353, 700508354
Avaya Converged Platform 4200 Software R3.1	<a href="https://support.avaya.com/css/P8/documents/101060431">https://support.avaya.com/css/P8/documents/101060431</a>	22-Jan-19	22-Feb-20					700505113, 280692, 280693, 700505220, 280695, 280696, 303356, 700504854, 700505094, 700504895, 700504894, 700505159, 700506682, 306210, 306222, 306223, 306224, 306226, 306227, 306228, 306229, 306230, 306231, 305420, 306232, 306233, 306220, 306221, 306225, 306893, 307755, 307756, 307757, 307758, 339025, 381317, 382573
Avaya Dell Common Server 3 appliance for ASSR 8.3.x	<a href="https://support.avaya.com/css/P8/documents/101056335">https://support.avaya.com/css/P8/documents/101056335</a>	11-May-19	11-May-20	11-May-22			11-May-22	383562
Avaya Directory Enabled Management (DEM) - all releases	<a href="https://support.avaya.com/css/P8/documents/101033360">https://support.avaya.com/css/P8/documents/101033360</a>	31-Dec-16	31-Dec-17		26-Jul-10			186748, 186749, 186750, 186751, 231823, 231824, 231825, 231826, 231827, 231828, 245455
Avaya easy Management 7.x	<a href="https://support.avaya.com/css/P8/documents/101033251">https://support.avaya.com/css/P8/documents/101033251</a>	31-Dec-16	31-Dec-17		11-Jul-11			4.999.142.283, 4.999.142.284, 4.999.142.286, 4.999.142.288, 4.999.142.289, 4.999.130.735, 4.999.130.739, 4.999.130.736, 4.999.130.740, 4.999.130.750, 4.999.130.751, 4.999.130.746, 4.999.130.753, 4.999.130.749, 4.999.130.752, 4.999.130.748, 4.999.130.747, 4.999.073.931, 4.999.073.932, 4.999.073.935, 4.999.073.933, 4.999.080.926
Avaya Equinox Meetings Online	<a href="https://support.avaya.com/css/P8/documents/101067199">https://support.avaya.com/css/P8/documents/101067199</a>	13-Aug-20			N/A	N/A	13-Aug-25	398581, 398582, 398583, 398584, 398585, 398586, 398587, 398588, 398589, 398610, 398611, 398612, 339003, 339002, 381862, 381863, 381864, 381865, 339006, 383802
Avaya Equinox® Conferencing 9.0.x	<a href="https://support.avaya.com/css/P8/documents/101066489">https://support.avaya.com/css/P8/documents/101066489</a>	15-Jun-20	15-Dec-20	15-Dec-20	N/A	N/A	15-Dec-20	None
Avaya gopher-it® 2.0 and Avaya gopher-it® pro 2.0	<a href="https://support.avaya.com/css/P8/documents/101009304">https://support.avaya.com/css/P8/documents/101009304</a>	24-Jul-15	24-Jul-16	24-Jul-16	24-Jul-16			GPT-UPER001-V200, GPT-UPER001-V200P, GPT-UPRJ001-V200, GPT-UPRJ001-V200P, GPT-UREV001-V200, GPT-UREV001-V200P, GPT-USUB001-V200, GPT-USUB001-V200P
Avaya hound-it® 2.0 and Avaya hound- it® pro 2.0	<a href="https://support.avaya.com/css/P8/documents/101009297">https://support.avaya.com/css/P8/documents/101009297</a>	24-Jul-15	24-Jul-16	24-Jul-16	24-Jul-16			HDT-UPER001-V200, HDT-UPER001-V200P, HDT-UPRJ001-V200, HDT-UPRJ001-V200P, HDT-UREV001-V200, HDT-UREV001-V200P, HDT-USUB001-V200, HDT-USUB001-V200P
Avaya HP Common Server 3 appliance for AESR 9.x	<a href="https://support.avaya.com/css/P8/documents/101054821">https://support.avaya.com/css/P8/documents/101054821</a>	11-Jan-19	11-Jan-20	11-Jan-22			11-Jan-22	383528
Avaya Integrated Management 3.2	<a href="https://support.avaya.com/css/P8/documents/100020120">https://support.avaya.com/css/P8/documents/100020120</a>	30-Apr-08	31-Dec-08		31-Dec-16			193911, 193912, 193914, 193916, 193918, 193920, 193922, 193924, 193927, 193930, 193933, 193934, 193936
Avaya Integrated Management 4.0	<a href="https://support.avaya.com/css/P8/documents/100018963">https://support.avaya.com/css/P8/documents/100018963</a>	2-Feb-09	2-Feb-10		31-Dec-16			None
Avaya Integrated Management 5.2	<a href="https://support.avaya.com/css/P8/documents/100145128">https://support.avaya.com/css/P8/documents/100145128</a>	3-Jun-13	3-Jun-14		3-Jun-19			186748, 186749, 186750, 186751, 212337, 212338, 223580, 225310, 225311, 225312, 225313, 225314, 225315, 227740
Avaya Integrated Management 6.0	<a href="https://support.avaya.com/css/P8/documents/100177403">https://support.avaya.com/css/P8/documents/100177403</a>	3-Mar-14	3-Mar-15		3-Mar-20			216894, 216895, 216896, 265063, 303686, 700500752
Avaya Integrated Management Performance and Administration 6.0	<a href="https://support.avaya.com/css/P8/documents/101005726">https://support.avaya.com/css/P8/documents/101005726</a>	9-Mar-15	9-Mar-16		9-Mar-21			216897, 216898, 264742, 303829, 700500753
Avaya Integrated Management VMM	<a href="https://support.avaya.com/css/P8/documents/100040913">https://support.avaya.com/css/P8/documents/100040913</a>	4-May-09	10-Mar-09	Page 18 of 75	10-Mar-16			193932, 193935, 193937, 201132, 201750, 201752, 201753, 201754, 211285, 212328, 212329, 212330, 212339, 212340, 214140, 214190, 700387533, 700418786, 700419435, 700439714, 700439722

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Avaya IP Deskphones Power Adapters		11-Dec-17		11-Dec-18				700451230, 700429640, 700451248, 700429657, 700451255, 700429665, 700446552, 700451289, 700510933, 700451297, 700451271
Avaya IX Workforce Engagement Select 5.3	<a href="https://support.avaya.com/css/P8/documents/101068080">https://support.avaya.com/css/P8/documents/101068080</a>	31-Aug-20	31-Dec-23		N/A	N/A	31-Dec-23	386093, 386094, 386095, 386096, 386097, 386098, 386099, 386200, 386201, 386202, 386203, 386204, 386205, 386206, 386207, 386208, 386209, 386210, 386211, 386212, 386213, 386214, 386215, 386216, 386217, 386218, 386219, 386220, 386221, 386222, 386679, 386950, 386951, 386952, 386953, 386954, 386955, 386956, 386957, 386958, 387054, 387057, 387058, 387059, 387470, 387471, 387472, 387351, 387352, 387353, 387354, 387359, 387399, 387910, 387911, 387912, 387913, 387914, 387915, 387916, 388249, 388250, 388251, 388252, 388634, 388635, 401121, 401127, 401128, 401379, 385090, 385093, 385094, 385097, 385098, 385099, 385100, 385101, 393789, 393790, 393791, 393792, 393793, 393794, 393795, 393796, 393797, 393798, 393799, 393800, 402142, 402143, 391514, 394222, 394223, 397925, 384331, 384332, 384333, 384334, 384335, 384336, 384337, 384338, 384339, 384340, 384341, 384342, 384343, 384344, 384345, 384346, 384347, 384348, 384349, 384350, 384351, 384352, 384353, 384354, 384355, 384356, 384357, 384358, 384359, 384360, 384361, 384362, 384363, 384364, 384365, 384366, 384367, 384368, 384369, 384370, 385022, 385023, 385024, 385025, 393337, 393338, 393339, 393820, 393821, 393822, 393823, 393824, 393825, 393826, 393827, 393828, 393829, 393830, 393831, 393832, 393833, 393834, 393835, 393836, 393837, 393838, 393839, 393840, 393841, 393842, 393843, 393844, 393845, 393846, 393847, 393848, 393849, 393850, 393851, 393852, 393853, 393854, 393855, 393856, 393857, 393858, 393859, 393860, 393861, 393862, 393863, 393864, 393865, 393866, 393867, 393868, 393869, 393870, 393871, 393872, 393873, 393874, 393875, 393876, 393877, 393878, 393879, 393880, 393881, 393882, 393883, 393884, 393885, 393886, 393887, 393888, 393889, 393890, 393891, 393892, 393893, 393894, 393895, 393896, 393897, 393898, 393899, 393900, 393901, 393902, 393903, 393904, 393905, 393906, 393907, 393908, 393909, 393910, 393911, 393912, 393913, 393914, 393915, 393916, 393917, 393918, 393919, 393920, 393921, 393922, 393923, 393924, 393925, 393926, 393927, 393928, 393929, 393930, 393931, 393932, 393933, 393934, 393935, 393936, 387466, 387467, 387468, 387469, 387512, 387513, 387514, 387515, 387516, 387517, 387518, 387519, 387520, 387521, 387522, 387523, 387524, 387525, 387526, 387527, 387528, 387529, 387530, 387531, 386636, 386637, 401129, 401370, 386223, 386224, 386225, 386226, 386227, 386228, 386229, 386230, 386231, 386232, 386233, 386234, 387480, 387482, 387483, 387484, 387485, 387486, 387487, 397917, 397918, 397919, 397920, 397921, 397922, 397923, 397924, 401123, 401380, 384371, 384372, 384373, 384374, 384375, 384376, 384377, 384378, 384379, 384380, 384601, 384602, 384603, 384604, 384605, 384606, 384607, 384608, 384609, 384610, 384611, 384612, 384613, 384614, 384615, 384616, 384617, 384618, 384619, 384620, 384741, 384742, 384743, 384744, 384745, 384746, 384747, 384748, 384749, 384750, 385026, 385027, 385028, 385029, 393801, 393802, 393803, 393804, 393805, 393806, 393807, 393808, 393809, 393810, 393811, 393812, 397355, 397356, 397357, 397358, 398217, 398218, 398219, 398240, 393937, 393938, 393939, 393940, 393941, 393942, 393943, 393944, 393945, 393946, 393947, 393948, 393949, 393950, 393951, 393952, 393953, 393954, 393955, 393956, 393957, 393958, 393959, 393960, 393961, 393962, 393963, 393964, 393965, 393966, 393967, 393968, 393969, 393970, 393971, 393972, 393973, 393974, 393975, 393976, 393977, 393978, 393979, 393980, 393981, 393982, 393983, 393984, 393985, 393986, 393987, 393988, 393989, 393990, 393991, 393992, 393993, 393994, 393995, 393996, 393997, 393998, 393999, 400000
Avaya Messaging Service 1.0	<a href="https://support.avaya.com/css/P8/documents/101023841">https://support.avaya.com/css/P8/documents/101023841</a>	9-May-16			3-Oct-16			305183, 305184, 305186
Avaya Multimedia Messaging 3.x	<a href="https://support.avaya.com/css/P8/documents/101056097">https://support.avaya.com/css/P8/documents/101056097</a>	30-May-19	30-May-20				30-May-25	389350, 389351, 389352, 389353, 389354, 389355, 389356, 389357
Avaya Oceana Solution 3.6.1 with Avaya Analytics 3.6.1.1	<a href="https://support.avaya.com/css/P8/documents/101065003">https://support.avaya.com/css/P8/documents/101065003</a>	23-Dec-19	31-Oct-20			N/A		390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution with Avaya Analytics 3.2	<a href="https://support.avaya.com/css/P8/documents/101065003">https://support.avaya.com/css/P8/documents/101065003</a>	19-Dec-16	19-Dec-17			N/A		390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution with Avaya Analytics 3.2.1 (FP)	<a href="https://support.avaya.com/css/P8/documents/101065003">https://support.avaya.com/css/P8/documents/101065003</a>	31-Mar-17	31-Mar-18			N/A		390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution with Avaya Analytics 3.2.2 (FP)	<a href="https://support.avaya.com/css/P8/documents/101065003">https://support.avaya.com/css/P8/documents/101065003</a>	7-Jul-17	7-Jul-18			N/A		390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution with Avaya Analytics 3.3	<a href="https://support.avaya.com/css/P8/documents/101065003">https://support.avaya.com/css/P8/documents/101065003</a>	19-Dec-17	19-Dec-18			N/A		390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution with Avaya Analytics 3.4.x	<a href="https://support.avaya.com/css/P8/documents/101065003">https://support.avaya.com/css/P8/documents/101065003</a>	14-Aug-18	14-Aug-19			N/A		390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution with Avaya Analytics 3.5	<a href="https://support.avaya.com/css/P8/documents/101065003">https://support.avaya.com/css/P8/documents/101065003</a>	30-Nov-18	30-Nov-18			N/A		390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution with Avaya Analytics 3.5.0.1	<a href="https://support.avaya.com/css/P8/documents/101065003">https://support.avaya.com/css/P8/documents/101065003</a>	2-Apr-19	2-Apr-19		Page 19 of 75	N/A		390492, 390513, 390514, 393112, 397324

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Avaya Oceana Solution with Avaya Analytics 3.6	<a href="https://support.avaya.com/css/P8/documents/101065003">https://support.avaya.com/css/P8/documents/101065003</a>	23-Jul-19	23-Oct-19			N/A		390492, 390513, 390514, 393112, 397324
Avaya Oceana Solution with Avaya Analytics 3.6.1 (FP)	<a href="https://support.avaya.com/css/P8/documents/101065003">https://support.avaya.com/css/P8/documents/101065003</a>	27-Aug-19	27-Nov-19			N/A		390492, 390513, 390514, 393112, 397324
Avaya OneCloud IX Workplace	<a href="https://support.avaya.com/css/P8/documents/101063217">https://support.avaya.com/css/P8/documents/101063217</a>	31-Mar-20						None
Avaya one-X® Agent 1.0	<a href="https://support.avaya.com/css/P8/documents/100082824">https://support.avaya.com/css/P8/documents/100082824</a>	19-Jul-10	19-Jul-11		19-Jul-16			225913, 225916, 225919, 228482, 229084, 229085, 229086, 229087, 229088
Avaya one-X® Attendant 3.0	<a href="https://support.avaya.com/css/P8/documents/100178859">https://support.avaya.com/css/P8/documents/100178859</a>	2-Jun-14	2-Jun-15		2-Jun-19			228500, 228501, 228502, 228503, 228504, 228505, 228540, 228940, 229000, 4999132658, 4999132659, 4999132660, 4999132661, 4999132662, 4999132667, 4999132668, 700477839
Avaya one-X® Attendant 4.0	<a href="https://support.avaya.com/css/P8/documents/101047595">https://support.avaya.com/css/P8/documents/101047595</a>	27-Aug-18	30-Nov-19		31-Mar-23			266340, 266341, 266342, 266343, 266344, 266345, 266346, 266520, 266521, 266654, 266655, 266656, 266657, 270867, 270868, 270869, 303809, 308200, 308201, 308202, 308203, 383437
Avaya one-X® Attendant 4.0.10 (FP)	<a href="https://support.avaya.com/css/P8/documents/101047595">https://support.avaya.com/css/P8/documents/101047595</a>	27-Aug-18	30-Nov-19		31-Mar-23			See Avaya one-X® Attendant 4.0
Avaya one-X® Attendant 4.0.4 (FP)	<a href="https://support.avaya.com/css/P8/documents/101047595">https://support.avaya.com/css/P8/documents/101047595</a>	27-Aug-18	30-Nov-19		31-Mar-23			None
Avaya one-X® Attendant 4.0.6 (FP)	<a href="https://support.avaya.com/css/P8/documents/101047595">https://support.avaya.com/css/P8/documents/101047595</a>	27-Aug-18	30-Nov-19		31-Mar-23			None
Avaya one-X® Communicator 1.0	<a href="https://support.avaya.com/css/P8/documents/100113859">https://support.avaya.com/css/P8/documents/100113859</a>	1-Jan-11	1-Jul-11		1-Jan-16			211434, 216318, 223629, 227815, 227941
Avaya one-X® Communicator 5.2	<a href="https://support.avaya.com/css/P8/documents/100150452">https://support.avaya.com/css/P8/documents/100150452</a>	5-May-12	5-May-13	5-May-13	5-May-18			227816, 227817, 227945, 227946
Avaya one-X® Communicator 6.1	<a href="https://support.avaya.com/css/P8/documents/100168700">https://support.avaya.com/css/P8/documents/100168700</a>	4-Mar-13	4-Mar-14		4-Mar-16			NT5V59AA, NTE919AA
Avaya one-X® Communicator 6.1.6			31-Dec-14					None
Avaya one-X® Mobile 1.0	<a href="https://support.avaya.com/css/P8/documents/100040892">https://support.avaya.com/css/P8/documents/100040892</a>	1-Mar-09	1-Mar-10		14-Mar-17			207500, 207501, 207502, 207503, 207504, 207505, 207506, 207507, 207508, 207509, 207532, 212655, 212656, 212657, 213150, 213151, 213153, 213154, 213155
Avaya one-X® Mobile 1.1	<a href="https://support.avaya.com/css/P8/documents/100125011">https://support.avaya.com/css/P8/documents/100125011</a>	14-Mar-11	14-Mar-12		14-Mar-17			227942
Avaya one-X® Mobile 5.2	<a href="https://support.avaya.com/css/P8/documents/100168694">https://support.avaya.com/css/P8/documents/100168694</a>	4-Mar-13	4-Mar-14		4-Mar-16			228363, 228365, 228366, 228367, 228368, 228369, 228560
Avaya one-X® Mobile SIP for iOS 1.0.2	<a href="https://support.avaya.com/css/P8/documents/100175280">https://support.avaya.com/css/P8/documents/100175280</a>	31-Jan-13	31-Jan-13		4-Mar-17			260101

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Avaya one-X® Portal 1.0	<a href="https://support.avaya.com/css/P8/documents/100019702">https://support.avaya.com/css/P8/documents/100019702</a>	8-Dec-08	14-Mar-12					700431430
Avaya one-X® Portal 1.1	<a href="https://support.avaya.com/css/P8/documents/100125012">https://support.avaya.com/css/P8/documents/100125012</a>	14-Mar-11	14-Mar-12		14-Mar-17			227943, 227944
Avaya one-X® Portal 5.2	<a href="https://support.avaya.com/css/P8/documents/100170619">https://support.avaya.com/css/P8/documents/100170619</a>	3-Jun-13	3-Jun-14		3-Jun-16			228360, 228361, 228362, 228746, 230564
Avaya one-X® Speech 4.0	<a href="https://support.avaya.com/css/P8/documents/100170901">https://support.avaya.com/css/P8/documents/100170901</a>	1-Sep-09	1-Sep-10	1-Sep-10	1-Nov-15			None
Avaya one-X® Speech 5.2	<a href="https://support.avaya.com/css/P8/documents/100177389">https://support.avaya.com/css/P8/documents/100177389</a>	16-Feb-14	16-Feb-15	16-Feb-17	16-Feb-20			223963, 223964, 223965, 223967, 700452444, 700452477, 700457328, 700457633, 700458144, 700458151, 700458169, 700471170, 700471188, 700471196
Avaya Session Border Controller for Enterprise 6.2	<a href="https://support.avaya.com/css/P8/documents/101047705">https://support.avaya.com/css/P8/documents/101047705</a> <a href="https://support.avaya.com/css/P8/documents/101047705">https://support.avaya.com/css/P8/documents/101047705</a>	1-Jul-18	1-Jul-19	1-Jul-21	N/A	N/A	1-Jul-24	270137 ASBCE R6.2+ STD SVCS LIC 1-500, 270138 ASBCE R6.2+ STD SVCS LIC 501-1K, 270139 ASBCE R6.2+ STD SVCS LIC 1001-2K, 270184 ASBCE R6.2+ ADV SVCS LIC 501-1K, 270185 ASBCE R6.2+ ADV SVCS LIC 1001-2K, 270186 ASBCE R6.2+ ADV SVCS LIC 2001-4K, 270187 ASBCE R6.2+ ADV SVCS LIC 4001+, 270380 ASBCE R6.2+ STD SVCS LIC 2001-4K, 270381 ASBCE R6.2+ STD SVCS LIC 4001+, 270390 ASBCE R6.2+ ADV SVCS LIC 1-500, 270407 ASBCE R6.2+ HA LIC, 270408 ASBCE R6.2+ ELEMENT MGR LIC, 270823 ASBCE R6.2+ STD SVCS HA LIC 1-500, 270824 ASBCE R6.2+ STD SVCS HA LIC 501-1K, 270825 ASBCE R6.2+ STD SVCS HA LIC 1K1-2K, 270826 ASBCE R6.2+ STD SVCS HA LIC 2K1-4K, 270827 ASBCE R6.2+ STD SVCS HA LIC 4001+, 270828 ASBCE R6.2+ ADV SVCS HA LIC 1-500, 270829 ASBCE R6.2+ ADV SVCS HA LIC 501-1K, 270880 ASBCE R6.2+ ADV SVCS HA LIC 1K1-2K, 270881 ASBCE R6.2+ ADV SVCS HA LIC 2K1-4K, 270882 ASBCE R6.2+ ADV SVCS HA LIC 4001+, 272415 ASBCE MIGRATION KIT, 273792 ASBCE R6.2+ STD SVCS IPO LIC 1-500, 273793 ASBCE R6.2 CORE PORTWELL CAD-208 IPO, 300720 ASBCE R6.2+ ADV SVCS IPO LIC 1-500, 302380 ASBCE R6.2 VIDEO CONF LIC, 306994 ASBCE R6.X ENCRYPTION LIC, 306995 ASBCE R6.X ENCRYPTION LIC FOR IPO, 307175 ASBCE R6.X CORE DELL R210-II FOR IPO, 307176 ASBCE R6.X EMS DELL R210-II FOR IPO, 307177 ASBCE R6.X STD SVCS HA IPO LIC 1-500, 307178 ASBCE R6.X ADV SVCS HA IPO LIC 1-500, 307534 ASBCE R6.2 VIDEO CONF IPO LIC, 308256 OVA LIC files, 308257 OVA Tracking code NEW, 308258 OVA Tracking code UPG, 308259 Video HA LIC, 308410 Video HA for IPO, Material Code and Description
Avaya Session Border Controller for Enterprise 6.2.005 (FP)	<a href="https://support.avaya.com/css/P8/documents/101047705">https://support.avaya.com/css/P8/documents/101047705</a> <a href="https://support.avaya.com/css/P8/documents/101047705">https://support.avaya.com/css/P8/documents/101047705</a>	1-Jul-18	1-Jul-19	1-Jul-21	N/A	N/A	1-Jul-24	None
Avaya Session Border Controller for Enterprise 6.2.100 (FP)	<a href="https://support.avaya.com/css/P8/documents/101047705">https://support.avaya.com/css/P8/documents/101047705</a> <a href="https://support.avaya.com/css/P8/documents/101047705">https://support.avaya.com/css/P8/documents/101047705</a>	1-Jul-18	1-Jul-19	1-Jul-21	N/A	N/A	1-Jul-24	None
Avaya Session Border Controller for Enterprise 6.3	<a href="https://support.avaya.com/css/P8/documents/101047705">https://support.avaya.com/css/P8/documents/101047705</a> <a href="https://support.avaya.com/css/P8/documents/101047705">https://support.avaya.com/css/P8/documents/101047705</a>	1-Jul-18	1-Jul-19	1-Jul-21	N/A	N/A	1-Jul-24	None
Avaya Speech Analytics 2.0	<a href="https://support.avaya.com/css/P8/documents/101009301">https://support.avaya.com/css/P8/documents/101009301</a>	24-Jul-15	24-Jul-16	24-Jul-16	24-Jul-16			268851, 270713, 270715
Avaya Vantage K175 Single Ethernet Port	<a href="https://support.avaya.com/css/P8/documents/101052848">https://support.avaya.com/css/P8/documents/101052848</a>	18-Dec-18	18-Dec-19	18-Dec-21			18-Dec-24	700512709
Avaya Virtual Application Manager 6.2	<a href="https://support.avaya.com/css/P8/documents/101021461">https://support.avaya.com/css/P8/documents/101021461</a>	13-Jun-16	13-Jun-17		30-Jun-17			274557
Avaya Wifi Starter	<a href="https://support.avaya.com/css/P8/documents/100059992">https://support.avaya.com/css/P8/documents/100059992</a> <a href="https://support.avaya.com/css/P8/documents/101012639">https://support.avaya.com/css/P8/documents/101012639</a>	3-Aug-09	3-Aug-12	3-Aug-12	30-Nov-15			None

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Avaya Workforce Optimization Select 5.0	<a href="https://support.avaya.com/css/P8/documents/101068080">https://support.avaya.com/css/P8/documents/101068080</a>	31-Aug-20	31-Dec-21		N/A	N/A	31-Dec-23	None
Avaya Workforce Optimization Select 5.1	<a href="https://support.avaya.com/css/P8/documents/101068080">https://support.avaya.com/css/P8/documents/101068080</a>	31-Aug-20	31-Dec-21		N/A	N/A	31-Dec-23	None
Avaya Workforce Optimization Select 5.2	<a href="https://support.avaya.com/css/P8/documents/101068080">https://support.avaya.com/css/P8/documents/101068080</a>	31-Aug-20	30-Jun-22		N/A	N/A	31-Dec-23	None
Avaya XT Video Solution for IP Office	<a href="https://support.avaya.com/css/P8/documents/101067301">https://support.avaya.com/css/P8/documents/101067301</a>	3-Aug-20	3-Aug-23	3-Aug-23	N/A	N/A	3-Aug-26	55211-00021, 55211-00821, 55211-00421
Avaya CT 1.3, CVLAN R8.2.1, CVLAN R9, DLG 2.x, Co-Resident DLGS 2.x, CMAPI 2.x, Avaya CT 1.2, & CVLAN R6.x	<a href="https://support.avaya.com/css/P8/documents/100019875">https://support.avaya.com/css/P8/documents/100019875</a>	30-Apr-07	30-Apr-08		1-Jul-16			103390, 103392, 103393, 107814, 108917, 114156, 119976, 151285, 158224, 169137, 173727, 173728, 174986, 175206, 175598, 178386, 178387, 178388, 178389, 180871, 181512, 181513, 181514, 181515, 181532, 181533, 181534, 182494, 182762, 182877, 185068, 190836, 190837, 193017, 193019, 700213754, 700215049, 700316722
AvayaLive™ Engage 3.0	<a href="https://support.avaya.com/css/P8/documents/101022512">https://support.avaya.com/css/P8/documents/101022512</a>	15-Apr-16						269621, 265881, 269620, 269483, 269484, 269038, 222919, 222901
AWTS 36xx Single/Dual Slot Desktop Charger Power Supply, NAR	<a href="https://support.avaya.com/css/P8/documents/100145133">https://support.avaya.com/css/P8/documents/100145133</a>	7-Nov-11		7-Nov-12				700480932
B100 Series Memory Card 2GB	<a href="https://support.avaya.com/css/P8/documents/101017913">https://support.avaya.com/css/P8/documents/101017913</a>	8-Feb-16			N/A	N/A	8-Feb-17	700501538
B100-Series Mobile Phone Cables	<a href="https://support.avaya.com/css/P8/documents/100172677">https://support.avaya.com/css/P8/documents/100172677</a>	30-Sep-13		30-Sep-14	N/A	N/A	30-Sep-14	700501545, 700501546, 700501547, 700501548, 700501549
B179 SIP Conference Phone AC Power Supply	<a href="https://support.avaya.com/css/P8/documents/100170614">https://support.avaya.com/css/P8/documents/100170614</a>	6-Mar-13	30-Apr-14	30-Apr-16	30-Apr-19			700501532
B5800 Branch Gateway 6.2	<a href="https://support.avaya.com/css/P8/documents/100174723">https://support.avaya.com/css/P8/documents/100174723</a>	3-Mar-14	3-Mar-15	3-Mar-17	3-Mar-20			263129, 263330, 263331, 263332, 263333, 263334, 263335, 263336, 263337, 264220, 264288, 264289, 266231, 267595, 268040, 268041, 268650, 268651, 700501066, 700501149, 700501214, 700501214R, 700502041, 700502082, 700502298, 700502299
Base Software Upgrade codes for ERS2500, ERS3500, ERS4000, ERS5000 products	<a href="https://support.avaya.com/css/P8/documents/101009235">https://support.avaya.com/css/P8/documents/101009235</a>	8-Jun-15						AL4000SUI
Basic Call Management System Reporting-Desktop (BCMR-D)	<a href="https://support.avaya.com/css/P8/documents/101020895">https://support.avaya.com/css/P8/documents/101020895</a>	21-Mar-16	13-Jun-17	13-Jun-19	20-Dec-20			158772, 700338957, 700338965, 700338973
Branch Gateway 5.2.1	<a href="https://support.avaya.com/css/P8/documents/100145128">https://support.avaya.com/css/P8/documents/100145128</a>	3-Jun-13	7-Jan-14	7-Jan-16	7-Jan-19			None
Business Communications Manager (BCM) 200/400 - Field Replacement Units (FRUs) and SW Licenses	<a href="https://support.avaya.com/css/P8/documents/100140528">https://support.avaya.com/css/P8/documents/100140528</a>				N/A	N/A	10-May-11	A0792743, A0795066, A0795067, A0805835, A0805836, A0805837, A0805848, A0805849, A0832344, A0832345, A0832346, A0843697, A0843698, A0843712, A0880589, A0999611, A0999612, N0035908, N0039192, N0039195, N0039196, N0039200, N0039201, N0039202, N0055512, N0075132, N0075134, N0087295, N0087317, N0087321, N0087322, N0087323, N0087324, N0087325, N0087331, N0087335, N0101459, N0101650, N0109628, N0109635, N0135951, N0135953, N0135956, N0135957, N0135960, N0135970, N0135980, N0135982, N0135983, N0135984, N0135988, N0135989, N0135990, N0135992, N0135994, N0135996, N0135998, N0136001, N0136004, N0136011, N0136012, N0136014, N0136015, N0136016, N0136017, N0144403, N0145349, N0156136, N0156359, NTAB3116, NTAB3116E5, NTAB3421E5, NTAB4071, NTAB4072, NTAB9559E5, NTAB9857E5, NTAB9858E5, NTAB9872, NTAB9929E5, NTAB9930E5, NTAB9968E5, NTAB9969E5, NTAB9970E5, NTAT0118, NTBB80AABE5, NTKC0010, NTKC0011, NTKC0012, NTKC0023, NTKC0024, NTKC0046, NTKC0047, NTKC0048, NTKC0053, NTKC0054, NTKC0060, NTKC0098, NTKC0255, NTKC0258, NTKC0259, NTKC0264, NTKC0265, NTKC0274, NTKC0275, NTKC0582, NTKC0583, NTKC0584, NTKC0585, NTKC0588, NTKC0590, NTKC0595, NTKC0596, NTKC0597, NTKC0598, NTKC0602, NTKC0603, NTKC0604, NTKC0605, NTKC0606, NTKC0608, NTKC0610, NTKC0613, NTKC0616, NTKC0623, NTKC0624, NTKC0626, NTKC0627, NTKC0628, NTKC0629, NTKC0733, NTKC0734, NTKC0951





Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Call Center ECS R10		1-Jul-02	7-Mar-05	7-Mar-05	7-Mar-17			None
Call Center ECS R5	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Jun-00	7-Mar-05	7-Mar-05	7-Mar-17			None
Call Center ECS R6	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-May-01	7-Mar-05	7-Mar-05	7-Mar-17			None
Call Center ECS R8	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-May-01	7-Mar-05	7-Mar-05	7-Mar-17			None
Call Center ECS R9	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Dec-03	7-Mar-05	7-Mar-05	7-Mar-17			None
Call Center Elite Midsize (CC Elite-M) and Avaya Aura Contact Center Midsize (AACC-M) Packages	<a href="https://support.avaya.com/css/P8/documents/101016225">https://support.avaya.com/css/P8/documents/101016225</a>	31-Dec-15						268630, 268631, 268632, 268633, 268634, 268635, 268636, 269780, 269797, 270687, 280697, 280698, 280699, 300700, 300701, 300702, 300703, 300704, 300705, 300706, 300707, 300708, 300709, 300710, 300711, 300712, 300713, 300714, 300715, 301729, 302511, 302513, 306910, 306911, 306912, 338952, NT9Y44UA, NT9Y44UB, NT9Y44UC, NT9Y44UD, NT9Y44UE, NT9Y44WA, NT9Y44WB, NT9Y44WC, NT9Y44XA
Call Center Elite R4 and earlier Additions and Consolidations	<a href="https://support.avaya.com/css/P8/documents/101034646">https://support.avaya.com/css/P8/documents/101034646</a>	13-Mar-17						192690, 192866, 227090, 226863, 227985, 227986, 229076, 229077, 229078, 227244, 227242, 229082, 227243, 229210, 180917, 180919, 229212, 229213, 229214
Call Center G3V2	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Jun-10	7-Jun-04	7-Jun-04	7-Jun-17			None
Call Center G3V3	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Mar-95	7-Jun-04	7-Jun-04	7-Jun-17			None
Call Center G3V4	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Jun-00	7-Jun-04	7-Jun-04	7-Jun-17			None
Call Center Management (NES)		10-Jan-11	19-Dec-11					None
Call Center R11.x / 1.x		13-Jun-05	15-Jan-06	5-Nov-07				None
Call Center R12.x / 2.x		5-Dec-05	10-Oct-07	10-Oct-07				None
Call Center R13.x / 3.x	<a href="https://support.avaya.com/css/P8/documents/100019519">https://support.avaya.com/css/P8/documents/100019519</a>	31-Dec-07	31-Dec-08	31-Dec-08				189829, 192619, 192621, 192623, 192625, 192627, 192629, 192631, 192633, 192635, 192637, 192639, 192641, 192643, 192645, 192647, 192649, 192651, 192653, 195377, 195379, 195381, 195383, 195486, 195488
Call Center R14.x / 4.x	<a href="https://support.avaya.com/css/P8/documents/100019098">https://support.avaya.com/css/P8/documents/100019098</a>	2-Feb-09	2-Feb-10	2-Feb-10				197811, 197812, 197813, 197814, 197815, 197816, 197817, 197818, 197819, 197829, 197830, 197831, 197832, 197833, 197834, 197835, 197836, 197837, 197838, 197839, 197840, 197841, 197842, 197843, 197844, 197845, 197846, 197865, 197866, 197867, 197868, 197869, 197870, 197871, 197872, 197873, 197937, 197938, 197939, 197940, 197941, 197942, 197943, 197944, 197945, 197946, 197947, 197948, 212750, 212751, 212752, 212753, 212754, 212755, 212756, 212757, 212758, 212759, 212760, 212761, 212762, 212763, 212764, 212765, 212766, 212767, 212768, 212769, 212770, 212771, 212772, 212773, 212774, 212775, 212776, 212777, 212778, 212779, 212780, 212781, 212782, 212783, 212784, 212785, 212786, 212787, 212788, 212789, 212790, 212791, 212792, 212793, 212794
Call Management System (CMS) LT04 SAS Tape Drive Bundles	<a href="https://support.avaya.com/css/P8/documents/100160005">https://support.avaya.com/css/P8/documents/100160005</a>	4-Jun-12		19-Aug-16	19-Aug-16			263702, 263705, 270155, 270156, 700500184, 700501034, 700502134
Call Management System (CMS) Modem	<a href="https://support.avaya.com/css/P8/documents/100110147">https://support.avaya.com/css/P8/documents/100110147</a>	22-Nov-10		22-Nov-11	22-Nov-15			178797

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Call Management System (CMS) ORACLE T5120 4 CORE Hardware	<a href="https://support.avaya.com/css/P8/documents/100150451">https://support.avaya.com/css/P8/documents/100150451</a>	31-Dec-11		19-Aug-16				263492, 263700, 263703
Call Management System (CMS) ORACLE T5120 8 CORE Hardware	<a href="https://support.avaya.com/css/P8/documents/100160007">https://support.avaya.com/css/P8/documents/100160007</a>	4-Jun-12		19-Aug-16				267854, 267864, 267865
Call Management System (CMS) ORACLE T5220 / T5120 Memory Expansion Kits	<a href="https://support.avaya.com/css/P8/documents/100166878">https://support.avaya.com/css/P8/documents/100166878</a>	3-Dec-12		19-Aug-16				223503
Call Management System (CMS) R15 and earlier Additions and Consolidations	<a href="https://support.avaya.com/css/P8/documents/101034650">https://support.avaya.com/css/P8/documents/101034650</a>	13-Mar-17						106497852
Call Management System (CMS) R16.3 Backup Devices		25-Aug-14	31-Oct-15		19-Aug-18			267856, 700501036, 700502803
Call Management System (CMS) R17 and R18 Solaris Operating System - EoMS	<a href="https://support.avaya.com/css/P8/documents/101037776">https://support.avaya.com/css/P8/documents/101037776</a>		1-Nov-17					None
Call Management System (CMS) R8 and earlier Upgrades	<a href="https://support.avaya.com/css/P8/documents/101034648">https://support.avaya.com/css/P8/documents/101034648</a>	8-May-17			N/A	N/A	31-Oct-08	None
Call Management System (CMS) Sun Netra 210 and Sun Netra 210 Mirrored platforms	<a href="https://support.avaya.com/css/P8/documents/100042196">https://support.avaya.com/css/P8/documents/100042196</a>	4-May-09		4-May-09	30-Oct-17			None
Call Management System (CMS) SUN T5220 Hardware Platform	<a href="https://support.avaya.com/css/P8/documents/100121638">https://support.avaya.com/css/P8/documents/100121638</a>	4-Feb-11		19-Aug-16	N/A	N/A	9-Aug-16	263491, 263701, 263704, 700501020, 700501021, 700501022, 700501023, 700501024
Call Management System (CMS) Sun V890 Additional Ethernet Port-Expansion Cards	<a href="https://support.avaya.com/css/P8/documents/100110141">https://support.avaya.com/css/P8/documents/100110141</a>	22-Nov-10		30-Apr-14	N/A	N/A	31-Dec-15	700397599, 700397615
Call Management System (CMS) Sun V890 CPU/MEMORY BOARD 1.8G	<a href="https://support.avaya.com/css/P8/documents/100072406">https://support.avaya.com/css/P8/documents/100072406</a>	8-Feb-10		31-Dec-13	N/A	N/A	31-Dec-15	213681, 700397581
Call Management System (CMS) Sun V890 Platform	<a href="https://support.avaya.com/css/P8/documents/100040826">https://support.avaya.com/css/P8/documents/100040826</a>	12-Jan-09		12-Jan-12	N/A	N/A	31-Dec-15	178798, 187501, 190010, 193113, 195206, 197951, 198321, 202849, 213680, 217542, 260137, 700352925, 700356041, 700395817
Call Management System 11.0	<a href="https://support.avaya.com/css/P8/documents/100019714">https://support.avaya.com/css/P8/documents/100019714</a>	30-Nov-06	30-Nov-06	30-Nov-06				192516, 192517, 192518, 192519, 192520, 192521, 192522, 192523, 192524, 192525, 192526, 192527, 192528, 192529, 192530, 192531, 192532, 192533, 192534, 192535, 192536, 192537, 192538, 192539, 192540, 192541, 192542, 192543, 192544, 192545, 192546, 192547, 192548, 192549, 192550, 192551, 192552, 192553, 192554, 192555, 192556, 192557, 192558, 192559, 192560, 192562, 192563, 192564, 192565, 192566, 192567, 192568, 192569, 192570, 192738, 192739, 192740, 192741, 192742, 192743, 192744, 192745, 192906, 193027, 193028, 193029, 193030, 193031, 193032, 193033, 193034, 193035, 193111, 193112
Call Management System 12.0		12-Sep-05	31-Dec-07	31-Dec-07				None
Call Management System 13.0		6-Feb-06	4-May-09	4-May-09				181301, 181302, 181586, 181587, 700342330
Call Management System 13.1		7-Apr-07	4-May-09	4-May-09				700416803, 700416811
Call Management System 14.0		30-Jun-08	31-Dec-11	31-Dec-11				None

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Call Management System 14.1	<a href="https://support.avaya.com/css/P8/documents/100040825">https://support.avaya.com/css/P8/documents/100040825</a>	12-Jan-09	31-Dec-11	31-Dec-11				None
Call Management System 15.0	<a href="https://support.avaya.com/css/P8/documents/101015393">https://support.avaya.com/css/P8/documents/101015393</a> <a href="https://support.avaya.com/css/P8/documents/101057654">https://support.avaya.com/css/P8/documents/101057654</a>	14-Jun-10	30-Sep-13	14-Jun-13				223450, 223453, 223455, 223456, 223458, 223461, 223462, 223500, 226681, 228061, 228062, 228063, 228064, 228065, 228066, 228067, 228068, 228069, 228180, 228181, 228182, 228183, 228184, 228185, 228186, 228187, 228188, 228189, 700464571, 269909, 270060, 270061, 270062, 270063, 270064, 270065
Call Management System 16.0	<a href="https://support.avaya.com/css/P8/documents/100081218">https://support.avaya.com/css/P8/documents/100081218</a>	14-Jun-10	14-Jun-11	14-Jun-11	4-Jun-18			228702, 228722, 228723, 228724, 228725, 228726, 228727, 228729, 228730, 228731, 228732, 228733, 228734, 228735, 228736, 700477995, 700479231, 700500039, 700500040, 700500041
Call Management System 16.1	<a href="https://support.avaya.com/css/P8/documents/100113235">https://support.avaya.com/css/P8/documents/100113235</a>	7-Nov-10	8-Nov-11	8-Nov-11	19-Aug-18			247879, 247880, 700500174, 700500177, 700500178, 700500179, 700500181, 700500182
Call Management System 16.2	<a href="https://support.avaya.com/css/P8/documents/100147811">https://support.avaya.com/css/P8/documents/100147811</a>	2-Dec-11	28-Nov-12	19-Aug-16	19-Aug-18			195291, 263486, 263488, 263489, 263490, 264913, 264914, 264940, 700501037, 700501449, 700501450, 700501451, 700501454, 700501455, 700501845, 700501846, 700501847, 700501890
Call Management System 16.3	<a href="https://support.avaya.com/css/P8/documents/100170919">https://support.avaya.com/css/P8/documents/100170919</a>	3-Jun-13	14-Dec-15	3-Jun-16	3-Jun-19			228706, 228707, 228708, 228709, 228720, 228721, 245367, 245368, 245369, 245370, 245371, 245372, 267850, 267851, 267852, 267853, 267855, 269540, 700501724, 700502992, 7005044640, 700504638, 700504639
Call Management System 17.0	<a href="https://support.avaya.com/css/P8/documents/101013436">https://support.avaya.com/css/P8/documents/101013436</a>	13-Mar-16	4-Jun-19	4-Jun-19	13-Mar-22		4-Jun-23	272013, 272014, 272015, 272016, 272017, 272018, 272019, 272020, 272021, 272022, 272023, 272024, 272025, 272026, 272030, 272031, 272032, 272033, 272034, 272036, 273711, 274002, 274003, 274357, 305222, 306705, 306706, 306707, 700510061, 700510066
Call Management System 18.0	<a href="https://support.avaya.com/css/P8/documents/101057646">https://support.avaya.com/css/P8/documents/101057646</a>	15-Jul-19	15-Jul-20	15-Jul-22			15-Jul-25	381691, 381692, 381693, 381694, 381695, 381696, 381823, 381824, 381825, 381826, 381827, 381828, 381829, 381831, 381832, 381834, 381835, 381836, 382021, 382022, 382023, 382024, 382025, 382026, 381851, 381852, 381853, 381854, 700513677, 700513678, 700513680, 700513682, 700514307, 700514308
Call Management System 18.0.x Servers (Dell R630, R730 and HP DL20 G9 and DL380 G9)	<a href="https://support.avaya.com/css/P8/documents/101051885">https://support.avaya.com/css/P8/documents/101051885</a>	31-Oct-18		31-Oct-21			31-Oct-24	389690, 381846, 381847, 381848
Call Management System (CMS) SUN Netra 210 2GB Additional Memory and Disk Mirroring with additional hard drive	<a href="https://support.avaya.com/css/P8/documents/100110140">https://support.avaya.com/css/P8/documents/100110140</a>	22-Nov-10		31-Dec-14	30-Oct-17			179578, 198332, 700388226
Call Processing R10	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Jul-02	7-Mar-05	7-Mar-05	7-Jun-16			None
Callback Assist 4.1	<a href="https://support.avaya.com/css/P8/documents/100182872">https://support.avaya.com/css/P8/documents/100182872</a>	30-Sep-14	30-Sep-14	30-Sep-14			31-Mar-15	208173, 266150, 266151, 266152
CallMaster II, IV, and Analog Telephones (6220, 6218)	<a href="https://support.avaya.com/css/P8/documents/100017167">https://support.avaya.com/css/P8/documents/100017167</a>	26-Jul-04		26-Jul-07	N/A	N/A	26-Jul-07	101904, 101905, 101906, 101907, 101948, 105212, 112330, 160332, 160333, 160334
Callmaster IV	<a href="https://support.avaya.com/css/P8/documents/100017808">https://support.avaya.com/css/P8/documents/100017808</a>	4-Aug-08		4-Aug-11				700206386, 700275662, 700381668, 700381676, 700381692, 700381700, 700381726, 700449002, 700449010
Callmaster VI	<a href="https://support.avaya.com/css/P8/documents/100018989">https://support.avaya.com/css/P8/documents/100018989</a>	30-Jun-07		30-Jun-10				700381742
CallPilot 1005r Rackmount Server	<a href="https://support.avaya.com/css/P8/documents/100091566">https://support.avaya.com/css/P8/documents/100091566</a>	1-Jul-10		1-Jul-13				N0119907, N0119910, N0119913, N0119915, N0119918, N0119920, N0119923, N0119925, N0119927, N0119929, N0119997, N0181935, N0181936, N0181937, N0181938, N0181939, N0181940, N0181941, N0181942, N0181943, N0181945, N0181946, NTHY77QAE5, NTHY77RAE5, NTHY77SAE5, NTHY77TAE5, NTHY77UAE5, NTHY77VAE5, NTHY77WAE5, NTHY77XAE5, NTHY77YAE5, NTHY77ZAE5, NTHY78DAE5, NTZE78GBE5, NTZE78HBE5, NTZE78JBE5, NTZE78KBE5, NTZE78LBE5, NTZE78MBE5, NTZE78NBE5, NTZE78PBE5, NTZE78QBE5, NTZE78RBE5, NTZE78SBE5
CallPilot 1006r Rackmount Server		30-Jan-15						None

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
CallPilot 600r Rackmount Server	<a href="https://support.avaya.com/css/P8/documents/100126803">https://support.avaya.com/css/P8/documents/100126803</a>	7-Feb-11		7-Feb-14				N0119897, N0119899, NTHY49AAE5, NTHY49BAE5, NTHY49CAE5, NTZE67ABE5, NTZE67BBE5, NTZE67CBE5
CallPilot Mini 1.6a	<a href="https://support.avaya.com/css/P8/documents/100170901">https://support.avaya.com/css/P8/documents/100170901</a>	1-Jun-10		1-Jun-13				None
CallPilot R1.0	<a href="https://support.avaya.com/css/P8/documents/101046650">https://support.avaya.com/css/P8/documents/101046650</a>		1-Nov-03		31-Dec-16			None
CallPilot R2.0	<a href="https://support.avaya.com/css/P8/documents/101046650">https://support.avaya.com/css/P8/documents/101046650</a>		1-Nov-05		31-Dec-16			None
CallPilot R3.0	<a href="https://support.avaya.com/css/P8/documents/101046650">https://support.avaya.com/css/P8/documents/101046650</a>		1-Jul-06		31-Dec-16			None
CallPilot R4.0	<a href="https://support.avaya.com/css/P8/documents/101046650">https://support.avaya.com/css/P8/documents/101046650</a>	1-Apr-09	1-Apr-10		31-Dec-16			None
CallVisor ASAI G3 R6	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Feb-99	7-Mar-05	7-Mar-05	7-Jun-16			None
CallVisor ASAI G3 R7	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Jun-00	7-Mar-05	7-Mar-05	7-Jun-16			None
CallVisor ASAI G3 R8	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Mar-01	7-Mar-05	7-Mar-05	7-Jun-16			None
CallVisor ASAI G3 R9	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Mar-02	7-Mar-05	7-Mar-05	7-Jun-16			None
CCD DevConnect Products	<a href="https://support.avaya.com/css/P8/documents/100019651">https://support.avaya.com/css/P8/documents/100019651</a> <a href="https://support.avaya.com/css/P8/documents/101011505">https://support.avaya.com/css/P8/documents/101011505</a>	5-May-08		5-May-11	31-Dec-16			200752, 200753, 200754, 200755, 200756, 200757, 200758, 200759, 200790, 200791, 200792, 200793, 200794, 200795, 200796, 200797, 200798, 200799, 200801, 200802, 200803, 200804, 200805, 200806, 200807, 200808, 200809, 200810, 200811, 200812, 200813, 200814, 200815, 200816, 200817, 200818, 200819, 200820, 200821, 200822, 200823, 200824, 200825, 200826, 200827, 205556, 205557, 205558, 205559, 205780, 700262843, 700262868, 700262884, 700262900, 700276728, 700276736, 700276744, 700276751, 700276785, 700285091, 700285109, 700285117, 700285125, 700285158, 700285166, 700285174, 700285182, 700285190, 700305956, 700305964, 700305972, 700305980, 700333685, 700333701, 700333719, 700333727, 700333735, 700333743, 700333750, 700341688, 700341696, 700341704, 700341712, 700341720, 700341738, 700341746, 700341753, 700346166, 700346174, 700350754, 700350770, 700350812, 700350838, 700350861, 700350879, 700350895, 700350903, 700350986, 700351315, 700351547, 700351703, 700363120, 700363138, 700363146, 700372048, 700372055, 700373491, 700373509, 700373517, 700373525, 700382302, 700382310, 700382328, 700382336, 700382401, 700382419, 700383250, 700405269, 700418346, 700418577, 700418635, 700428873
Center Stage Switch	<a href="https://support.avaya.com/css/P8/documents/100018834">https://support.avaya.com/css/P8/documents/100018834</a> <a href="https://support.avaya.com/css/P8/documents/101011499">https://support.avaya.com/css/P8/documents/101011499</a>	5-Jun-06	8-Jun-09	8-Jun-09	31-Dec-16			None
Centillion (System 5000 & 3000)					N/A	N/A	8-Aug-15	3000N, 5000N, 5005N, AD1402001, AD1402002
CH 611 analog cordless telephone	<a href="https://support.avaya.com/css/P8/documents/101006007">https://support.avaya.com/css/P8/documents/101006007</a>	6-Feb-15	6-Feb-15	6-Feb-15	6-Feb-15			230.005.805, 230.005.806, 4.999.134.942, 4.999.134.943
Clarent			1-May-06	1-May-06	N/A	N/A	1-Sep-15	None



Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Communication Control Toolkit (CCT 5.0)	<a href="https://support.avaya.com/css/P8/documents/100129247">https://support.avaya.com/css/P8/documents/100129247</a>	1-Mar-10	31-Oct-10	31-Oct-10	31-Oct-12			None
Communication Manager (CM) 1.x	<a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a> <a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a>	13-Jun-05	15-Jan-06	5-Nov-07	3-Jun-16			None
Communication Manager (CM) 4	<a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a> <a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a>	2-Feb-09	2-Feb-10	2-Feb-10	27-Aug-18			195615, 195616, 195617, 195618, 195619, 195620, 195621, 195622, 195623, 195624, 195625, 195626, 195627, 195628, 195629, 195630, 195631, 195632, 195633, 195634, 195635, 195636, 195637, 195638, 195639, 195640, 195641, 195642, 195643, 195644, 195645, 195646, 195647, 195648, 195649, 195650, 195651, 195652, 195653, 195654, 195655, 195656, 195657, 195658, 195659, 195660, 195661, 195662, 195663, 195664, 195665, 195666, 195667, 195668, 195669, 195670, 195671, 195672, 195673, 195674, 195675, 195676, 195677, 195678, 195679, 195680, 195681, 195682, 195683, 195684, 195685, 195686, 195687, 195688, 195689, 195690, 195691, 195692, 195693, 195694, 195695, 195696, 195697, 195698, 195699, 195700, 195701, 195702, 195703, 195704, 195705, 195706, 195707, 195708, 195709, 195710, 195711, 195712, 195713, 195714, 195715, 195716, 195717, 195718, 195719, 195720, 195721, 195722, 195723, 195724, 195725, 195726, 195727, 195728, 195729, 195730, 195731, 195732, 195733, 195734, 195735, 195736, 195737, 195738, 195739, 195740, 195741, 195742, 195743, 195744, 195745, 195746, 195747, 195748, 195749, 195750, 195751, 195752, 195753, 195754, 195755, 195756, 195757, 195758, 195759, 195760, 195761, 195762, 195763, 195764, 195765, 195766, 195767, 195768, 195769, 195770, 195771, 195772, 195773, 195774, 195775, 195776, 195777, 195778, 195779, 195780, 195781, 195782, 195783, 195784, 195785, 195786, 195787, 195788, 195789, 195790, 195791, 195792, 195793, 195794, 195795, 195796, 195797, 195798, 195799, 195800, 195801, 195802, 195803, 195804, 195805, 195806, 195807, 195808, 195809, 195810, 195811, 195812, 195813, 195814, 195815, 195816, 195817, 195818, 195819, 195820, 195821, 195822, 195823, 195824, 195825, 195826, 195827, 195828, 195829, 195830, 195831, 195832, 195833, 195834, 195835, 195836, 195837, 195838, 195839, 195840, 195841, 195842, 195843, 195844, 195845, 195846, 195847, 195848, 195849, 195850, 195851, 195852, 195853, 195854, 195855
Communication Manager 4 and older User Licenses	<a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a> <a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a>	29-Aug-16			27-Aug-18			165396, 175147, 175148, 175152, 175153, 178266, 178267, 182006, 182007, 182009, 182010, 182012, 182014, 182020, 182021, 182466, 182577, 183116, 183118, 185703, 185704, 186128, 187729, 192737, 193326, 193732, 193740, 193867, 194336, 196713, 196714
Communication Manager Express R5.1	<a href="https://support.avaya.com/css/P8/documents/100067375">https://support.avaya.com/css/P8/documents/100067375</a>	11-Jan-10	11-Jan-11	11-Jan-11	11-Jan-16			216526, 216559, 216560, 216561, 216562, 216563, 217210, 217211, 224919, 225307, 225308, 225309, 700453160, 700453178
Communication Manager Messaging (CMM) 4.0.2	<a href="https://support.avaya.com/css/P8/documents/100164016">https://support.avaya.com/css/P8/documents/100164016</a>	27-Aug-12	27-Aug-13	27-Aug-15	27-Aug-18			216502, 226874, 700453186
Communication Manager Messaging (CMM) 5.2	<a href="https://support.avaya.com/css/P8/documents/100170901">https://support.avaya.com/css/P8/documents/100170901</a>	1-Jan-13	1-Jun-14	1-Jun-14	1-Jun-19			None
Communication Manager Suites Version 1 / Aura Suites V1 Collaboration for Subscription Upgrades/ ASIPP, Uplifts, Adds/Expansions	<a href="https://support.avaya.com/css/P8/documents/101006003">https://support.avaya.com/css/P8/documents/101006003</a>	31-Aug-15			31-Aug-21			270832, 271201, 271209, 271217, 271225, 271233, 271240, 302471, 302473
Communication Manager Suites Version 1 / Aura Suites V1 Collaboration NEW and Transactional (Paid) Upgrade/Uplifts	<a href="https://support.avaya.com/css/P8/documents/101006003">https://support.avaya.com/css/P8/documents/101006003</a>	12-Jan-15			31-Aug-21			270831, 271200, 271208, 271216, 271224, 271232, 302470, 302472, 304119, 304125
Communication Manager Suites Version 1 / Aura Suites V1 Foundation	<a href="https://support.avaya.com/css/P8/documents/101006003">https://support.avaya.com/css/P8/documents/101006003</a>	12-Jan-15						268680, 268683, 268684, 268688, 268730, 268731, 268840, 270130, 304115, 304121
Communication Manager Suites Version 1 / Aura Suites V1 Mobility for Subscription Upgrades/ ASIPP, Uplifts, Adds/Expansions	<a href="https://support.avaya.com/css/P8/documents/101006003">https://support.avaya.com/css/P8/documents/101006003</a>	31-Aug-15			31-Aug-21			272531, 272533, 272535, 272537, 272539, 272542, 272543, 273547, 273548, 302475
Communication Manager Suites Version 1 / Aura Suites V1 Mobility NEW and Transactional (Paid) Upgrade/Uplifts	<a href="https://support.avaya.com/css/P8/documents/101006003">https://support.avaya.com/css/P8/documents/101006003</a>	12-Jan-15			31-Aug-21			272530, 272534, 272536, 272538, 272540, 272541, 302474, 302476, 304117, 304123

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Communication Server 1000 (CS1000) Hardware Codes in EU Countries - - Refer to CS1K Release Entries	<a href="https://support.avaya.com/css/P8/documents/101021805">https://support.avaya.com/css/P8/documents/101021805</a>	13-Jun-16			N/A	N/A	N/A	306202, NT5K02DBE5, NT5K02LEE5, NT5K02PCE5, NT8D46BV, NT9D13AAE6, NTAG04AAE5, NTBK69AAE5, NTCK18AAE5, ND106416, NT1R05AA, NT1R91BA, NT5D26CA, NTDU0609E6, NTDU19AA, NTDU19AAE5, NTDU168AA, NTM299AA, NTOR87AAE5, M0110492, NT5S02AA, NT5G15AAE5, NT5G21AAE5, NT5G22AAE6, NT5G32AAE5, NT5G33AAE5, NT5G71AAE5, NT5G91BAE5, NT5G94AAE5, NT5K83GAE5, NT8D22AAE5, NTAG26ACE5, NTAG54ACE5, NTAK1119, NTAK1205E6, NTDK92BBE5, NTDU16BB, NTDW65AAE5, NTDW71AAE5, NTDW73AAE5, NTDW76AAE5, NTDW78AAE5, NTDW98AAE5, NTDW99CAE5, NT5D33ACE5, NT6D40BAE5, NT6D41CAE5, NT6D42CDE5, NT7R51AAE5, NT8D01BCE5, NT8D04BBE5, NT8D06AB, A0634493, A0634494, A0634495, A0634496, A0761993, A0766331, A0773054, A0773056, A0773059, N0113525, NT1P61CAE5, NT1P62EAE5, NT1P63CBE5, NT1P6501E6, NT1P6601E6, NT1P70CAE5, NT1P86AAE5, NT4N39AAE5, NT4N48AAE5, NT4N49AAE5, NT4N65ACE5, NTSD12AHE5, NTSD64CBE5, NTSD65CBE5, NTSD97ADE5, NT7R678AE5, NT7R68AAE5, NT8D17HCE5, NT8D29BA, NT8D41BBE5, NTBK66AAE5, NTRB53AAE5, NTDU22DH, NTDU22HA, NTDU22HB, NTDU22HC, NTDU22JA, NTDU22JB, NTDU22JC, NTDU22KA, NTDU22KB, NTDU22KC, NTDU23AC, NTHU58AA, NTHU58BA, NTHU60AB, NTHU60AC, NTHU60BB, NTHU60BC, NTHU60CB, NTHU60CC, NTHU61AA, NTHU61AB, NTHU61AC, NTHU61BA, NTHU61BB, NTHU61BC, NTHU61CB, NTHU61CC, NTHU61EA, NTHU61FA, NTHU61GA, NTHU61IA, NTHU61JA, NTHU61KA, NTHU61MA, NTHU61NA, NTHU61OA, NTHU62AB, NTHU62AC, NTHU63AB, NTHU63AC, NTWB09BA, NTWB09DA, NTWB20DAE5, NTWB22AA, NTWB22AB, NTWB23AA, NTWB23AB, NTWB23AC, NTWB24AA, NTWB24AB, NTWB24AC, NTWB27AA, NT5G28AAE5, NT5G29AAE5, NT5G30AAE5, NT5G34NAE5, NTZB01ACE5, NTZB01BCE5, NTZB01CCE5, NTZB01DCE5, NTZB77BAE5, NTZB77CAE5, NTZB78BAE5, NTZB78CAE5, NTZB79BAE5, NTZB79CAE5, NTZB80BAE5, NTZB80CAE5, NTZB91AA, NTZB91BA, NTZB91CA, NTZB91DA, NTZB91EA, NTZB91FA, NTZB91GA, NTZB91HA, NTZB92AA, NTZB92BA, NTZB92CA, NTZB92DA, NTZB92EA, NTZB92FA, NTZB92GA, NTZB92HA, NTZB96ACE5
Communication Server 1000 (CS1K) DECT Base Stations	<a href="https://support.avaya.com/css/P8/documents/100172678">https://support.avaya.com/css/P8/documents/100172678</a>	31-Mar-14	31-Mar-15	31-Mar-17				A0653814, N0216411, N0216413, N0216414, NTCW00ACE5, NTCW01ACE5, NTCW02CBE5, NTCW02CCCE5, NTCW02DBE5, NTCW02DCE5, NTCW02EBE5, NTCW02ECE5, NTCW02HAE5, NTCW02HBE5, NTCW02KAE5, NTCW02LAE6, NTCW02NAE6, NTCW02PAE6, NTCW05AAE5, NTCW05BA, NTCW10AAE6, NTCW11AAE6, NTCW11BAE6, NTCW11CAE6, NTCW11DAE6, NTCW11EAE6, NTCW11FAE6, NTCW12AAE6, NTCW12DAE6, NTCW16CAE6, NTCW25AAE5, NTCW26AAE5, NTCW26BAE5, NTCW26CAE5, NTCW26DAE5, NTCW26EAE5, NTCW27AA, NTTQ05AA
Communication Server 1000 (CS1K) DECT Messenger and DMLS	<a href="https://support.avaya.com/css/P8/documents/100172679">https://support.avaya.com/css/P8/documents/100172679</a>	2-Feb-14	2-Feb-15	2-Feb-17				NT4Y18AA, NT4Y18BA, NT4Y18CA, NT4Y18DA, NT4Y18EA, NT4Y18FA, NT4Y18GA, NT4Y18HA, NT4Y18IA, NT4Y18KA, NT4Y18LA, NT4Y18MA, NT4Y18NA, NT4Y18OA, NT4Y18PA, NT4Y18QA, NT4Y18RA, NT4Y18SA, NT4Y18TA, NT4Y18UA, NT4Y36AA, NT4Y36BA, NTCW30AA, NTCW30BA, NTTQ02AA, NTTQ04AA, NTTQ04EA, NTTQ04FA, NTTQ04GA, NTTQ04HA, NTTQ04IA, NTTQ04JA, NTTQ04KA, NTTQ04LA, NTTQ04MA, NTTQ04NA, NTTQ04OA, NTTQ04PA, NTTQ04QA, NTTQ04RA, NTTQ04SA, NTTQ04TA, NTTQ04UA, NTTQ04VA, NTTQ04WA, NTTQ04XA, NTTQ04YA, NTTQ04ZA
Communication Server 1000 (CS1K) Integrated Recorded Announcement (MIRAN) -- Refer to CS1K Release Entries	<a href="https://support.avaya.com/css/P8/documents/100160195">https://support.avaya.com/css/P8/documents/100160195</a>	4-Apr-12	4-Apr-13	4-Apr-15	N/A	N/A	N/A	NT0961DA, NT0961DAE5, NT0966DA, NT0966DAE5, NTAG86BD, NTAG86CD, NTHN96AA
Communication Server 1000 (CS1K) R3.0	<a href="https://support.avaya.com/css/P8/documents/100151321">https://support.avaya.com/css/P8/documents/100151321</a> <a href="https://support.avaya.com/css/P8/documents/101032403">https://support.avaya.com/css/P8/documents/101032403</a>		1-Jul-10		31-Jul-17			None
Communication Server 1000 (CS1K) R3.0/4.5 DSN	<a href="https://support.avaya.com/css/P8/documents/100151321">https://support.avaya.com/css/P8/documents/100151321</a> <a href="https://support.avaya.com/css/P8/documents/101032403">https://support.avaya.com/css/P8/documents/101032403</a>		1-Jul-10		31-Jul-17			None
Communication Server 1000 (CS1K) R4.0	<a href="https://support.avaya.com/css/P8/documents/100151321">https://support.avaya.com/css/P8/documents/100151321</a> <a href="https://support.avaya.com/css/P8/documents/101032403">https://support.avaya.com/css/P8/documents/101032403</a>		1-Jul-10		31-Jul-17			None
Communication Server 1000 (CS1K) R4.5	<a href="https://support.avaya.com/css/P8/documents/100151321">https://support.avaya.com/css/P8/documents/100151321</a> <a href="https://support.avaya.com/css/P8/documents/101032403">https://support.avaya.com/css/P8/documents/101032403</a>		1-Jul-10		31-Jul-17			None
Communication Server 1000 (CS1K) R5.0 DSN	<a href="https://support.avaya.com/css/P8/documents/100151321">https://support.avaya.com/css/P8/documents/100151321</a> <a href="https://support.avaya.com/css/P8/documents/101032403">https://support.avaya.com/css/P8/documents/101032403</a>	1-Jan-12	1-Jan-13		31-Jul-17			None
Communication Server 1000 5.0	<a href="https://support.avaya.com/css/P8/documents/100151321">https://support.avaya.com/css/P8/documents/100151321</a> <a href="https://support.avaya.com/css/P8/documents/101032403">https://support.avaya.com/css/P8/documents/101032403</a>		31-Dec-10		31-Jul-17			None
Communication Server 1000 5.5	<a href="https://support.avaya.com/css/P8/documents/100151321">https://support.avaya.com/css/P8/documents/100151321</a> <a href="https://support.avaya.com/css/P8/documents/101032403">https://support.avaya.com/css/P8/documents/101032403</a>		31-Dec-10		31-Jul-17			None

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Communication Server 1000 6.0	<a href="https://support.avaya.com/css/P8/documents/100151321">https://support.avaya.com/css/P8/documents/100151321</a> <a href="https://support.avaya.com/css/P8/documents/101032403">https://support.avaya.com/css/P8/documents/101032403</a>	31-Dec-10	31-Dec-11		31-Dec-17			None
Communication Server 1000 7.0	<a href="https://support.avaya.com/css/P8/documents/100151321">https://support.avaya.com/css/P8/documents/100151321</a>	22-Feb-11	1-Apr-12					None
Communication Server 1000 7.5	<a href="https://support.avaya.com/css/P8/documents/100151321">https://support.avaya.com/css/P8/documents/100151321</a>	25-May-13	25-Sep-13					None
Communication Server 1000 7.6	<a href="https://support.avaya.com/css/P8/documents/101046049">https://support.avaya.com/css/P8/documents/101046049</a>	9-Apr-18	9-Apr-19					NT1R20BAE5, NT5D13AAE6, NT5D14ADE5, NT5D16DAE6, NT5D26BA, NT5D31BAE5, NT5D32GAE5, NT5D34ACE5, NT5D35AAE5, NT5D36AAE5, NT5D51BCE5, NT5D52ACE5, NT5D52BCE5, NT5D60AAE5, NT5D62GAE5, NT5D67CBE5, NT5D69CBE5, NT5D80BAE5, NT5D81BAE5, NT5D85AAE6, NT5D86AA, NT5D86AAE6, NT5D87AAE6, NT5G01AB, NT5G03AB, NT5G04AAE5, NT5G11AAE5, NT5G25AAE5, NT5G31AB, NT5G53BAE5, NT5K02KBE5, NT5K21BBE5, NT5K48ADE5, NT5K82ABE5, NT5K83ABE5, NT5K83FAE5, NT6D70BAE5, NT6D71ACE5, NT7K20ABE6, NT7K20ABGS, NT7R76ACE5, NT8D02HAE5, NT8D02HAE6, NT8D02HAGS, NT8D14DAE5, NT8D14DAGS, NT8D15AKE5, NT8D31ABE6, NT8D31ABGS, NTAG81AAE6, NTAG81BAE6, NTAG81CAE6, NTAG81DAE6, NTAK0420E6, NTAK1118E6, NTAK118DE5, NTAK1204E6, NTAK19CE6, NTAK28ABE5, NTAK750E6, NTAK75ACE5, NTBK05CAE6, NTBK05DAE6, NTBK48AAE6, NTBK51CAE5, NTBK51CAGS, NTBK65AAE5, NTBK80BAE5, NTC310ABE6, NTC310ABGS, NTC312AAE6, NTC314BAE6, NTC320AAE6, NTC325AAE6, NTC325BAE6, NTC316AAE5, NTCW84AE6, NTDK48KAE6, NTDK49KAE6, NTDK70BBE5, NTDK72ABE5, NTDK89AAE6, NTDK95BBE6, NTDU0606E6, NTDU14DAE5, NTDU15DAE5, NTDU80CAE5, NTDU99AAE5, NTDW05AAE5, NTDW08AAE6, NTDW12AAE5, NTDW5309E6, NTDW53BAE6, NTDW53BAGS, NTDW54BAE6, NTDW5506E6, NTDW5604E6, NTDW5606E6, NTDW56BBE6, NTDW59BBE6, NTDW59BBGS, NTDW6102E5, NTDW62AAE5, NTDW62AAE6, NTDW63BAE5, NTDW63BAE6, NTDW64AAE5, NTDW64AAE6, NTDW65AAE6, NTDW65AAE6, NTDW66CAE5, NTDW67AAE6, NTDW69AAE5, NTDW70AAE5, NTDW72AAE5, NTDW75AAE5, NTDW77AAE5, NTDW79ACE5, NTDW99ABGS, NTDW99CAE6, NTEZ55AAE6, NTJG09AAE6, NTRC17CAE6, NTRX26NPE6, NTK09AAE5, NTK14ABE6, NTK15AAE6, NTK16ABE6, NTK17ABE6, NTK17ACE6, NTK18ABE6, NTK22ABE6, NTK25CAE5, NTK26AAE6, NTK27AAE6, NTVQ0110E5, NTVQ0120E5, QUA6AE5, 700502320, A0355200, A0367916, A0620100, A0814961, A0891744, N0005129, N0112994, N0121357, N0121360, N0140428, N0154213, N0170014, N0198586, N0220961
Communication Server 2100 (CS2100 / SL100) Enhanced Intelligent Peripheral Controller Card for North America	<a href="https://support.avaya.com/css/P8/documents/100128099">https://support.avaya.com/css/P8/documents/100128099</a>	1-May-11	1-May-14	1-May-14	1-May-17			NT7D07BA
Communication Server 2100 (CS2100 / SL100) IPE Extended Message Waiting Line Card for North America	<a href="https://support.avaya.com/css/P8/documents/100128102">https://support.avaya.com/css/P8/documents/100128102</a>	1-May-11		1-May-14	1-May-17			NT8D09AM
Communication Server 2100 (CS2100 / SL100) Media Gateway 3500 (MG3500) non-ROHS, Power Distribution Center (PDC) and some Spectrum Peripheral Module (SPM) components for North America	<a href="https://support.avaya.com/css/P8/documents/100144283">https://support.avaya.com/css/P8/documents/100144283</a>	29-Jun-11	31-Dec-12	31-Dec-12	31-Dec-16			NT0X40UA, NT0X40UB, NT0X42AD, NT0X42AH, NT0X42AJ, NT0X42AK, NT0X42AN, NT0X42AS, NT0X42AW, NT0X42UA, NT0X42UB, NT0X42UC, NT0X42UH, NTSX10CA, NTSX26FA, NTLX52A5, NTLX65BA, NTLX71AA, NTLX72BA, NTLX82AA, NTLX86AA, NTLX99BA, NTLZ20CA, NTR630AA, NTRX02CA, NTRX02CD, NTRX31CA, NTRX31CQ, NTRX31CW, NTRX31DH, NTRX51XA, NTRX51XB, NTRX51XC, NTRX51XD, NTRX51XE, NTRX51XF, NTRX51XG, NTRX51XH, NTRX51XJ, NTRX51XK, NTRX51XL, NTRX51XM, NTRX51XN, NTRX51XP, NTRX51XQ, NTRX51XR, NTRX51XT, NTRX51XV, NTRX53CA
Communication Server 2100 (CS2100 / SL109) Software releases SD09 and SD09.1 for North America	<a href="https://support.avaya.com/css/P8/documents/100166249">https://support.avaya.com/css/P8/documents/100166249</a>	1-Oct-12	31-Dec-12		31-Dec-16			9KEM0090, CBM00090, CICM0090, CS2M0090, GWCC0090, IEMS0090, MG320090, MG350090, MG3E0090, MG9K0090, MS200090, MUC00022, SAM210090, SD000009, SDC00009, SIW0100, SPFS0090, SPM00210, STRM00060
Communication Server 2100 (CS2100) Service Application Manager 21 & eXtended Architecture Core (XA-Core)	<a href="https://support.avaya.com/css/P8/documents/100166238">https://support.avaya.com/css/P8/documents/100166238</a>	13-Sep-12		31-Dec-14	31-Dec-16			N0036797, N0066842, N0066844, N0111732, NT0X24BD, NT9X9032, NT9X9586, NT9X9587, NTLX0101, NTLX0104, NTLX0105, NTLX02DA, NTLX03AB, NTLX03BB, NTLX04CA, NTLX05AB, NTLX06AC, NTLX07CA, NTLX08AB, NTLX10AA, NTLX1107, NTLX1108, NTLX1145, NTLX11AA, NTLX14CA, NTLX17AA, NTLX20AA, NTLX20BA, NTR65104, NTR65116, NTR65117, NTR65118, NTR65119, NTR65120, NTR65167E6, NTR651BD, NTR651BS, NTR651FB, NTR651FW, NTR651RT, NTR651RV, NTR651TD, NTR661BC, NTR661BF, NTR661RH, NTR661RK, NTRX5131E6, NTRX5279E6, NTRX5294E6



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Communication Server 2100 SE 13.0	<a href="https://support.avaya.com/css/P8/documents/101041536">https://support.avaya.com/css/P8/documents/101041536</a>	7-Sep-17					7-Sep-17	A0337619, NTRU048G, A0522826, A0780045, A0794434, A0820375, A0898426, N0024833, N0024863, N0024882, N0024883, N0024891, N0024895, N0028830, N0028835, N0043354, N0049054, N0051659, N0056580, N0056581, N0062418, N0065513, N0065518, N0065520, N0065521, N0065541, N0065554, N0065563, N0065564, N0065572, N0065574, N0065580, N0065585, N0065589, N0065591, N0065592, N0065593, N0065600, N0065619, N0065621, N0071957, N0071979, N0075967, N0076313, N0089402, N0103365, N0103367, N0114056, N0114511, N0115249, N0124547, N0128998, N0133633, N0136213, N0158535, N0158990, N0158992, N0159994, NTOX50AA, NTOX50AC, NTOX50AG, NTOX97AYE6, NTOX97CQE6, NT3X55BA, NT6X36AA, NT9X0160, NT9X0167, NT9X0170, NT9X0190, NT9X0196, NT9X0314, NT9X03AA, NT9X0433, NT9X0436, NT9X0524, NT9X0757, NT9X12AD, NT9X47AB, NT9X52AA, NT9X7020, NT9X7021, NTDX15AB, NTFX32AA, NTFX4101, NTK304AB, NTLX5094, NTLX5095, NTLX5096, NTLX5099, NTLX36AQ, NTLX36AT, P0160021, P0628367, A0737815, A0780148, N0024874, N0046669, N0046671, N0065605, N0065613, N0075160, N0076373, N0100645, N0100646, N0105731, N0112903, N0124468, N0125533, N0126626, N0129046, N0133907, P0645605, NTJ01AC, NTN415AA, NTN438KA, NTN445CB, NTN458AA, NTN458AB, NTN458AD, NTN458AJ, NTN458BJ, NTN458CJ, NTN458DJ, NTN458EJ, NTN458FJ, NTN458HC, NTN458HH, NTN458KE, NTN458MG, NTN458ML, NTN458MN, NTN458MT, NTN458MW, NTN458QA, NTN458QH, NTN458ZD, NTN809CA, N0159957, NTOH44AH, NTOH50BA, NTPM04AA, NTPM04AAE5, NTPM04AC, NTPM04ACE5, NTPM33AA, NTPM33AAE5, NTPS15AF, NTPS15BD, NTLU600G, NTRP07AC, NTRP80AC, NTR520AG, NTRQ68AG, P0609614, NTHW77AG, N0083643, NTHR64CG, NTHW05AG, NTHW06EG, NTHW08CG, NTHW15AG, NTHW31AG, NTHW49AG, NTHW50AA, NTHW52EA, NTHW86CG, NTHW99CG, NTHW99DG, NTHW99EG, NTPV02AA, NTQS15DG, NTQS29AB, NTRU0369, NTRU6128, NTRU6365, NTRU6366, NTRU6368, NTRU6369, NTRU6370, NTPP01RF, NTPP01TF, P0887704, A0533916, NTFN93AB, N0134954, NTK955CBE6
Communication Server 2100 SE Federal 9.1	<a href="https://support.avaya.com/css/P8/documents/101041536">https://support.avaya.com/css/P8/documents/101041536</a>	7-Sep-17					7-Sep-17	None
Communications Process Manager 2.1	<a href="https://support.avaya.com/css/P8/documents/100040942">https://support.avaya.com/css/P8/documents/100040942</a>	2-Mar-09			2-Mar-16			202457, 202458, 202459, 202490, 202491, 202492, 202493, 202494, 202495, 202496, 202497, 202498, 202499, 202500, 202501, 202502, 212465, 213074, 215372, 215373, 218121
Communications Server 1000 (CS1K) X11 R23	<a href="https://support.avaya.com/css/P8/documents/101029247">https://support.avaya.com/css/P8/documents/101029247</a>	31-Dec-02	31-Dec-03		31-Dec-16			None
Communications Server 1000 (CS1K) X11 R24.25	<a href="https://support.avaya.com/css/P8/documents/101029247">https://support.avaya.com/css/P8/documents/101029247</a>	31-Dec-02	31-Dec-05		31-Dec-16			None
Communications Server 1000 (CS1K) X11 R25.xx	<a href="https://support.avaya.com/css/P8/documents/101029247">https://support.avaya.com/css/P8/documents/101029247</a>	31-Oct-03	28-Feb-07		31-Dec-16			None
Contact Center Express (CCE) R2.0 and prior	<a href="https://support.avaya.com/css/P8/documents/100018791">https://support.avaya.com/css/P8/documents/100018791</a>	7-May-07	1-Nov-07		30-Nov-17			180044, 180521, 182568, 182569, 182570, 182571, 186036, 186038, 186041, 186046, 700338916, 700366289
Contact Center Express 2.1	<a href="https://support.avaya.com/css/P8/documents/100018791">https://support.avaya.com/css/P8/documents/100018791</a>	7-May-07	1-Nov-08		30-Nov-17			108774514, 108774530, 189116, 189117, 189118, 189119, 189120, 189121, 190247, 190248, 190249, 190250, 190676, 195779, 195780, 202996, 700282288
Contact Center Express 3.0	<a href="https://support.avaya.com/css/P8/documents/100040782">https://support.avaya.com/css/P8/documents/100040782</a>	2-Feb-09	1-May-10		30-Nov-17			195673, 195674, 195675, 195776, 195777, 195778, 195783, 700409436
Contact Center Express 4.1	<a href="https://support.avaya.com/css/P8/documents/100141432">https://support.avaya.com/css/P8/documents/100141432</a>	7-Feb-11	7-Feb-12		6-Feb-17			226444, 226446, 226448, 226449, 226460, 226461, 226462, 226464, 226465, 226466, 226467, 226468, 226469, 226470, 226471, 226575, 230781
Contact Center Express 5.0	<a href="https://support.avaya.com/css/P8/documents/100114101">https://support.avaya.com/css/P8/documents/100114101</a>	7-Nov-11	7-Nov-12		17-Nov-17			None
Contact Center Manager (CCM) 6.0 for CS 1000 and SIP Contact Center	<a href="https://support.avaya.com/css/P8/documents/100106507">https://support.avaya.com/css/P8/documents/100106507</a> <a href="https://support.avaya.com/css/P8/documents/101029146">https://support.avaya.com/css/P8/documents/101029146</a>	30-Sep-09	30-Jun-10	30-Jun-10	31-Dec-17		31-Dec-18	NT9501AB, NT9501BB, NT9502AB, NT9502CB, NT9502DB, NT9503AB, NT9503BB, NT9503CB, NT9503DB, NT9504AB, NT9504BB, NT9504CB, NT9520AA, NT9520BA, NT9520CA, NT9520DA, NT9521AA, NT9521BA, NT9521CA, NT9521DA, NT9521EA, NT9521FA, NT9521GA, NT9521HA, NT9523AA, NT9523BA, NT9523CA, NT9524AA, NT9524BA, NT9524CA, NT9524DA, NT9525AA, NT9525BA, NT9525CA, NT9530AA, NT9531AA, NT9532AA, NT9533AA
Contact Center Manager (CCM) 7.0 and Contact Center Express (CCE) 7.1 (NES)	<a href="https://support.avaya.com/css/P8/documents/100154843">https://support.avaya.com/css/P8/documents/100154843</a> <a href="https://support.avaya.com/css/P8/documents/101029148">https://support.avaya.com/css/P8/documents/101029148</a>	6-Dec-10	6-Dec-11	6-Dec-11	31-Dec-17	N/A	31-Dec-18	NT9502MA, NT9502MB, NT9502MC, NT9502MD, NT9503MA, NT9503MB, NT9503MC, NT9503MD, NT9504GA, NT9504GB, NT9504GC, NT9514AA, NT9514BA, NT9514CA, NT9515AA, NT9515BA, NT9516AA, NT9516BA, NT9521JA, NT9521JB, NT9521KA, NT9521KB, NT9521LA, NT9521LB, NT9521MA, NT9521MB, NT9523JA, NT9523JA, NT9523LA, NT9524JA, NT9525JA, NT9525KA, NT9530BA, NT9531BA, NT9531CA, NT9531DA, NT9532BB, NT9533BB, NT9533AA, NT9533JA, NT9536AB, NT9536FB, NT9536HB, NT9566AA, NT9566BA, NT9567AA, NT9567BA

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Contact Flow Analytics 7.0	<a href="https://support.avaya.com/css/P8/documents/101006011">https://support.avaya.com/css/P8/documents/101006011</a>	9-Mar-15	9-Mar-16	9-Mar-17	9-Mar-18			700502325
Contact Flow Analytics 7.1	<a href="https://support.avaya.com/css/P8/documents/101010591">https://support.avaya.com/css/P8/documents/101010591</a>	12-Jun-15	12-Jun-16	12-Jun-18	12-Jun-20			None
Control Manager 6.3	<a href="https://support.avaya.com/css/P8/documents/100170612">https://support.avaya.com/css/P8/documents/100170612</a>	3-Jun-13	2-Jun-14					229784, 229786, 229791, 229792, 229826, 229828, 229829, 229830, 251076, 251078, 251079, 251080, 251082, 251084, 251085, 251086, 251088, 251090, 251091, 251092, 251094, 251096, 251097, 251098, 251786, 251788, 251789, 251790, 251792, 251794, 251795, 251796, 252137, 252139, 252140, 252141, 255415, 255417, 255418, 255419, 255421, 255423, 255424, 255425, 255427, 255429, 255430, 255431, 255433, 255435, 255436, 255437, 255439, 255441, 255442, 255443, 255445, 255447, 255448, 255449, 255451, 260094, 260095, 260096, 260097, 260098, 260099, 260120, 260121, 260122, 260123, 260124, 260125, 260126, 260127, 260128, 260129, 263733, 263734, 263735, 263736, 263900, 263901, 264173, 265970, 267369, 269183, 269410, 269411
Control Manager 7.0	<a href="https://support.avaya.com/css/P8/documents/101045570">https://support.avaya.com/css/P8/documents/101045570</a>	28-Apr-14	28-Apr-15				6-Feb-20	None
Control Manager 7.1	<a href="https://support.avaya.com/css/P8/documents/101045243">https://support.avaya.com/css/P8/documents/101045243</a>	28-Feb-18	28-Feb-19		28-Feb-24		28-Feb-24	270299, 270520, 270521, 270522, 270523, 270524, 270525, 270526, 270527, 270528, 270529, 270530, 270531, 270532, 270533, 270534, 270535, 270536, 270537, 270538, 270539, 270540, 270541, 270542, 270543, 270544, 270545, 270546, 270547, 270548, 270549, 270550, 270551, 270552, 270553, 270554, 270558, 270559, 270560, 270561, 270562, 270563, 270564, 270565, 270566, 270567, 270568, 270569, 270570, 270571, 270572, 270579, 270580, 270581, 270582, 270583, 270584, 270585, 270586, 270587, 272519, 272520, 272521, 272522, 308400, 308401, 308402
Control Manager Service Provider Edition 7.1	<a href="https://support.avaya.com/css/P8/documents/101045243">https://support.avaya.com/css/P8/documents/101045243</a>	30-Apr-18	30-Apr-19		30-Apr-24		30-Apr-24	270573, 270574, 270575, 270576, 270577, 270578, 303696, 303878, 303879
Convergence	<a href="https://support.avaya.com/css/P8/documents/100040751">https://support.avaya.com/css/P8/documents/100040751</a> <a href="https://support.avaya.com/css/P8/documents/101011507">https://support.avaya.com/css/P8/documents/101011507</a>	2-Feb-09			N/A	N/A	4-May-10	214020, 214021, 214022, 214023, 214024, 214025, 214026, 214027, 214028, 214029, 214030, 214031, 214032, 214033, 214034, 214035, 214036, 214040, 700449622, 700449630, 700449648, 700449655, 700449689, 700449861, 700449879, 700449887, 700449895, 700449903, 700449911, 700449929, 700449937, 700449945, 700449952, 700449960, 700449978, 700449986, 700449994, 700450000, 700450018, 700450026, 700450034, 700450042
Conversant v6 Map 100	<a href="https://support.avaya.com/css/P8/documents/100020238">https://support.avaya.com/css/P8/documents/100020238</a>	30-Apr-00	30-Apr-04	30-Apr-04	31-Jul-16	N/A	31-Jul-17	None
Conversant v6 Map 40	<a href="https://support.avaya.com/css/P8/documents/100020237">https://support.avaya.com/css/P8/documents/100020237</a>		30-Jun-04	30-Jun-04	31-Jul-16	N/A	31-Jul-17	None
Conversant v6 Map 5	<a href="https://support.avaya.com/css/P8/documents/100020235">https://support.avaya.com/css/P8/documents/100020235</a>		31-Dec-03		31-Jul-16	N/A	31-Jul-17	None
Conversant v7 Map 100	<a href="https://support.avaya.com/css/P8/documents/100018844">https://support.avaya.com/css/P8/documents/100018844</a>		31-Mar-05	31-Mar-05	31-Jul-16	N/A	31-Jul-17	None
Conversant v7 Map 40	<a href="https://support.avaya.com/css/P8/documents/100018827">https://support.avaya.com/css/P8/documents/100018827</a>		31-Mar-05	31-Mar-05	31-Jul-16	N/A	31-Jul-17	None
Conversant v7 Map 5	<a href="https://support.avaya.com/css/P8/documents/100020236">https://support.avaya.com/css/P8/documents/100020236</a>		31-Dec-03	31-Dec-03	31-Jul-16	N/A	31-Jul-17	None
Conversant v8 Map 40	<a href="https://support.avaya.com/css/P8/documents/100019210">https://support.avaya.com/css/P8/documents/100019210</a>		30-Jun-06	30-Jun-06	31-Jul-16	N/A	31-Jul-17	None
Conversant v8 UCS 1000	<a href="https://support.avaya.com/css/P8/documents/100018845">https://support.avaya.com/css/P8/documents/100018845</a>		30-Jun-06	30-Jun-06	31-Jul-16	N/A	31-Jul-17	None
Conversant V8R9 Map 40			30-Jun-07	30-Jun-07	31-Jul-16	N/A	31-Jul-17	None

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Conversant VBR9 UCS 1000			4-Oct-08	4-Oct-08	31-Jul-16	N/A	31-Jul-17	None
Conversant v9	<a href="https://support.avaya.com/css/P8/documents/100019262">https://support.avaya.com/css/P8/documents/100019262</a>	4-Oct-04	30-Jun-07	4-Oct-08	31-Jul-16	N/A	31-Jul-17	100675, 100739, 100744, 100745, 105550, 113997, 113998, 117564, 117569, 117583, 117618, 117619, 117622, 117623, 117624, 117626, 117634, 117705, 117861, 117862, 117863, 117866, 117867, 117868, 117869, 117994, 117995, 117996, 117997, 117998, 117999, 118000, 118001, 119677, 150904, 150906, 150908, 150909, 150910, 150912, 155208, 155210, 155211, 155212, 155213, 155214, 155215, 155216, 155217, 155218, 155219, 155223, 155225, 155230, 155232, 155234, 155236, 155238, 159492, 160748, 160916, 160917, 167388, 167390, 167391, 167392, 167395, 167637, 167639, 167640, 177738, 177740, J1P391TCL12
Conversant v9 MAP40P	<a href="https://support.avaya.com/css/P8/documents/100017437">https://support.avaya.com/css/P8/documents/100017437</a>	30-Jun-03			31-Jul-16	N/A	31-Jul-17	117574, 117713, 155209, 155231, 155233, 155235, 155237, 155241, 155243, 155245, 155247, 155249, 155250, 158223, 159626
CRQM / WFM / WFO 7.0	<a href="https://support.avaya.com/css/P8/documents/100113580">https://support.avaya.com/css/P8/documents/100113580</a>	19-Dec-10	3-Sep-12	19-Dec-13	31-Mar-16			N0056088, N0056089, N0107316, N0107318, N0107319, N0107320, N0108398, N0108399, N0108400, N0108404, N0160885, N0160886, N0160905, N0160906, N0186112, N0186113, N0186117, N0186118, N0186119, N0186120, N0198954, N0198955, N0198956, N0198957, N0198958, N0198961, N0198962, N0198963, N0198964, N0198965, N0198966, N0198967, N0198968, N0198969, N0198970, N0198971, N0198972, N0198973, N0198974, N0198975, N0198976, N0198977, N0198979, N0198980, N0198981, N0198982, N0198983, N0198984, N0198985, N0198986, N0198987, N0198988, N0198989, N0198990, N0198991, N0198992, N0198993, N0198994, N0198995, N0198996, N0198997, N0207466, N0207467, N0217865, N0217866, N0217867, N0217868, NT2Y62AA, NT2Y62AA, NT2Y72BA, NT2Y72BA, NT2Y72EA, NT2Y72LA, NT2Y72MA, NT2Y73AA, NT2Y73BA, NT6W28AB, NT6W28AC, NT6W28BB, NT6W28BC, NT6W28CC, NT6W28DB, NT6W28DC, NT6W28FB, NT6W28FC, NT6W28GB, NT6W28GC, NT6W28HB, NT6W28HC, NT6W28JB, NT6W28JC, NT6W28KB, NT6W28KC, NT6W28MB, NT6W28MC, NT6W35RA, NT6W80TA, NT6W80UA, NT6W80VA, NT6W80WA, NT6W96CA, NT6W96DA, NT9S28AB, nt9S28AC, NT9S28BB, NT9S28BC, NT9S28CB, NT9S28CC, NT9S28DC, NT9S28FB, NT9S28FC, NT9S28GB, NT9S28GC, NT9S28HB, NT9S28HC, NT9S28JB, NT9S28JC, NT9S28KB, NT9S28KC, NT9S28MB, NT9S28MC, NT9S35RA, NT9S80TA6E, NT9S80UA6E, NT9S80VA6E, NT9S80WA6E, NT9S96CA, NT9S96DA, NTCL62AA, NTCL69AA, NTCL72BA, NTCL72DA, NTCL72EA, NTCL72LA, NTCL72MA, NTCL73AA, NTCL73BA
CS1000M Hardware (large TDM systems) - Refer to CS1K Release Entries	<a href="https://support.avaya.com/css/P8/documents/101004468">https://support.avaya.com/css/P8/documents/101004468</a>	19-Nov-15		1-Jun-18	N/A	N/A	N/A	A0205202, A0205203, A0205205, A0205206, A0205207, A0205209, A0545236, A0555098, A0555307, A0555308, A0555376, A0634492, A0634493, A0634494, A0634495, A0634496, A0722715, A0722727, A0757981, A0757982, A0761993, A0762506, A0766331, A0773054, A0773055, A0773056, A0773059, A0793168, A0841413, A0885525, A0885527, A0885529, A0885530, A0885531, N0009726, N0025376, N0026096, N0034189, N0034190, N0101364, N0113525, N0113537, N0115180, NT1P5201, NT1P5201E5, NT1P61CAE5, NT1P62EA5, NT1P63CB5, NT1P651E5, NT1P661E6, NT1P70CAE5, NT1P75AA, NT1P75AAE6, NT1P75BA, NT1P75BAE6, NT1P76AAE5, NT1P78AAE6, NT1P79AAE6, NT1P79BA, NT1P79BAE6, NT1P86AA, NT1P86AAE5, NT1P87AAE6, NT1R89AA, NT1R89BAE5, NT4N29AA, NT4N29AAE6, NT4N39BAE5, NT4N40AAE5, NT4N40AB, NT4N40ACE5, NT4N41ABE5, NT4N41AC, NT4N41ACE5, NT4N41DDE5, NT4N48BAE5, NT4N49AAE5, NT4N57AAE5, NT4N65AC, NT4N65ACE5, NT4N72AA, NT4N72AAE6, NT4N88AAE6, NT4N88BAE6, NT4N89AAE6, NT4N92BA, NT4N92BAE6, NT4N93BA, NT4N93BAE6, NT4N95BA, NT4N95BAE6, NT4N96AA, NT4N96AAE6, NT4N97AA, NT4N97BAE5, NT5D11AE5, NT5D12AE5, NT5D19AA, NT5D19AAE6, NT5D33ACE5, NT5D50AA, NT5D50AAE6, NT5D53AAE6, NT5D64CB5, NT5D65CB5, NT5D97ADE5, NT6C39DA, NT6C39EA, NT6C39FA, NT6D40BAE5, NT6D41CAE5, NT6D42CDE5, NT7D0008, NT7D0009, NT7D00AD, NT7D00ADE5, NT7D00BBE5, NT7D05AAE5, NT7D09CA, NT7D09CAE5, NT7D11AGE6, NT7D11BEE6, NT7D11BEE6, NT7D09CA, NT7D09CAE6, NT7D90DAE6, NT7R51AE5, NT7R52AD, NT7R52AE5, NT7R66AAE6, NT7R66BBE6, NT7R67BAE5, NT7R67CAE6, NT7R67DAE6, NT7R67EA, NT7R67EAE5, NT7R68AAE5, NT7R68BAE5, NT7R69AA, NT7R69AAE6, NT7R69BA, NT7R69BAE6, NT7R86AAE6, NT7R87AAE6, NT7R87BAE6, NT7R94AAE5, NT8D01BCE5, NT8D04BAE5, NT8D04BBE5, NT8D06AB, NT8D1107, NT8D1107E6, NT8D1108, NT8D16ABE5, NT8D16ACE5, NT8D17GCE5, NT8D17HC, NT8D17HCE5, NT8D21AB, NT8D29BA, NT8D3507, NT8D358AE5, NT8D35EA5, NT8D3703E5, NT8D37BA, NT8D37BBE5, NT8D37CE5, NT8D37DE5, NT8D40AA, NT8D40AM, NT8D40AME6, NT8D40AL, NT8D41BBE5, NT8D46AC, NT8D46AD, NT8D46ADE6, NT8D46AGE6, NT8D46AJ, NT8D46AM, NT8D46ASE6, NT8D46AX, NT8D46DC, NT8D46DCE6, NT8D49AAE6, NT8D49BA, NT8D5204, NT8D52ACE5, NT8D52DEE5, NT8D56AA, NT8D57AAE5, NT8D63AA, NT8D63AAE6, NT8D6401, NT8D64BD, NT8D64BF, NT8D64CAE6, NT8D64CBE6, NT8D64CCE6, NT8D64CDE6, NT8D64CEE6, NT8D720E, NT8D720EE6, NT8D721E6, NT8D74BD, NT8D74BDE6, NT8D74BE, NT8D74BEE6, NT8D74BF, NT8D74BFE6, NT8D75DA, NT8D75DAE6, NT8D76BC, NT8D76BCE6, NT8D76BDE6, NT8D76BEE6, NT8D76BFE6, NT8D76BGE6, NT8D76BI, NT8D76BJE6, NT8D76BL, NT8D76BLE6, NT8D76BP, NT8D76BPE6, NT8D76BE6, NT8D76SE6, NT8D79AB, NT8D79ABE6, NT8D79AC, NT8D79ACE6, NT8D79ADE6, NT8D79AE, NT8D79AE6, NT8D79AF6, NT8D80BB, NT8D80BBE5, NT8D80BC, NT8D80BCE6, NT8D80BD, NT8D80BDE6, NT8D80BE, NT8D80BEE6, NT8D80BF, NT8D80BFE6, NT8D80BGE6, NT8D80BJ, NT8D80BJE6, NT8D80BPE6, NT8D80BZ, NT8D80ZE6, NT8D82AC, NT8D82ADE6, NT8D83AD, NT8D83ADE6, NT8D84AA, NT8D84AAE6, NT8D84ABE6, NT8D85BB, NT8D85BBE6, NT8D85BC, NT8D85BCE6, NT8D85BE, #.230.005.743, #.230.005.744, #.230.005.745, #.230.005.746, #.230.005.747, #.230.005.748, #.230.005.749, #.230.005.750, #.230.005.751, #.230.005.752, #.230.005.753, #.230.005.754, #.230.005.755, #.230.005.756, #.230.005.757, #.230.005.758, #.230.005.759, #.230.005.760, #.230.005.761, #.230.005.762, #.230.005.763, #.230.005.764, #.230.005.765, 4.999.134.390, 4.999.134.391, 4.999.134.392, 4.999.134.393, 4.999.134.394, 4.999.134.395, 4.999.134.397, 4.999.134.398, 4.999.134.399, 4.999.134.400, 4.999.134.401, 4.999.134.402, 4.999.134.403, 4.999.134.404, 4.999.134.405, 4.999.134.406, 4.999.134.407, 4.999.134.408, 4.999.134.409, 4.999.134.410, 4.999.134.411, 4.999.134.412, 4.999.134.413
Customer Interaction Express (CIE) R2.1 connected to Integral Enterprise and Avaya AURA for Germany and EMEA	<a href="https://support.avaya.com/css/P8/documents/101004894">https://support.avaya.com/css/P8/documents/101004894</a>	31-Aug-12	30-Jun-15		1-Sep-14			
Customer Interaction Express 1.0	<a href="https://support.avaya.com/css/P8/documents/100040917">https://support.avaya.com/css/P8/documents/100040917</a>	5-Apr-09	5-Apr-09					None

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Customer Interaction Express 1.1	<a href="https://support.avaya.com/css/P8/documents/101004892">https://support.avaya.com/css/P8/documents/101004892</a>	31-Dec-10	31-Aug-12		1-Sep-14			#.230.003.853, #.230.003.854, #.230.003.858, #.230.003.861, #.230.003.865, #.230.003.868, #.230.003.872, #.230.003.875, #.230.003.879, #.230.003.885, #.230.003.891, #.230.003.897, #.230.003.900, #.230.003.901, #.230.003.902, #.230.003.906, #.230.003.912, #.230.003.915, #.230.003.919, #.230.003.922, #.230.003.923, 4.999.117.100, 4.999.117.104, 4.999.117.110, 4.999.117.116, 4.999.117.119, 4.999.117.123, 4.999.117.129, 4.999.117.135, 4.999.117.141, 4.999.117.144, 4.999.117.145, 4.999.117.149, 4.999.117.155, 4.999.117.158, 4.999.117.162, 4.999.117.165, 4.999.117.166, 4.999.117.171, 4.999.117.172, 4.999.117.173, 4.999.117.174
Customer Service Editions 1.0	<a href="https://support.avaya.com/css/P8/documents/100040774">https://support.avaya.com/css/P8/documents/100040774</a>	2-Feb-09						206124, 206125, 206126, 206127, 206128, 206129, 206130, 206131, 206132, 218496, 218497, 218498, 218499, 218500, 218501, 218502, 218503, 218504, 218505, 218506, 218507, 218508, 218509, 218510, 218511, 218512, 218513
Customer Service Editions R2	<a href="https://support.avaya.com/css/P8/documents/100134047">https://support.avaya.com/css/P8/documents/100134047</a>	30-Jun-11						206138, 211410, 211411, 223361, 228032, 228033, 228034, 228035, 228036, 228037, 228038, 228039, 228040, 228041, 228042, 228043, 228044, 228045, 228046, 228049, 228050, 228230, 228231, 228232, 228233, 228234, 228235, 228236, 228237, 228238
D100 IP DECT Kit	<a href="https://support.avaya.com/css/P8/documents/100179843">https://support.avaya.com/css/P8/documents/100179843</a>	2-Jun-14	2-Jun-15	2-Jun-17	2-Jun-20			700503098, 700503099
D100 IP DECT Repeater - EU countries only	<a href="https://support.avaya.com/css/P8/documents/101043007">https://support.avaya.com/css/P8/documents/101043007</a>	10-Dec-17		10-Dec-20	10-Dec-22			700503105,
DECT RBS V2	<a href="https://support.avaya.com/css/P8/documents/101029489">https://support.avaya.com/css/P8/documents/101029489</a>	10-Dec-16	10-Dec-17	10-Dec-19	10-Dec-22			700502015, 700502016, 700502034, 700503191, 700503192, 700466451
DEFINITY AUDIX Voice Messaging System	<a href="https://support.avaya.com/css/P8/documents/100020233">https://support.avaya.com/css/P8/documents/100020233</a>		31-Mar-08	31-Mar-08	31-Mar-16			None
DEFINITY Call Center Software ECS R5	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Jun-00	7-Mar-05		30-Jun-17			None
DEFINITY Call Center Software ECS R6	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-May-01	7-Mar-05		30-Jun-17			None
DEFINITY Call Center Software ECS R8	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-May-02	7-Mar-05		30-Jun-17			None
DEFINITY Call Center Software ECS R9	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Dec-03	7-Mar-05		30-Jun-17			None
DEFINITY Call Center Software G3V2	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Jun-00	7-Jun-04		30-Jun-17			None
DEFINITY Call Center Software G3V3	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Mar-95	7-Jun-04		30-Jun-17			None
DEFINITY Call Center Software G3V4	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Jun-00	7-Jun-04		30-Jun-17			None
DEFINITY Call Processing Software ECS R10	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Jul-02	7-Mar-05		7-Jun-16			None
DEFINITY Call Processing Software ECS R5	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Nov-97	7-Mar-05		7-Jun-16			None
DEFINITY Call Processing Software ECS R6	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Feb-99	7-Mar-05		7-Jun-16			None

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DEFINITY Call Processing Software ECS R7	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Jun-00	7-Mar-05		7-Jun-16			None
DEFINITY Call Processing Software ECS R8	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Mar-01	7-Mar-05		7-Jun-16			None
DEFINITY Call Processing Software ECS R9	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Mar-02	7-Mar-05		7-Jun-16			None
DEFINITY Call Processing Software G3V2	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Jan-94	7-Jun-04		7-Jun-16			None
DEFINITY Call Processing Software G3V3	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Jun-00	7-Jun-04		7-Jun-16			None
DEFINITY Call Processing Software G3V4	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	1-Jun-97	7-Jun-04		7-Jun-16			None
DEFINITY Server 2MG & 4MG Linear Flash Cards	<a href="https://support.avaya.com/css/P8/documents/100018977">https://support.avaya.com/css/P8/documents/100018977</a>	7-Feb-07	15-Dec-08		1-Jan-17			None
DEFINITY Server CSI Rack Mount	<a href="https://support.avaya.com/css/P8/documents/100018977">https://support.avaya.com/css/P8/documents/100018977</a>	1-Oct-07	7-Feb-10		1-Jan-17			190237
DEFINITY Server CSI, CMC MG	<a href="https://support.avaya.com/css/P8/documents/100018977">https://support.avaya.com/css/P8/documents/100018977</a>	7-Feb-07	7-Feb-10		1-Jan-17			183538, 187316, 192176, 192177, 700059637, 847987187
DEFINITY Server CSI/ProLogix, TN2402 Processor, CMC1 Media Gateway, & TN2182 Tone/Clock	<a href="https://support.avaya.com/css/P8/documents/100018977">https://support.avaya.com/css/P8/documents/100018977</a>	1-Oct-07	7-Feb-10		7-Jun-16			None
DEFINITY Server CSI/TN2402, CMC1 Media Gateway Platform (ProLogix)	<a href="https://support.avaya.com/css/P8/documents/100018795">https://support.avaya.com/css/P8/documents/100018795</a>	1-May-06			7-Jun-16			185698
DEFINITY® Server SI Processor Complex TN2404/TN2401, TN2400/TN2401, TN792, TN790, and TN786, Survivable Remote Processor (SRP) and software	<a href="https://support.avaya.com/css/P8/documents/100018793">https://support.avaya.com/css/P8/documents/100018793</a>	15-Jun-05	15-Dec-08	15-Dec-08	15-Jun-16			108724915, 109047, 109485, 112061, 112062, 112063, 112070, 112071, 112072, 112075, 112116, 150934, 150945, 150946, 150950, 150951, 150960, 150961, 151019, 151060, 151061, 151064, 151067, 151080, 151081, 165447, 165448, 170839, 171157, 172513, 172514, 172515, 172517, 172522, 172593, 172594, 172600, 172601, 179562, 179563, 180474, 180475, 180476, 180477, 180479, 180480, 180879, 182002, 182003, 183541, 183542, 183543, 185586, 185587, 185588, 185589, 185590, 185591, 185592, 185593, 185967, 185968, 185969, 185970, 185975, 185976, 185977, 185978, 185980, 185981, 185982, 185983, 185984, 185985, 185986, 185987, 185988, 185991, 185992, 185993, 185994, 185996, 185997, 185998, 185999, 186000, 186007, 186015, 186026, 186798, 186799, 186800, 186801, 186802, 186803, 700241318, 700275415
Dell R220 (CMS R18.x)	<a href="https://support.avaya.com/css/P8/documents/101020897">https://support.avaya.com/css/P8/documents/101020897</a>	11-Jul-16		11-Jul-19	11-Jul-22			381845
Dell R620 Low- to Mid-Sized Hardware Upgrade Kits (CMS R18.x)	<a href="https://support.avaya.com/css/P8/documents/101027888">https://support.avaya.com/css/P8/documents/101027888</a>	11-Dec-16		12-Dec-19	12-Dec-22			338696
Dell R720 (CMS Release 17)	<a href="https://support.avaya.com/css/P8/documents/101015669">https://support.avaya.com/css/P8/documents/101015669</a>	8-Feb-16		8-Feb-19	8-Feb-22			305371
Dialog Designer 3.0	<a href="https://support.avaya.com/css/P8/documents/100064950">https://support.avaya.com/css/P8/documents/100064950</a>	4-Dec-06						700381874

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Dialog Designer 3.1	<a href="https://support.avaya.com/css/P8/documents/100040785">https://support.avaya.com/css/P8/documents/100040785</a>	17-Jul-07	1-Sep-08					700428857
Dialog Designer 4.0	<a href="https://support.avaya.com/css/P8/documents/100019695">https://support.avaya.com/css/P8/documents/100019695</a>	7-Jan-08	1-Sep-11					700439797
Dialog Designer 4.1	<a href="https://support.avaya.com/css/P8/documents/100022431">https://support.avaya.com/css/P8/documents/100022431</a>	4-May-09	1-Sep-11					212570, 212571, 700450950
Dialog Designer 5.0	<a href="https://support.avaya.com/css/P8/documents/100077558">https://support.avaya.com/css/P8/documents/100077558</a>	9-Aug-10	7-May-12					700459993
Dialog Designer 5.1	<a href="https://support.avaya.com/css/P8/documents/100150454">https://support.avaya.com/css/P8/documents/100150454</a>	6-Feb-12	3-Feb-14		3-Feb-19			218260, 218261, 700480213
Digital HotDesk R2.5	<a href="https://support.avaya.com/css/P8/documents/100018808">https://support.avaya.com/css/P8/documents/100018808</a>	30-Sep-02		30-Sep-04				408383941, 408383982, 408383990
Digital Mobility	<a href="https://support.avaya.com/css/P8/documents/100177552">https://support.avaya.com/css/P8/documents/100177552</a>	3-Mar-14		3-Mar-17	3-Mar-17			NT7B65KJE5, NT7B65KKE5, NT7B65KTE6, NT7B65KUE6, NT7B65KWE5, NT7B65KWE6, NT7B65LC, NT7B65LJ, NT7B65LKE6, NT7B65LSE5, NT7B65LTE6, NT7B80AAE5, NT7B80ABE5, NT7B80AHE6, NT7B80AKE6, NT7B80CJ, NT7B80CKE6, NT7B80CLE6, NT7B80CME6, NT7B80CRE6, NT7B80CRE6, NT7B80CUE6, NT7B80CUE6, NT7B80DE, NT7B80DGE5, NT7B80DHE5, NT7B80DJE5, NT7B80DKE5, NT7B80DLE5, NTBU1248, NTBU1249, NTBU1250, NTBU1251
DMI-4 box for integration with INTUITY AUDIX, INTUITY AUDIX LX and Modular Messaging (MM)	<a href="https://support.avaya.com/css/P8/documents/100019112">https://support.avaya.com/css/P8/documents/100019112</a>	1-Oct-04						None
DPNSS Converter	<a href="https://support.avaya.com/css/P8/documents/100173283">https://support.avaya.com/css/P8/documents/100173283</a>	30-Sep-13		30-Sep-13	30-Sep-15			700469752
DS1404076-E5 8393SF Switch Fabric/CPU Module	<a href="https://support.avaya.com/css/P8/documents/100107444">https://support.avaya.com/css/P8/documents/100107444</a>	31-Aug-09		30-Sep-09	30-Sep-17			None
E129 SIP Deskphone 1.0	<a href="https://support.avaya.com/css/P8/documents/101033015">https://support.avaya.com/css/P8/documents/101033015</a>	13-Mar-17	13-Sep-18	13-Sep-18	13-Jun-21			700507151, 700507153, 700507152, 700508000, 700508001, 700508002, 700508003, 700508004, 700508005, 700508007, 700508008, 700510361
E159 & E169 Media Station and Accessories	<a href="https://support.avaya.com/css/P8/documents/101036014">https://support.avaya.com/css/P8/documents/101036014</a>	13-Mar-17	25-Aug-19	25-Aug-19			25-Aug-19	700508084, 700508086, 700508092, 700508095, 700508096, 700508097, 700508104, 700508109, 700508211
Emergency power supply PB1 used with Integral 5	<a href="https://support.avaya.com/css/P8/documents/100152584">https://support.avaya.com/css/P8/documents/100152584</a>	28-Nov-11		31-Dec-17	31-Dec-17			215708394
Engagement Development Platform 3.1	<a href="https://support.avaya.com/css/P8/documents/101063499">https://support.avaya.com/css/P8/documents/101063499</a>	21-Dec-15	21-Dec-15		N/A	N/A	21-Dec-18	None
Engagement Development Platform 3.1.1	<a href="https://support.avaya.com/css/P8/documents/101063499">https://support.avaya.com/css/P8/documents/101063499</a>	10-Oct-16	10-Oct-16		N/A	N/A	10-Oct-19	None
Equinox™ Attendant 5.0	<a href="https://support.avaya.com/css/P8/documents/101064855">https://support.avaya.com/css/P8/documents/101064855</a>	30-Apr-20	31-Dec-20		N/A	N/A	31-Dec-20	None
Event Processor 2.0	<a href="https://support.avaya.com/css/P8/documents/100040942">https://support.avaya.com/css/P8/documents/100040942</a>	2-Mar-09			2-Mar-16			207894, 207896, 207897, 213770

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Expanded Meet-Me Conferencing (EMMC)	<a href="https://support.avaya.com/css/P8/documents/100072518">https://support.avaya.com/css/P8/documents/100072518</a>	15-Jan-10	15-Jan-11		N/A	N/A	15-Jan-12	700341860
Extended Peripheral Module (XPM), BladeCenter-1 architecture (MAS & BCP), and Media Gateway 9000	<a href="https://support.avaya.com/css/P8/documents/100150449">https://support.avaya.com/css/P8/documents/100150449</a>	24-Oct-11			31-Dec-17			N0183123, NT0X10AA, NT2X06AB, NT2X09AA, NT2X10BB, NT2X11BA, NT2X57AA, NT2X59AA, NT2X70AF, NT2X77AA, NT2X90AD, NT3X04AA, NT3X09BA, NT6X02EV, NT6X02PM, NT6X02RG, NT6X02RH, NT6X02RJ, NT6X02VA, NT6X02WH, NT6X02WJ, NT6X02WK, NT6X03AA, NT6X04AD, NT6X04ZY, NT6X05AA, NT6X17BA, NT6X21AC, NT6X30CA, NT6X35AA, NT6X40AD, NT6X40FB, NT6X40FC, NT6X41AC, NT6X44AA, NT6X44CA, NT6X50AB, NT6X50EC, NT6X51AC, NT6X52AA, NT6X53AA, NT6X55AB, NT6X62EA, NT6X69AC, NT6X69AD, NT6X69LB, NT6X69QA, NT6X70AA, NT6X74AB, NT6X78AB, NT6X80BB, NT6X85AC, NT6X86AB, NT6X92EA, NT7X03AA, NT7X05AA, NT7X07AA, NT8X18BB, NTAX74AA, NTAX78AA, NTAX78AB, NTAX78BA, NTB01BA, NTB02BA, NTMX71AA, NTMX72AA, NTMX73AB, NTMX75BA, NTMX76AB, NTMX77AA, NTMX79AA, NTMX81AA, NTMX82BA, NTMX83AA, NTMX83BA, NTMX8501, NTMX8601, NTMX87AA, NTMX87BA, NTMX9004, NTMX9005, NTMX33CB, NTSX05AA, NTSX06AA, NTSX06BA, NTVW00LE6, NTVW00BOE6, NTVW00CS, NTVW00CT, NTVW00CU, NTVW00CV, NTVW00CW, NTVW00CX, NTVW00ET, NTVW00EU, NTVW00FB, NTVW00FE, NTVW00GF, NTVW00GG, NTVW00KE, NTVW00KG, NTVW00KH, NTVW00TA, NTVW00TB, NTVW00TC, NTVW00TD, NTVW00UE, NTVW00UF, NTVW01DI, NTVW01DM, NTVW01DN, NTVW01DS, NTVW01DT, NTVW01DU, NTVW01DV, NTVW01DW, NTVW01DX, NTVW01DY, NTVW01DZ, NTVW01GC, NTVW01GD, T6X18BA, TVW00KF
G250 Media Gateway 1.0	<a href="https://support.avaya.com/css/P8/documents/100067521">https://support.avaya.com/css/P8/documents/100067521</a> <a href="https://support.avaya.com/css/P8/documents/101046670">https://support.avaya.com/css/P8/documents/101046670</a>	1-Feb-10		1-Feb-13	1-May-18			700280092, 700281694, 700281702, 700281728, 700342231, 700350887, 700356223, 700356231, 700356249, 700363039, 700363047, 700363054, 700378821, 700383144, 700384878, 700394414, 700397029, 700397037, 700397052, 700397060, 700397078, 700397094, 700397110, 700397128, 700419187, 700419542
G350 Media Gateway 1.0	<a href="https://support.avaya.com/css/P8/documents/101046670">https://support.avaya.com/css/P8/documents/101046670</a>	1-Feb-10		1-Feb-13	1-May-18			700280092, 700281694, 700281702, 700281728, 700342231, 700350887, 700356223, 700356231, 700356249, 700363039, 700363047, 700363054, 700378821, 700383144, 700384878, 700394414, 700397029, 700397037, 700397052, 700397060, 700397078, 700397094, 700397110, 700397128, 700419187, 700419542
G430 MP20 and MM 722	<a href="https://support.avaya.com/css/P8/documents/101037749">https://support.avaya.com/css/P8/documents/101037749</a>	10-Dec-17		10-Dec-20	29-Aug-23			700476393, 700469273, 700395239
G430MP120 Gateways and MP80 DB	<a href="https://support.avaya.com/css/P8/documents/101054127">https://support.avaya.com/css/P8/documents/101054127</a>	11-Mar-19	11-Mar-22	11-Mar-22			11-Mar-25	700506958, 700506957, 700459472
G450 MP80 Configuration		6-Oct-14	6-Oct-20	6-Oct-20	6-Oct-23			700407802, 700459456
G450: MP20 Daughter board GSA	<a href="https://support.avaya.com/css/P8/documents/100067543">https://support.avaya.com/css/P8/documents/100067543</a>	1-Feb-10		31-Aug-14	1-Feb-18			700432487
G600 Media Cabinet	<a href="https://support.avaya.com/css/P8/documents/100019676">https://support.avaya.com/css/P8/documents/100019676</a> <a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a>	15-Dec-05		15-Dec-08	15-Dec-17			174280, 175086, 175499
G650 Media Gateway	<a href="https://support.avaya.com/css/P8/documents/101046576">https://support.avaya.com/css/P8/documents/101046576</a>	10-Jun-18		10-Jun-21	10-Jun-24			700472343, 777394950
G650 TN Cards	<a href="https://support.avaya.com/css/P8/documents/101068062">https://support.avaya.com/css/P8/documents/101068062</a>	21-Sep-20	21-Sep-21	21-Sep-23	N/A	N/A	21-Sep-26	195250, 195251, 203027, 203071, 224271, 224272, 224273, 224274, 102689569, 107152969, 407803568, 700170004, 700170012, 700178056, 700178064, 700178072, 700178122, 700393408, 700393523, 700394497, 700394554, 700394646, 700394729, 700394794, 700394802, 700394992, 700406101, 700406333, 700406341, 700406358, 700415730, 700427503, 700437924, 700463482, 700463490, 700463508, 700463516, 700463524, 700466014, 700470396, 700479637, 103895504, 700168727, 700168735, 700393812, 700406366, 846902484, 700397284
G650 TN2602AP (IP Media Resource) Renewal	<a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a>	4-Jun-18		7-Jun-21			3-Jun-24	None
G700 Media Gateway 1.0	<a href="https://support.avaya.com/css/P8/documents/100019642">https://support.avaya.com/css/P8/documents/100019642</a> <a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a>	4-May-09		4-May-12	1-May-18			170896, 170901, 700018534, 700236680, 700259898, 700284607, 700315609, 700316326, 700381619, 700394984, 700397433, 700397466, 700397482
G860 Media Gateway 3.0	<a href="https://support.avaya.com/css/P8/documents/100113824">https://support.avaya.com/css/P8/documents/100113824</a>	31-Mar-11		31-Mar-11	8-Apr-18			216479, 216610, 216611, 700415854, 700415870, 700415888, 700427263, 700427271, 700427289, 700427297, 700433790, 700433808, 700433816, 700433840, 700433857, 700433873, 700433881, 700433889, 700433923, 700433931, 700433972, 700434194, 700450992, 700452410, 700452428, 700477755, 700477763, 700477771, 700477789, 700477797, 700502274

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Generation 1 IP Terminals & Power Adaptor	<a href="https://support.avaya.com/css/P8/documents/100020229">https://support.avaya.com/css/P8/documents/100020229</a>	5-May-03		5-May-06	N/A	N/A	4-Apr-10	108576802, 108576828, 108576836, 108576894, 108627696, 108627704, 108661273, 108661281, 108690447, 108690454, 108690462, 108690470, 158788, 158789, 158790, 158791, 158798, 158799, 700180763
Gigabit Interface Converter (GBIC) and 10M Cable	<a href="https://support.avaya.com/css/P8/documents/101011766">https://support.avaya.com/css/P8/documents/101011766</a>	1-Jul-15		30-Jun-18	30-Jun-20			AA1403028-E6, AA1419075-E6
Global Multi Carrier Cabinet (G/MCC)	<a href="https://support.avaya.com/css/P8/documents/100018834">https://support.avaya.com/css/P8/documents/100018834</a>	5-Jun-06		7-Feb-11	8-Jun-16			103281804, 103730321, 103730339, 103730347, 103895645, 103895652, 107671208, 107671224, 107671240, 107671265, 107671273, 107671281, 107737934, 108424391, 108469446, 108586538, 108586546, 109042, 109048, 109060, 109439, 110248, 111685, 179536, 179537, 179538, 179543, 179549, 179552, 179891, 179892, 179893, 179894, 179895, 183539, 185794, 185979, 186009, 186010, 186011, 186126, 186127, 188066, 188809, 189714, 189715, 190328, 190329, 190626, 406153122, 406153148, 407439975, 407441435, 407441450, 407441468, 407441476, 407441484, 407598325, 407598358, 700217052, 847245750, 847245768, 848029278
Global Multi Carrier Cabinet (G/MCC) Hardware (CP TN775D)	<a href="https://support.avaya.com/css/P8/documents/100064977">https://support.avaya.com/css/P8/documents/100064977</a>	1-Jun-09		1-Jun-10	1-Jun-16			None
Graphical Real Time Displays (GRTD)	<a href="https://support.avaya.com/css/P8/documents/100129247">https://support.avaya.com/css/P8/documents/100129247</a>	1-Mar-10	31-Oct-10	31-Oct-10	31-Oct-12			None
Guest Media Hub (Hospitality In-room Endpoint)	<a href="https://support.avaya.com/css/P8/documents/100160026">https://support.avaya.com/css/P8/documents/100160026</a>	4-Jun-12	4-Jun-13	4-Jun-13	1-Apr-17			700478431, 700479579, 700480551, 700480734, 700480742, 700480759, 700480767, 700480775, 700480783, 700480791, 700480809
Harmony upto 4.x (with Survey/Speech)	<a href="https://support.avaya.com/css/P8/documents/101068080">https://support.avaya.com/css/P8/documents/101068080</a>	30-Aug-20	31-Dec-21		N/A	N/A	31-Dec-23	None
Harmony upto 4.x (without Survey/Speech)	<a href="https://support.avaya.com/css/P8/documents/101068080">https://support.avaya.com/css/P8/documents/101068080</a>	30-Aug-20	30-Jun-21		N/A	N/A	31-Dec-23	None
Hi Capacity hardware appliance with Accelerator (aka Mellanox card) that are or have been sold with the Avaya Session Border Controller for Enterprise software.	<a href="https://support.avaya.com/css/P8/documents/101055469">https://support.avaya.com/css/P8/documents/101055469</a>	17-Apr-19		16-Apr-22			16-Apr-26	388046, 388047
Hospitality Messaging Server (HMS) 400 1.0	<a href="https://support.avaya.com/css/P8/documents/100170901">https://support.avaya.com/css/P8/documents/100170901</a>	1-Nov-09	1-Nov-10	1-Nov-10				None
Hospitality Messaging Server (HMS) 400 R2.0	<a href="https://support.avaya.com/css/P8/documents/100170901">https://support.avaya.com/css/P8/documents/100170901</a>	1-Apr-12	1-Apr-13	1-Apr-13				None
Hospitality Call Accounting and eCAS Connectivity Kits	<a href="https://support.avaya.com/css/P8/documents/100019850">https://support.avaya.com/css/P8/documents/100019850</a>	5-May-08	5-May-09	5-May-11	1-May-16			700177926, 700177934, 700261720, 700261738, 700261746, 700261753, 700261761, 700261779, 700262371, 700262389, 700262397, 700262405, 700338874, 700338882, 700338890, 700338908
HotCom Property Management System (PMS) BCA POS	<a href="https://support.avaya.com/css/P8/documents/100177345">https://support.avaya.com/css/P8/documents/100177345</a>	31-Dec-13	31-Dec-16	13-Dec-16	31-Dec-18			4999088160, 4999088161, 4999088162, 4999088163, 4999088164, 4999088165, 4999088166, 4999088167, 4999088169, 4999088170, 4999088171, 4999088172, 4999088173, 4999088174, 4999088176, 4999088177, 4999088178, 4999088179, 4999088180, 4999088181, 4999088182, 4999088184, 4999088185, 4999088187, 4999088188, 4999095782, 4999095783, 4999095784, 4999095785, 4999095787, 4999095788, 4999095789, 4999095790, 4999095791, 4999095792, 4999101850, 4999120554, 4999120557, 4999120559, 4999120560, 4999120561, 4999120563, 4999120564, 4999120565, 4999120566, 4999122841, 4999122843, 4999122844, 4999122845, 4999122848, 4999122849, 4999127105, 4999127371, 4999127372, 4999127373, 4999127374, 4999127376, 4999127377, 4999127378, 4999127379, 4999127380, 4999128113, 4999133975, 4999999737, 4999999756, 4999999757, 4999999758, 4999999759, 4999999761, 4999999763, 4999999764, 4999999773, 4999999780, 4999999781, 4999999782, 4999999783, 4999999784, 4999999785, 4999999786, 4999999787, 4999999789, 4999999790, 4999999792, 4999999793, 4999999794, 4999999795, 4999999796, 4999999797, 4999999798, 4999999799, 4999999800, 4999999801, 4999999802, 4999999809, 4999999933, 4999999968, 4999999970, 4999999972, 4999999973, 4999999976
HP DL380 Gen 8 Hardware (CMS)	<a href="https://support.avaya.com/css/P8/documents/101013438">https://support.avaya.com/css/P8/documents/101013438</a>	31-Aug-15		31-Aug-18	31-Aug-21			339132
IA770 R4.x	<a href="https://support.avaya.com/css/P8/documents/100018963">https://support.avaya.com/css/P8/documents/100018963</a>	2-Feb-09	2-Feb-10	2-Feb-10	1-Aug-16			None



Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
IA770 R1 and R2	<a href="https://support.avaya.com/css/P8/documents/100018830">https://support.avaya.com/css/P8/documents/100018830</a>	19-Dec-05			1-Aug-16			108228719, 175676, 175677, 175678, 175679, 180274, 180276, 180277, 180278, 182598, 184860, 186296, 186297, 186298, 188636, 700193840, 700307218, 700331408, 700358575
Integral 5 2.6	<a href="https://support.avaya.com/css/P8/documents/100140225">https://support.avaya.com/css/P8/documents/100140225</a>	31-Dec-11	31-Dec-17	31-Dec-17	31-Dec-17			4999061514, 4999063643, 4999063691, 4999070186, 4999070372, 4999010363, 4999001967, 4999004734, 4999004735, 4999017623, 4999017623, 4999017831, 4999017832, 4999020564, 4999034690, 4999035078, 4999046650, 4999058119, 4999058122, 4999058127, 4999058438, 4999065621, 4999065640, 4999068983, 4999068986, 4999074446, 4999074447, 4999077907, 4999078290, 4999087129, 4999108477, 4999108479, 4999108481, 4999108483, 4999108485, 4999108487, 4999108489, 4999108491, 4999108494, 4999108497, 4999108499, 4999108501, 4999108503, 4999108505, 4999108507, 4999108510, 4999108512, 4999108514, 4999108518, 4999108520, 4999108523, 4999108527, 4999108529, 4999108532, 4999108534, 4999108537, 4999108539, 4999108541, 4999108545, 4999108546, 4999108547, 4999108550, 4999108552, 4999108550, 4999108564, 4999108566, 4999108567, 4999108568, 4999108570, 4999108572, 4999109026, 4999109027, 4999109028, 4999109030, 4999109032, 4999109034, 4999109036, 4999109038, 4999112067, 4999112070, 4999112300
Integral 55 / Integral Enterprise (excluding German direct sales and Russia)	<a href="https://support.avaya.com/css/P8/documents/100140228">https://support.avaya.com/css/P8/documents/100140228</a>	31-Dec-11	31-Dec-17	31-Dec-17	31-Dec-17			2754040146, 2756300561, 2756300564, 2756300565, 2756300582, 2756300595, 2756300602, 2756300603, 2776400201, 2797890101, 2856304102, 2876403273, 2876403441, 2876403451, 2876403541, 2876403551, 2876403571, 2876403591, 2876403662, 2876403741, 2876403751, 2876404071, 2876404161, 2876404411, 2876404611, 2876405032, 2876405071, 2876405081, 2876405311, 2876406001, 2876406011, 2876406051, 2876406061, 2876406071, 2876406201, 2876406301, 2876406311, 2876406321, 2876406331, 2876406942, 2876406962, 2876406971, 2890300253, 2890300349, 2947525521, 2956308011, 2956308042, 2956308061, 2956308071, 2956308081, 2956308091, 2956308111, 2956308301, 2956308311, 2959832742, 2990300234, 2990300291, 2990301000, 2990305110, 2990305115, 2990305303, 2990305305, 2990305310, 2990305315, 2990305320, 2990305330, 2990305340, 2990305350, 2990305371, 2990305380, 2990305503, 2990305505, 2990305510, 2990305515, 2990305520, 2990305605, 2990305610, 2990305615, 2990305620, 2990305630, 2990305620, 2990306220, 2990306230, 2990306301, 4499107753, 4998001000, 4998001001, 4998011205, 4998013759, 4998013760, 4998013761, 4998013762, 4998013764, 4998025214, 4998040475, 4998055426, 4998055622, 4998055692, 4998061621, 4998072140, 4998073950, 4998073951, 4998073952, 4998073953, 4998075959, 4998079113, 4998079114, 4998079115, 4998082735, 4998082736, 4998082738, 4998082741, 4998082742, 4999019774, 4999020750, 4999020752, 4999020755, 4999020757, 4999020758, 4999020760, 4999020767, 4999020770, 4999020771, 4999020772, 4999020773, 4999028247, 4999031809, 4999034965, 4999034966, 4999034985, 4999035552, 4999035567, 4999042214, 4999046813, 4999046814, 4999048477, 4999048490, 4999048491, 4999048863, 4999049913, 4999054708, 4999059146, 4999059147, 4999059148, 4999059149, 4999059171, 4999062856, 4999064522, 4999068069, 4999068070, 4999068074, 4999068075, 4999068076, 4999068077, 4999068080, 4999068081, 4999068417, 4999068660, 4999069107, 4999069108, 4999074821, 4999076490, 4999076528, 4999076621, 4999077416, 4999077417, 4999077419, 4999077935, 4999077939, 4999078083, 4999078137, 4999078138, 4999079453, 4999079967, 4999080192, 4999080193, 4999080194, 4999080196, 4999080198, 4999080334, 4999081535, 4999082349, 4999082928, 4999084415, 4999085884, 4999086485, 4999087157, 4999089804, 4999089971, 4999092922, 4999093106, 4999093185, 4999096791, 4999096855, 4999096856, 4999099339, 4999099340, 4999099921, 4999101814, 4999101915, 4999101916, 4999103072, 4999103929, 4999104816, 4999106565, 4999106899, 4999107182, 4999107752, 4999107758, 4999107759, 4999107760, 4999107761, 4999107762, 4999107763, 4999107764, 4999107765, 4999107766, 4999107767, 4999107769, 4999107770, 4999107771, 4999107772, 4999107773, 4999107774, 4999107777, 4999107778, 4999107779, 4999107781, 4999107785, 4999107787, 4999107947, 4999107948, 4999107951, 4999109517, 4999111554, 4999112504, 4999114486, 4999115155, 4999120168, 4999120169, 4999120170, 4999120171, 4999120172, 4999120173, 4999120174, 4999120175, 4999120176, 4999120381, 4999120382, 4999120619, 4999120620, 4999121273, 4999123246, 4999123247, 4999123248, 4999123249, 4999123250, 4999123251, 4999123252
Integral 55 / Integral Enterprise for German direct sales	<a href="https://support.avaya.com/css/P8/documents/100140228">https://support.avaya.com/css/P8/documents/100140228</a>	31-May-11	31-May-17	31-May-17	31-May-17			None
Integral 55 / Integral Enterprise for Russia	<a href="https://support.avaya.com/css/P8/documents/100140228">https://support.avaya.com/css/P8/documents/100140228</a>	30-Sep-08	31-Dec-11	31-Dec-11	N/A	N/A	31-Dec-11	None
Integral DECT handsets (IH4, FC4 Ex) for EMEA and CALA	<a href="https://support.avaya.com/css/P8/documents/100159352">https://support.avaya.com/css/P8/documents/100159352</a>	31-Oct-12		31-Dec-16	31-Dec-16			None
Integral Messenger R5 in EMEA	<a href="https://support.avaya.com/css/P8/documents/100169849">https://support.avaya.com/css/P8/documents/100169849</a>	28-Feb-13	31-Mar-14		31-Dec-17			215700184, 4999079036
Integral OS33	<a href="https://support.avaya.com/css/P8/documents/100140227">https://support.avaya.com/css/P8/documents/100140227</a>	31-Dec-14	31-Dec-17	31-Dec-17	31-Dec-17			4999107459, 4999107460, 4999107461, 4999107462, 4999107463, 4999107465, 4999107466

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Integral Portfolio: Integral 5 (including Integral 3, I3C, cable and components/devices)		31-Dec-14	31-Dec-17	31-Dec-17	31-Dec-17			1787611597, 2044000201, 2044001202, 2044002101, 2744000077, 2744000091, 2744001091, 2744001910, 2744002105, 2744002152, 2747521002, 2844000003, 2844000201, 2844003003, 2844005002, 2844005301, 2844006002, 2844010811, 2844010823, 2844010851, 2844017001, 2844010411, 2944001102, 2944009101, 2944009111, 2944009151, 2944009821, 2944009828, 2944009886, 2944010021, 2944010024, 2944010302, 2944010901, 2944019891, 2944020302, 2944029701, 2944029810, 2944029813, 2990301050, 3790370102, 3790370103, 3790372821, 4998014247, 4998033548, 4998036875, 4998045412, 4998055603, 4998061252, 4998061255, 4998061513, 4998062279, 4998063657, 4998063694, 4998066667, 4998067319, 4998067321, 4998067527, 4998067567, 4998067787, 4998070005, 4998070182, 4998070360, 4998076236, 4998082437, 4998082458, 4998082509, 4998082526, 4999001966, 4999001968, 4999016020, 4999016023, 4999016031, 4999016035, 4999016041, 4999016180, 4999016182, 4999016185, 4999016190, 4999016191, 4999017617, 4999019035, 4999020562, 4999030243, 4999037850, 4999037925, 4999037926, 4999037928, 4999037935, 4999042351, 4999042446, 4999042453, 4999042456, 4999042475, 4999042535, 4999042536, 4999042538, 4999042539, 4999042541, 4999042542, 4999042544, 4999042546, 4999042547, 4999042549, 4999042550, 4999042551, 4999042553, 4999042554, 4999042555, 4999042560, 4999042561, 4999042562, 4999042625, 4999042731, 4999044902, 4999047151, 4999047569, 4999048783, 4999055346, 4999055353, 4999055366, 4999055374, 4999055782, 4999057829, 4999057854, 4999058074, 4999058118, 4999058121, 4999058125, 4999058337, 4999061789, 4999063191, 4999064547, 4999065103, 4999065624, 4999067375, 4999068984, 4999068987, 4999070480, 4999074313, 4999074453, 4999074935, 4999077906, 4999086328, 4999095698, 4999108476, 4999108478, 4999108480, 4999108482, 4999108484, 4999108486, 4999108488, 4999108490, 4999108492, 4999108496, 4999108498, 4999108500, 4999108502, 4999108504, 4999108506, 4999108508, 4999108515, 4999108519, 4999108522, 4999108524, 4999108528, 4999108530, 4999108533, 4999108536, 4999108538, 4999108540, 4999108542, 4999108543, 4999108544, 4999108559, 4999108563, 4999108569, 4999109029, 4999109031, 4999109033, 4999109035, 4999109037, 4999109425, 4999110405, 4999110406, 4999112063, 4999112071, 4999112581, 4999112583, 4999114833, 4999114834, 4999114835, 4999114836, 4999114837, 4999126282, 4999131287, 4999132575, 4999133196, 4999134997, 4999134998, 4999134999, 4999135346, 4999138128, 6028301272, 700500202, 700500203, 700500208
Integral Portfolio: Integral Enterprise, I55, I33, devices, tools, and related accessories		31-Dec-14	31-Dec-17	31-Dec-17	31-Dec-17			1341260133, 1741180220, 2359440350, 2759830356, 2759830357, 2776398002, 2799502343, 2856301321, 2856301413, 2856302011, 2856303021, 2856303071, 2856303151, 2876403401, 2876403405, 2876403411, 2876403413, 2876403414, 2876403423, 2876403424, 2876403761, 2876403811, 2876403891, 2876403911, 2876405021, 2876405022, 2876406951, 2876406953, 2956307051, 2956307111, 2956308151, 2956308171, 2959443211, 4998032695, 4998032700, 4998034232, 4998040743, 4998058848, 4998062299, 4998064137, 4998071841, 4998080338, 4998083997, 4998085517, 4998093897, 4998094436, 4998094707, 4998095820, 4999000057, 4999000058, 4999014767, 4999017637, 4999020610, 4999025138, 4999025232, 4999031812, 4999032207, 4999035274, 4999035550, 4999042300, 4999042933, 4999044732, 4999044791, 4999048475, 4999051607, 4999054705, 4999061805, 4999061996, 4999065748, 4999067374, 4999067461, 4999068068, 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Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Intelligent Customer Routing 6.0	<a href="https://support.avaya.com/css/P8/documents/100177400">https://support.avaya.com/css/P8/documents/100177400</a>	3-Mar-14	30-Jun-16		3-Mar-20			264823, 264824, 264825, 264826, 264827, 264828, 264829, 264830
Interaction Center (IC) 5.6 (formerly eContact Release 5.6)	<a href="https://support.avaya.com/css/P8/documents/100016675">https://support.avaya.com/css/P8/documents/100016675</a>	31-Dec-03	30-Jun-05					170283, 170284, 170285, 170286, 170287, 170288, 170289, 170292, 170295, 170297, 170298, 170299, 170306, 170307, 170308, 170311, 170312, 170313, 170314, 170315, 170316, 170317, 170318, 170321, 170324, 170325, 170389, 170390, 170890, 172496, 172497
Interaction Center (IC) CallCenterQ, CallCenterQ-CR, CustomerQ, HRQ Business Applications	<a href="https://support.avaya.com/css/P8/documents/100018794">https://support.avaya.com/css/P8/documents/100018794</a>	1-May-05	1-May-06					181842, 181843, 181844
Interaction Center (IC) support for 3rd-party switches	<a href="https://support.avaya.com/css/P8/documents/100166179">https://support.avaya.com/css/P8/documents/100166179</a>	3-Dec-12	3-Dec-13					202334, 202335, 227471
Interaction Center (IC) Voice Quick Start 6.1	<a href="https://support.avaya.com/css/P8/documents/100019688">https://support.avaya.com/css/P8/documents/100019688</a>	30-Aug-05	1-Jan-09					181757, 181758, 181759, 181760, 181761, 181762
Interaction Center 6.0	<a href="https://support.avaya.com/css/P8/documents/100019687">https://support.avaya.com/css/P8/documents/100019687</a>	4-Apr-04	30-Jun-05					176110, 176111, 176115, 176132, 176133, 176134, 176135, 176136, 176137, 176138, 176154, 176166, 176216, 179406, 179407, 179408, 179409, 179410, 179411, 179412, 179413, 179414, 179415, 179416, 179417, 179418, 179419, 179420, 179421, 179422, 179423, 179424, 179425, 179426, 179427, 179428, 179429, 179430, 179431, 179434, 179435, 179436, 179437, 179438, 179439
Interaction Center 6.1.3	<a href="https://support.avaya.com/css/P8/documents/100019699">https://support.avaya.com/css/P8/documents/100019699</a>	30-Sep-05	1-Jan-09					None
Interaction Center 7.0	<a href="https://support.avaya.com/css/P8/documents/100040781">https://support.avaya.com/css/P8/documents/100040781</a>	30-Sep-05	1-Nov-09					None
Interaction Center 7.1	<a href="https://support.avaya.com/css/P8/documents/100135361">https://support.avaya.com/css/P8/documents/100135361</a>	4-May-09	1-May-12					202450, 202451, 202452, 203090
Interaction Center 7.2	<a href="https://support.avaya.com/css/P8/documents/100157663">https://support.avaya.com/css/P8/documents/100157663</a>	2-Apr-12	31-Jul-14		31-Mar-18			227491, 227493, 227495
Interaction Center 7.3.3 (FP)	<a href="https://support.avaya.com/css/P8/documents/101020283">https://support.avaya.com/css/P8/documents/101020283</a>			25-Feb-16				None
Interactive Communications Portal	<a href="https://support.avaya.com/css/P8/documents/100125016">https://support.avaya.com/css/P8/documents/100125016</a>	18-Mar-11	18-Mar-12	18-Mar-14	18-Mar-17			N0176305, N0176307, N0176308, N0176310, N0176311, N0176312, N0176318, N0176320, N0176321, N0176322, N0176323, N0176324, N0176346, N0176347, N0176348, N0176349, N0176350, N0176351, N0176352, N0176357, N0176358, N0176360, N0176363, N0176364, N0176365, N0176366, N0176367, N0176368, N0176369, N0176370, N0176385, N0176386, N0176387, N0176389, N0176390, N0176391, N0176392, N0176393, N0176394, N0176395, N0176396, N0176397, N0176398, N0176399, N0176400, N0176401, N0176402, N0176554, N0181423, N0192577, N0192578, N0192579, N0192957, N0192958, N0192959, N0194059, N0195605, N0195944, N0204871, N0211083, N0211084, N0212170, N0213112, N0213113, N0219722, N0219724, N0219725, N0219727, N0219728, N0219729, N02202AAE5, N02205AAE5, N02205BAE5, N02205BBE5, N02205BCE6, N02205CAE5, N02205CBE5, N02210AAE5, N02210ABE5, N02210ACE5, N02210ADE5, N02210CAE5, N02210CBE5, N02210CCE5, N02220AAE5, N02220ABE5, N02220ACE5, N02220CAE5, N02220CBE5, N02221AAE6, N02221BAE6, N02221CAE6, N02221CBE6, N02221DAE6, N02221DBE6, N02260AAE5, N02260CAE5, N02260EAE5, N02261AAE5, N02261CAE5, N02262AAE5, N02262CAE5, N02262DAE5, N02270AAE5, N02300AA, N02300AB, N02300AC, N02300AD, N02300AE, N02300AF, N02300AH, N02300AK, N02300AL, N02300AM, N02301AB, N02310AA, N02310AC, N02310BA, N02310CA, N02311AA, N02340CA, N02340CB, N02340CC, N02340DA, N02340DB, N02340DC, N02360AA, N02361AA, N02362AA, N02363AA, N02364AA, N02364AB, N02380AA, N02390AA, N02390AB, N02391AA, N02390AC, N02390AD, N02390CA, N02390WA, N02390WB, N02390WC, T2261EAE5, T2310AB
Interactive Response (IR) 1.1	<a href="https://support.avaya.com/css/P8/documents/100018792">https://support.avaya.com/css/P8/documents/100018792</a>	1-Dec-03	1-Dec-04	1-Dec-04	1-Dec-09			176888, 176906, 176909, 176911, 180077, 700248438, 700248453
Interactive Response (IR) 3.0 Sun Fire V245	<a href="https://support.avaya.com/css/P8/documents/100019072">https://support.avaya.com/css/P8/documents/100019072</a>	2-Feb-09		2-May-13				700438138, 700438187

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Interactive Response (IR) 3.0 Sun Netra T2000	<a href="https://support.avaya.com/css/P8/documents/100019072">https://support.avaya.com/css/P8/documents/100019072</a>	2-Feb-09		7-Aug-13				700453947, 700453954
Interactive Response (IR) 4.0 Sun Fire V245	<a href="https://support.avaya.com/css/P8/documents/100019072">https://support.avaya.com/css/P8/documents/100019072</a>	9-Nov-09		2-May-13	N/A	N/A	2-May-13	700459852, 700459860
Interactive Response (IR) 4.0 Sun Netra T2000	<a href="https://support.avaya.com/css/P8/documents/100019072">https://support.avaya.com/css/P8/documents/100019072</a>	7-Aug-10		2-May-13	9-Aug-16			None
Interactive Response (IR) miscellaneous codes	<a href="https://support.avaya.com/css/P8/documents/100018882">https://support.avaya.com/css/P8/documents/100018882</a>	1-Dec-08						108170416, 108609660, 188026, 192035, 211907, 217119, 217130, 217131, 700169030, 700293525
Interactive Response (IR) NMS AG 4000 / 4040	<a href="https://support.avaya.com/css/P8/documents/100019072">https://support.avaya.com/css/P8/documents/100019072</a>	28-Sep-07		29-Jun-12				700326366, 700356975
Interactive Response (IR) Sun Netra T2000 and NMS Gateways	<a href="https://support.avaya.com/css/P8/documents/100073236">https://support.avaya.com/css/P8/documents/100073236</a>	7-Aug-10		7-Aug-13				None
Interactive Response 1.0	<a href="https://support.avaya.com/css/P8/documents/100019218">https://support.avaya.com/css/P8/documents/100019218</a>	1-Dec-03	1-Dec-04	1-Dec-04	1-Dec-09			176887, 176895, 176908, 176910, 176916, 180076, 700248420, 700248446
Interactive Response 1.2	<a href="https://support.avaya.com/css/P8/documents/100018846">https://support.avaya.com/css/P8/documents/100018846</a>	7-Jun-04	7-Jun-05	7-Jun-05	7-Jun-10			180489, 180529, 700281256, 700281264, 700281272, 700281967, 700281983
Interactive Response 1.2.1	<a href="https://support.avaya.com/css/P8/documents/100017193">https://support.avaya.com/css/P8/documents/100017193</a>	4-Apr-05	4-Apr-06	4-Apr-06	4-Apr-11			176803, 176804, 176886, 180486, 180487, 180488, 183510, 184681, 700326374, 700327539, 700327547, 700327554
Interactive Response 1.3	<a href="https://support.avaya.com/css/P8/documents/100018932">https://support.avaya.com/css/P8/documents/100018932</a>	3-Apr-06	31-Dec-07	31-Dec-07	3-Apr-12			189006, 700356942, 700356967, 700357122
Interactive Response 2.0	<a href="https://support.avaya.com/css/P8/documents/100019531">https://support.avaya.com/css/P8/documents/100019531</a>	30-Jun-07	28-Feb-09	28-Feb-09	30-Jun-13			189894, 700396948, 700396955, 700396989, 700396997, 700397003, 700397011
Interactive Response 3.0	<a href="https://support.avaya.com/css/P8/documents/100017641">https://support.avaya.com/css/P8/documents/100017641</a>	2-Feb-09	4-Oct-10	4-Oct-10	2-Feb-15			211900, 211901, 211902, 211903, 211904, 211905, 211909, 211910, 211912, 211913, 211914, 211915, 215400, 700438195, 700438203, 700438229, 700438237
Interactive Response 4.0	<a href="https://support.avaya.com/css/P8/documents/100073236">https://support.avaya.com/css/P8/documents/100073236</a>	7-Aug-10	3-Feb-14		9-Aug-16			178936, 178937, 212411, 217870, 217934, 217935, 217936, 217937, 217939, 217941, 217942, 217943, 217944, 217945, 217946, 217947, 217948, 217950, 217951, 217952, 217953, 217954, 217955, 217956, 218420, 218421, 225573, 226458, 226459, 700253560, 700438146, 700438153, 700438161, 700444912, 700444920, 700446164, 700459878, 700459886, 700459894, 700459902, 700470651, 700479140
Interchange 5.x	<a href="https://support.avaya.com/css/P8/documents/100019769">https://support.avaya.com/css/P8/documents/100019769</a>	1-Dec-04		1-Dec-07	1-Dec-16			107902, 108351, 108352, 108355, 108356, 108357, 108358, 108361, 109170, 109175, 110196, 110197, 110205, 110208, 110209, 110210, 110211, 110212, 110213, 110214, 110215, 110216, 110217, 110218, 110219, 110221, 110225, 110230, 110233, 110240, 112039, 112041, 113873, 113883, 113884, 113885, 113886, 113887, 113888, 113889, 113890, 113891, 113892, 113978, 114992, 114994, 115184, 115185, 115186, 115187, 115188, 115189, 115190, 115191, 115192, 115193, 115194, 115195, 115196, 115197, 115198, 115199, 115200, 115201, 115202, 115203, 115204, 115205, 115288, 118286, 118287, 157819, 157820, 157821, 157822, 700131212, 700252554, 700281439, 700282452
INTUITY AUDIX GP Synch Card	<a href="https://support.avaya.com/css/P8/documents/100019767">https://support.avaya.com/css/P8/documents/100019767</a>	7-Nov-04			1-Aug-16			115278
INTUITY AUDIX LX (IALX) Basic Offer on the S3210 Server	<a href="https://support.avaya.com/css/P8/documents/100019791">https://support.avaya.com/css/P8/documents/100019791</a>	5-Jun-06	3-Jun-09	3-Jun-09	1-Aug-16			105193668, 700328230, 700328594, 847106945
INTUITY AUDIX LX (IALX) R1 and LX 1000 Server	<a href="https://support.avaya.com/css/P8/documents/100018847">https://support.avaya.com/css/P8/documents/100018847</a>	8-Aug-07	8-Aug-09	30-Jun-06	1-Aug-16			174642, 174643, 174644, 175726, 176338, 176339, 176340, 176341, 176342, 176343, 176356, 176357, 176358, 176359, 176783, 176784, 182759, 186027, 186028, 186029, 700211444, 700231079, 700337108, 700337116, 700402779

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
INTUITY AUDIX LX (IALX) R2	<a href="https://support.avaya.com/css/P8/documents/100060590">https://support.avaya.com/css/P8/documents/100060590</a>	31-Jan-10	31-Jan-13	31-Jan-13	31-Jan-18			182760, 182761, 185139, 185140, 185686, 185687, 202460, 202461, 202462, 202463, 202464, 202465, 202466, 202467, 202468, 202469, 202470, 202471, 202472, 202473, 202474, 202475, 202476, 202477, 202478, 202479, 202480, 202481, 202482, 202483, 202484, 202485, 202486, 202520, 202521, 700211451, 700211477, 700284540, 700306558, 700306616, 700306624, 700395882, 700402787, 700403496, 700403504, 700403520, 700427420, 700427545, 700427552, 700427560, 700427578, 700464241
INTUITY AUDIX MAP 5, 40, and 100	<a href="https://support.avaya.com/css/P8/documents/100019561">https://support.avaya.com/css/P8/documents/100019561</a>	30-Jun-06	30-Jun-11	30-Jun-11	1-Aug-16			100625, 112902, 112907, 112910, 112927, 112928, 113427, 113496, 113497, 113501, 113505, 113509, 113609, 113611, 113612, 114197, 114198, 114199, 114998, 115283, 117153, 120019, 120033, 120038, 120045, 120131, 120132, 120139, 120144, 120165, 158094, 158095, 158097, 158098, 158099, 158100, 158102, 158103, 158104, 158105, 158106, 158108, 158109, 158110, 158111, 158112, 158113, 158114, 158115, 158116, 158117, 158118, 158119, 158120, 158121, 158122, 158123, 158124, 158125, 158127, 158129, 158141, 158159, 158161, 158162, 158163, 158164, 158165, 158166, 158167, 158168, 158169, 158171, 158172, 158173, 158174, 158175, 158177, 158178, 158179, 158180, 158181, 158182, 158183, 158184, 158185, 158187, 158188, 158189, 158204, 159196, 186217, 408082196, 700169261, 700334444, 700334451, 700334469, 700334477, 700334485, 700334493, 700334501, 700334519, 700334527, 700334535, 700334543, 700334550, 700334568, 700334576, 700334584, 700334592, 700334600, 700334949, 700334956, 700334964
IOLAN Four Port Server (non-ROHS)	<a href="https://support.avaya.com/css/P8/documents/100018812">https://support.avaya.com/css/P8/documents/100018812</a>	5-Jun-06		5-Jun-07				700015084
IP Agent 5.0		30-Jun-07	30-Jun-08		30-Jun-13			None
IP Agent 6.0	<a href="https://support.avaya.com/css/P8/documents/100060070">https://support.avaya.com/css/P8/documents/100060070</a>	30-Jun-08	31-Dec-09		31-Dec-15			192846, 192847, 192848, 192849, 192850, 192851, 192852, 192853, 192854, 194126, 194127, 194128, 194129, 194130, 194131, 194132, 194133, 194134, 194135, 194136, 194137, 194138, 194139, 194140, 194141, 194142, 194143
IP Agent 7.0	<a href="https://support.avaya.com/css/P8/documents/100082823">https://support.avaya.com/css/P8/documents/100082823</a>	19-Jul-10		19-Jul-11	30-Jun-15			226872, 226965
IP Agent R1 - R3			30-Jun-06		30-Jun-10			None
IP Agent R4	<a href="https://support.avaya.com/css/P8/documents/100019861">https://support.avaya.com/css/P8/documents/100019861</a>	30-Jun-05	30-Jun-06		30-Jun-10			179097, 179098, 179716, 179717, 182567
IP DECT Base Stations	<a href="https://support.avaya.com/css/P8/documents/100145132">https://support.avaya.com/css/P8/documents/100145132</a>	5-Mar-12		5-Mar-15				700466394, 700466402, 700480080
IP DECT IPO Bundle (EMEA Only) Wireless		3-Aug-09	3-Aug-12	3-Aug-12	3-Aug-15			None
IP DECT R4 Avaya In-building Wireless Server (AIWS) Server	<a href="https://support.avaya.com/css/P8/documents/100134043">https://support.avaya.com/css/P8/documents/100134043</a>	7-Nov-11		7-Nov-14				700466493, 700471527, 700471535, 700471543, 700471550, 700477466, 700500006, 700500007, 700500008, 700500009, 700500010
IP DECT RM627 and DECT ISDN RBS w/Internal Antenna	<a href="https://support.avaya.com/css/P8/documents/100174728">https://support.avaya.com/css/P8/documents/100174728</a>	2-Feb-14	2-Feb-15	2-Feb-17	2-Feb-20			700466410, 700501994, 700501995
IP Office (IPO) DS 16 and DS30 expansion modules and other materials	<a href="https://support.avaya.com/css/P8/documents/100174730">https://support.avaya.com/css/P8/documents/100174730</a>	3-Mar-14		3-Mar-17	3-Mar-20			700426216, 700449499
IP Office (IPO) IP500 Control Unit	<a href="https://support.avaya.com/css/P8/documents/100150448">https://support.avaya.com/css/P8/documents/100150448</a>	9-Jan-12		9-Jan-15	9-Jan-18			700417207
IP Office (IPO) R7 upgrade licenses, IP Office Wall Mount Kit V2, Demo Kits (R7), IP Office DVD R6.1 and R7.0	<a href="https://support.avaya.com/css/P8/documents/100166356">https://support.avaya.com/css/P8/documents/100166356</a>	5-Nov-12	5-Nov-12	5-Nov-15	5-Nov-18			262644, 262645, 700480569, 700500923, 700500928, 700500949, 700501078, 700501416, 700501417, 700501420
IP Office (IPO) version 1 ATM card, VCM 32/64, R8.0 upgrade licenses, R8.0 Demo kits	<a href="https://support.avaya.com/css/P8/documents/100174730">https://support.avaya.com/css/P8/documents/100174730</a>	9-Dec-13	9-Dec-14	9-Dec-16	9-Dec-19			267785, 267792, 700411182, 700417389, 700417397, 700417405, 700476013, 700502042, 700502043, 700504403, 700504404





Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Loquendo Verifier	<a href="https://support.avaya.com/css/P8/documents/100160242">https://support.avaya.com/css/P8/documents/100160242</a>	4-Jun-12	31-Dec-13					226768, 226769, 226770, 226771, 228287, 228288, 228289, 228290
M2250 Attendant Console	<a href="https://support.avaya.com/css/P8/documents/100149237">https://support.avaya.com/css/P8/documents/100149237</a>	5-Dec-11		5-Dec-14				NT6G00AE-35, NT6G00AF-35, NT6G00CA35E5, NT6G40CA35E5, NT6G41CA35E5, NT6G42CA35E5, NT6G43CA35E5, NT6G44CA35E5, NT6G45BA-35, NT6G47BB-98, NT6G48CA35E5, NT6G50CA35E5, NT6G53CA35E5, NT6G55CA35E5, NT6G56CA35E5, NT6G57BA-98, NT9D13AA, NTHN97AA, P0735539, P0834426
M3900 Digital Endpoints Add-on Accessories	<a href="https://support.avaya.com/css/P8/documents/100177897">https://support.avaya.com/css/P8/documents/100177897</a>	3-Mar-14		3-Mar-17				N0181626, NTCW50CA, NTCW51BA, NTDL00WA, NTHC08AAE6, NTHC09AAE6, NTHN70AA, NTHN94AA, NTJN16AA ATA, NTMN59AA-66, NTMN59AA70E6, NTMN68AE70E6, NTMN68BC70E6, NTMN70AB70E6, NTMN71AC70E6, NTMN72AE70E6, NTH01AA, NTUN92AA
M3900 Product Transition and Simplification	<a href="https://support.avaya.com/css/P8/documents/101008657">https://support.avaya.com/css/P8/documents/101008657</a>	8-Jun-15	8-Jun-18	8-Jun-18	8-Jun-21			A0299899, A0348780, A0634101, A0720561, N0074032, N0088328, N0088861, NTOC09EA03, NTOC09EA35, NTOC09EA93, NT2F78AA, NT2F85BA, NT2K40WA, NT5K85AAE6, NT8D64BH6E, NTAG01AAE6, NTAG58BAGS, NTAG95AAE6, NTDE02BCE6, NTDL00ZA-35, NTDL2022-93, NTHN99BA, NTMN0016, NTMN14BA66, NTMN16AA66E6, NTMN20BA-16, NTP67AH, NTPV29BA, NTUN89AB, P0886045, P0905710, P0909628
M3900 Series Digital Deskphone platinum models and platinum accessories	<a href="https://support.avaya.com/css/P8/documents/100113778">https://support.avaya.com/css/P8/documents/100113778</a>	1-Jan-11		1-Jan-14				NTMN31AB66, NTMN31BB66, NTMN32GC66E6, NTMN32HC66E6, NTMN32JC66E6, NTMN32KC66E6, NTMN32LC66E6, NTMN32TC66E6, NTMN33GC66E6, NTMN33HC66E6, NTMN33JC66E6, NTMN33KC66E6, NTMN33LC66E6, NTMN33TC66E6, NTMN34DA66E6, NTMN34GC66E6, NTMN34HC66E6, NTMN34JC66E6, NTMN34KC66E6, NTMN34LC66E6, NTMN34TC66E6, NTMN35GC66E6, NTMN35LC66E6, NTMN35TC66E6, NTMN37BC66E6, NTMN38AB66E6, NTMN38BA66E6, NTMN59AA66E6, NTMN67AC66E6, NTMN68AD66E6, NTMN70AA66E6, NTMN71AC66E6, NTMN72AD66E6, NTMN82AC66E6, NTMN91AC66E6, NTMN92AC66E6, NTMN93AC66E6, NTMN94AC66E6, NTMN95AC66E6, NTMN95CC66E6, NTMN95DC66E6
M3900 Taurus Digital Terminals (selected variants only) and accessories	<a href="https://support.avaya.com/css/P8/documents/101037745">https://support.avaya.com/css/P8/documents/101037745</a>	10-Jun-17		10-Jun-18				N0081286, N0115181, NT2K81BA, NTAG5890E6, NTMN14BA70E6, NTMN15CA66E6, NTMN19AA, NTMN35HE70E6, NTMN35KE70E6, NTMN35LE70E6, NTMN34GE70GS, NTMN3817E6
M3900 Taurus Digital Terminals and Accessories - EU countries only	<a href="https://support.avaya.com/css/P8/documents/101029021">https://support.avaya.com/css/P8/documents/101029021</a>	10-Oct-16		10-Oct-19	10-Oct-22			NTMN13AA70E6, NTMN14BA70E6, NTMN31BD70E6, NTMN34GE70GS, NTMN34GF70E6, NTMN34HF70E6, NTMN34JF70E6, NTMN34KF70E6, NTMN34LF70E6, NTMN34TF70E6, NTMN33GE70E6, NTMN33HE70E6, NTMN33JE70E6, NTMN35KE70E6, NTMN35TE70E6, NTMN37BD70E6, NTMN38BA70E6, NTMN31CD70E6, NTMN31DD70E6, NTJN14AA, NTHN99DA, NTHN99EA, NTJN09AA, NTJN12AA, NTJN13AA, N0115182, N0115636, N0117135, N0119576, N0125796, N0212463, N0212464, NT1F04GA66, NT1F04GA70, NT2K81BA, NT2N02AAAD, NTAG5890E6, NTMN0006E6, NTMN15CA66E6, NTMN15CA70E6, NTMN17AB66E6, NTMN17AB70E6, NTMN18AB66E6, NTMN18AB70E6, NTMN19AA, NTMN21AA70E6, NTMN3817E6, NTMN38AB70E6, N0117135, NTAG58BAE6, P0738600, N0074886, NTMN35LE70E6
M3902 Digital Deskphone	<a href="https://support.avaya.com/css/P8/documents/100182151">https://support.avaya.com/css/P8/documents/100182151</a>	8-Dec-14	8-Dec-17	8-Dec-17	8-Dec-20			NTJN10AA, NTMN32GE70E6, NTMN32HE70E6, NTMN32JE70E6, NTMN32KE70E6, NTMN32LE70E6, NTMN32TA70, NTMN32TE70E6
M3903 Taurus Digital Terminals and Accessories	<a href="https://support.avaya.com/css/P8/documents/100162762">https://support.avaya.com/css/P8/documents/100162762</a>	27-Aug-12		27-Aug-15	10-Jun-21			NTHZ57AA, NTJN11AA, NTMN33GA70, NTMN33GE70E6, NTMN33HE70E6, NTMN33JE70E6, NTMN33KE70E6, NTMN33LE70E6, NTMN33NA66, NTMN33NA70, NTMN33TA66, NTMN33TA70, NTMN33TE70E6, NTMN67AD70E6, NTMN93AA66
M3904 Product Transition	<a href="https://support.avaya.com/css/P8/documents/101008659">https://support.avaya.com/css/P8/documents/101008659</a>	31-Aug-15	31-Aug-18	31-Aug-18	31-Aug-21			NTMN34GE70E6, NTMN34HE70E6, NTMN34JE70E6, NTMN34KE70E6, NTMN34LE70E6, NTMN34TE70E6
Made in Israel - Scopia Elite 6105, Scopia Elite 6120, Scopia Elite 6000 AURA COLLAB Made in Philippines - Scopia Elite 6140 REDUN PWR SUPP PH	<a href="https://support.avaya.com/css/P8/documents/101012769">https://support.avaya.com/css/P8/documents/101012769</a>	10-Aug-15	11-Aug-16	11-Aug-18	11-Oct-21			55547-00001, 55547-00010, 55547-00021, 55547-30018
Made in Israel - Scopia Elite 6110, Scopia Elite 6140	<a href="https://support.avaya.com/css/P8/documents/101017767">https://support.avaya.com/css/P8/documents/101017767</a>	14-Mar-16	14-Mar-17	14-Mar-19	14-Mar-22			55547-00005, 55547-00020
Made in Israel - Scopia PathFinder 10 Ports, Made in Israel Scopia Elite 6140 HW Only VaaS SRVR	<a href="https://support.avaya.com/css/P8/documents/101016054">https://support.avaya.com/css/P8/documents/101016054</a>	10-Aug-15	11-Aug-16	10-Aug-18	11-Aug-21			55678-00610, 55547-00025
Made in Israel - Scopia PathFinder 20 Ports	<a href="https://support.avaya.com/css/P8/documents/101021451">https://support.avaya.com/css/P8/documents/101021451</a>	4-Mar-16	6-Mar-17	6-Mar-19	6-Mar-22			55678-00620
Magic On Hold (MOH) and Paging Products	<a href="https://support.avaya.com/css/P8/documents/100019938">https://support.avaya.com/css/P8/documents/100019938</a>	5-May-08	5-May-09	5-May-11	N/A	N/A	17-May-11	405126632, 405126640, 405127747, 405127804, 407380153, 408346450
Magic On Hold (MOH) Announcement Systems Custom Programs	<a href="https://support.avaya.com/css/P8/documents/100018810">https://support.avaya.com/css/P8/documents/100018810</a>	11-Jul-05	11-Jul-06	Page 47 of 75	N/A	N/A	17-May-11	115627, 117986, 405135344, 406876656, 406876680



Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Magic On Hold (MOH) MESSENGER Digital Chip Announcer	<a href="https://support.avaya.com/css/P8/documents/100017896">https://support.avaya.com/css/P8/documents/100017896</a>	12-Sep-05		1-Oct-08	N/A	N/A	17-May-11	407988500
Magic On Hold (MOH) Products	<a href="https://support.avaya.com/css/P8/documents/100040775">https://support.avaya.com/css/P8/documents/100040775</a>	9-Feb-09	9-Feb-12	9-Feb-12	N/A	N/A	17-May-11	407556232
MAPD	<a href="https://support.avaya.com/css/P8/documents/100019952">https://support.avaya.com/css/P8/documents/100019952</a>	30-Jun-04	30-Jun-08	30-Jun-08	30-Jun-16			112320, 112321, 114299, 117890, 118111, 120021, 179553, 179556
MCK Definity Extender	<a href="https://support.avaya.com/css/P8/documents/100137148">https://support.avaya.com/css/P8/documents/100137148</a> <a href="https://support.avaya.com/css/P8/documents/101011508">https://support.avaya.com/css/P8/documents/101011508</a>	3-Feb-03		3-Jan-07	31-Dec-16			108979, 113986, 115357, 115358, 115359, 115360, 115361, 115362, 407924653, 407924661, 407974831, 407975051, 408039980, 408088714, 408114098, 408114114, 408114122, 408114130, 408147379, 408147387, 408331452, 408332195, 700052772, 700052780, 700052798
Media Module 342 and Media Module 760				5-May-11	1-Jun-16			700247596, 700394760, 700397136
Media Processing Server (MPS) Sund Dual SCSI Card PCI-e	<a href="https://support.avaya.com/css/P8/documents/100177401">https://support.avaya.com/css/P8/documents/100177401</a>	1-Mar-14		1-Mar-17	1-Apr-20			NTV705BAAAES, NTV7058BAAES, NTV751ACAAE6, NTV760AHEAES, NTV763AAAAES, NTV763ABAAES, NTV763ACAAES, NTV773DDAAE5
Media Processing Server 1.0					N/A	N/A	30-Apr-15	None
Media Processing Server 2.1		30-Apr-08	30-Apr-09	30-Apr-11	N/A	N/A	30-Apr-15	None
Media Processing Server 3.0					1-Jun-20			None
Media Processing Server 3.5	<a href="https://support.avaya.com/css/P8/documents/100179299">https://support.avaya.com/css/P8/documents/100179299</a>	2-Jun-14	1-Dec-15	5-Jun-17	1-Jun-20			NTV760AHAAES, NTV760AHBAES, NTV760AHCAS, NTV760CDAE5, NTV799AAABES, NTV799AAACE5, NTV799AAADE5, NTV799AAAE5, NTV799AAFE5, NTV800ACAA, NTV800ACBA, NTV800ACCA, NTV800ACCB, NTV800ACCC, NTV800ACDD, NTV800ACDA, NTV800BBAA, NTV800BBBA, NTV800BCAA, NTV800BCAB, NTV800BCAC, NTV800BCCB, NTV800BCDC, NTV800CAAA, NTV800CAAB, NTV800CAAC, NTV800CBA, NTV801ABAA, NTV801ABAB, NTV801ABBA, NTV801ABCA, NTV801ABCB, NTV801ABCC, NTV801ABCD, NTV801BBAA, NTV801BBBA, NTV801BCAA, NTV801BCAB, NTV801BCAC, NTV801BCBB, NTV801BCBC, NTV801CAAA, NTV801CAAB, NTV801CAAC, NTV801CBA, NTV802CAAA, NTV802CBA, NTV802CBAB, NTV805ABAA, NTV805ACAA, NTV805BAAA, NTV805BBAA, NTV806ABAA, NTV806BAAA, NTV806CAAA, NTV808AACA, NTV810ABAA, NTV810ABAB, NTV810BAAA, NTV810BABA, NTV810BABB, NTV810CAAA, NTV810CABA, NTV810EBCA, NTV810EBCB, NTV810TBCA, NTV810TBCB, NTV811VCBA, NTV811VCBB, NTV811VCCA, NTV811VCCB, NTV815AABA, NTV815ACAA, NTV815ACAB, NTV815ADAA, NTV815AEAA, NTV850AACCA, NTV850AACB, NTV850ABBA, NTV850ABBB, NTV850ACBA, NTV850ACBB, NTV850ACCA, NTV850ACCB, NTV850BBAA, NTV851ABAA, NTV851ACAA, NTV851ACAB, NTV851ACBA, NTV851ACBB, NTV851BBAA, NTV851BBAB, NTV851BBBA, NTV851BBB, NTV852ABAA, NTV852ABAB, NTV852ABBA, NTV852ABBB, NTV852BBAA, NTV852BBAB, NTV852BBBA, NTV852BBB, NTV860AAAA, NTV860ABAA, NTV860BAAA, NTV860BBAA, NTV860MAAA, NTV860MBAA, NTV861AAAA, NTV861AABB, NTV861AABA, NTV861AABB, NTV861AAB, NTV861AABAA, NTV861ABAB, NTV861ABBA, NTV861ABBB, NTV861BAAA, NTV861BAAAB, NTV861CAAA, NTV861CAAB, NTV864AAAA, NTV864AAAB, NTV866AAAC, NTV866AAEA, NTV866ACAD, NTV866BAAC, NTV866BCAD, NTV866CAAC, NTV866CAEA, NTV866CBB, NTV870ABAA, NTV870ABBA, NTV870BBAA, NTV870BBBA, NTV870CBAA, NTV870CBAB, NTV870CBB, NTV880AAAA, NTV880BAAA, NTV880DAAA, NTV880DBAA, NTV899ABAA, NTVU00AAAF, NTVU00AAAJ, NTVU00AAAK, NTVU01KAKA, NTVU01ITAKA, NTVU45DAAA, NTVU45EAAA
Media Processing Server 4.1	<a href="https://support.avaya.com/css/P8/documents/101006013">https://support.avaya.com/css/P8/documents/101006013</a>	6-Jul-15	2-Jul-18	2-Jul-18	1-Jul-21			None
Media Processing Server 4.1: Oracle Netra SPARC T4-1 Servers	<a href="https://support.avaya.com/css/P8/documents/101019401">https://support.avaya.com/css/P8/documents/101019401</a>	31-Jan-16		2-Jul-18	1-Jul-21			NTV750AJACE5, NTV750CFACE5, NTV752FCAA6E, NTV753AAAAE6, NTV703BAAAE5, NTV802ABAA, NTV802BAAA, NTV799AAAE6, NTV799AAABE6, NTV799AAACE6, NTV799AAAFE6, NTV799AAAYGE6, NTV799AAAYKE6, NTV799AAAYJE6, NTV750AJABE5, NTV750CFABE5, NTV752FAAAE6, NTV752FBAAE6, NTV799AAAYDE6, NTV799AAAYEE6, NTV799AAAYHE6
Meeting Exchange 5.1	<a href="https://support.avaya.com/css/P8/documents/100075482">https://support.avaya.com/css/P8/documents/100075482</a>	10-May-10	10-May-10		2-Jun-20			700467368, 700467376

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Meeting Exchange 5.2	<a href="https://support.avaya.com/css/P8/documents/100174733">https://support.avaya.com/css/P8/documents/100174733</a>	2-Jun-14	2-Jun-15	2-Jun-15	2-Jun-20			None
Meeting Exchange 6.2	<a href="https://support.avaya.com/css/P8/documents/101064819">https://support.avaya.com/css/P8/documents/101064819</a>	28-Feb-21	28-Feb-22	28-Feb-22	N/A	N/A	28-Feb-22	270737, 270738, 270739, 270740, 270741, 270742, 270743, 270723, 270744, 270747, 270745, 270746, 270749, 270750, 270751, 270752, 270753, 270756, 270757, 270758, 271556, 190986, 228072, 228073, 228074, 217120, 270754, 700514098, 407786623, 407786599, 405362641, 407786631, 407790591, 408161453, 700405681, 232157, 232162, 284955, 284956, 700500056, 700500057, 700500050, 700500051, 700500052, 700500053, 700500054, 700500055, 700500561, 700500562, 700500563, 700500564, 700500565, 700500566, 700500567, 700503035, 232153, 232169, 232184, 232154, 232155, 232170, 232171, 232156, 232158, 232159, 232160, 232161, 232150, 232181, 232151, 232163, 232182, 232152, 232183, 259773, 259774, 259775, 259770, 259771, 259772, 264287, 264284, 264285, 264286
Meeting Exchange CMS-6000	<a href="https://support.avaya.com/css/P8/documents/100072572">https://support.avaya.com/css/P8/documents/100072572</a>	15-Jan-10		15-Jan-10	5-Dec-11			700467137, 700467145, 700467160, 700467178, 700467186, 700467194, 700467202, 700467210, 700467228, 700467236
Meeting Exchange CS700 and CS780 Bridges	<a href="https://support.avaya.com/css/P8/documents/100019788">https://support.avaya.com/css/P8/documents/100019788</a>	1-Jul-06			1-Apr-13			None
Meeting Exchange CS700, CS780, & MX Enterprise	<a href="https://support.avaya.com/css/P8/documents/100019969">https://support.avaya.com/css/P8/documents/100019969</a>	31-Dec-08	31-Dec-09	31-Dec-09	1-Apr-13			190317, 190318, 190319, 700155583, 700155591, 700155609, 700231913, 700231921, 700231939, 700365729, 700365745, 700365752
Meeting Exchange CS7000 Conference Bridge	<a href="https://support.avaya.com/css/P8/documents/100019004">https://support.avaya.com/css/P8/documents/100019004</a>	1-Apr-07	31-Dec-09	31-Dec-09	31-Dec-14			191222, 191223, 191237, 191265, 191266, 191267, 191377, 191378, 191379, 191380, 192435, 192716, 193187, 198588, 198589, 700353642, 700353659, 700353667, 700353675, 700353683, 700353691, 700353709, 700353717, 700353725, 700353733, 700353741, 700353758, 700353766, 700353774, 700353782, 700353790, 700353808, 700353816, 700353824, 700353832, 700353840, 700353857, 700353865, 700353873, 700353881, 700353899, 700353907, 700353915, 700353923, 700353931, 700353949, 700353956, 700353964, 700353972, 700354723, 700354749, 700354798, 700354830, 700354848, 700354855, 700354863, 700354871, 700354889, 700354897, 700355084, 700355092, 700355100, 700355118, 700355126, 700355134, 700355142, 700355159, 700355167, 700355175, 700355183, 700355191, 700355209, 700355217, 700355323, 700365331, 700365349, 700365356, 700365364, 700365372, 700365380, 700365398, 700365406, 700365414, 700365422, 700365430, 700365604, 700366412, 700366420, 700366438, 700366446, 700366453, 700366461, 700366479, 700366529, 700366537, 700366545, 700366552, 700366560, 700366578, 700366586, 700366594, 700366610, 700366628, 700366636, 700366651, 700366891, 700366958, 700366966, 700366974, 700366982, 700367048, 700377385, 700377468, 700430713, 700430721
Meeting Exchange Express Edition	<a href="https://support.avaya.com/css/P8/documents/100134041">https://support.avaya.com/css/P8/documents/100134041</a>	1-Oct-11	1-Oct-12	6-Jun-14	1-Oct-17			192071, 193006, 194597, 200890, 200893, 200894, 200895, 200896, 200897, 200898, 200899, 200900, 200901, 202940, 202941, 202942, 202943, 202944, 202945, 202946, 202949, 202950, 202951, 202952, 202953, 202954, 202955, 203184, 203185, 203186, 203187, 203188, 203189, 203190, 203191, 203193, 203194, 203195, 203196, 203197, 203198, 203199, 203200, 203520, 203521, 203522, 203523, 203524, 203606, 203625, 204645, 204646, 204647, 204648, 204649, 204650, 204651, 208965, 208966, 208967, 208968, 208969, 208970, 208971, 208972, 208973, 209078, 209079, 209080, 209081, 209082, 209083, 209084, 209085, 209086, 209087, 209088, 209089, 209090, 209091, 209092, 209093, 209094, 209095, 209096, 209097, 209098, 209099, 209100, 209101, 209102, 209103, 209104, 209105, 209262, 209263, 209264, 209265, 209266, 209267, 209268, 209269, 209270, 209271, 209272, 209273, 209274, 209275, 209276, 209277, 209278, 209279, 209280, 209281, 209282, 209283, 209284, 209285, 209286, 209287, 209288, 209289, 209290, 209291, 209292, 209294, 209295, 209296, 209297, 209298, 209299, 209300, 209301, 209302, 209303, 209304, 209305, 209306, 209307, 209308, 209309, 209310, 209311, 209312, 209313, 209314, 209315, 209316, 209317, 209318, 209319, 209320, 209321, 214260, 214261, 214262, 214263, 214264, 214265, 214266, 214267, 214268, 214269, 214270, 214271, 214272, 214273, 214274, 214275, 214276, 214277, 214278, 214279, 214280, 214281, 214282, 214283, 214284, 214285, 214286, 214287, 214288, 214289, 214290, 214291, 214292, 214625, 214626, 214627, 214628, 214629, 215100, 215101, 215102, 215260, 215261, 215262, 215263, 215264, 215265, 215266, 215267, 215268, 215269, 219397, 219398, 219399, 219400, 219401, 219402, 219403, 219404, 219405, 219406, 219407, 219408, 219409, 219410, 219411, 219412, 219413, 219414, 219415, 219416, 219417, 219418, 219419, 219420, 219421, 228096, 228097, 228098, 228099, 228101, 228102, 228119, 700429889, 700450893, 700467277, 700467624, 700470743, 700476880
Meeting Exchange S8510 (Dell 1950) Server	<a href="https://support.avaya.com/css/P8/documents/100065796">https://support.avaya.com/css/P8/documents/100065796</a>	1-Sep-09						700466840, 700466856, 700466881, 700466907, 700466923
Meeting Exchange Suite 6.2 - selected elements	<a href="https://support.avaya.com/css/P8/documents/101017961">https://support.avaya.com/css/P8/documents/101017961</a>	21-Dec-15	1-Sep-16		1-Sep-22			271557, 271559, 271780, 305328, 305329, 305441, 700503033, 700503034, 700503036, 700466949, 700466956, 700433493, 700433485, 700467079, 700467087, 700467111, 700467103, 700467053, 700467038, 700467046, 700467129, 700467095, 700467061
Meridian 1 R23-25	<a href="https://support.avaya.com/css/P8/documents/101029247">https://support.avaya.com/css/P8/documents/101029247</a>				31-Dec-16			None

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Meridian Mail R13	<a href="https://support.avaya.com/css/P8/documents/101029245">https://support.avaya.com/css/P8/documents/101029245</a>	1-Oct-06	1-Oct-09	1-Oct-09	31-Dec-16			None
Merlin 73xx Telephones	<a href="https://support.avaya.com/css/P8/documents/101014943">https://support.avaya.com/css/P8/documents/101014943</a>				N/A	N/A	1-Sep-16	100379852, 101796, 101826, 101845, 101846, 101847, 101848, 101849, 101850, 101851, 101852, 101857, 101859, 101893, 103747168, 103751558, 103841987, 103842027, 103842050, 103842068, 103842076, 103842084, 103842092, 103842100, 103842118, 103843553, 103943585, 103952792, 103952867, 103960548, 103960571, 103960613, 103960688, 103960753, 103960878, 103960944, 103974200, 103974234, 103974242, 103981965R, 103981981, 103981981R, 103982005, 104214192, 104214192D, 104214192R, 105161061, 105161079, 105167027, 105185, 105186, 105188809, 105203, 105204, 105217426, 105217426R, 105217509, 105217509R, 105217616R, 105217715, 105217715R, 105217723, 105217798, 105229744, 105238208, 105371942, 105371942R, 105515332, 105630420, 105630529, 105691877, 105691893, 105691901, 105691919, 105691927, 105731, 105732, 105733, 105734, 105735, 105736, 105974, 106014, 106035116, 106035132, 106036221, 106037922, 106202492, 106202518, 106446040, 106446065, 106446073, 106446081, 106446099, 106460454, 106608532, 106620958, 106641046, 106641053, 106641061, 106641079, 106641079R, 106641087, 106641095, 106658735, 106658750, 106673437, 106673452, 106673460, 106673478, 106696180, 106696206, 106700719, 106700750, 106700776, 106739089, 106813587, 106813587R, 106813637R, 106813777, 106813777R, 106813793, 106813793R, 106822737, 106832033, 106832041, 106832058, 106832074, 106832082, 106832082R, 106832108, 106833874, 106833874R, 106844277, 107021248, 107021255, 107021263, 107021271, 107021289, 107021297, 107053860, 107053860R, 107054744, 107054751, 107054769, 107054777, 107092116, 107092124, 107092132, 107092165, 107092181, 107092207, 107092215, 107101420, 107137671, 107137671R, 107137689, 107137697, 107304990, 107305005, 107305013, 107305021, 107305039, 107305047, 107320731, 107623449, 107635476, 107709313R, 107726440, 107734055, 107734063, 107734071, 107734089, 107734097, 107734105, 107734139, 107734147, 107831794, 107854788, 107854796, 107854804, 107854812, 107854820, 107854838, 107898485, 107854853, 107898485, 107898485R, 107898485R, 107983389, 107983389R, 108023268, 108031220, 108031220R, 108031246, 108031253, 108031261, 108031279, 108033937R, 108166059, 108170036, 108170044, 108170051, 108183039, 108183047, 108183054, 108234170, 108234204, 108234220, 108236639, 108236670, 108236712, 108236720, 108239138, 108239146, 108239161, 108262817, 108262825, 108883018, 108883034, 108883059, 108883141, 108883166, 108883174, 108883182, 108883257, 108883265, 108883273, 114540, 114541, 115804, 115805, 115806, 153754, 153755, 153756, 160192, 848266201
Merlin II (206, 410, 820, 1030, 3070)			11-Sep-08	11-Sep-08	1-Jul-18			102427M, 102428M, 102547M, 102548M, 102592M, 102596M, 102598M, 102600M, 102601M, 102602M, 102610M, 102613M, 102614M, 102623, 102623M, 102638M, 102640, 102640M, 102641M, 102642, 102642M, 102643, 102643M, 102644, 102644M, 102645M, 102649, 102649M, 102650, 102650M, 102651M, 102661, 102662, 102662M, 102663, 102663M, 102664, 102664M, 102667, 102667M, 102668M, 102669M, 102670M, 102671M, 102672M, 102673, 102673M, 102674M, 102675M, 102676, 102676M, 102677, 102677M, 102678, 102678M, 102679, 102679M, 102711, 102711M, 102714, 102805, 102805M, 102806, 102806M, 102809, 102809M, 102820, 103336M, 103841904, 103941738, 103967089, 103973855, 103978144, 103983557, 103983557M, 103983664, 103983953, 103984159, 103985222, 104286, 104287, 105029805, 105299754, 105408850, 105435887M, 105486252, 105486575, 105690762, 10572937, 105898, 105898M, 105906, 106024M, 106170, 106308836, 106813447, 106813561M, 106813579R, 106813584M, 106813584R, 106813584R, 106813629R, 106813785M, 106813835M, 106813850R, 106813868M, 106813876R, 106813892M, 106813892R, 106817489, 106817489M, 106817489R, 106820590, 106822034R, 107097040, 107106998R, 107489189R, 107599912, 107599946R, 107599953R, 107600298, 107600314, 107600314R, 107600405, 107962987M, 109022, 114547, 169098, 199682, 405234980, 406221499, 406293720, 406891556, 406891721, 407400142
Merlin Legend			30-Dec-08	30-Dec-08	1-Jul-18			106046M, 101193, 101193M, 101194, 101195, 101195M, 101196, 101196M, 101197, 101197M, 101198, 101198M, 101199, 101199M, 101200, 101200M, 102394, 102394M, 102620, 102680, 102680M, 102681, 102681M, 102682, 102682M, 102683, 102683M, 102684, 102685, 102685M, 102686, 102687, 102688, 102689, 102689M, 102690, 102690M, 102691, 102692, 102692M, 102693, 102693M, 102694, 102694M, 102695, 102695M, 102696, 102696M, 102697, 102697M, 102698, 102698M, 102699, 102699M, 102700, 102700M, 102701, 102701M, 102702, 102702M, 102703, 102703M, 102704, 102704M, 102705, 102705M, 102706, 102706M, 102707, 102707M, 102709, 102709M, 102716, 102716M, 102717, 102717M, 102718, 102718M, 102719, 102719M, 102720, 102720M, 102721, 102722, 102722M, 102723, 102723M, 102724, 102724M, 102725, 102725M, 102726, 102726M, 102727, 102728, 102728M, 102729, 102729M, 102730, 102730M, 102731, 102731M, 102732, 102732M, 102733, 102733M, 102734, 102734M, 102735, 102735M, 102736, 102738, 102738M, 102739, 102739M, 102740, 102740M, 102741, 102741M, 102742, 102742M, 102743, 102743M, 102744, 102744M, 102746, 102746M, 102747, 102747M, 102748, 102748M, 102749, 102749M, 102750, 102750M, 102754, 102754M, 102755, 102755M, 102756, 102756M, 102757, 102757M, 102758, 102758M, 102759, 102759M, 102760, 102760M, 102761, 102761M, 102762, 102762M, 102763, 102763M, 102764, 102765, 102765M, 102766, 102766M, 102767, 102767M, 102768, 102768M, 102769, 102769M, 102773, 102773M, 102774, 102793, 102793M, 102794, 102794M, 102795, 102795M, 102796, 102796M, 102797, 102797M, 102798, 102798M, 102799, 102799M, 102800, 102800M, 102801, 102801M, 102802, 102802M, 102803, 102803M, 102804, 102807, 102807M, 102808, 102808M, 102810, 102811, 102811M, 102812, 102813, 102814, 103332, 103332M, 103984167, 104218, 104219, 104796, 104796M, 104800, 104815, 105126, 105127, 105129, 105130, 105131, 105132, 105156, 105156M, 105157, 105157M, 105158, 105158M, 105159, 105159M, 105162, 105162M, 105163, 105163M, 105165, 105165M, 105166, 105166M, 105167, 105167M, 105168, 105168M, 105209001, 105232, 105233, 105235, 105244, 105245, 105311401M, 105351084M, 105351092, 105351092M, 105457469, 105457469M, 105486492, 105486526, 105486583, 105496798, 105512495, 105512495M, 105512495R, 105627954, 105627996, 105627996M, 105628010, 105628010M, 105656, 105697, 105698, 105699, 105700, 105701, 105702, 105703, 105705, 105707, 105708, 105709, 105710, 105711, 105712, 105713, 105736474M, 105823, 105823M, 105843, 105843M, 105844, 105844M, 105845, 105845M, 105846, 105846M, 105905, 106028, 106028M, 106030, 106030M, 106046, 106046M, 106047, 106047M, 106048, 106048M, 106064645, 106064678, 106169, 106175, 106215155, 106215155M, 106264, 106351, 106351M, 106352, 106352M, 106397516, 106397516M, 106540, 106540M, 106541, 106541M, 106542, 106542M, 106553779, 106553779M, 106553779R, 106710, 106710M, 106711, 106711M, 106712, 106712M, 106713, 106713M, 106714, 106714M, 106715, 106715M, 106716, 106716M, 106717, 106717M, 106718, 106718M, 106736853, 106741788, 106741788M, 106766253, 106767379, 106767379M, 106781, 106781M, 106782, 106782M, 106796949, 106796956, 106819230M, 106819238,

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Merlin Legend Mail			30-Dec-08	30-Dec-08	1-Jul-18			102555, 102555M, 102556, 102556M, 102586, 102586M, 103293, 103293M, 103295, 103295M, 104980, 104980M, 104986, 104986M, 104980, 105026M, 105027, 105027M, 105782, 105782M, 105784, 105784M, 105785, 105785M, 107842912, 107747, 107748, 107749, 107831901, 107831919, 107831919R, 107831927, 107831927R, 108108010, 108108028, 108108036, 108108036R, 108108044R, 108233164, 108233172, 108233172M, 108233180, 108233180M, 108299611, 108299626, 108299629, 111800, 111802, 111803, 111804, 111804M, 112180, 112180M, 407041912, 407041912M, 407041938, 407041938M, 407041946, 407041946M, 407162866, 407162866M, 407162916, 407162916M, 407162924, 407162924M, 407228881, 407228881M, 407240514, 408076388, 408076388M, 408076396, 408076396M, 408076404, 408076404M, 408078681M, 408078707M, 408214690, 408214690M, 848391256
Merlin Magix			3-Apr-09	3-Apr-09	1-Jul-18			103983987, 105700629, 106491616M, 106767361, 108258053, 108258053M, 108268053, 108268053M, 108268061, 108268061M, 108268061R, 108306036, 108306036M, 108318460, 108318460M, 108318502, 108318502M, 108333667M, 108333691, 108333709, 108333709M, 108333725R, 108333741, 108333741M, 108333741R, 108357617R, 108359589, 108359589M, 108492919, 108492919M, 108514159, 108514159M, 108514589, 108515099, 108515099M, 108515099R, 108515107, 108515107M, 108588559, 108588559R, 108647421, 108647421R, 108650367, 108650375, 1086688310, 108719113, 108719113M, 108719147, 108719147M, 108719170, 108719170M, 108719196, 108719196M, 108719204, 108719204M, 108725458, 108725458M, 108731654, 108731654M, 108737065, 108737065M, 108737065R, 108829375, 108829375M, 108871005, 108871005M, 108871021, 108871021M, 108923517, 108923517M, 108994167, 108994167M, 176006, 176007, 19852828, 199690, 199691, 408124203, 408124203M, 408332153, 408332153M, 408332153R, 408332153M, 408332325, 408332325M, 684942659, 700156326, 700182025, 700182025M, 700182033, 700182033M, 700227358, 700227358M, 700228562, 700228562M, 700228596, 700228596M, 700228604, 700228604M, 700253461, 700253461M, 848171310
Merlin Magix INA Board		7-Feb-05	7-Feb-08	7-Feb-08	7-Feb-11			None
Merlin Magix Integrated System	<a href="https://support.avaya.com/css/P8/documents/100019584">https://support.avaya.com/css/P8/documents/100019584</a>	2-Oct-06	3-Apr-09	3-Apr-09	1-May-10			103336, 105026, 105213201, 105311401, 105736474, 10621515, 106227093, 106496573, 106520331, 106555451, 106819220, 106876287, 107007122, 10793275, 107831851, 107831893, 107831935, 107886624, 107910093, 108001108, 108029489, 108108044, 108303264, 108333634, 108333642, 108333667, 108333725, 108382615, 108404484, 108404641, 108491358, 108491366, 108491374, 108491382, 108508938, 108513649, 108513953, 108514092, 108514183, 108514258, 108514423, 108514498, 108514522, 108541343, 108562851, 108574377, 108574427, 108588468, 108588518, 108588542, 108588567, 108588588, 108650383, 108650391, 108668633, 108668658, 108679531, 108679549, 108679770, 108727439, 108731670, 108816729, 108816737, 108816778, 108829383, 108850454, 115628, 120380, 159426, 167356, 167357, 167358, 167359, 167360, 167361, 167396, 167398, 182447, 403693252, 405729955, 406143925, 407170927, 407241926, 407470764, 407581933, 407799808, 407799816, 408078681, 408078707, 408214625, 408214633, 700156516, 700181878, 700181886, 700181902, 700181902M, 700210909, 700210917, 700212491, 700212491M, 700212491R, 700228489, 700229073, 700230659, 700230667, 700253545, 700253628, 700253628M, 700262207, 700306665, 700306673, 700306681, 700306699, 700306723, 700313612, 700316128, 700329303, 848556148, 900732488
Merlin Messaging		1-Jan-07	30-Dec-08	30-Dec-08	1-Jul-18			102560, 102560M, 102561, 102561M, 102562, 102562M, 102563, 102563M, 102564, 102564M, 102566, 102567, 102567M, 102568, 102568M, 102569, 102569M, 102583, 102583M, 102584, 102584M, 102585, 102585M, 103292, 103292M, 103294, 104290, 104293, 104296, 105181, 105181M, 106018, 106018M, 106257199, 106756380M, 106842958M, 106936, 106936M, 106937, 106937M, 106968746M, 108233156, 108233156M, 108253683, 108253683M, 108491358M, 108491366M, 108491366R, 108491382M, 108501065, 108501115, 108501552, 108501552M, 108501560, 108501560M, 108501578, 108501578M, 108501586, 108501594, 108501594M, 108501602, 108501602M, 108501610, 108514316, 108514316M, 108514332, 108514332M, 108541467, 108541467M, 108541475, 108541475M, 108541483, 108541483M, 108572066, 108572066M, 108572074, 108572074M, 108572082, 108572082M, 108638368M, 108679531M, 108679549M, 108711185, 108716481, 108716499, 108716507, 108850454M, 111805, 111806, 111807, 111807M, 169347, 169348, 199767, 199768, 406222133, 406239533, 406464750, 406466193, 406467910, 406529818, 406701052, 406725945, 406728964, 406824524, 406824532, 406824540, 406841759, 406904458, 406912527, 406912543, 407065234, 407072065, 407072073, 407072115, 407072115M, 407108521, 407108521M, 407108521R, 407161355, 407170935, 407186352, 407210343, 407210350, 407210350M, 407241934, 407241934M, 407241934R, 407241942, 407241942M, 407241942R, 407242031, 407242031M, 407458074, 407458074M, 407470632, 407470764, 407536713, 407536713M, 407536721, 407536721M, 407536739, 407536739R, 407581941, 407581941M, 407912799, 407912799M
Merlin Plus			11-Sep-08	11-Sep-08	1-Jul-18			102426, 102427, 102428, 102547, 102548, 102589, 102592, 102596, 102598, 102600, 102601, 102602, 102603, 102603M, 102604, 102604M, 102605, 102605M, 102606, 102606M, 102607, 102607M, 102608, 102608M, 102610, 102611, 102612, 102613, 102614, 102615, 102616, 102616M, 102617, 102618, 102618M, 102638, 102639, 102641, 102651, 102652, 102652M, 102668, 102669, 102670, 102671, 102672, 102674, 102675, 102712, 103964896R, 103967089M, 103978144M, 103982542, 103982542M, 103983644M, 103986170, 104289, 104762, 105407092, 105407092M, 105408850M, 105582829, 105587, 106021, 106022, 106023, 106023M, 106024, 106308836R, 106799059, 106799059M, 106799059R, 106799067M, 106799067R, 106799075R, 106813439, 106813439M, 106813827M, 106813843M, 106820608, 107097040M, 107108698, 107599896, 107599946M, 107599953M, 107600231, 107600298R, 107600314M, 107600330R, 107600405M, 199683, 406221499M, 407007772



Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Midsize Business Template 5.2	<a href="https://support.avaya.com/css/P8/documents/100145128">https://support.avaya.com/css/P8/documents/100145128</a>	7-Jan-13	7-Jan-14	7-Jan-16	7-Jan-19			226431, 226432, 226818, 226881, 229005, 229006, 229007, 229008, 229009, 229010, 229011, 229012, 229013, 229014, 229015, 229016, 229017, 229018, 229019, 229020, 229021, 229022, 229023, 229024, 229025, 229026, 229027, 229028, 229029, 229030, 229031, 229032, 229033, 229034, 229035, 229036, 229037, 229038, 229039, 229040, 229041, 229042, 229043, 229044, 229045, 229046, 229370, 229371, 229372, 229373, 229374, 229623, 229624, 229625, 229626, 263918, 263919, 264140, 264141, 264144, 264145, 264146, 264147
MidSpan Power over Ethernet (POE) 24 and 48 Port	<a href="https://support.avaya.com/css/P8/documents/100113854">https://support.avaya.com/css/P8/documents/100113854</a>	8-Feb-11		8-Feb-14				700409717, 700414253
MLC5, MLC6, & BC905 Wireless Telephones				5-Oct-06				None
MM342 Modules and Accessories	<a href="https://support.avaya.com/css/P8/documents/100019521">https://support.avaya.com/css/P8/documents/100019521</a>	5-May-08		5-May-11				700247588, 700281710, 700397383, 700397391
Mobile Clinet Lifecycle PT	<a href="https://support.avaya.com/css/P8/documents/100113858">https://support.avaya.com/css/P8/documents/100113858</a>	1-Sep-10	1-Sep-11		1-Sep-11			EB1621001-3.4.0, EB1621002-3.4.0, EB1621003-3.4.0, EB1621011-3.4.0, EB1621013-3.4.0
Mobile Device Checkout 3.0	<a href="https://support.avaya.com/css/P8/documents/100155630">https://support.avaya.com/css/P8/documents/100155630</a>	2-Jul-12	2-Jul-13				2-Jul-14	N0220825, N0220843, NTX50AA, NTX50AG, NTX50AH, NTX50AJ, NTX50AK, NTX50BA, NTX50BB, NTX50BG, NTX50BH, NTX50BJ, NTX50BK
Modular Messaging (MM) R1.0 w/ Avaya Message Storage Server (MSS)	<a href="https://support.avaya.com/css/P8/documents/100017871">https://support.avaya.com/css/P8/documents/100017871</a>	30-Sep-04	30-Jun-06	30-Jun-06	1-Aug-16			174696, 176766, 176767, 176768, 176776, 176777, 176778, 176779, 176780, 176781, 176782, 176876, 176877, 176878, 176879, 177096, 177098, 177866, 177867, 177868, 177869, 177870, 177871, 177872, 177873, 177874, 177875, 177876, 177877, 177878, 177879, 177880, 177881, 177882, 177883, 177884, 177885, 177886, 177887, 177888, 177889, 177890, 177891, 177892, 177893, 177894, 177895, 177906, 177907, 177908, 177909, 177910, 177911, 177912, 177913, 177914, 177915, 177916, 177917, 177918, 177919, 177920, 177921, 177922, 177923, 177924, 177925, 177926, 177927, 177928, 177929, 177930, 177931, 177932, 177933, 177934, 177935, 177936, 177937, 177938, 177939, 177940, 177941, 177942, 177943, 177944, 177945, 177946, 177947, 177948, 177949, 177950, 177951, 177952, 177953, 177954, 177955, 177956, 177957, 177958, 177959, 177960, 177961, 177962, 177963, 177964, 177965, 177966, 177967, 177968, 177969, 177970, 177971, 177972, 177973, 177974, 177975, 177976, 177977, 178017, 178018, 178019, 178020, 178021, 178022, 178023, 178024, 178025, 178026, 178027, 178028, 180736, 180737, 180738, 180739, 180740, 180741, 180742, 180743, 181931, 181933, 700247562, 700291024, 700292089, 700292139
Modular Messaging (MM) R1.1 w/ Domino	<a href="https://support.avaya.com/css/P8/documents/100019751">https://support.avaya.com/css/P8/documents/100019751</a>	5-Nov-07	5-Aug-08		1-Aug-16			189102
Modular Messaging (MM) R1.1 w/ Exchange	<a href="https://support.avaya.com/css/P8/documents/100018836">https://support.avaya.com/css/P8/documents/100018836</a>	30-Jul-06	5-Aug-08	30-Jul-09	1-Aug-16			181930, 181933, 181936, 189099, 189101, 700290588, 700290869, 700290877, 700292097, 700292113, 700331390
Modular Messaging (MM) R1.1 w/ Exchange on Avaya Servers in Europe	<a href="https://support.avaya.com/css/P8/documents/100018832">https://support.avaya.com/css/P8/documents/100018832</a>	3-Apr-06	3-Apr-07	3-Apr-09	1-Aug-16			None
Modular Messaging (MM) R3 non-ROHS Hardware	<a href="https://support.avaya.com/css/P8/documents/100019867">https://support.avaya.com/css/P8/documents/100019867</a>	30-Jun-06						700210958, 700235526, 700247489, 700247497, 700247505, 700247513, 700247521, 700247547, 700250996, 700275480, 700328602, 700328610, 700328628, 700328636, 700328644, 700340136, 700340144, 700340151, 700355639, 700376080, 700376106, 700376114, 700376122, 700376130, 700376247, 700376254, 700376270, 700378342, 700379944, 700381577
Modular Messaging 3.0	<a href="https://support.avaya.com/css/P8/documents/100056862">https://support.avaya.com/css/P8/documents/100056862</a>	31-Oct-07	30-Sep-09	31-Oct-10	31-Oct-16			190916, 190917, 190918, 190919, 190920, 190921, 190922, 190923, 190924, 190925, 190926, 190927, 193328, 193329, 193330, 193331, 193332, 193333, 193334, 193335, 193336, 193337, 193338, 193339, 193340, 193341, 193342, 193343, 193344, 193345, 193346, 193347, 193348, 193349, 193350, 193351, 193352, 193353, 193354, 193355, 193356, 193357, 193358, 193359, 193360, 193361, 193362, 193363, 193364, 193365, 193366, 193367, 193368, 193369, 193370, 193414, 193415, 193446, 193447, 193448, 193449, 193450, 193451, 193452, 193453, 193454, 200960, 200962, 200964, 200966, 200968, 200988, 200990, 200992, 200994, 228780, 228782, 228783, 228785, 700376148, 700376163, 700376171, 700376189, 700383086, 700383276, 700383284, 700407745
Modular Messaging 3.1	<a href="https://support.avaya.com/css/P8/documents/100056863">https://support.avaya.com/css/P8/documents/100056863</a>	5-Aug-08	30-Sep-09	5-Aug-11	5-Aug-16			190907, 190932, 200961, 200963, 200965, 200967, 200987, 200989, 200991, 200993, 200995, 201014, 201014, 201011, 201012, 201013, 201014, 201014, 201015, 201016, 201017, 201018, 201019, 201020, 201021, 201022, 201023, 201024, 201025, 201026, 201027, 201028, 201029, 201030, 201031, 201032, 201033, 201034, 201035, 201036, 201037, 201038, 201039, 201040, 201041, 201042, 201043, 201044, 201045, 201046, 201047, 201048, 201049, 201050, 201051, 201052, 201053, 201054, 201055, 201056, 201057, 201058, 201059, 201060, 201061, 201062, 201063, 201064, 201065, 201066, 201067, 201068, 201069, 201070, 201071, 201072, 201073, 201074, 201075, 201076, 201077, 201078, 201079, 201080, 201081, 201082, 201083, 201084, 201085, 201086, 201087, 201088, 201089, 201090, 201091, 201092, 201093, 201094, 201095, 201096, 201097, 201098, 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Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Modular Messaging 4.0	<a href="https://support.avaya.com/css/P8/documents/100056864">https://support.avaya.com/css/P8/documents/100056864</a>	30-Sep-09	30-Sep-10	30-Sep-12	30-Sep-16			214051, 214052, 214053, 214054, 214055, 214056, 214057, 214058, 214059, 214110, 214111, 214112, 214113, 214114, 214115, 214116, 214117, 214118, 214390, 214391, 214450, 214451, 214452, 214453, 214454, 214455, 214456, 214457, 214458, 214459, 214460, 214461, 214462, 214463, 214464, 214465, 214466, 214467, 214468, 214469, 214470, 214471, 214472, 214473, 214474, 214475, 214476, 214477, 214478, 214479, 214480, 214481, 214482, 214483, 214484, 214485, 214486, 214487, 214488, 214489, 214490, 214491, 214492, 214493, 214494, 214495, 214496, 214497, 214498, 214499, 214500, 214501, 214502, 214503, 214504, 214505, 214506, 214507, 214508, 214509, 214510, 214511, 214512, 214513, 214514, 214515, 214516, 214517, 214518, 214519, 214520, 214521, 214522, 214523, 214524, 214525, 214526, 214527, 214528, 214529, 214530, 214531, 214532, 214533, 214534, 214535, 214536, 214537, 214538, 214539, 214540, 214541, 214542, 214543, 214544, 214545, 214546, 214547, 214548, 214549, 214550, 214551, 214552, 214553, 214554, 214555, 214556, 214557, 214558, 214559, 214560, 214561, 214562, 214563, 214564, 214565, 214566, 214567, 214568, 214569, 214570, 214571, 214572, 214573, 214574, 214575, 214576, 214577, 214578, 214579, 214580, 214581, 214582, 214583, 214584, 214585, 214586, 214587, 214588, 214589, 214590, 214591, 214592, 214593, 214594, 214595, 214596, 214597, 214598, 214599, 214600, 214601, 214602, 214603, 214604, 214605, 214606, 214607, 214608, 214609, 214610, 214611, 214612, 214613, 214614, 214615, 214616, 214617, 214618, 214619, 214631, 214632, 214633, 214634, 214635, 214636, 214637, 214638, 214639, 214640, 214641, 214642, 214643, 214644, 214645, 214646, 214647, 214648, 214649, 214650, 214651, 214652, 214653, 214654, 214655, 214656, 214657, 214658, 214659, 214660, 214661, 214662, 214663, 214664, 214665, 214666, 214667, 214668, 214669, 214670, 214671, 214672, 214673, 214674, 214675, 214676, 214677, 214678, 214679, 214680, 214681, 214682, 214683, 214684, 214685, 214686, 214687, 214688, 214689, 214690, 214691, 214692, 214693, 214694, 214695, 214696, 214697, 214698, 214699, 214700, 214701, 214702, 214710, 215910, 215911, 215912, 215914, 700376197, 700376205, 700376213, 700402837, 700402845, 700402852, 700402860, 700403793, 700403801, 700403819, 700450448, 700450455, 700450463, 700450471, 700450489, 700450497, 700450505, 700450513
Modular Messaging 5.0		28-Sep-09	29-Dec-09	29-Dec-12	29-Dec-14			None
Modular Messaging 5.1	<a href="https://support.avaya.com/css/P8/documents/100071344">https://support.avaya.com/css/P8/documents/100071344</a>	21-Feb-10	21-Feb-11		21-Feb-16			227429, 227430, 227431, 227434, 227435
Modular Messaging 5.2	<a href="https://support.avaya.com/css/P8/documents/100179082">https://support.avaya.com/css/P8/documents/100179082</a>	8-Dec-14	8-Dec-15	8-Dec-17	8-Dec-20			228125, 228126, 228127, 228128, 228129, 228140, 228141, 228142, 228143, 228144, 228145, 228146, 228147, 228148, 228149, 228150, 228151, 228152, 228153, 228154, 228155, 228156, 228157, 228158, 228159, 228160, 228161, 228162, 228164, 228165, 228166, 228168, 228169, 228170, 228172, 228173, 259724, 259725, 263561
Modular Messaging (MM) R2.0 w/ the Avaya Message Store (MSS) for European Union Countries	<a href="https://support.avaya.com/css/P8/documents/100019737">https://support.avaya.com/css/P8/documents/100019737</a>	3-Apr-06	3-Apr-07	3-Apr-09	1-Aug-16			189103, 189104, 700365190, 700365208
Modular Messaging (MM) R2.0 w/ the Avaya Message Store (MSS)	<a href="https://support.avaya.com/css/P8/documents/100019524">https://support.avaya.com/css/P8/documents/100019524</a>	30-Jul-06	30-Sep-08	30-Jul-09	1-Aug-16			180816, 180817, 180818, 181928, 181929, 182986, 182987, 182988, 184857, 184858, 186870, 187256, 187257, 187258, 187259, 187676, 187677, 187678, 187679, 187680, 187681, 187682, 187684, 187706, 187802, 187804, 187846, 187847, 187848, 187849, 187850, 187851, 187852, 187853, 187856, 187857, 700322290, 700322308, 700322332, 700331499, 700347297, 700347305, 700347313, 700347321, 700347339, 700349509, 700349517, 700349525, 700370497, 700370505
MP10 Daughter Board		6-Oct-14	6-Oct-17	6-Oct-17	6-Oct-20			700460660
Multi Carrier Cabinet (G/MCC) Hardware	<a href="https://support.avaya.com/css/P8/documents/100064977">https://support.avaya.com/css/P8/documents/100064977</a>	1-Jun-09	1-Jun-10	1-Jun-10	1-Aug-16			108865775, 198776
Multimedia Communications Server (MCS 5100)	<a href="https://support.avaya.com/css/P8/documents/100169854">https://support.avaya.com/css/P8/documents/100169854</a>				N/A	N/A	1-Feb-14	None
Multimedia Messaging 3.0	<a href="https://support.avaya.com/css/P8/documents/101056097">https://support.avaya.com/css/P8/documents/101056097</a>	30-May-19	30-May-20		30-May-25			None
Multimedia Messaging 3.2	<a href="https://support.avaya.com/css/P8/documents/101056097">https://support.avaya.com/css/P8/documents/101056097</a>	30-May-19	30-May-20		30-May-25			None
Multimedia Messaging 3.3	<a href="https://support.avaya.com/css/P8/documents/101056097">https://support.avaya.com/css/P8/documents/101056097</a>	30-May-19	30-May-20		30-May-25			None
Multimedia Messaging 3.4	<a href="https://support.avaya.com/css/P8/documents/101056097">https://support.avaya.com/css/P8/documents/101056097</a>	30-May-19	30-May-20	Page 54 of 75	30-May-25			None

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Multimedia Messaging 3.5	<a href="https://support.avaya.com/css/P8/documents/101056097">https://support.avaya.com/css/P8/documents/101056097</a>	30-May-19	30-May-20		30-May-25			None
Multimedia Messaging 3.5.1	<a href="https://support.avaya.com/css/P8/documents/101056097">https://support.avaya.com/css/P8/documents/101056097</a>	30-May-19	30-May-20		30-May-25			389350, 389351, 389352, 389353, 389354, 389355, 389356, 389357
Multimedia Messaging Pkg 2.0		22-Dec-14	22-Dec-14		22-Dec-14			None
Multimedia Messaging Pkg 2.1	<a href="https://support.avaya.com/css/P8/documents/101033487">https://support.avaya.com/css/P8/documents/101033487</a>	6-Feb-17	6-Feb-18	2-Mar-20	6-Feb-23			307080, 370240, 382004, 382502
Multiservice Access Switch 4400 (fka Passport)	<a href="https://support.avaya.com/css/P8/documents/100127842">https://support.avaya.com/css/P8/documents/100127842</a>	31-May-08	30-Jun-13	30-Jun-13				AA0005A05, CV0011045, CV0011046, CV0011050, CV0011053, CV0011054, PA4202009, PA4202010, PA4202011, PA4204001, PA4204002, PA4204004, PA4204005, PA4204006, PA4204007, PA4204008, PA4204014, PA4204017, PA4204036, PA4204044, PA4204045, PA4210001-4.3, PA4210005-5.2, PA4210009-5.2, PA4211002-4.3, PA4211004, PA4211005, PA4218001, PA4218002, PA4218003, PA4218004, PA4218005, PA4218006, PA4218007, PA4218008, PA4218009, PA4218010, PA4218011, PA4218012, PA4218015, PA4218016, PA4218019, PA4218024
MultiVantage Express 2.0	<a href="https://support.avaya.com/css/P8/documents/100060042">https://support.avaya.com/css/P8/documents/100060042</a>	3-Aug-09	3-Aug-10	3-Aug-10	1-Jul-16			198150, 198246, 198247, 198248, 198249, 198250, 198251, 198252, 198253, 198254, 198255, 198256, 198257, 198258, 198259, 198260, 700394240, 700394257, 700432685, 700447451, 700463136, 700463425
NES Call Center Management Information System (CCMIS) 6.1	<a href="https://support.avaya.com/css/P8/documents/100120536">https://support.avaya.com/css/P8/documents/100120536</a>	10-Jan-11	19-Dec-11		30-Jun-18			MIS10340, MIS10343, MIS10344, N0036445, N0036448, N0036449
NES Contact Center Express (CCE) 7.1	<a href="https://support.avaya.com/css/P8/documents/100113185">https://support.avaya.com/css/P8/documents/100113185</a> <a href="https://support.avaya.com/css/P8/documents/101009686">https://support.avaya.com/css/P8/documents/101009686</a>	6-Dec-10	6-Dec-11		31-Dec-17			None
NES Contact Center Manager (CCM) 7.x	<a href="https://support.avaya.com/css/P8/documents/100113185">https://support.avaya.com/css/P8/documents/100113185</a> <a href="https://support.avaya.com/css/P8/documents/101009686">https://support.avaya.com/css/P8/documents/101009686</a>	6-Dec-10	6-Dec-11		31-Dec-17			None
NetIQ AppManager and Vivinet	<a href="https://support.avaya.com/css/P8/documents/100155124">https://support.avaya.com/css/P8/documents/100155124</a>	1-Apr-12						AM3313005, AM3313006, AM3313007, AM3313008, AM3313009, AM3313010, AM3313011, AM3313012, AM3313013, AM3313014, AM3313015, AM3313016, AM3313017, AM3313018, AM3313019, AM3313020, AM3313021, AM3313022, AM3313023, AM3313026, AM3313036, AM3313037, AM3313038, AM3313039, AM3313040, AM3313041, AM3313042, AM3313043, AM3313044, AM3313045, AM3313046, AM3313047, AM3313048, AM3313049, AM3313050, AM3313051, AM3313052, AM3313053, AM3313054, AM3313055, AM3313056, AM3313057, AM3313058, AM3313059, AM3313060, AM3313062, AM3313064, AM3313065, AM3313066, AM3313067, AM3313068, AM3313069, AM3313070, AM3313071
NICE Call Recording and Quality Monitoring 3.0	<a href="https://support.avaya.com/css/P8/documents/100160199">https://support.avaya.com/css/P8/documents/100160199</a>	4-Jun-12	1-Nov-11		N/A	N/A	1-Nov-14	None
NICE Call Recording and Quality Monitoring 3.1	<a href="https://support.avaya.com/css/P8/documents/100160199">https://support.avaya.com/css/P8/documents/100160199</a>	4-Jun-12	4-Jun-12	4-Jun-12	3-May-15			88543, 94361





Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Nuance Verifier 2.x, 3.0	<a href="https://support.avaya.com/css/P8/documents/100040805">https://support.avaya.com/css/P8/documents/100040805</a>	4-May-09	31-Mar-12					183266, 183267, 183268, 186745, 186746, 186747, 700326119
Nuance Verifier 4.1	<a href="https://support.avaya.com/css/P8/documents/100160242">https://support.avaya.com/css/P8/documents/100160242</a>	4-Jun-12	30-Jun-14		31-Mar-14			212503, 212507, 215202
Nuance Vocalizer 4.0	<a href="https://support.avaya.com/css/P8/documents/100040805">https://support.avaya.com/css/P8/documents/100040805</a>	4-May-09	30-Sep-11					183269, 189816, 700326127, 700326135, 700326143, 700326150, 700326168, 700326184, 700361819, 700361827, 700361835, 700361843, 700361850, 700361868
Octel 200 (Serenade)	<a href="https://support.avaya.com/css/P8/documents/100019560">https://support.avaya.com/css/P8/documents/100019560</a>	30-Jun-06	30-Jun-11	30-Jun-11	1-Aug-16			115399, 170471, 170488, 170541, 171166, 171167, 171168, 171169, 171170, 171171, 171172, 171174, 171175, 171176, 171177, 171178, 171179, 171181, 171257, 171260, 171261, 172100, 172104, 172128, 172132, 172133, 172134, 172140, 172141, 172142, 172143, 172144, 172145, 172146, 172147, 173265, 173277, 173279, 408143444, 408192920, 408192938, 408221646, 408221653, 408241081, 408243079, 408400000, 408410991, 700184351
Octel 300 Message Server	<a href="https://support.avaya.com/css/P8/documents/100019792">https://support.avaya.com/css/P8/documents/100019792</a>	6-Oct-03	6-Oct-08	6-Oct-08	1-Aug-16			171256, 171258, 171259, 171262, 171263, 171264, 171265
OnAvaya™ - Google Cloud Platform 2.0		12-Feb-18	9-Jul-18		9-Jul-18	N/A	9-Jul-18	388713, 381797, 388714, 381799, 381800, 381806, 389303, 391321, 391322, 390376, 381796, 381798
one-X Agent R2 Licenses DISCOUNTED codes for Elite Multichannel 6.x	<a href="https://support.avaya.com/css/P8/documents/101027305">https://support.avaya.com/css/P8/documents/101027305</a>	29-Aug-16	28-Aug-17		27-Aug-22			305292
one-X Mobile (1XM) Cisco Integration	<a href="https://support.avaya.com/css/P8/documents/100040891">https://support.avaya.com/css/P8/documents/100040891</a>	1-Mar-09	1-Mar-10		14-Mar-17			None
one-X@ Speech 5.0	<a href="https://support.avaya.com/css/P8/documents/100170901">https://support.avaya.com/css/P8/documents/100170901</a>	1-Jun-09	1-Sep-09	1-Sep-09	1-Nov-15			None
one-X@ Speech 5.1	<a href="https://support.avaya.com/css/P8/documents/100170901">https://support.avaya.com/css/P8/documents/100170901</a>	1-Dec-09	1-Mar-10	1-Mar-10	1-Nov-15			None
Operational Analyst 6.0	<a href="https://support.avaya.com/css/P8/documents/100019693">https://support.avaya.com/css/P8/documents/100019693</a>	30-Jun-05	31-Oct-04		30-Jun-05			175949, 175950, 175952, 175953, 175954, 175955, 175966, 175967, 175968, 175969, 175970, 175971, 175972, 175973, 175974, 175976, 175978, 175979, 175980, 175981, 175982, 175983, 175984, 175985, 175986, 175987, 175988, 175989, 175990, 175991
Operational Analyst 6.1.3	<a href="https://support.avaya.com/css/P8/documents/100019699">https://support.avaya.com/css/P8/documents/100019699</a>	30-Sep-05	1-Jan-09					None
Operational Analyst 7.0	<a href="https://support.avaya.com/css/P8/documents/100040781">https://support.avaya.com/css/P8/documents/100040781</a>	30-Sep-05	1-Nov-09					None
Operational Analyst 7.1	<a href="https://support.avaya.com/css/P8/documents/100135361">https://support.avaya.com/css/P8/documents/100135361</a>	4-May-09	1-May-12					202453, 202454, 202455, 202456
Operational Analyst 7.2	<a href="https://support.avaya.com/css/P8/documents/100157663">https://support.avaya.com/css/P8/documents/100157663</a>	2-Apr-12	31-Jul-14		31-Mar-18			227492, 227494, 227496
Optivity & Enterprise Switch Manager					N/A	N/A	30-Jul-16	AH3214016, AH3214019, AH3214020, AH3313033-10.3, AH3313033-10.4, AH3313033-10.5, AH3313035, AH3313039-1.1.1, AH3313065-10.3, AH3313075, AH3313075-1.0.0, AH3313075-2.0, AH3313075-4.0, AH3313075-4.1, AH3313075-4.2, AH3313075-4.3, AH3313078, AH3313078-1.0.0, AH3313079, AH3313080-10.5, AH3313081, AH3313081-3.1, AH3313081-4.2, DS1410005-3.0, DS1410005-4.0, DS1410005-4.1, DS1410005-5.0, DS1410005-5.1, DS141005-6.0, DS141005-6.2
Oracle 8GB Memory Expansion Kit (CMS)	<a href="https://support.avaya.com/css/P8/documents/101013605">https://support.avaya.com/css/P8/documents/101013605</a>	13-Mar-16	13-Mar-17	13-Mar-19	13-Mar-22			None

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Oracle Software Upgrade Disks (CMS R18.x)	<a href="https://support.avaya.com/css/P8/documents/101020899">https://support.avaya.com/css/P8/documents/101020899</a>	13-Jun-16		13-Jun-19	13-Jun-22			381849, 381850, 381705, 381706, 700510756, 700512143
Oracle T4 Server and 64GB Memory Upgrade Kit for the Oracle T4 (CMS)	<a href="https://support.avaya.com/css/P8/documents/101013599">https://support.avaya.com/css/P8/documents/101013599</a>	31-Aug-15		31-Aug-18	31-Aug-21			272029, 700504527, 700510056
Orinoco Branded Avaya Wireless LAN products	<a href="https://support.avaya.com/css/P8/documents/100017164">https://support.avaya.com/css/P8/documents/100017164</a>	7-Apr-03	7-Jul-04	7-Jul-04			31-Dec-15	700015886, 700015944, 700016041, 700016207, 700016330, 700022288, 700058845, 700160476, 700205305, 700217748, 700217755, 700217771, 700217847, 700217854, 700217862, 700217870, 700217888, 700217896, 700217904, 700217912, 700217920, 848072559, 848101473, 848274197, 848333449, 848441481, 848441499, 848441556, 848443990, 848444055, 848515698, 848546354, 848558243, 848558268, 848558284, 848587846, 848591160, 848611208, 848623864
OSPC V 2.5x	<a href="https://support.avaya.com/css/P8/documents/100081967">https://support.avaya.com/css/P8/documents/100081967</a>	12-Jul-10	12-Jul-11				1-Jun-16	214372, 214373, 214374, 214375, 214376, 214377, 214378, 214379, 214621, 214623, 700451156
Outbound Contact Express 1.0	<a href="https://support.avaya.com/css/P8/documents/101015677">https://support.avaya.com/css/P8/documents/101015677</a>	13-Oct-15	5-Dec-16	5-Dec-18	6-Dec-21			256174, 256199, 256200, 256201, 256202, 273740, 273741, 273742, 273744, 273745, 273746, 273747, 273748, 273770, 273772, 273773, 273774, 273776, 273777, 273778, 273779, 273781, 273782, 274532, 274533, 274534, 274535, 274536, 274537, 274538, 274539, 274540, 274541, 274542, 274544, 304068, 304069, 304140, 304141, 304142, 304143, 304170, 304171, 304323, 304862, 304863, 304864, 304865, 305243, 305450, 306627, 700505119, 700505120, 700505121, 700505122, 700505123, 700505124, 700508853, 700508854
Outbound Contact Management (OCM) R6.1 & R7.0	<a href="https://support.avaya.com/css/P8/documents/100018817">https://support.avaya.com/css/P8/documents/100018817</a>	1-Oct-05	1-Mar-07	1-Mar-07	1-Oct-11			181787, 181788, 181789, 181790, 181791, 181792, 181793, 181795, 181796, 181797, 181798, 181799, 181800, 181851, 181852, 181853, 181854, 181855, 181856, 181857
PacketStar (PSAX) Product Family	<a href="https://support.avaya.com/css/P8/documents/100018781">https://support.avaya.com/css/P8/documents/100018781</a>	5-Aug-06		24-Oct-07	N/A	N/A	1-Sep-15	108354697, 108356353, 108356361, 108360389, 108366642, 108386186, 108386202, 108424904, 108451360, 108485194, 108485202, 108608951, 108608977, 157260, 300074309, 300074341, 300074408, 300074416, 300074440, 300074671, 300074689, 300074697, 300074705, 300074796, 300074804, 300074812, 300074838, 300074846, 300074853, 300074861, 300154283, 300154325, 300161411, 300161429, 300161437, 300162526, 300265980, 300265998, 300266004, 300269842, 300269891, 300269909, 300277290, 300277308, 300277316, 300277324, 300277332, 300277365, 300277423, 300277464, 300281342, 300281359, 300281367, 300281375, 300281383, 300281391, 300281730, 300287356, 300293529, 300293537, 300293560, 300293578, 300293586, 300298528, 300298536, 300298544, 300298551, 300298569, 300298593, 300298619, 300298650, 407850569, 407850676, 407852813, 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Partner 206 and Partner Plus	<a href="https://support.avaya.com/css/P8/documents/100017703">https://support.avaya.com/css/P8/documents/100017703</a>	11-Sep-08	11-Sep-08	11-Sep-08	11-Sep-18			102471, 102471M, 102472, 102472M, 102475, 102475M, 102476, 102476M, 102483, 102483M, 102484, 102484M, 102489, 102489M, 102490, 102490M, 102491, 102491M, 102492, 102492M, 102493, 102493M, 102494, 102494M, 102495, 102495M, 102496, 102496M, 102497, 102498, 102499, 102500, 102501, 102501M, 102502, 102502M, 102503, 102503M, 102504, 102504M, 102505, 102505M, 102506, 102506M, 102507, 102507M, 102508, 102508M, 102509, 102509M, 102510, 102510M, 102511, 102511M, 102512, 102512M, 102513, 102513M, 102514, 102514M, 102515, 102515M, 102517, 102517M, 102518, 102518M, 102519, 102519M, 102522, 102522M, 102523, 103348, 103348M, 103349, 103349M, 103350, 103350M, 104787, 104791, 104793, 104803, 105442594, 105442594M, 105512453, 105512453M, 105571160, 105571160M, 105739, 105739M, 105740, 105740M, 105741, 105895, 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Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Partner II			30-Dec-08	30-Dec-08	11-Sep-18			102450, 102450M, 102451, 102451M, 102452, 102452M, 102453, 102453M, 102454, 102454M, 102455, 102455M, 102456, 102456M, 102457, 102457M, 102458, 102458M, 102459, 102459M, 102460, 102460M, 102461, 102461M, 102462, 102462M, 102463, 102463M, 102464, 102464M, 102465, 102465M, 102466, 102466M, 102469, 102469M, 102470, 102470M, 102473, 102473M, 102474, 102474M, 102477, 102477M, 102478, 102478M, 102479, 102479M, 102480, 102480M, 102481, 102481M, 102482, 102482M, 102485, 102485M, 102486, 102486M, 102516, 102516M, 102619, 102619M, 104792, 105327662, 105327662M, 106013, 106013M, 106015, 106015M, 106155, 106440993, 106440993M, 106441033, 106441033M, 106441074M, 106441215, 106441215M, 106442304, 106627839, 106627839M, 106627847, 106627847M, 106627870R, 106931, 106931M, 106932, 106932M, 106933, 106933M, 107085821, 107085821M, 107085839, 107085839M, 107085854, 107085854M, 107085862, 107085862M, 107085862R, 107085870, 107085870M, 107525602, 107525602M, 107525602R, 107525651, 107525651M, 107659062R, 108092768, 108092768M, 109021, 111211, 114567, 114567M, 114568, 114568M, 177596, 177596M, 199717, 199718, 199841, 199842, 406725994, 406725994M
Partner Lifecycle	<a href="https://support.avaya.com/css/P8/documents/100089943">https://support.avaya.com/css/P8/documents/100089943</a>	8-Aug-10	8-Aug-13	8-Aug-13	11-Sep-18			107733107, 108358722, 700226517, 700429269, 700429384, 700429392, 700447865, 700469697
PARTNER Messaging 2-port License Card		2-Jun-08	2-Jun-11	2-Jun-11	11-Sep-18			None
PARTNER Messaging 4-port and 6-port License Cards	<a href="https://support.avaya.com/css/P8/documents/100060767">https://support.avaya.com/css/P8/documents/100060767</a>	11-Sep-09		11-Sep-12	11-Sep-18			700262462, 700429368
Patient Contact Solutions 1.0		12-Dec-11	12-Dec-12				12-Dec-17	NTZX99AA, NTZX99AM, NTZX99AN
Policy Manager and CajunRules® applications	<a href="https://support.avaya.com/css/P8/documents/100019696">https://support.avaya.com/css/P8/documents/100019696</a>	8-Sep-03	8-Sep-04		11-Sep-18			1776-010, 1776-015, 1776-025, 1776-115, 1776-125, 700019334, 700177306, 700177322, 700219447, 700219454
Polycom	<a href="https://support.avaya.com/css/P8/documents/100017899">https://support.avaya.com/css/P8/documents/100017899</a>	4-Sep-06	30-Mar-06	30-Mar-06				153896, 188176, 188177, 188178, 192458, 192459, 192460, 192461, 192465, 192466, 192473, 192474, 192475, 192477, 192478, 192479, 192480, 192481, 192482, 192483, 192484, 192485, 193300, 193301, 193302, 193303, 193308, 193309, 193310, 193311, 193312, 193313, 193314, 193315, 193316, 193317, 193318, 193319, 194016, 194018, 194024, 194025, 194198, 194199, 194200, 194201, 408468122, 700052640, 700052673, 700274384, 700274467, 700278252, 700278260, 700278286, 700278302, 700278328, 700278344, 700329451, 700335466, 700335474, 700335482, 700335490, 700335524, 700335607, 700335615, 700335623, 7003356306, 7003356314, 7003356322, 7003356330, 7003356348, 7003356355, 7003356363, 7003356371, 700335676, 700335684, 700335692, 700335783, 700335791, 7003357809, 7003357817, 7003357825, 7003357833, 7003357841, 7003357858, 7003370612, 7003370620, 7003370638, 7003370646, 7003370653, 7003370661, 7003370679, 7003370687, 7003370695, 7003370703, 7003370711, 7003370729, 7003370984, 7003370992, 7003371008, 7003371016
Polycom ECS 100, 200, & Group Video		1-May-06	1-May-09	1-May-09	1-May-12			None
Polycom HDX Series (Video Endpoints)		1-Jun-09	1-Jun-12	1-Jun-12	1-Jun-12			None
Polycom SoundStation2 EX Conference Phone (Analog)	<a href="https://support.avaya.com/css/P8/documents/100145137">https://support.avaya.com/css/P8/documents/100145137</a>	6-Feb-12		6-Feb-13	6-Feb-16			700373541, 700373558, 700373566, 700373582, 700373681
Polycom ViaVideo II, Viewstation, iPower, and Group Video products	<a href="https://support.avaya.com/css/P8/documents/100018284">https://support.avaya.com/css/P8/documents/100018284</a>	1-May-06	1-May-09	1-May-09				407015593, 407931534, 407937622, 407937747, 407937853, 407938059, 408004885, 408023075, 408109163, 408133213, 408389823, 408389856, 408389872, 408389880, 408435469, 408467991, 408468015, 700017197, 700017239, 700051873, 700052624, 700052632, 700052665, 700219462, 700219470, 700225832, 700225840, 700225865, 700226020, 700226145, 700226152, 700226160, 700226186, 700279300, 700279508, 700279516, 700279524, 700285059, 700347362, 700347370, 700347388, 700347396, 700347404, 700348725, 700348733, 700362338, 700362346, 700362353, 700362361, 700362379, 700362387, 700362395, 700371198, 700371206, 700371214, 700371222

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Polycam Video (VSX 3000, VSX 7000, V700, MGC 25)	<a href="https://support.avaya.com/css/P8/documents/100040982">https://support.avaya.com/css/P8/documents/100040982</a>	2-Feb-09	2-Feb-12	2-Feb-12				186995, 187101, 187102, 187103, 187104, 187105, 187106, 187107, 187108, 187109, 187110, 187111, 187112, 187113, 187114, 187115, 187116, 187117, 187118, 187120, 187121, 187122, 187123, 187124, 187125, 187126, 187127, 187128, 187129, 187130, 187131, 187132, 187133, 187176, 18719, 1873, 187344, 187345, 187366, 187367, 187368, 187369, 187370, 187371, 187372, 191642, 193274, 193275, 700312333, 700347735, 700347743, 700347768, 700347776, 700347784, 700347792, 700347800, 700347818, 700347826, 700347834, 700347842, 700347859, 700347867, 700347966, 700347974, 700347982, 700347990, 700348006, 700348014, 700348022, 700348030, 700348048, 700348055, 700348063, 700350200, 700352115, 700352123, 700352131, 700352149, 700362312, 700362320, 700368038, 700371230, 700371248, 700371255, 700371263, 700371271, 700371289, 700371297, 700371347, 700371354, 700371362, 700371370, 700371388, 700371396, 700371404, 700371412, 700371446, 700371453, 700371461, 700371479, 700373103, 700373111, 700398571, 700398662, 700398753, 700398803, 700398977, 700399066, 700399157, 700399249, 700399264, 700399330, 700399389, 700399470, 700399553, 700399645, 700399736, 700399827, 700399918, 700399967, 700400054, 700400229, 700400310, 700400401, 700400492, 700400542, 700400633, 700400716, 700400807, 700400898, 700400989, 700401078, 700401128, 700401219, 700401292, 700401383, 700401474, 700401631, 700401680, 700401698, 700401706, 700401714, 700401722, 700401730, 700401797, 700401805, 700401813, 700401839, 700401847, 700422850, 700424674, 700424690, 700424708, 700439912, 700439920, 700439938, 700439946, 700439953, 700439979
Polycam Video 245 (MGC, V700, VSX, HDX, SE200)	<a href="https://support.avaya.com/css/P8/documents/100064978">https://support.avaya.com/css/P8/documents/100064978</a>	1-Jun-09	1-Jun-12	1-Jun-12				191640, 192446, 192447, 192448, 192449, 192450, 192451, 193258, 193264, 193266, 193268, 193277, 193279, 193280, 193289, 193304, 193305, 193306, 193307, 194062, 194111, 194112, 194113, 194114, 194115, 194116, 194117, 194118, 194119, 194121, 194122, 408468023, 408468031, 408468049, 408468056, 408468064, 700052590, 700272552, 700272560, 700272578, 700272594, 700272602, 700272768, 700272776, 700272784, 700272792, 700272800, 700272917, 700272958, 700273089, 700273097, 700273105, 700273113, 700273121, 700273139, 700273147, 700273154, 700273162, 700273170, 700273188, 700273196, 700273204, 700273212, 700273253, 700273261, 700273279, 700273329, 700273337, 700273394, 700273402, 700273436, 700273444, 700273451, 700273469, 700273477, 700273485, 700273493, 700273501, 700273519, 700273527, 700273535, 700273543, 700273766, 700273873, 700273881, 700273907, 700284987, 700312283, 700312291, 700312309, 700312325, 700312358, 700312366, 700312382, 700312390, 700341845, 700348287, 700348295, 700348329, 700348337, 700348345, 700348352, 700348360, 700348378, 700348386, 700348394, 700348402, 700348410, 700348428, 700348436, 700348444, 700348451, 700351836, 700351885, 700357726, 700358047, 700397722, 700397920, 700398100, 700398308, 700398894, 700399082, 700400146, 700400955, 700400963, 700400971, 700401359, 700401573, 700401821, 700401904, 700401912, 700401920, 700401938, 700401946, 700401961, 700401979, 700401995, 700402001, 700402019, 700402027, 700402035, 700402043, 700402050, 700402134, 700402142, 700402167, 700402175, 700402191, 700402209, 700402217, 700402225, 700402233, 700402258, 700402266, 700402274, 700402282, 700402290, 700402308, 700402316, 700402332, 700402340, 700402357, 700402365, 700402373, 700402381, 700402399, 700402407, 700402423, 700402431, 700422488, 700422496, 700422504, 700422876, 700422884, 700423098, 700423106, 700423114, 700423122, 700423130, 700423148, 700423155, 700423510, 700423528, 700423536, 700423544, 700423551, 700423569, 700423577, 700423585, 700423593, 700423619, 700423627, 700423643, 700423650, 700423684, 700423692, 700423700, 700423742, 700423916, 700423924, 700423932, 700423940, 700423957, 700423965, 700423973, 700423981, 700423999, 700424005, 700424013, 700424021, 700424039, 700424047, 700424062, 700424070, 700424088, 700424096, 700424104, 700424112, 700424120, 700424138, 700424153, 700424161, 700424179, 700424187, 700424195, 700424245, 700424252, 700424260, 700424278, 700424286, 700424302, 700424310, 700424328, 700424369, 700424377, 700424385, 700424716, 700424740, 700424757, 700424765, 700424906, 700424955, 700424963, 700425697, 700439805

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Polycam Video 484 (VSX, V500, MGC, Path Navigator, & PictureTel)	<a href="https://support.avaya.com/css/P8/documents/100018372">https://support.avaya.com/css/P8/documents/100018372</a>	8-Dec-08	8-Dec-11	8-Dec-11				107526493, 107526493K, 108459, 172727, 172728, 172729, 172730, 172731, 172732, 172733, 186990, 186991, 186992, 186993, 186994, 191636, 191637, 191638, 191639, 191641, 191643, 191644, 191645, 191646, 191647, 191648, 191649, 191650, 192452, 192453, 192454, 192455, 192456, 192457, 192462, 192463, 192464, 192467, 192468, 192469, 192470, 192476, 192486, 192487, 192488, 192489, 192490, 192491, 192492, 192493, 192494, 193217, 193256, 193257, 193259, 193260, 193261, 193262, 193267, 193281, 193289, 193296, 193297, 193298, 194061, 194063, 194064, 194065, 194106, 194107, 194108, 194109, 194110, 194119, 194196, 194197, 407937606, 407937754, 408065514, 408133221, 408133254, 408133262, 408133270, 408134914, 408334373, 408396083, 408412849, 408412856, 408412864, 408468080, 408468098, 700017205, 700051865, 700052816, 700061153, 700061161, 700074503, 700138134, 700156102, 700173487, 700184856, 700184864, 700222669, 700222677, 700222685, 700222693, 700222701, 700222719, 700222727, 700222735, 700222743, 700222750, 700222818, 700222826, 700222834, 700222842, 700222859, 700222867, 700222875, 700222883, 700222891, 700222909, 700222925, 700222933, 700222941, 700222966, 700222974, 700222982, 700222990, 70023006, 70023014, 70023022, 70023030, 70023048, 70023055, 70023063, 70023071, 70023287, 70023295, 70023303, 70023311, 70023350, 700233568, 700233576, 700233584, 700233592, 70023600, 70023618, 70023626, 70023634, 70023642, 70023659, 70023667, 70023675, 70023683, 70023691, 70023709, 70023717, 70023725, 70023733, 70023741, 70023758, 70023774, 70023782, 70023790, 70023857, 70023865, 700273915, 700278351, 700278369, 700278377, 700278385, 700278393, 700278401, 700278419, 700278427, 700278435, 700278443, 700278450, 700278468, 700278476, 700278484, 700278492, 700278500, 700279532, 700279540, 700279557, 700279565, 700284995, 700285000, 700285018, 700285042, 700301682, 700312341, 700312374, 700313026, 700328982, 700329196, 700329204, 700335755, 700335763, 700335771, 700335789, 700339575, 700339583, 700347461, 700347479, 700347487, 700347495, 700347503, 700347511, 700347529, 700347537, 700347545, 700347552, 700347560, 700347578, 700347586, 700347594, 700347602, 700347610, 700347628, 700347636, 700348162, 700348170, 700348188, 700348196, 700348204, 700348212, 700348220, 700348238, 700348246, 700348253, 700348261, 700348279, 700348303, 700348311, 700348741, 700348758, 700348766, 700348774, 700348782, 700348790, 700351810, 700351828, 700351844, 700351851, 700351869, 700351877, 700351893, 700351919, 700351943, 700351950, 700351968, 700351976, 700351984, 700351992, 700352057, 700352065, 700352073, 700352081, 700352099, 700352107, 700352156, 700352164, 700352172, 700352180, 700352198, 700352206, 700352214, 700352222, 700352643, 700357650, 700357668, 700357700, 700357718, 700357734, 700357742, 700357759, 700357767, 700357775, 700357866, 700357874, 700357882, 700357890, 700357908, 700359016, 700359024, 700359032, 700359040, 700359058, 700359066, 700359074, 385853, 390350, 385854, 390351, 389275, 389276, 385850, 385851, 385852, 390378, 394108, 393094, 393095, 394167, 394210, 402489, 394211, 393764, 402490, 393765, 402491, 393766, 393767, 393768, 395820, 399982, 399983, 399984, 399985, 399018, 399019, 399423, 399424, 401103, 399982, 399984
Powered By Avaya IP Office	<a href="https://support.avaya.com/css/P8/documents/101062679">https://support.avaya.com/css/P8/documents/101062679</a>	31-Mar-20						
Predictive Dialer (PDS) B2600 Memory				7-Apr-09				700222979, 700261217
Predictive Dialer (PDS) HP B2000-BASED SYSTEMS	<a href="https://support.avaya.com/css/P8/documents/100019347">https://support.avaya.com/css/P8/documents/100019347</a>							None
Predictive Dialer System (PDS) R12 - PG230 based Agents	<a href="https://support.avaya.com/css/P8/documents/100017918">https://support.avaya.com/css/P8/documents/100017918</a>	15-Oct-05	15-Oct-08	15-Oct-08	15-Oct-11			None
Predictive Dialer System (PDS) R9.10	<a href="https://support.avaya.com/css/P8/documents/100019770">https://support.avaya.com/css/P8/documents/100019770</a>	13-Dec-99	30-Sep-05	30-Sep-05	31-Dec-05			159514, 159532, 159537, 159550, 159551
Predictive Dialing System 12.0	<a href="https://support.avaya.com/css/P8/documents/100018822">https://support.avaya.com/css/P8/documents/100018822</a>	31-Jul-07	31-Jul-08		31-Jul-13			159575, 174898, 176860, 176861, 176864, 176865, 176986, 186774, 187051, 70233893, 70233901
Proactive Contact 3.0	<a href="https://support.avaya.com/css/P8/documents/100018687">https://support.avaya.com/css/P8/documents/100018687</a>	30-Apr-08		30-Apr-11	30-Apr-14			192615, 192617, 213941, 213945, 213947, 213948, 214360, 214361, 214362, 700447915, 700447949, 700448301, 700459266, 700459274, 700459282, 700476070, 700476088, 700500825
Proactive Contact 3.0 Software	<a href="https://support.avaya.com/css/P8/documents/100018687">https://support.avaya.com/css/P8/documents/100018687</a>	30-Apr-08	30-Jun-11		30-Jun-16			192599, 192600, 192601, 192602, 193412, 193413, 195316, 195319, 195320, 195321, 195322, 195323, 195327, 195328, 195329, 195330, 195331, 195332, 195333, 195334, 195335, 195336, 195337, 195338, 195339, 195340, 195341, 195342, 195343, 195347, 195348, 195349, 195350, 195351, 195352, 195353, 195354, 195355, 195356, 195357, 195358, 195359, 195360, 195361, 195364, 195365, 195366, 195367, 195368, 195369, 195373, 195374, 195390, 195391, 195392, 195393, 195394, 195395, 195446, 195447, 195448, 195449, 195450, 195451, 195452, 195454, 195455, 195456, 195457, 195458, 195459, 195460, 195461, 195462, 195463, 195464, 195465, 195466, 195467, 195468, 195469, 195470, 195471, 195472, 195506, 195507, 195508, 195509, 195510, 195511, 195512, 195513, 195515, 195516, 195517, 195518, 195519, 195520, 195521, 195522, 195523, 195524, 195525, 195526, 195527, 195528, 195529, 195530, 195531, 195532, 195533, 200690, 200691, 200692, 200693, 200694, 200695, 200696, 213943, 227902, 227903, 227904, 227905, 229254, 229255, 229256, 229257, 700381858, 700448335
Proactive Contact 4.0	<a href="https://support.avaya.com/css/P8/documents/100022795">https://support.avaya.com/css/P8/documents/100022795</a>	20-Apr-09	20-Apr-10	20-Apr-12	9-Jan-17			182403, 212541, 212542, 700420383, 700448061, 700448079, 700448087, 700448095, 700448103, 700448111

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Proactive Contact 4.1	<a href="https://support.avaya.com/css/P8/documents/100090044">https://support.avaya.com/css/P8/documents/100090044</a>	13-Sep-10	13-Sep-10		9-Jan-17			224341, 224342
Proactive Contact 4.2	<a href="https://support.avaya.com/css/P8/documents/100125021">https://support.avaya.com/css/P8/documents/100125021</a>	1-Aug-11	3-Jun-15	4-Aug-16	7-Aug-19			207857, 207858, 207859, 207860, 227906, 227907, 227908, 227909, 227910, 227911, 227912, 227913, 227914, 227915, 227916, 227919, 227920, 227921, 227924, 227925, 229367, 229368, 700450216, 700450240, 700453319, 700453327, 700459035, 700464381, 700464449, 700472681, 700476112, 700476120, 700477680, 700478084, 700478969, 700502122
Proactive Contact 5.0	<a href="https://support.avaya.com/css/P8/documents/100170620">https://support.avaya.com/css/P8/documents/100170620</a>	3-Jun-13	2-Jun-14		3-Jun-19			700500966, 70500965
Proactive Contact 5.1	<a href="https://support.avaya.com/css/P8/documents/101062273">https://support.avaya.com/css/P8/documents/101062273</a>	31-Dec-19	30-Nov-20				30-Nov-23	700504976, 700504977, 700509677, 700509683, 700511312, 700511313, 700513565, 700513566
Proactive Contact 5.1.2 (FP)		31-Dec-19	30-Nov-20				30-Nov-23	None
Proactive Contact Components	<a href="https://support.avaya.com/css/P8/documents/100074915">https://support.avaya.com/css/P8/documents/100074915</a>	9-Aug-10		9-Aug-13				182401, 213944, 700375637, 700385941, 700447907, 700448053, 700448129, 700448160, 700448368, 700448376
Proactive Contact Components	<a href="https://support.avaya.com/css/P8/documents/100074911">https://support.avaya.com/css/P8/documents/100074911</a>	4-May-09	4-May-12	4-May-12				182401, 213944, 700375637, 700385941, 700447907, 700448053, 700448129, 700448160, 700448368, 700448376
Proactive Contact Components	<a href="https://support.avaya.com/css/P8/documents/100074912">https://support.avaya.com/css/P8/documents/100074912</a>	3-Aug-09	3-Aug-12	3-Aug-12				182401, 213944, 700375637, 700385941, 700447907, 700448053, 700448129, 700448160, 700448368, 700448376
Proactive Contact Components	<a href="https://support.avaya.com/css/P8/documents/100074913">https://support.avaya.com/css/P8/documents/100074913</a>	2-Nov-09	2-Nov-12	2-Nov-12				182401, 213944, 700375637, 700385941, 700447907, 700448053, 700448129, 700448160, 700448368, 700448376
Proactive Contact Components	<a href="https://support.avaya.com/css/P8/documents/100074914">https://support.avaya.com/css/P8/documents/100074914</a>	10-May-10		10-May-13				182401, 213944, 700375637, 700385941, 700447907, 700448053, 700448129, 700448160, 700448368, 700448376
Proactive Contact HP B2600 System (formerly PDS)	<a href="https://support.avaya.com/css/P8/documents/100019680">https://support.avaya.com/css/P8/documents/100019680</a>	3-Apr-06	7-Apr-09	7-Apr-09				174909, 700223043, 700223050, 700223068, 700223076, 700261209
Proactive Contact HP DL385 G2 Server		3-Nov-08	3-Nov-11	3-Nov-11	3-Nov-14			700446560
Proactive Contact HP DL385 G5 Server	<a href="https://support.avaya.com/css/P8/documents/100066873">https://support.avaya.com/css/P8/documents/100066873</a>	14-Dec-09	1-Dec-12	1-Dec-12	14-Dec-15			700464498
Proactive Contact HP Tape Drive	<a href="https://support.avaya.com/css/P8/documents/100177407">https://support.avaya.com/css/P8/documents/100177407</a>	1-Apr-14		1-Apr-17	1-Apr-20			700446594
Proactive Contact Labels	<a href="https://support.avaya.com/css/P8/documents/100075079">https://support.avaya.com/css/P8/documents/100075079</a>	2-Nov-09	2-Nov-12	2-Nov-12				202861
Proactive Contact Large Cabinet Offer	<a href="https://support.avaya.com/css/P8/documents/100035581">https://support.avaya.com/css/P8/documents/100035581</a>	4-May-09		4-May-12				195318, 195324, 213060, 213061, 213062
Proactive Contact OLIC2 Port Interface Card	<a href="https://support.avaya.com/css/P8/documents/100177406">https://support.avaya.com/css/P8/documents/100177406</a>	1-Jul-14		1-Jul-17	1-Jul-20			700448038, 700448046, 700448384
Proactive Contact S8800 HDD	<a href="https://support.avaya.com/css/P8/documents/100166369">https://support.avaya.com/css/P8/documents/100166369</a>	5-Nov-12		5-Nov-15	5-Nov-18			None



Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Proactive Outreach Manager 2.0	<a href="https://support.avaya.com/css/P8/documents/100177405">https://support.avaya.com/css/P8/documents/100177405</a>	3-Mar-14	30-Jun-16		3-Mar-20			229302, 229304, 259763, 259765, 266041, 266046, 266048
Proactive Outreach Manager 2.5	<a href="https://support.avaya.com/css/P8/documents/100177405">https://support.avaya.com/css/P8/documents/100177405</a>	3-Mar-14	30-Jun-16		3-Mar-20			229303, 259764, 266040, 266042, 266047
Proactive Support PG 230 Gateway	<a href="https://support.avaya.com/css/P8/documents/003968699">https://support.avaya.com/css/P8/documents/003968699</a>	30-May-08		30-May-11	1-Feb-17			182402, 195317, 195363, 213940, 700331887, 700331895, 700447980, 700448004
Processor Port Network (PPN) for Avaya DEFINITY Server R	<a href="https://support.avaya.com/css/P8/documents/100019697">https://support.avaya.com/css/P8/documents/100019697</a>	8-Dec-03		4-Dec-06	1-Jul-16			None
Radvision SIP Gateway	<a href="https://support.avaya.com/css/P8/documents/100174742">https://support.avaya.com/css/P8/documents/100174742</a>	9-Dec-13		9-Dec-16	9-Dec-16			55679-00001, 55679-00801, 55679-30001
Radware (Alteon Websystem)					N/A	N/A	8-Aug-16	EB1404010, EB1404014, EB1404015, EB1404039, EB1411010-20.0, EB1412003, EB1412004, EB1412006, EB1412009, EB1412027E5, EB1412030E5, EB1639177E5, SF-5016, SF-5111-NE1
Real-Time Speech Snap-in 3.1	<a href="https://support.avaya.com/css/P8/documents/101051723">https://support.avaya.com/css/P8/documents/101051723</a>	31-Jul-18	30-Oct-18				30-Oct-18	307478, 307479
S8300 Server 2.0		12-Aug-04		12-Aug-07	1-Dec-17			108919994
S8300 Server 3.0	<a href="https://support.avaya.com/css/P8/documents/100018710">https://support.avaya.com/css/P8/documents/100018710</a>	5-May-08		5-May-11	1-Dec-17			700394810
S8300 Server 4.0	<a href="https://support.avaya.com/css/P8/documents/100125018">https://support.avaya.com/css/P8/documents/100125018</a>	2-May-11		2-May-14	2-May-17			700407810, 700466006
S8300D Server	<a href="https://support.avaya.com/css/P8/documents/101023140">https://support.avaya.com/css/P8/documents/101023140</a>	7-Mar-16		7-Mar-19	7-Mar-22			700463532, 700447675
S8400 Server 1.0	<a href="https://support.avaya.com/css/P8/documents/100040746">https://support.avaya.com/css/P8/documents/100040746</a>	5-Feb-09		5-Feb-12	1-Dec-17			195254, 195255, 700394778
S8400 Server 2.0	<a href="https://support.avaya.com/css/P8/documents/100125019">https://support.avaya.com/css/P8/documents/100125019</a>	1-Aug-11		1-Aug-14	1-Dec-17			216070, 216071, 226080, 700406499, 700439565, 700452337
S8500 Server 3.0	<a href="https://support.avaya.com/css/P8/documents/100018965">https://support.avaya.com/css/P8/documents/100018965</a>	6-Oct-08		31-Dec-12	1-Dec-17			195406, 195826
S8500A Media Server	<a href="https://support.avaya.com/css/P8/documents/100018806">https://support.avaya.com/css/P8/documents/100018806</a>	3-Dec-05		3-Dec-08	1-Dec-17			179886, 183547
S8500B Media Server	<a href="https://support.avaya.com/css/P8/documents/100018806">https://support.avaya.com/css/P8/documents/100018806</a>	7-May-07		7-May-10	1-Dec-17			184766, 184767
S8510 Server 1.0	<a href="https://support.avaya.com/css/P8/documents/100070565">https://support.avaya.com/css/P8/documents/100070565</a>	15-Feb-10		15-Feb-13	1-Dec-17			216260, 216261, 216960, 223570, 223572, 223573
S8700 Media Server	<a href="https://support.avaya.com/css/P8/documents/100019666">https://support.avaya.com/css/P8/documents/100019666</a>	6-Feb-06		9-Feb-09	1-Dec-17			180877, 180976, 183546

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
S8710 Media Server	<a href="https://support.avaya.com/css/P8/documents/100018821">https://support.avaya.com/css/P8/documents/100018821</a> <a href="https://support.avaya.com/css/P8/documents/101011500">https://support.avaya.com/css/P8/documents/101011500</a>	7-Jan-08		7-Jan-11	1-Dec-17			183545, 183686, 700326416
S8720 Server 1.0	<a href="https://support.avaya.com/css/P8/documents/100020197">https://support.avaya.com/css/P8/documents/100020197</a> <a href="https://support.avaya.com/css/P8/documents/101011503">https://support.avaya.com/css/P8/documents/101011503</a>	8-Sep-08		8-Sep-11	1-Dec-17			None
S8720 Server End of Sale	<a href="https://support.avaya.com/css/P8/documents/100020197">https://support.avaya.com/css/P8/documents/100020197</a>	8-Sep-08		8-Sep-11	1-Dec-17			195307, 195308
S8730 Server 1.0	<a href="https://support.avaya.com/css/P8/documents/100072549">https://support.avaya.com/css/P8/documents/100072549</a>	19-Jan-10		18-Jan-13	1-Dec-17			211330, 211331
S8730/S8800 Server – Spare Parts	<a href="https://support.avaya.com/css/P8/documents/101012133">https://support.avaya.com/css/P8/documents/101012133</a>	31-Aug-15		31-Aug-16	31-Aug-21			262600, 266020, 266021, 266022, 700405541, 700437197, 700445794, 700446578, 700446586, 700453871, 700454135, 700461114, 700465685, 700476930, 700478274, 700478308, 700478621, 700478902, 700479835, 700479892, 700500443, 700503278
S87xx Server DAL2s	<a href="https://support.avaya.com/css/P8/documents/100168699">https://support.avaya.com/css/P8/documents/100168699</a>	4-Mar-13		4-Mar-16	4-Mar-19			198226
S8800 Server 1.0	<a href="https://support.avaya.com/css/P8/documents/100113747">https://support.avaya.com/css/P8/documents/100113747</a>	6-Jun-11		6-Jun-14	1-Dec-17			223296, 228640, 228950, 228990, 228991, 228992, 228993, 228994, 229260, 229261, 229262, 229263, 229264, 229290, 229291, 229292, 229293, 229294, 229297, 229565, 229566, 229567, 229568, 229569, 231790, 232190, 232310, 232311, 232320, 244939, 244945, 248270, 258350, 260151, 262641, 700476898, 700476906, 700476914, 700476922, 700477243, 700477268, 700477888, 700478266, 700478282, 700478290, 700478316, 700478324, 700478357, 700478365, 700478522, 700478530, 700478548, 700478555, 700478563, 700478571, 700478589, 700478613, 700478647, 700478662, 700478753, 700479298, 700479306, 700479744, 700500002, 700500023
SAL Concentrator Remote Server	<a href="https://support.avaya.com/css/P8/documents/101018982">https://support.avaya.com/css/P8/documents/101018982</a>	19-Jan-16	19-Jan-16					227270, 273120
SAT Terminal and Keyboard	<a href="https://support.avaya.com/css/P8/documents/100018341">https://support.avaya.com/css/P8/documents/100018341</a>	11-Dec-06		1-Jul-07	N/A	N/A	15-May-14	103001, 103002
SBM24 Button Module without faceplate	<a href="https://support.avaya.com/css/P8/documents/101021443">https://support.avaya.com/css/P8/documents/101021443</a>	13-Jun-16		12-Jun-19	13-Jun-22			700462526
SCC1 PPN to EPN Conversion Cabinet	<a href="https://support.avaya.com/css/P8/documents/100019698">https://support.avaya.com/css/P8/documents/100019698</a>	10-Jul-06		15-Dec-08	1-Jul-17			185971, 185973, 601386949
SCC1 Single Carrier Cabinet	<a href="https://support.avaya.com/css/P8/documents/100019698">https://support.avaya.com/css/P8/documents/100019698</a>	15-Dec-05		15-Dec-08	1-Jul-17			109482, 174297, 174298, 179539, 183540, 183544
Scopia 100 and Scopia 400 (2U Classic)		15-May-12			31-May-16			54780-00603, 54780-00604, 54780-00605, 54780-00606, 54780-00610, 54880-00002, 54880-00004, 54880-00601, 54880-00602, 54880-00603, 54880-00611, 54880-00612, 54880-00613, 54880-00712, 55787-00610, 55830-00001, 55830-00021, 55830-00601, 55830-00701, 55880-00002, 55880-00601, 55880-00102, 55880-00103, 55880-00502, 55880-00602, 55880-00603, 55880-00612, 55880-00661, 55880-00662, 55880-00702, 55888-00001, 55888-00021, 55888-00601, 55888-00701
Scopia 100 Gateway – P10 PH, P20 COO PH and B40	<a href="https://support.avaya.com/css/P8/documents/101020879">https://support.avaya.com/css/P8/documents/101020879</a>	21-Jun-16	21-Jun-17	21-Jun-19	21-Jun-22			55782-30601, 55782-30602, 55785-00601
Scopia 100 Gateway (P10, P20, B40PH) in EU - RoHS	<a href="https://support.avaya.com/css/P8/documents/101021912">https://support.avaya.com/css/P8/documents/101021912</a>	11-Jul-16		11-Jul-19	11-Jul-22			55782-30601, 55782-00602, 55785-30601
Scopia 100 Gateway B40		27-Aug-18	27-Aug-19	27-Aug-21			27-Aug-24	55785-30601

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Scopia 100 Gateway NE (Non-Encryption) Version	<a href="https://support.avaya.com/css/P8/documents/101017915">https://support.avaya.com/css/P8/documents/101017915</a>	18-Mar-16	18-Mar-17	18-Mar-19	18-Mar-22			55782-00801, 55782-00802, 55785-00801
Scopia 100 Gateway P10	<a href="https://support.avaya.com/css/P8/documents/101050104">https://support.avaya.com/css/P8/documents/101050104</a>	27-Aug-18	27-Aug-19	27-Aug-21			27-Aug-24	55782-00601
Scopia 100 Gateway P20	<a href="https://support.avaya.com/css/P8/documents/101037110">https://support.avaya.com/css/P8/documents/101037110</a>	16-Jun-17	16-Jun-18	16-Jun-20	16-Jun-23			55782-00602
Scopia 1000		7-Jul-14	6-Jul-15		6-Jul-20			55892-00910, 88892-00050, 88892-00100, 88892-00105, 88892-00112, 88892-00115
Scopia 400 Gateway Blades		1-Aug-12			1-Aug-12			55582-00001, 55582-00002, 55582-00021, 55582-00022, 55582-00050, 55582-00055, 55583-00001, 55583-00021, 55882-00002, 55882-00602, 55883-00001, 55883-00601
SCOPIA Classic MCU: Scopia100 12 and Scopia100 24	<a href="https://support.avaya.com/css/P8/documents/101010828">https://support.avaya.com/css/P8/documents/101010828</a>				31-May-16			54780-00601, 54780-00602, 54780-00607, 54780-17001, 54780-17002, 54880-17002, 54880-17003, 55787-00001, 55787-00002, 55787-00601, 55787-00602, 55787-17001, 55787-17002, 55830-17001, 55880-00101, 55880-17002, 55888-17001
Scopia Content Center	<a href="https://support.avaya.com/css/P8/documents/101011579">https://support.avaya.com/css/P8/documents/101011579</a>	1-Aug-15	1-Aug-17		1-Aug-21			55892-00002, 88892-00011, 88892-00013, 88892-00015, 88892-00020
Scopia Desktop and Mobile licenses with Scopia release 8.3 Feature Pack 2	<a href="https://support.avaya.com/css/P8/documents/101011582">https://support.avaya.com/css/P8/documents/101011582</a>	1-Aug-15						788893-05000, 55892-00901, 88892-00002, 88892-00009, 88892-00025, 88892-00802, 88892-00810, 88893-00025, 88893-00100, 88893-01000
Scopia Elite 5000	<a href="https://support.avaya.com/css/P8/documents/101009407">https://support.avaya.com/css/P8/documents/101009407</a>	8-Jun-15	7-Jun-18	7-Jun-18	7-Jun-21			54546-00006, 54546-00804, 54546-00805, 54546-00806, 54546-00807, 54546-00811, 54546-00812, 54546-00813, 54546-00814, 54546-00817, 54546-30004, 54546-30005, 54546-30006, 54546-30007, 54546-30011, 54546-30012, 54546-30013, 54546-30014, 54546-30017, 55546-00605, 55546-00606, 55546-00607, 55546-00609, 55546-00610, 55546-00618, 55546-00619, 55546-00621, 55546-00622, 55546-00806, 55546-00807, 55546-00810, 55546-00821, 55546-30606, 55546-30607, 55546-30610, 55546-30621
Scopia Elite 5000 Series Bundle - EU Countries plus Norway, Switzerland, Turkey and Ukraine, RoHS	<a href="https://support.avaya.com/css/P8/documents/101029275">https://support.avaya.com/css/P8/documents/101029275</a>	1-Dec-16	1-Dec-17	1-Dec-19	1-Dec-22			54546-00007, 54546-00017, 54546-00011, 54546-00005, 54546-00012, 54546-00013
Scopia Elite 5110 IC BNDL	<a href="https://support.avaya.com/css/P8/documents/101026564">https://support.avaya.com/css/P8/documents/101026564</a>	13-Sep-16	13-Sep-17	13-Sep-19	13-Sep-22			54546-00004
Scopia Elite 6140, Scopia Elite 6140 NE, Scopia Elite 6000 for Aura Collaboration, Scopia Elite 6000 for Aura Collaboration NE, Scopia Elite 6140 HW Vaas	<a href="https://support.avaya.com/css/P8/documents/101045920">https://support.avaya.com/css/P8/documents/101045920</a>	12-Mar-18	12-Mar-19	12-Mar-21				None
Scopia Management, Scopia Desktop and related bundles, Scopia Streaming and Recording	<a href="https://support.avaya.com/css/P8/documents/101060254">https://support.avaya.com/css/P8/documents/101060254</a>	30-Aug-19	30-Aug-20				30-Aug-25	55591-00910, 55591-00911, 55591-00912, 55591-00913, 55591-00914, 55591-00920, 55591-00921, 55591-00925, 88591-00011, 88591-00012, 88591-00013, 88591-00014, 88591-00015, 88591-00018, 88591-00019, 88591-00021, 88591-00022, 88591-00023, 88591-00025, 88591-00031, 88591-00032, 88591-00033, 88591-00035, 88591-00103, 88591-00901, 55892-00005, 55892-00002, 55892-00901, 88892-00006, 88892-00030, 88892-00035, 88892-00103, 88892-00803, 88892-00806, 88892-00830, 88892-00835, 88892-00891, 88892-00894, 88892-00895, 88892-00896, 88892-00901, 88892-00904, 88892-00908, 88892-00934, 88893-00900, 303697, 54546-00008, 54546-00018, 54546-00808, 54546-00818, 54546-00908, 54546-00918, 54546-00981, 54546-00988, 54547-00901, 54547-00902, 54547-00903, 54547-00904, 54547-00908, 54547-00988, 55546-00935, 55546-00985, 55546-00986, 88679-00011, 55679-00901, 55679-00981, 381076, 381077, 381078, 381079, 381260, 381261, 381262, 381263
Scopia PathFinder 10 ports and 20 ports	<a href="https://support.avaya.com/css/P8/documents/101054113">https://support.avaya.com/css/P8/documents/101054113</a>	11-Mar-19	11-Mar-20	11-Mar-22			11-Mar-22	55678-30610, 55678-30620
Scopia PathFinder 10 ports No Encryption (NE)	<a href="https://support.avaya.com/css/P8/documents/101040727">https://support.avaya.com/css/P8/documents/101040727</a>	16-Jun-17	18-Jun-18	17-Jun-19				55678-00810
Scopia PathFinder 20 ports No Encryption (NE)	<a href="https://support.avaya.com/css/P8/documents/101046099">https://support.avaya.com/css/P8/documents/101046099</a>	16-Jan-18	16-Jan-19	16-Jan-20				55678-00820

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Scopia Pathfinder Gross Point Server		7-Jul-14	6-Jul-17	6-Jul-17	6-Jul-17			55678-00603, 55678-00604, 55678-00803, 55678-00804, 55678-30603, 55678-30604
Scopia TIP Gateway	<a href="https://support.avaya.com/css/P8/documents/101016035">https://support.avaya.com/css/P8/documents/101016035</a>	1-Nov-15	1-Nov-16	1-Nov-18	1-Nov-21			55679-00011, 55679-00811, 55679-30011
Scopia Video Gateway for Microsoft Lync 10 ports 55548-00001	<a href="https://support.avaya.com/css/P8/documents/101051991">https://support.avaya.com/css/P8/documents/101051991</a>	4-Sep-18	4-Sep-19	4-Sep-21			4-Sep-24	55548-00001
Scopia Video Gateway for Microsoft Lync 10 ports 55548-30001 and 55548-00801 No Encryption (NE)	<a href="https://support.avaya.com/css/P8/documents/101046108">https://support.avaya.com/css/P8/documents/101046108</a>	1-Dec-17	1-Dec-18	1-Dec-20				55548-30001, 55548-00801
Scopia Web Collaboration Server	<a href="https://support.avaya.com/css/P8/documents/101040725">https://support.avaya.com/css/P8/documents/101040725</a>	16-Sep-17	16-Sep-18	16-Sep-20				55548-00050, 88548-00050, 88548-00850
Scopia XT 5000 720	<a href="https://support.avaya.com/css/P8/documents/101008654">https://support.avaya.com/css/P8/documents/101008654</a>	7-Jun-15	8-Jun-18	8-Jun-18	8-Jun-21			55211-00026, 55211-00826, 55211-00426
Scopia XT Advanced Camera	<a href="https://support.avaya.com/css/P8/documents/101053726">https://support.avaya.com/css/P8/documents/101053726</a>	12-Mar-19	12-Mar-20	12-Mar-22			12-Mar-25	55111-00019
Scopia XT Advanced Remote Control	<a href="https://support.avaya.com/css/P8/documents/101052036">https://support.avaya.com/css/P8/documents/101052036</a>	10-Dec-18	10-Dec-19	10-Dec-21			10-Dec-24	55111-00018
Scopia XT Executive 240	<a href="https://support.avaya.com/css/P8/documents/101053722">https://support.avaya.com/css/P8/documents/101053722</a>	12-Jun-18	12-Jun-19	12-Jun-21			12-Jun-24	55411-0000, 55411-00801, 55411-00401, 55411-00026
Scopia XT Executive 240 in EU COUNTRIES - RoHS	<a href="https://support.avaya.com/css/P8/documents/101027307">https://support.avaya.com/css/P8/documents/101027307</a>	21-Jul-16	21-Jul-17	21-Jul-19	21-Jul-22			55411-00001, 55411-00801, 55411-00401
Scopia XT Premium Camera and related XT Series bundles	<a href="https://support.avaya.com/css/P8/documents/101046145">https://support.avaya.com/css/P8/documents/101046145</a>	10-Dec-17	10-Dec-18	10-Dec-20				55211-00001, 55211-00801, 55211-00401, 55111-00001, 55111-00801, 55111-00401, 55211-00020, 55211-00820, 55111-00015, 55111-00063, 55111-00024, 55111-00031, 55111-00007
Scopia XT1000 Piccolo and Scopia VC240		13-Mar-13			13-Mar-16			55111-10121, 98017-00001, 98017-00002, 98017-00003, 98017-00004, 98017-00005, 98017-00006, 98017-00007, 98017-00008, 98017-00009, 98017-00010, 98017-00011, 98017-00012, 98017-00013, 98017-00014, 98017-00015, 98017-00016, 98017-00017, 98017-00018, 98017-00019, 98017-00020, 98017-00021, 98017-00022, 98017-00023, 98017-00024, 98017-00025, 98017-00026, 98017-00027, 98017-00028, 98017-00029, 98017-00030, 98017-00031, 98017-00032, 98017-00033, 98017-00034, 98017-00035, 98017-00036, 98017-00037, 98017-00038, 98017-00039
Scopia XT1000, all related accessories including the 2nd Black Standard Camera	<a href="https://support.avaya.com/css/P8/documents/101010630">https://support.avaya.com/css/P8/documents/101010630</a>	24-May-12	24-May-13	1-Dec-17	1-Dec-20			55111-00005, 55111-00014, 55111-10101
Scopia XT1200 (Scopia Solution)		1-Dec-14	1-Dec-15	1-Dec-17	1-Dec-20			55111-00009, 55111-00020, 55111-00021, 55111-10008, 55111-10016, 55111-10808, 55111-10816
Scopia® Solution 8.3.3 (FP)	<a href="https://support.avaya.com/css/P8/documents/101047076">https://support.avaya.com/css/P8/documents/101047076</a> <a href="https://support.avaya.com/css/P8/documents/101047076">https://support.avaya.com/css/P8/documents/101047076</a>	27-Aug-18	27-Aug-19	27-Aug-21	N/A	N/A	27-Aug-24	55547-30020, 55547-00820, 55547-30021, 55547-00821, 55547-30025
Scopia® XT4200 Room System	<a href="https://support.avaya.com/css/P8/documents/101015634">https://support.avaya.com/css/P8/documents/101015634</a>	14-Dec-15	14-Dec-16	14-Dec-18	14-Dec-21			55211-00002, 55211-00402, 55211-00802
Scopia® XT5000 720	<a href="https://support.avaya.com/css/P8/documents/101008654">https://support.avaya.com/css/P8/documents/101008654</a>	7-Jun-15	8-Jun-16	8-Jun-18	8-Jun-21			55211-00026, 55211-00426, 55211-00826

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
SDM Firewall					8-Aug-15			DS1404080, DS1404081, DS1404104, DS1404106-E5, DS1404107-E5, DS1404108-E5
Secure Access Link (SAL) Business Partner Core Concentrator	<a href="https://support.avaya.com/css/P8/documents/100169139">https://support.avaya.com/css/P8/documents/100169139</a>	22-Mar-13	22-Mar-14					227271, 273121
Secure Access Link 1.5	<a href="https://support.avaya.com/css/P8/documents/101007965">https://support.avaya.com/css/P8/documents/101007965</a> <a href="https://support.avaya.com/css/P8/documents/101015054">https://support.avaya.com/css/P8/documents/101015054</a>	9-Mar-15			1-Oct-16			None
Secure Access Link 1.8	<a href="https://support.avaya.com/css/P8/documents/101007965">https://support.avaya.com/css/P8/documents/101007965</a> <a href="https://support.avaya.com/css/P8/documents/101015054">https://support.avaya.com/css/P8/documents/101015054</a>	9-Mar-15			1-Oct-16			None
Secure Access Link 2.0	<a href="https://support.avaya.com/css/P8/documents/101037130">https://support.avaya.com/css/P8/documents/101037130</a>	31-Jul-17	31-Dec-17		31-Dec-18			None
Secure Access Link 2.1	<a href="https://support.avaya.com/css/P8/documents/101037130">https://support.avaya.com/css/P8/documents/101037130</a>	31-Jul-17	31-Dec-17		31-Dec-18			None
Secure Access Link 2.2	<a href="https://support.avaya.com/css/P8/documents/101037130">https://support.avaya.com/css/P8/documents/101037130</a>	31-Jul-17	31-Dec-17		31-Dec-18			None
Secure Access Link 2.3	<a href="https://support.avaya.com/css/P8/documents/101037130">https://support.avaya.com/css/P8/documents/101037130</a>	31-Jul-17	31-Dec-17		31-Dec-18			None
Secure Access Link 2.5	<a href="https://support.avaya.com/css/P8/documents/101037130">https://support.avaya.com/css/P8/documents/101037130</a>	31-Jul-17	31-Dec-17		31-Dec-18			227272, 272750, 273122, 303571, 307096, 307382, 227273
Secure Access Link Gateway release 1.x and associated material codes	<a href="https://support.avaya.com/css/P8/documents/101007965">https://support.avaya.com/css/P8/documents/101007965</a> <a href="https://support.avaya.com/css/P8/documents/101015054">https://support.avaya.com/css/P8/documents/101015054</a>	9-Mar-15	9-Dec-15		1-Oct-16			307098, 340055
Secure Services Gateway (SSG) all releases and associated material codes	<a href="https://support.avaya.com/css/P8/documents/101015174">https://support.avaya.com/css/P8/documents/101015174</a>				N/A	N/A	1-Oct-16	700383607
Select IP Office Server Platforms - DL120 G7 and R210 II XL	<a href="https://support.avaya.com/css/P8/documents/101008944">https://support.avaya.com/css/P8/documents/101008944</a>	8-Jun-15		8-Jun-18	8-Jun-21			269810, 270391, 270395, 302786, 302787, 302788, 306626
Select TN Cards - various dates	<a href="https://support.avaya.com/css/P8/documents/101036299">https://support.avaya.com/css/P8/documents/101036299</a> <a href="https://support.avaya.com/css/P8/documents/101026404">https://support.avaya.com/css/P8/documents/101026404</a>	29-Aug-16		29-Aug-19	29-Aug-22			179546, 195310, 224270, 700393390, 700393416, 700393424, 700394471, 700394513, 700394562, 700394570, 700432974
Self-Service Speech Products	<a href="https://support.avaya.com/css/P8/documents/100040833">https://support.avaya.com/css/P8/documents/100040833</a>	2-Mar-09			30-Nov-17			184520, 184521, 184523, 184524, 184557, 184558, 184559, 184560, 184561, 184562, 184563, 184564, 184565, 184566, 184567, 184568, 184576, 184577, 184579, 184580, 184582, 184583, 184585, 184586, 184588, 184589, 184591, 184592, 184594, 184595, 184597, 184598, 184600, 184601, 184603, 184604, 184606, 184607, 184609, 184610, 184612, 184613, 184615, 184616, 184627, 184628, 184630, 184631, 184633, 184634, 184636, 184637, 184679, 184680, 184682, 184683, 184684, 184685, 186393, 186394, 186447, 186448, 186449, 186450, 186451, 186512, 186514, 186516, 186518, 186520, 186522, 186524, 186526, 186528, 186530, 186532, 186534, 186536, 186538, 186540, 186542, 186544, 186546, 186548, 186550, 186552, 186554, 186556, 186558, 186560, 186562, 186564, 186566, 186568, 186570, 186572, 186574, 188931, 188932, 188933, 189758, 189760, 189762, 189764, 189856, 189858, 189860, 189862, 189864, 189866, 189868, 189870, 189872, 189874, 189876, 189878, 189880, 189882, 189884, 189886, 189888, 189890, 200931, 200933, 200935, 200937, 200939, 200940, 200942, 200944, 200946, 200948, 200950, 200952, 200954, 200956, 200958, 200960, 200962, 200964, 200966, 200968, 200970, 200972, 200974, 200976, 200978, 200980, 200982, 200984, 200986, 200988, 200990, 200992, 200994, 200996, 200998, 201000, 201002, 201004, 201006, 201008, 201010, 201012, 201014, 201016, 201018, 201020, 201022, 201024, 201026, 201028, 201030, 201032, 201034, 201036, 201038, 201040, 201042, 201044, 201046, 201048, 201050, 201052, 201054, 201056, 201058, 201060, 201062, 201064, 201066, 201068, 201070, 201072, 201074, 201076, 201078, 201080, 201082, 201084, 201086, 201088, 201090, 201092, 201094, 201096, 201098, 201100, 201102, 201104, 201106, 201108, 201110, 201112, 201114, 201116, 201118, 201120, 201122, 201124, 201126, 201128, 201130, 201132, 201134, 201136, 201138, 201140, 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Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Service Creation Environment (SCE) All Releases	<a href="https://support.avaya.com/css/P8/documents/100179300">https://support.avaya.com/css/P8/documents/100179300</a>	2-Jun-14			1-Jun-20			None
SIP Enabled Enterprise 4.0	<a href="https://support.avaya.com/css/P8/documents/100018963">https://support.avaya.com/css/P8/documents/100018963</a>	2-Feb-09	2-Feb-10	2-Feb-10	1-Sep-16			700426679, 700426687
SIP Enablement Services (SES) 3.x	<a href="https://support.avaya.com/css/P8/documents/100020027">https://support.avaya.com/css/P8/documents/100020027</a>	31-Dec-07	31-Dec-08		1-Sep-16			700384704, 700384712, 700427172, 700427180
Sipera ESBC and UC-Sec R4.0.5	<a href="https://support.avaya.com/css/P8/documents/100171051">https://support.avaya.com/css/P8/documents/100171051</a> <a href="https://support.avaya.com/css/P8/documents/100171279">https://support.avaya.com/css/P8/documents/100171279</a>	6-May-13	6-May-14		N/A	N/A	6-May-14	700502763, 700502763M, 700502764, 700502764M, 700502765, 700502765M, 700502766, 700502766M, 700502767, 700502767M, 700502768, 700502768M, 700502769, 700502769M, 700502770, 700502770M, 700502771, 700502771M, 700502772, 700502772M, 700502773, 700502773M, 700502774, 700502774M, 700502775, 700502775M, 700502776, 700502776M, 700502777, 700502777M, 700502778, 700502778M, 700502782, 700502782M, 700502783, 700502783M, 700502784, 700502784M, 700502785, 700502785M
Skype Phase 1		1-Sep-11	1-Sep-11	1-Sep-11	N/A	N/A	1-Sep-11	None
Social Media Analytics 5.0	<a href="https://support.avaya.com/css/P8/documents/101025978">https://support.avaya.com/css/P8/documents/101025978</a>	20-Apr-16			N/A	N/A	31-Jan-17	307653, 307655, 307656, 288889, 288891, 288892, 288893, 288895, 288896, 339543, 339544, 339545, 339546
Software Communication System 4.0	<a href="https://support.avaya.com/css/P8/documents/100160196">https://support.avaya.com/css/P8/documents/100160196</a>	4-Jun-12	4-Jun-15		4-Jun-16			NTSS05AAE5, NTSS05AHE5, NTSS05AJE5, NTSS05ALE5, NTSS05AME5, NTSS05APE5, NTSS05AQE5, NTSS05ARE5, NTSS05AS, NTSS05AUE5, NTSS05AVE5, NTSS05AZ, NTSS05BAE5, NTSS05BBE5, NTSS05BCE5, NTSS05BD, NTSS05BDE5, NTSS05BEE5, NT9801CT, NT9801CU, NT9801CV, NT9801CW, NTBU1229, NTBU1231, NTBU1232, NTBU1233, NTBU1234, NTBU1235, NTE801UQ, NTYS18CC70E6, NTYS18DC70E6, NTYS19CC70E6, NTYS19DC70E6, NTYS20CC70E6, NTYS20DC70E6
Solaris Platform for Avaya Interaction Center and Operational Analyst	<a href="https://support.avaya.com/css/P8/documents/101060187">https://support.avaya.com/css/P8/documents/101060187</a>	1-Aug-19	31-Jul-20				31-Jul-22	None
Sparc 20		31-Dec-97		31-Dec-02	N/A	N/A	31-Dec-02	None
Sparc 5		1-Oct-98		31-Dec-03	N/A	N/A	31-Dec-03	None
Speech Access for Communication Manager (CM) R1.0	<a href="https://support.avaya.com/css/P8/documents/100018809">https://support.avaya.com/css/P8/documents/100018809</a>	30-Jun-05	30-Jun-06		1-Aug-15			175447, 180011, 180012, 180013, 180014, 180014, 180270, 180271, 180272, 180273, 184046
Speech Analytics 2.0	<a href="https://support.avaya.com/css/P8/documents/101009301">https://support.avaya.com/css/P8/documents/101009301</a>	24-Jul-15	24-Jul-16	24-Jul-16				270714
Speech Dial 2.1 and 2.0 on MPS and Voice Portal	<a href="https://support.avaya.com/css/P8/documents/100157766">https://support.avaya.com/css/P8/documents/100157766</a>	4-Jun-12	3-Jun-13		2-Jun-14			N0158061, N0158062, N0180055, N0180057, N0182432, NTV789DCAAE5, NTV789DCABE5, NTV789DCACE5, NTV789DCBA, NTV789DCBB
Standalone Avaya Work Assignment Snap-in	<a href="https://support.avaya.com/css/P8/documents/101057439">https://support.avaya.com/css/P8/documents/101057439</a>	30-Jun-19	30-Jun-20				30-Jun-25	307497, 307498, 307711, 382344, 370490, 289673, 370491, 289676
Summit 300-48 400 Watt Power Supply	<a href="https://support.avaya.com/css/P8/documents/100019755">https://support.avaya.com/css/P8/documents/100019755</a>	6-Oct-04	31-Dec-07	31-Dec-07	31-Dec-07			15401, 15411, 700310212, 700327612
SuperNode Data Manager (SDM) - NTRX50FA	<a href="https://support.avaya.com/css/P8/documents/100122955">https://support.avaya.com/css/P8/documents/100122955</a>	1-Jul-11	1-Jul-11	1-Jul-11	N/A	N/A	1-Jul-11	NTRX50CG, NTRX50CH, NTRX50FS, NTRX50FY, NTRX50FZ, NTRX50GA, NTRX50GH, NTRX50NB, NTRX50NC, NTRX50ND, NTRX50NK, NTRX50NL, NTRX50NM
Survivable Remote Gateway 50 (SRG50)	<a href="https://support.avaya.com/css/P8/documents/100140938">https://support.avaya.com/css/P8/documents/100140938</a>	3-Oct-14	1-Oct-15	1-Oct-15	1-Oct-18			N0029976, N0029977, N0029978, N0090060, N0223240, N0223243, N0223247, N0223248, N0223250, NT5Y30CA, NT5Y30DA, NTDW92FA, NTDW93FA, NTM494EA, NTM497AA, NTM498FA

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Survivable Remote Gateway 50 (SRG50) BRI Bundles	<a href="https://support.avaya.com/css/P8/documents/100140938">https://support.avaya.com/css/P8/documents/100140938</a>	11-Mar-14	1-Oct-15	1-Oct-15	1-Oct-18			N0029975, N0131451, N0223249, NTSY30AA, NTDW94FA
Symposium Contact Center Manager (SCCM) 1.5	<a href="https://support.avaya.com/css/P8/documents/100106507">https://support.avaya.com/css/P8/documents/100106507</a>		28-Feb-01	28-Feb-01	N/A	N/A	25-Jun-12	None
Symposium Contact Center Manager (SCCM) 3.0	<a href="https://support.avaya.com/css/P8/documents/100106507">https://support.avaya.com/css/P8/documents/100106507</a>		30-May-03	30-May-03	N/A	N/A	25-Jun-12	None
Symposium Contact Center Manager (SCCM) 4.0	<a href="https://support.avaya.com/css/P8/documents/100106507">https://support.avaya.com/css/P8/documents/100106507</a>		30-Apr-04	30-Apr-04	N/A	N/A	25-Jun-12	None
Symposium Contact Center Manager (SCCM) 4.2	<a href="https://support.avaya.com/css/P8/documents/100106507">https://support.avaya.com/css/P8/documents/100106507</a>		30-Nov-05	30-Nov-05	N/A	N/A	25-Jun-12	None
Symposium Contact Center Manager (SCCM) 5.0	<a href="https://support.avaya.com/css/P8/documents/100106507">https://support.avaya.com/css/P8/documents/100106507</a>		30-Sep-07	30-Sep-07	N/A	N/A	25-Jun-12	None
Symposium Express Call Center (SECC) 4.2	<a href="https://support.avaya.com/css/P8/documents/100129247">https://support.avaya.com/css/P8/documents/100129247</a> <a href="https://support.avaya.com/css/P8/documents/101011762">https://support.avaya.com/css/P8/documents/101011762</a>	1-Mar-10	31-Oct-10	31-Oct-10	N/A	N/A	31-Dec-16	None
Symposium Web Center Portal (SWCP) 4.0		1-Mar-10	31-Oct-10	31-Oct-10	N/A	N/A	31-Oct-12	None
synTelate OEM Components	<a href="https://support.avaya.com/css/P8/documents/100129580">https://support.avaya.com/css/P8/documents/100129580</a>	6-Jun-11						202055, 228498, 228499, 228511, 700286107, 700286149, 700286156, 700369812, 700369820, 700477425, 700477433
System2000					N/A	N/A	28-Feb-18	2705B, 27155A-08, 2803, 2813-04, 2813SA
T3 ISDN, E3 digital/analog, Accessories for T3 ISDN	<a href="https://support.avaya.com/css/P8/documents/100134044">https://support.avaya.com/css/P8/documents/100134044</a>	30-Sep-11	30-Sep-14	30-Sep-14	31-Dec-16			None
T3 OS33 incl. accessories	<a href="https://support.avaya.com/css/P8/documents/100134044">https://support.avaya.com/css/P8/documents/100134044</a>	31-Dec-14	31-Dec-17	31-Dec-17	31-Dec-17			None
T3 Series IP Telephones for IP Office	<a href="https://support.avaya.com/css/P8/documents/100170901">https://support.avaya.com/css/P8/documents/100170901</a>	7-May-10		1-May-12	31-Dec-16			4999097863, 4999103625, 4999103626, 4999103633, 4999103634, 4999103642, 4999103643, 4999107464
T3 Standard - analog phone for Integral Enterprise, Integral 5, IP Office	<a href="https://support.avaya.com/css/P8/documents/100170901">https://support.avaya.com/css/P8/documents/100170901</a>	7-May-12			31-Dec-16			499109522, 4999109523
T7208 Government Solutions Telephone Charcoal & Station Auxiliary Power Supply 220v for BCM/Norstar	<a href="https://support.avaya.com/css/P8/documents/100162418">https://support.avaya.com/css/P8/documents/100162418</a>	4-Jun-12		4-Jun-15				NT8B26GSMAE6
T7208 Telephone	<a href="https://support.avaya.com/css/P8/documents/100170901">https://support.avaya.com/css/P8/documents/100170901</a>	4-Jun-12		4-Jun-15				NT8B60DB03E6
T7208, T7316E Digital Deskphones and Accessories (BCM and Norstar)	<a href="https://support.avaya.com/css/P8/documents/101021447">https://support.avaya.com/css/P8/documents/101021447</a>	29-Aug-16		29-Aug-19	29-Aug-22			NT8B26AAMAE6, NT8B26AAMBE6, NT8B27JAMAE6, NT8B27JAMBE6, NT8B27GSMAE6, NT8B29AAAEE6, NT8B29AABEE6, NT8B24BAAGE6, NT8B79FDE6, NT8B79FEE6, N0074885, NTAB3181E6, NTAB3185E6, NTAB3188E6, NTAB3191E6, NTAB3198E6

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
TAA (GSA) ERS 5530-24TFD Product	<a href="https://support.avaya.com/css/P8/documents/101008038">https://support.avaya.com/css/P8/documents/101008038</a>	8-Mar-15		9-Mar-18	9-Mar-21			None
TAA (GSA) ERS 5600 Product Family	<a href="https://support.avaya.com/css/P8/documents/101008032">https://support.avaya.com/css/P8/documents/101008032</a>	30-Aug-15		31-Aug-18	31-Aug-21			None
TAA ERS4548GT-PWR, ERS4524GTPWR	<a href="https://support.avaya.com/css/P8/documents/101008064">https://support.avaya.com/css/P8/documents/101008064</a>	30-Aug-15	31-Aug-16	31-Aug-18	31-Aug-21			AL4500A14-E6GS, AL4500E14-E6GS
Telephony Manager - Refer to CS1K Release Entries	<a href="https://support.avaya.com/css/P8/documents/100117703">https://support.avaya.com/css/P8/documents/100117703</a>	1-Nov-10			N/A	N/A	N/A	None
Tenoris Legacy Telephony Software Com4Tel C 2.0	<a href="https://support.avaya.com/css/P8/documents/100040879">https://support.avaya.com/css/P8/documents/100040879</a>	31-Mar-09	31-Dec-11	31-Dec-11				230002537, 230002538, 230002539, 230002540, 230002541, 230002542, 230002543, 230002544, 230002545, 230002546, 230002547, 230002548, 230002549, 230002550, 230002551, 230002552, 230003015, 230003016, 4999110762, 4999110763, 4999110765, 4999110766, 4999110767, 4999110768, 4999110769, 4999110770, 4999110771, 4999110772, 4999110773, 4999110774, 4999110775, 4999110776, 4999110777, 4999114816, 4999114817
Tenoris Legacy Call Center MCC	<a href="https://support.avaya.com/css/P8/documents/100016611">https://support.avaya.com/css/P8/documents/100016611</a>	31-Dec-08	31-Dec-09	31-Dec-09				4999017559, 4999017565, 4999055442, 4999055445, 4999055448, 4999055451, 4999055454, 4999055459, 4999055534, 4999055537, 4999055540, 4999055596, 4999055597, 4999055598, 4999055599, 4999055600, 4999055601, 4999055602, 4999055603, 4999055604, 4999055605, 4999055606, 4999055608, 4999055610, 4999055616, 4999055626, 4999055627, 4999055630, 4999055631, 4999055632, 4999055633, 4999055666, 4999056257, 4999056266, 4999056350, 4999056399, 4999056408, 4999056410, 4999056411, 4999056420, 4999056460, 4999056913, 4999057959, 4999057966, 4999057967, 4999057968, 4999057969, 4999057970, 4999057971, 4999057972, 4999057973, 4999057974, 4999057981, 4999058000, 4999058001, 4999074041, 4999074042, 4999076730, 4999076989, 4999076997, 499907725, 499907726, 4999078523, 4999081669, 4999081670, 4999082296, 4999082672, 4999083374, 4999083375, 4999083376, 4999083377, 4999083378, 4999083379, 4999083380, 4999083381, 4999083382, 4999083383, 4999083384, 4999083385, 4999083386, 4999083387, 4999083388, 4999083389, 4999083390, 4999083391, 4999083392, 4999083393, 4999083394, 4999083395, 4999083396, 4999083397, 4999083398, 4999083399, 4999083400, 4999083401, 4999083402, 4999083403, 4999083404, 4999083405, 4999083406, 4999083407, 4999083408, 4999083409, 4999083410, 4999083411, 4999083412, 4999083413, 4999083414, 4999083415, 4999083416, 4999083417, 4999083418, 4999083419, 4999083420, 4999083421, 4999083422, 4999083424, 4999083425, 4999083426, 4999083428, 4999083429, 4999085400, 4999087899, 4999087900, 4999087909, 4999087917, 4999087918, 4999087919, 4999087920, 4999087921, 4999087923, 4999087924, 4999087925, 4999087926, 4999087927, 4999087928, 4999087935, 4999092499, 4999092501, 4999092502
Tenoris Legacy CTI Software connecTion 3.1	<a href="https://support.avaya.com/css/P8/documents/100040755">https://support.avaya.com/css/P8/documents/100040755</a>	31-Dec-08	31-Dec-10	31-Dec-10				230000312, 230000338, 230000339, 230000340, 230000345, 230001611, 230001940, 230001941, 230001942, 4999096697, 4999096698, 4999096699, 4999096700, 4999096701, 4999102376, 4999105401, 4999105402, 4999105403
Threat Protection System					N/A	N/A	31-May-16	EB1639141, EB1639142, EB1639142E5, EB1639155, EB1639155E5, EB1639156, EB1639156E5, EB1639158, EB1639159, EB1639160, EB1639161, EB1639162, EB1639163, EB1639164, EB1639165, EB1639166, EB1639167, TPS 21701S
TN2305 and TN2306 ATM Interface		5-Jun-06		8-Jun-09	31-Dec-17			None
TN2314 Processor with IP600/DEFINITY ONE (TN795 NT Platform)	<a href="https://support.avaya.com/css/P8/documents/100019750">https://support.avaya.com/css/P8/documents/100019750</a>	4-Mar-02		7-Mar-05	31-Dec-17			None
TN2314 Processor with S8100/IP600/DEFINITY ONE (TN2314 Windows 2000 Platform)	<a href="https://support.avaya.com/css/P8/documents/100019750">https://support.avaya.com/css/P8/documents/100019750</a>	22-Nov-04		30-Mar-07	31-Dec-17			180466, 180866, 181906, 182000, 182581, 182583, 700276579
TN429D and TN763D Circuit Packs	<a href="https://support.avaya.com/css/P8/documents/100179297">https://support.avaya.com/css/P8/documents/100179297</a>	2-Jun-14		2-Jun-17	2-Jun-20			700393317, 700394547
TN755B Neon Power CP	<a href="https://support.avaya.com/css/P8/documents/100019898">https://support.avaya.com/css/P8/documents/100019898</a>	8-Oct-10		8-Oct-13	31-Dec-17			105568984
TN798 Processor				7-Feb-10	31-Dec-17			None
Transtalk Accessories End of Sale		3-Jan-06						108487158, 108535998



Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
TransTalk MDW 9000, MDW 9010, MDW 9030, MDW 9030P, MDW 9031, MDW 9031P and all associated peripherals	<a href="https://support.avaya.com/css/P8/documents/101014969">https://support.avaya.com/css/P8/documents/101014969</a>			2-Feb-07	N/A	N/A	30-Apr-16	101966, 101967, 101968, 101969, 101970, 101971, 101972, 101973, 101974, 101975, 101976, 101977, 101978, 101979, 101980, 101981, 101982, 101983, 101984, 101985, 101986, 101987, 101988, 101989, 101990, 101991, 101992, 101993, 101994, 101995, 101996, 101997, 101998, 101999, 102000, 102001, 102002, 102003, 102004, 102005, 102006, 102007, 102008, 102009, 105636, 105637, 105979, 105980, 105981, 106263, 106732, 106760804, 106760804R
Trapeze Networks SmartPass Guest Access	<a href="https://support.avaya.com/css/P8/documents/100125022">https://support.avaya.com/css/P8/documents/100125022</a>	31-Jan-11	31-Jan-12		N/A	N/A	31-Jan-12	DR4010007, DR4010008
UCC 2.1	<a href="https://support.avaya.com/css/P8/documents/100019530">https://support.avaya.com/css/P8/documents/100019530</a>	5-Aug-08	5-Aug-09	5-Aug-11	1-Aug-15			185143, 186836, 186837, 215906, 215916, 215917, 215918, 215920, 700307283, 700345564, 700345572, 700345598, 700345655, 700345671, 700347230, 700419039, 700419047, 700452436
UN331C Processor Server Circuit Pack	<a href="https://support.avaya.com/css/P8/documents/100019697">https://support.avaya.com/css/P8/documents/100019697</a>	1-Nov-04		5-Nov-07	N/A	N/A	8-Dec-09	171158, 172518
Unified Communication Center (UCC) R1.2 Web Messaging (WMA) and Web Collaboration (WCA)	<a href="https://support.avaya.com/css/P8/documents/100019439">https://support.avaya.com/css/P8/documents/100019439</a>	1-Jul-04	1-Jul-07		1-Aug-15			182650, 700307176
Unified Communications Center (UCC) Speech Access R1.2	<a href="https://support.avaya.com/css/P8/documents/100019768">https://support.avaya.com/css/P8/documents/100019768</a>	31-Dec-04	31-Dec-05		1-Aug-15			182646, 700307085
Unified Messaging 2000 R3.2			1-Sep-08	1-Sep-08	1-Sep-16			None
Unified Messaging 2000 R3.3		1-Sep-10	1-Sep-11	1-Sep-11	1-Sep-16			None
Unified Messaging 2000 R3.4		1-Jan-10	1-Jan-13	1-Jan-13	1-Jan-18			None
Unified Messenger R4.x	<a href="https://support.avaya.com/css/P8/documents/100019706">https://support.avaya.com/css/P8/documents/100019706</a>	8-Nov-04	8-Nov-04	8-Nov-04	1-Aug-15			116152, 116154, 116155, 116156, 116157, 116158, 116159, 170720, 170722, 170723, 170724, 170725, 170746, 170756, 170757, 170758, 170759, 170761, 170762, 174206, 174207, 408223600, 408223626, 408223667, 408223865, 408269827, 408337335, 408337343, 408337350, 408337368, 408337525, 408337541, 408337566, 408337574, 408337590, 700021819, 700021827, 700021942, 700021959, 700021967, 700021975, 700021983, 700021991, 700182124, 700182140, 700182157, 700182165, 700182173, 700228695, 700228703, 700228711, 700228745, 700228826
Uninterruptible Power Supply (UPS) 300VA, 550VA and 700VA Standby Power	<a href="https://support.avaya.com/css/P8/documents/100016684">https://support.avaya.com/css/P8/documents/100016684</a>	6-Jun-05		6-Jun-08	N/A	N/A	6-Oct-07	700290521, 700290539, 700290547, 700290554, 700290562, 700290570
Uninterruptible Power Supply (UPS) 650VA-5000VA			1-Oct-06					101240, 101244, 101245, 101247, 101251, 101256, 101257, 101260, 101261, 101263, 101264, 101266, 101267, 101301, 101302, 101310, 101311, 101312, 101314, 101316, 101317, 105634, 109262, 114967, 114968, 114969, 114970, 118577, 407195403, 407195411, 407464049, 407464221, 407464296, 407464304, 407465889, 407483262, 407483270, 407483288, 407483296, 407483304, 407483320, 407483346, 407505858, 407553783, 407553791, 407553809, 407553817, 407566702, 407580034, 407662717, 407662733, 407662741, 407662758, 407780204, 407801968, 407830942, 408095198, 408095206, 408095214, 408095222, 408095230, 408095248, 408128023, 408128049, 408128064, 408301596
Uninterruptible Power Supply (UPS) 9130	<a href="https://support.avaya.com/css/P8/documents/101050125">https://support.avaya.com/css/P8/documents/101050125</a> <a href="https://support.avaya.com/css/P8/documents/12-Jun-2018">https://support.avaya.com/css/P8/documents/12-Jun-2018</a>	12-Jun-17		12-Jun-17				700465289, 700465420, 700465453, 700465503, 700501389, 700470016, 700434681, 700434798, 700465305, 700465461, 700465438, 700465487, 700501388, 700465297, 700465412, 700465529, 700434715, 700434731
Uninterruptible Power Supply (UPS) 9135, 9155, 9355	<a href="https://support.avaya.com/css/P8/documents/100174739">https://support.avaya.com/css/P8/documents/100174739</a>	9-Dec-13		9-Dec-13	9-Dec-15			700329907, 700401029, 700401037, 700401045, 700401060, 700401086, 700401094, 700401102, 700401151, 700401193, 700401227, 700401235, 700401243, 700404817, 700404858, 700404874, 700404882, 700404908, 700427073, 700427099, 700427115, 700427131, 700427149, 700427156, 700462195, 700462203, 700462211, 700462229, 700465446, 700465495, 700501385, 700501386, 700501387
Uninterruptible Power Supply (UPS) Online 2000VA 230V	<a href="https://support.avaya.com/css/P8/documents/100018811">https://support.avaya.com/css/P8/documents/100018811</a>	10-Jul-06		1-Jul-09	N/A	N/A	31-Mar-14	408427433

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
Uninterruptible Power Supply (UPS) Products	<a href="https://support.avaya.com/css/P8/documents/100018320">https://support.avaya.com/css/P8/documents/100018320</a>	6-Jun-06		6-Jun-09	N/A	N/A	2-Feb-13	101206, 101207, 101208, 101209, 101210, 101211, 101239, 101303, 105241, 107285801, 107310187, 108064, 114971, 114972, 170438, 172708, 172709, 173646, 181588, 181589, 194385, 406313023, 407294768, 407294776, 407294784, 407460716, 407483353, 407483361, 407669845, 407672849, 407691401, 407727445, 407727452, 407727460, 407727478, 407727486, 407727502, 407727510, 407970870, 408128056, 408128072, 408128098, 408300416, 408357036, 408357044, 408357051, 408357069, 408357093, 408427078, 408427383, 408427391, 408427417, 408427656, 408427664, 408427672, 700019300, 700136195, 700142862, 700230733, 700230741, 700243033, 700243041, 700243058, 700243074, 700243082, 700243090, 700243108, 700243116, 700243157, 700243165, 700243173, 700243181, 700243199, 700243207, 700243215, 700243223, 700243231, 700243249, 700243256, 700243264, 700243272, 700243280, 700243298, 700243306, 700243330, 700243348, 700243355, 700243371, 700243389, 700243397, 700243405, 700243413, 700243421, 700243439, 700243447, 700243454, 700243462, 700243470, 700243488, 700243496, 700243504, 700243512, 700243520, 700243533, 700243561, 700243579, 700243587, 700243603, 700243611, 700243629, 700243637, 700243645, 700243652, 700243660, 700243678, 700243686, 700243694, 700243702, 700243710, 700243728, 700243744, 700243751, 700245004, 700248958, 700248966, 700248990, 700249014, 700249022, 700252406, 700252422, 700285265, 700285273, 700285299, 700285307, 700285315, 700285323, 700285331, 700285588, 700290281, 700315047, 700315054, 700315062, 700315070, 700315104, 700315138, 700315146, 700322183, 700329915, 700358609, 700395668, 700395676, 700395684, 700395692, 700395700, 700395718, 700401110, 700401136, 700401144, 700401169, 700401185, 700401250, 700401268, 700401276, 700401300, 700401318, 700404635, 700404650, 700404791, 700404809, 700404825, 700404833, 700404841, 700404866, 700404890, 700427065, 700427081, 700427107, 700427123, 700434632, 700434640, 700434657, 700434665, 700434673, 700434699, 700434707, 700434723, 700434749, 700434756, 700434764, 846951796, 847803749, ED1E49670G6, ED1E49670G7, ED1E49670G8
Uninterruptible Power Supply (UPS) Products 3KVA - 18KVA 120V				1-Apr-10	N/A	N/A	27-Feb-09	700248974, 700248982, 700249030, 700249048, 700249055, 700326689, 700326697, 700326705, 700326713, 700326721, 700326739, 700326747, 700326754, 700326762, 700326770
Uninterruptible Power Supply (UPS) Three-Phase 20- 40KVA	<a href="https://support.avaya.com/css/P8/documents/100019793">https://support.avaya.com/css/P8/documents/100019793</a>	5-Jun-06		5-Jun-09	N/A	N/A		700331903, 700331911, 700331929, 700331937, 700331945, 700331952, 700331960, 700331978, 700331986
Various Gigabit Interface Converters (GBICs) and Small Form-factor Pluggables (SFPs)	<a href="https://support.avaya.com/css/P8/documents/100160021">https://support.avaya.com/css/P8/documents/100160021</a>	4-Jun-12		30-Jun-15	30-Sep-20			AA1419001-E5, AA1419002-E5, AA1419003-E5, AA1419004-E5, AA1419017-E5, AA1419024-E5, AA1419025-E5, AA1419026-E5, AA1419027-E5, AA1419029-E5, AA1419030-E5, AA1419031-E5, AA1419032-E5, AA1419033-E5, AA1419034-E5, AA1419035-E5, AA1419036-E5, AA1419037-E5, AA1419038-E5, AA1419039-E5, AA1419040-E5, AA1419041-E5
Various Gigabit Interface Converters (GBICs) and Small Form-factor Pluggables (SFPs)	<a href="https://support.avaya.com/css/P8/documents/101011669">https://support.avaya.com/css/P8/documents/101011669</a>	1-Sep-15		30-Sep-18	30-Jun-18			??AA1419060-E6
VDI Communicator 1.0		3-Oct-14	3-Oct-14		1-Dec-15			230873, 230874, 230875, 230876, 230877, 230878, 230891, 230892, 230893, 230894, 230895, 230896, 270670, 270671, 270672, 270676, 270767, 270768, 270769, 270830
Verint Impact 360 Release 7.8 and ContactStore for Communication Manager (CSCM)	<a href="https://support.avaya.com/css/P8/documents/100088311">https://support.avaya.com/css/P8/documents/100088311</a>	10-Aug-10	10-Aug-11		15-Dec-15			185647, 186422, 190189, 191765, 192121, 192123, 192130, 192131, 192132, 192151, 192152, 193395, 193477, 213615, 218041, 218042, 218043, 218057, 218058, 218059, 218061, 218063, 218064, 218065, 218067, 218069, 218070, 218071, 218078, 218080, 218081, 218083, 218084, 218085
Verint/Witness Blue Pumpkin Workforce Management r2.x & 3.x (aka CRM WFM)	<a href="https://support.avaya.com/css/P8/documents/100019731">https://support.avaya.com/css/P8/documents/100019731</a>	7-May-07	1-Nov-07	1-Nov-07				108829888, 700027196, 700030828, 700179815
Verint/Witness Contact Store for Communication Manager (CSCM) R7.2	<a href="https://support.avaya.com/css/P8/documents/100160021">https://support.avaya.com/css/P8/documents/100160021</a>	2-Apr-07	1-Oct-07	1-Oct-07	15-Dec-15			None
Verint/Witness Quality for Communication Manager r5.3	<a href="https://support.avaya.com/css/P8/documents/100018804">https://support.avaya.com/css/P8/documents/100018804</a>	2-Apr-07	1-Oct-07	1-Oct-07	15-Dec-15			181880
Verint/Witness Quality for Communication Manager r5.3/5.4	<a href="https://support.avaya.com/css/P8/documents/100016965">https://support.avaya.com/css/P8/documents/100016965</a>	2-Apr-07	1-Oct-08	1-Oct-08	15-Dec-15			None
Verint/Witness Various Materials	<a href="https://support.avaya.com/css/P8/documents/100034195">https://support.avaya.com/css/P8/documents/100034195</a> <a href="https://support.avaya.com/css/P8/documents/101011760">https://support.avaya.com/css/P8/documents/101011760</a>	4-May-09	4-Apr-11		31-Dec-16			191761, 192052, 192119, 192120, 192122, 192124, 192140, 192141, 192142, 192143, 192144, 192145, 192150, 192153, 192154, 192155, 193393, 193476, 198836, 213614, 218066, 218074, 218075, 218076
Verint/Witness Workforce Management r4.x	<a href="https://support.avaya.com/css/P8/documents/100019731">https://support.avaya.com/css/P8/documents/100019731</a>	7-May-07	1-Nov-07	1-Nov-07	15-Dec-15			700027220, 700030877

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
viaIP and INVISION (by Scotia/Radvision)					30-Nov-13			None
Voice Announcement Manager (VAM) 5.x	<a href="https://support.avaya.com/css/P8/documents/100113586">https://support.avaya.com/css/P8/documents/100113586</a>	18-Dec-10	18-Dec-11		18-Dec-16			None
Voice Portal 3.0.1	<a href="https://support.avaya.com/css/P8/documents/100064951">https://support.avaya.com/css/P8/documents/100064951</a>	4-Jun-07	1-Sep-08	4-Jun-10	30-Sep-15			191506, 191507, 191508, 191509, 191510, 191511, 191512, 191513, 191514, 191515, 191516, 191517, 191536, 192736, 192746, 192747, 192748, 192749, 192750, 192751, 192752, 192753, 192754, 192755, 192756, 192757, 192758, 192759, 192760, 192761, 192762, 192763, 192764, 192765, 192766, 192767, 192768, 192769, 192770, 192771, 192772, 192773, 192774, 192775, 193199, 207320, 700383128, 700383136, 700419948
Voice Portal 4.0	<a href="https://support.avaya.com/css/P8/documents/003960383">https://support.avaya.com/css/P8/documents/003960383</a>	7-Jan-08	1-Sep-11		30-Sep-16			700438252, 700438260
Voice Portal 4.1	<a href="https://support.avaya.com/css/P8/documents/100022430">https://support.avaya.com/css/P8/documents/100022430</a>	4-May-09	1-Sep-11	1-Sep-11	30-Sep-16			211828, 211837, 211846, 211855, 211864, 211873, 211879, 211880, 211881, 211882, 211883, 211884, 211885, 211886, 211888, 212567, 215409, 700450901, 700450927
Voice Portal 5.0	<a href="https://support.avaya.com/css/P8/documents/100077557">https://support.avaya.com/css/P8/documents/100077557</a>	5-Jul-10	7-May-12		3-Feb-19			700460017, 700460025
Voice Portal 5.1	<a href="https://support.avaya.com/css/P8/documents/100150453">https://support.avaya.com/css/P8/documents/100150453</a>	6-Feb-12	3-Feb-14		3-Feb-19			218106, 218115, 218130, 218139, 218148, 218157, 218166, 218175, 218184, 218193, 218202, 218211, 218220, 218221, 218222, 218224, 218225, 218226, 218227, 218228, 218229, 218231, 218232, 218290, 218422, 218423, 226823, 226824, 226916, 228762, 228763, 229300, 229301, 263616, 700480221, 700480239
Voice Portal H.323 Port Connect Licenses	<a href="https://support.avaya.com/css/P8/documents/100168701">https://support.avaya.com/css/P8/documents/100168701</a>	4-Mar-13	4-Mar-14		4-Mar-19			226821, 229408, 264860, 264862, 264864, 264866
Voice Portal IBM x3250 Server	<a href="https://support.avaya.com/css/P8/documents/003964941">https://support.avaya.com/css/P8/documents/003964941</a>	5-Jun-08		5-Jun-11				700438245
Voice Portal: Dell 1950	<a href="https://support.avaya.com/css/P8/documents/100064988">https://support.avaya.com/css/P8/documents/100064988</a>	14-Sep-09		15-Feb-13				700454531, 700464735
Voice Portal: IBM WebSphere Voice Server 5 (WSVS 5)	<a href="https://support.avaya.com/css/P8/documents/100083211">https://support.avaya.com/css/P8/documents/100083211</a>	10-Aug-10	10-Aug-10					191671, 191672, 191673, 191674, 191675, 191686, 194264, 194265, 194496, 194497, 194498, 194499, 194500, 194501, 194502, 194503, 194504, 194505, 194506, 194507, 194508, 194509, 194510, 194511, 195111, 195112, 195113, 195114, 195115, 212516, 214103
VSP 4000 Conversion Kit	<a href="https://support.avaya.com/css/P8/documents/101010163">https://support.avaya.com/css/P8/documents/101010163</a>	1-Sep-15		31-Aug-17	31-Aug-21			EC4400705-E6, EC4800778-E6, EC4800788-E6
Witness ContactStore 7.1	<a href="https://support.avaya.com/css/P8/documents/100160021">https://support.avaya.com/css/P8/documents/100160021</a>	2-Apr-07	1-Oct-07	1-Oct-07	15-Dec-15			None
Witness ContactStore 7.3	<a href="https://support.avaya.com/css/P8/documents/100160021">https://support.avaya.com/css/P8/documents/100160021</a>	2-Apr-07	1-Oct-08	1-Oct-08	15-Dec-15			None
Witness ContactStore 7.7	<a href="https://support.avaya.com/css/P8/documents/100016965">https://support.avaya.com/css/P8/documents/100016965</a>	1-Dec-08	4-Apr-11	14-Jul-15	31-Dec-16			108829920, 170917, 170918, 170919, 170920, 170921, 170922, 170923, 170924, 170925, 174646, 174647, 174648, 174649, 174650, 174651, 174652, 174796, 174797, 181881, 181882, 181883, 181884, 182367, 182368, 182369, 184051, 184052, 184053, 184054, 184055, 184056, 185646, 185656, 185657, 185658, 185659, 185660, 186726, 186727, 186728, 186729, 186787, 186788, 186789, 188196, 188197, 188606, 188607, 188608, 188609, 188610, 188611, 188612, 188613, 188614, 188615, 190186, 190187, 190188, 191760, 191763, 192026, 192027, 192028, 192029, 192030, 192031, 192032, 192033, 192034, 192050, 192051, 192053, 192055, 192074, 192075, 192097, 192106, 192107, 192108, 192109, 192110, 192118, 192126, 192127, 192128, 192129, 192136, 192137, 192138, 192139, 192146, 192147, 192148, 192149, 192157, 192158, 192159, 192160, 192161, 192162, 192163, 192164, 192165, 192166, 192167, 193394, 193748, 195726, 197107, 197108, 197109, 197110, 197111, 197112, 197113, 197114, 197115, 197216, 197217, 197218, 197219, 197220, 197221, 197222, 197223, 197224, 197225, 197226, 197227, 198156, 198157, 198158, 198159, 198160, 198161, 198162, 198163, 198164, 198165, 198166, 198167, 198168, 198169, 198837, 198838, 198839, 198840, 198841, 198842, 198843, 198844, 203050, 203051, 203052, 203053, 203054, 203055, 203056, 203057, 203058, 203059, 203060, 203061, 213610, 213611, 213612, 213613, 213614, 213615, 213616, 218038, 218039, 218040, 218044, 218045, 218046, 218047, 218048, 218049, 218050, 218051, 218052, 218053, 218060, 218072, 218073, 700179773, 700179807, 700462302

Product/Component	Document Link	End of Sale	End of Mfg Support (Software)	End of Mfg Support (Hardware)	Remote Only/End of Services Parts Support	Indefinite Access	End of Services Support	Order Codes
WLAN Handset 6100 Series 3.0	<a href="https://support.avaya.com/css/P8/documents/101004375">https://support.avaya.com/css/P8/documents/101004375</a>	31-Aug-15	8-Jun-18	8-Jun-18				None
xCaaS 1.3.1 (FP)	<a href="https://support.avaya.com/css/P8/documents/101045616">https://support.avaya.com/css/P8/documents/101045616</a>	12-Mar-18	12-Sep-18		12-Sep-23			303814, 307113, 303863, 303866, 304282, 339124, 303885, 304280, 381112, 304281, 381093, 381094, 303890, 303895, 381333, 381334, 370506, 370505, 370504, 383607
xCaaS 1.3.2 (FP)	<a href="https://support.avaya.com/css/P8/documents/101045618">https://support.avaya.com/css/P8/documents/101045618</a>	12-Oct-18	12-Oct-19		12-Oct-24			None
XM24 Expansion Module Used with the 6416D+ and 6424D+ Digital Telephones	<a href="https://support.avaya.com/css/P8/documents/100018825">https://support.avaya.com/css/P8/documents/100018825</a>	5-Jan-04		5-Jan-07				None
XT Meeting Center (Scopia Solution)	<a href="https://support.avaya.com/css/P8/documents/100181302">https://support.avaya.com/css/P8/documents/100181302</a>	2-Aug-14		2-Aug-17	2-Aug-20			54211-00001, 54211-00002